# RULES AND REGULATIONS GOVERNING RENDING OF SEWER SERVICE
## TABLE OF CONTENTS

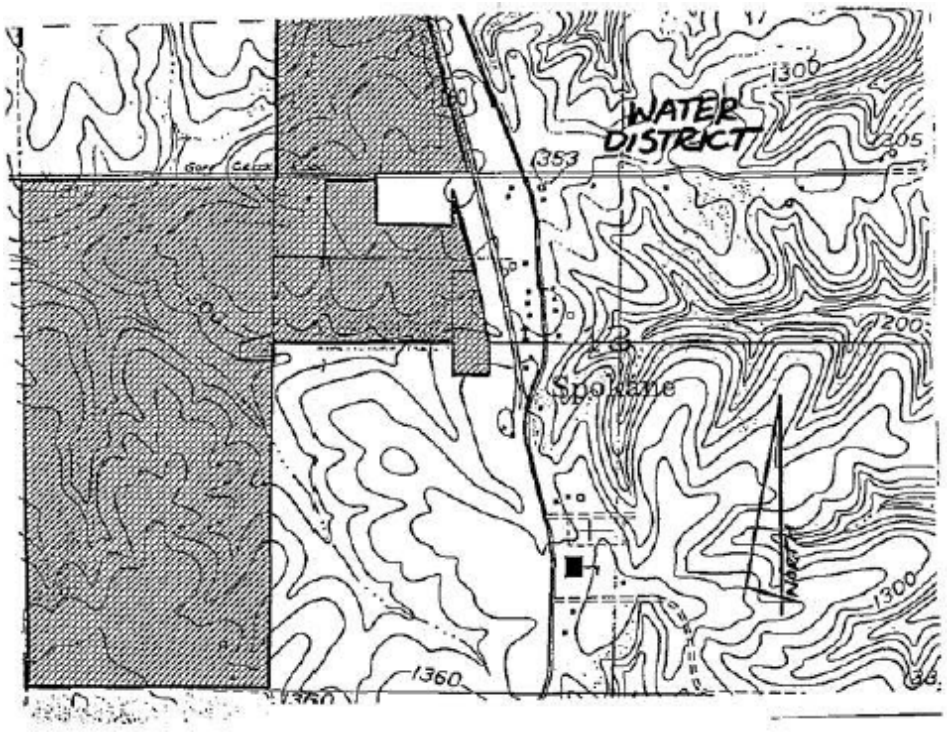
Rule 8. Termination of Service ..... R 8.1
Rule 9. Interruptions of Service ..... R.9.1
Rule 10. Bills for Service ..... R 10.1
Rule 11. Extension of Collection Sewers ..... R 11.1

CANCELLED - Missouri Public Service Commission - 07/01/2026 - JS-2026-0157

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Rules and Regulations Governing Rendering of Sewer Service
Map of Service Area

# Map of Service Area




CANCELLED - Missouri Public Service Commission - 05/01/2026 - WR-2024-0104 - JS-2026-0080
FILED - Missouri Public Service Commission - 03/01/2025 - WR-2024-0104 - SR-2024-0105 - JS-2025-0120

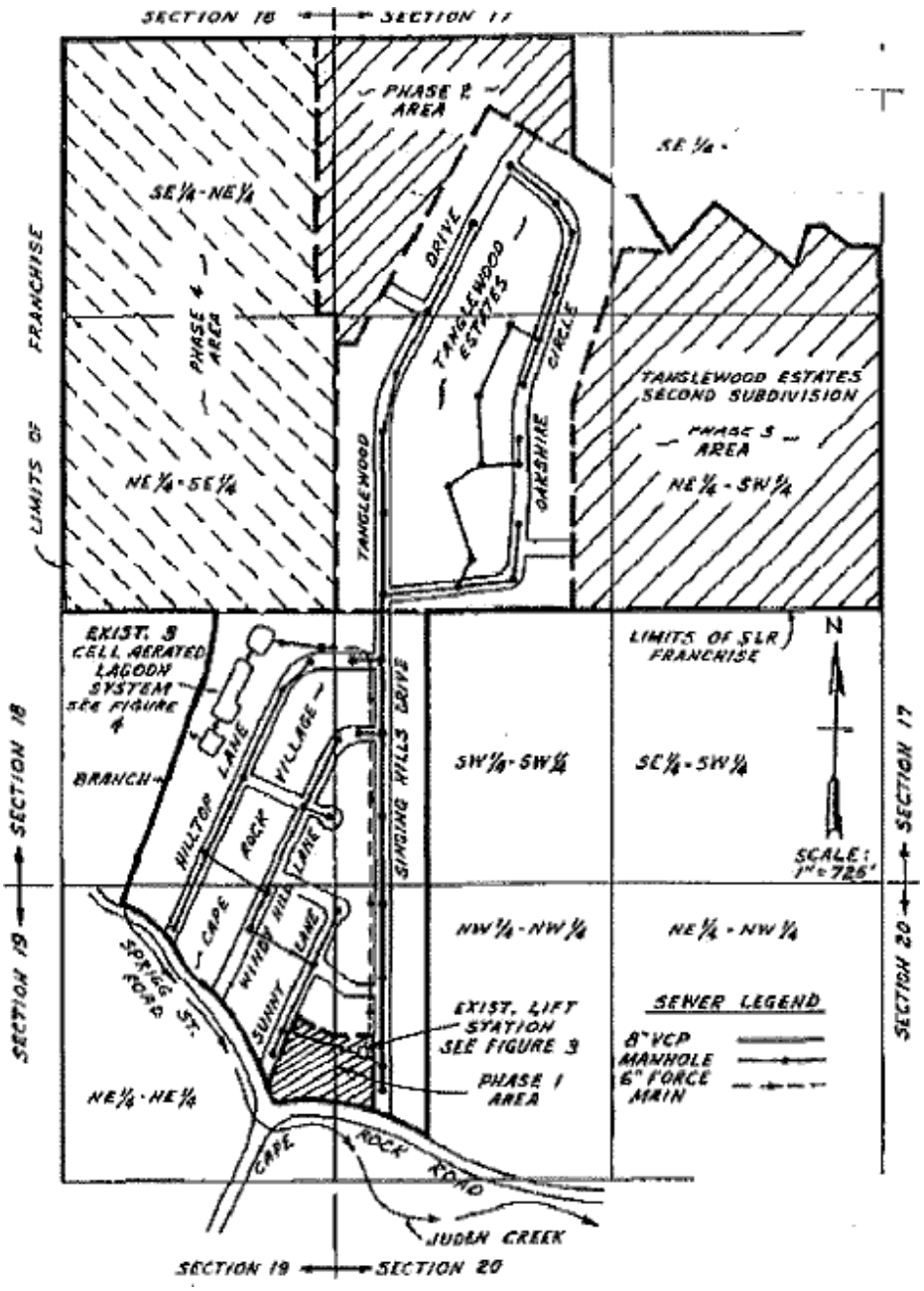
Rules and Regulations Governing Rendering of Sewer Service
Legal Description of Service Area

Commencing at the northwest corner of Section 13 Township 25 Range 22, Christian County, Missouri, said point also being the northeast corner of Section 14; thence south along the west line of said Section 13 to the northeast corner of the Southeast Quarter of the Northeast Quarter of said Section 14; thence west along the north line of said Southeast Quarter of the Northeast Quarter to the northwest corner of said Southeast Quarter of the Northeast Quarter; thence south along the west line of said Southeast Quarter of the Northeast Quarter to the southwest corner of the Northeast Quarter of the Southeast Quarter of said Section 14; thence east along the south line of said Northeast Quarter of the Southeast Quarter to the southeast corner of said Northeast Quarter of the Southeast Quarter; thence north along the east line of said Northeast Quarter of the Southeast Quarter to the northeast corner of said Northeast Quarter of the Southeast Quarter; thence east along the south line of the Southwest Quarter of the Northwest Quarter of said Section 13 to a point on the west line of Valley Woods Plat No. I; thence south along said west line to the south line of said Valley Woods Plat no. I: thence east along the south line of said Valley Woods Plat no. I to a point on the west right-of-way line of Missouri Highway 160; thence northwesterly along said right-of-way line to the northernmost corner of Lot 9 of Valley Woods Plat No. 2; thence south to a point on said Lot 9 Valley Woods Plat No. 2; thence west to the southeast corner of Lot 13 in said Valley Woods Plat No. 2; thence north along the east line of said Lot 13 to the south line of the Northwest Quarter of the Northwest Quarter of said Section 13; thence east to the west right-of-way line of said Missouri Highway 160; thence northwesterly along said right-of-way line to the north line of said Section 13; thence west along said north line to the point of beginning.



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Rules and Regulations Governing Rendering of Sewer Service
Map of Service Area






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Rules and Regulations Governing Rendering of Sewer Service
Legal Description of Service Area

Part of the Southeast Quarter of the Northeast Quarter, Section 18 and part of the north half of the Southwest Quarter and part of the south half of the Northwest Quarter, Section 17, Township 31 North, Range 14 East County of Cape Girardeau, State of Missouri, described as follows:

Start at the southwest corner of the north half of the Southwest Quarter of said Section 17; thence N. 0° 29' E., along the section line between Sections 17 and 18, 1190.0 feet to the point of beginning; thence N. 83° 21' E., 173.8 feet; thence N. 25° 30' E., 567.7 feet; thence N. 32° 49' E., 616.1 feet; thence S. 57° 11' E., 496.0 feet to a corner in a 30.289 acre parcel of land; thence N. 1° 14' E., with the west line of said parcel of land 620.0 feet to the north line of the south half of the Northwest Quarter of said Section 17; thence N. 88° 46' W., with said north line and said line extended, 1253.6 feet to a point, which bears N. 88° 46' W., 66.0 feet from the northeast corner of the Southeast Quarter of the Northeast Quarter of said Section 18; thence S. 0° 32' W., parallel to the Section line of Sections 17 and 18, 1340.7 feet to the south line of said Southeast Quarter of the Northeast Quarter, Section 18; thence S. 88° 30' E., 66.0 feet to the section line of Sections 17 and 18; thence S. 0° 29' W., with said section line, 115.6 feet to the point of beginning, also,

Start at the southwest corner of the north half of the Southwest Quarter of said Section 17; thence S. 88° 55' E., with the quarter-quarter section line 1135.9 feet to the point of beginning; thence N. 2° 07' E.,
892.1 feet; thence N 12° 15' E., 719.5 feet; thence S. 76° 35' E., 224.9 feet to a corner in a 30.289 acre parcel of land; thence with the following courses and distances along the south line of said 30.289 acre parcel of land, N. 58 ° 49' E., 330.0 feet; thence S. 54° 36' E., 455.0 feet; thence N. 35° 24' E., 235.0 feet to the point of curve of a 27° 51' curve to the right; thence along said 27° 51' curve 107.5 feet to the point of tangent of said curve; thence N. 65° 20' E., 9.1 feet; thence S. 24° 40' E., 61.1 feet to the point of curve of a 73° 28' curve to the left; thence along said 73° 28' curve, 88.9 feet to the point of tangent of said curve; thence East, 125.0 feet to the east line of said Northwest Quarter of said Section 17; thence
S. 0° 02' E., with the quarter section line, 1641.7 feet to the southeast corner of the north half of the Southwest Quarter of said Section 17; thence N. 88° 55' W., with the quarter-quarter section line, 1529.3 feet to the point of beginning.

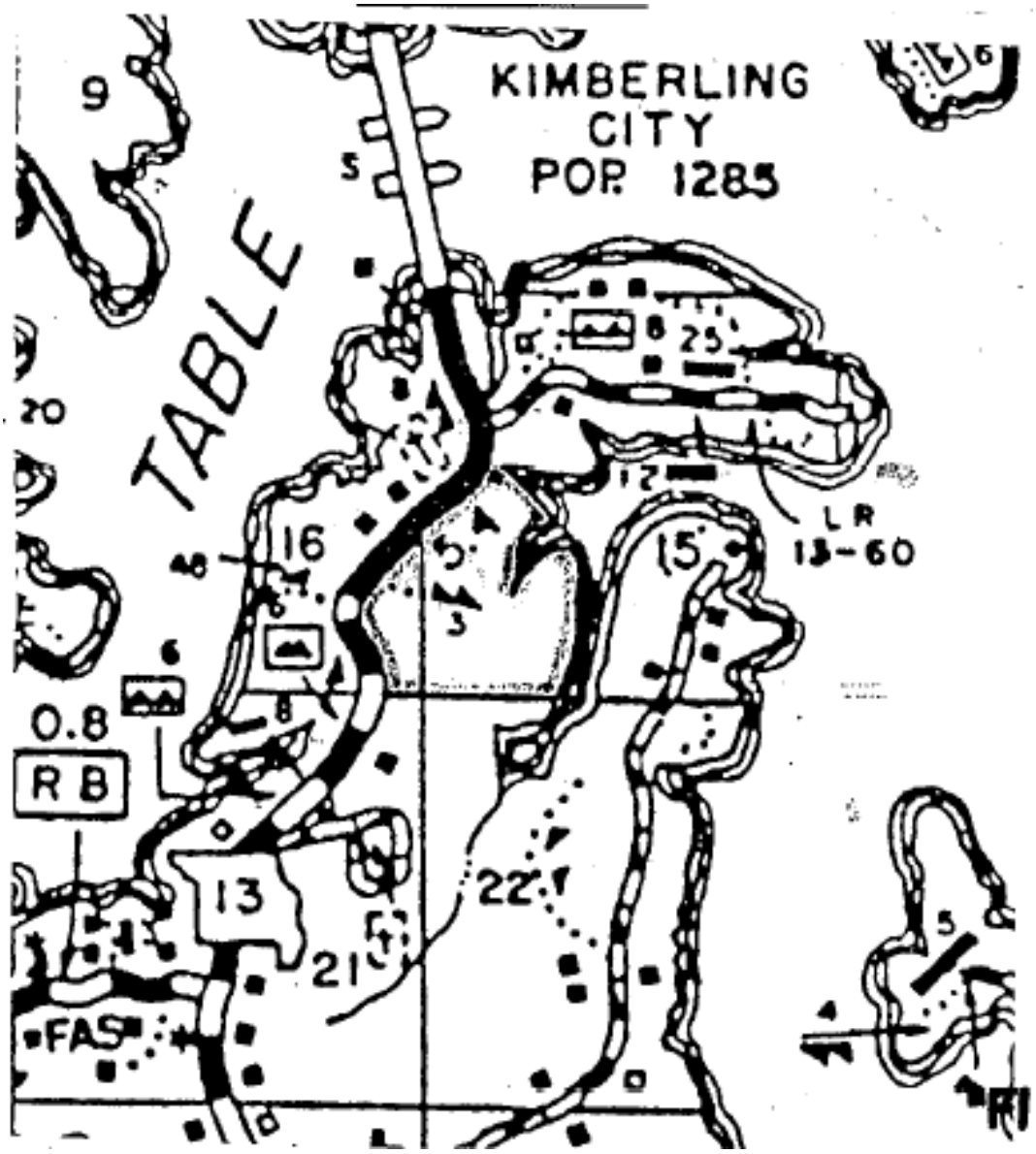
Also, all of Tanglewood Estates Subdivision in the County of Cape Girardeau, Missouri, and all of Cape Rock Village Subdivision in the County of Cape Girardeau.



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FILED - Missouri Public Service Commission - 03/01/2025 - WR-2024-0104 - SR-2024-0105 - JS-2025-0120

Rules and Regulations Governing Rendering of Sewer Service
Map of Service Area

Ozark Mountain Resort




CANCELLED - Missouri Public Service Commission - 05/01/2026 - WR-2024-0104 - JS-2026-0080
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Rules and Regulations Governing Rendering of Sewer Service
Legal Description of Service Area

A parcel of land situated in the E 1/2 of the SE 1/4 of Section 16 and the SW 1/4 of Section 15, Township 22 North, Range 23 West, Stone County, Missouri, and being more particularly described as follows:

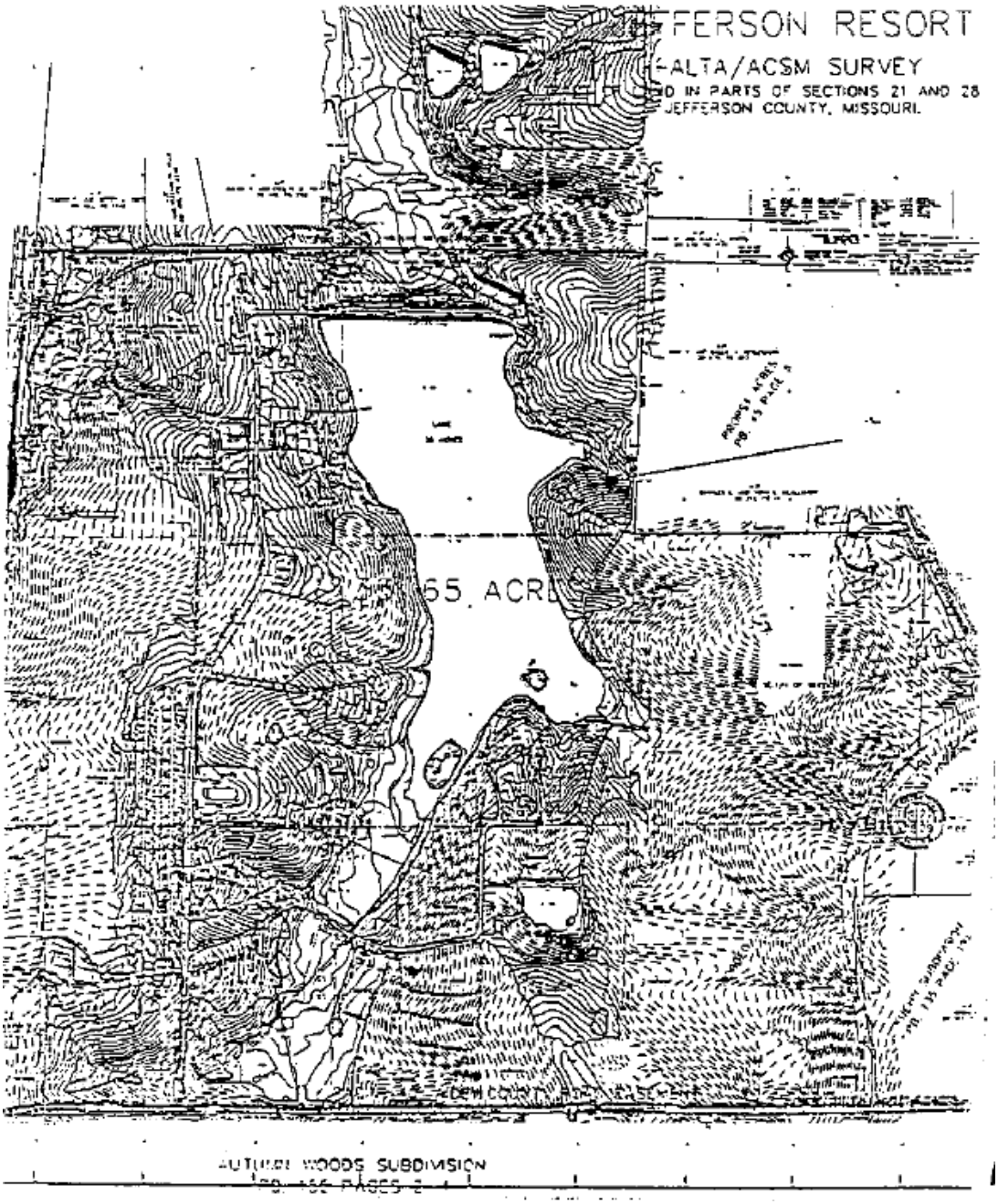
Beginning at the southeast corner of said Section 16, thence N 87 degrees 33' 28" W along the south line of the SE 1/4, 621.13 feet, to the east r/w line of Missouri State Highway #13, thence northerly along said east r/w line to the north line of the SW 1/4 of Section 15, thence N 89 degrees 10' 14" E along said north line of Section 15, 103.62 feet to Corps of Engineers Monument # T648-5, thence along the Government Fee Taking Line, Table Rock Lake, to the southeast corner of the SW 1/4 of the SW 1/4 of said Section 15, thence N 87 degrees 34' 53" W, 1315.91 feet to the point of beginning.



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Rules and Regulations Governing Rendering of Sewer Service
Map of Service Area

Timber Creek Resort




CANCELLED - Missouri Public Service Commission - 05/01/2026 - WR-2024-0104 - JS-2026-0080
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Rules and Regulations Governing Rendering of Sewer Service
Legal Description of Service Area

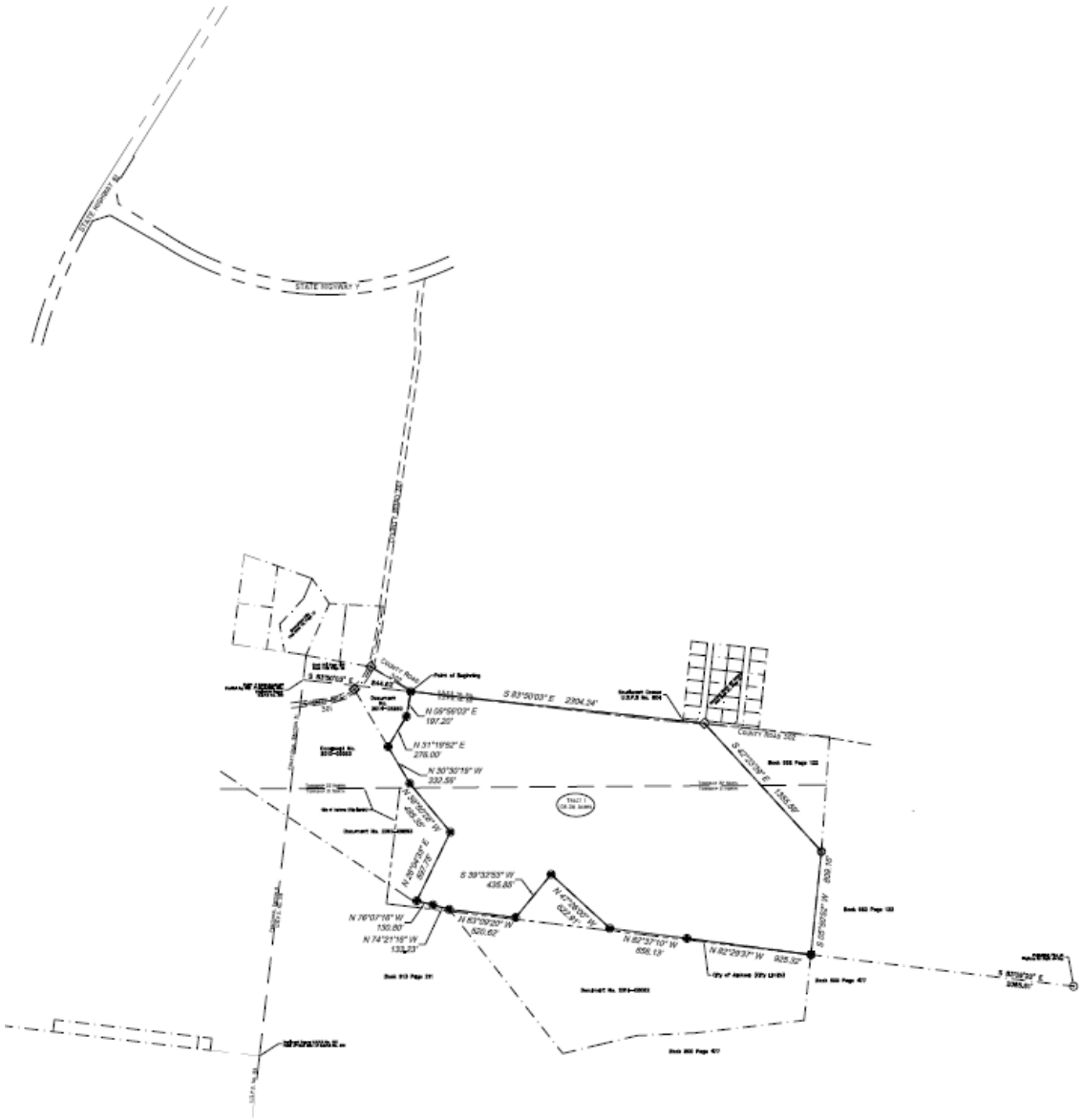
A tract of land in parts of Sections 21 and 28, Township 39 North, Range 5 East in Jefferson County, Missouri being more particularly described as follows; commencing at the Section Corner common to Sections 21, 22, 29 and 28; thence along the North line of said Section 28, North 89 degrees 16 minutes 19 seconds West, 283.16 feet to the West line of a 100 foot wide abandoned railroad to the point of beginning; thence southerly on a non tangent curve concave southeasterly, having a radius 931.47 feet a chord bearing South 07 degrees 32 minutes 56 seconds West an arc distance 473.98 feet to a point of tangent; thence South 07 degrees 01 minutes 43 seconds East 600.00 feet to a point of curve; thence along a curve concave westerly having a radius of 1024.30 feet a chord bearing South 00 degrees 58 minutes 16 seconds West an arc distance of 286.02 feet to a point on the south line of the North 1/2 of the North 1/2 of said Section 28; thence South 89 degrees 30 minutes 09 seconds West 1106.58 to a found iron rail; then continuing on said North line South 89 degrees 30 minutes 09 seconds West 1339.06 feet to a found iron rail; thence continuing on said North line South 89 degrees 26 minutes 03 seconds West 1322.21 feet to a point 30.00 feet East of the southwest corner of the Northeast 1/4 of the Northwest 1/4 of said Section 28; thence North 01 degrees 53 minutes 59 seconds East 662.34 feet to a point thence South 89 degrees 33 minutes 42 seconds West 30.03 feet to a point on the West line of the said Northeast 1/4 of the Northwest 1/4 of Section 28; thence North 01 degrees 53 minutes 59 seconds East 687.47 feet to a point on the North line of said Section 28; thence westerly along said North line South 89 degrees 59 minutes 18 seconds West 263.97 feet to the easterly right-of-way line of Missouri State Highway Route 67; thence along the said right-of-way line North 04 degrees 51 minutes 26 seconds East 612.52 feet; thence South 85 degrees 08 minutes 34 seconds East 25.00 feet; thence North 04 degrees 51 minutes 26 seconds East 1200.00 feet; thence North 85 degrees 08 minutes 34 seconds West 25.00 feet thence North 04 degrees 51 minutes 26 seconds East 867.51 feet to a point on the North line of the South 1/2 of said Section 21; thence leaving the said right-of-way line along the said North line of the South 1/2 North 89 degrees 16 minutes 10 seconds East 1414.75 feet to the center of said Section 21; thence North 89 degrees 27 minutes 46 seconds East 1415.39 feet to a point on the westerly line of Propst Acres a subdivision recorded in Plat Book 45 on page 8 and also being the northeast corner of the Northwest 1/4 of the Southeast 1/4 of said Section 21; thence South 02 degrees 41 minutes 23 seconds West 1309.06 feet to an iron rod marking the Northwest corner of the Southeast 1/4 of the Southeast 1/4 of said Section 21; thence North 89 degrees 27 minutes 45 seconds East 1258.33 feet to a point on the westerly right-of-way line of Missouri State Highway "JJ" (60' wide); thence southeasterly along said right-of-way line South 27 degrees 52 minutes 25 seconds East 180.37 feet; thence leaving said right-of-way line South 02 degrees 14 minutes 06 seconds West 803.79 feet to a point in the said northerly right-of-way of the abandoned railroad; thence along a curve concave southerly having a radius of 931.47 feet, a chord bearing South 37 degrees 24 minutes 21 seconds an arc distance of 496.80 to the point of beginning containing 331.65 acres more or less.



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FILED - Missouri Public Service Commission - 03/01/2025 - WR-2024-0104 - SR-2024-0105 - JS-2025-0120

Rules and Regulations Governing Rendering of Sewer Service
Map of Service Area

Savers Farm (Cape Girardeau County)





CANCELLED - Missouri Public Service Commission - 05/01/2026 - WR-2024-0104 - JS-2026-0080
FILED - Missouri Public Service Commission - 03/01/2025 - WR-2024-0104 - SR-2024-0105 - JS-2025-0120

Rules and Regulations Governing Rendering of Sewer Service
Legal Description of Service Area

Part of U.S.P.S No. 318, Township 31 and 32 North, Range 13 East of the Fifth Principal Meridian, Cape Girardeau County, Missouri, more particularly described as follows:

Commence at the Northwest Corner of U.S.P.S No. 318; thence along said North line, South 83 degrees 50 minutes 03 seconds East 844.62 feet to the point of beginning; thence continue South 83 degrees 50 minutes 03 seconds East 2304.24 feet; thence leaving said North line, South 42 degrees 23 minutes 39 seconds East 1355.59 feet; thence South 05 degrees 50 minutes 52 seconds West 809.16 feet; thence North 82 degrees 29 minutes 37 seconds West 925.32 feet; thence North 82 degrees 37 minutes 10 seconds West 656.13 feet; thence North 47 degrees 26 minutes 00 seconds West 622.91 feet; thence South 39 degrees 32 minutes 53 seconds West 435.85 feet; thence North 83 degrees 09 minutes 20 seconds West 520.62 feet; thence North 74 degrees 21 minutes 16 seconds West 133.23 feet; thence North 76 degrees 07 minutes 16 seconds West 130.80 feet; thence North 26 degrees 04 minutes 33 seconds East 597.75 feet; thence North 39 degrees 50 minutes 28 seconds West 495.35 feet; thence North 30 degrees 30 minutes 19 seconds West 332.56 feet; thence North 31 degrees 19 minutes 52 seconds East 276.00 feet; thence North 09 degrees 56 minutes 03 seconds East 197.20 feet to the point of beginning.

The herein described tract contains 108.36 acres. Subject to all easements, restrictions, and reservations affecting any either written or implied.



CANCELLED - Missouri Public Service Commission - 05/01/2026 - WR-2024-0104 - JS-2026-0080
FILED - Missouri Public Service Commission - 03/01/2025 - WR-2024-0104 - SR-2024-0105 - JS-2025-0120

Rules and Regulations Governing Rendering of Sewer Service
Map of Service Area

Bolivar (Polk County)






CANCELLED - Missouri Public Service Commission - 05/01/2026 - WR-2024-0104 - JS-2026-0080
FILED - Missouri Public Service Commission - 03/01/2025 - WR-2024-0104 - SR-2024-0105 - JS-2025-0120

Rules and Regulations Governing Rendering of Sewer Service
Legal Description of Service Area

Beginning at the Northwest corner of the Southeast Quarter of said Section Thirty-three (33), Township Thirty-four (34), Range Twenty-three (23); Thence East along the North line of said Southeast Quarter of Section Thirty-three (33) to the Northeast corner of said Southeast Quarter; Thence continuing East along the North line of the Southwest Quarter and Southeast Quarter of said Section Thirty-four (34), Section Thirty- five (35), and Section Thirty-six (36) all in Township Thirty-four (34), Range Twenty-three (23) to the Northeast corner of said Southeast Quarter of Section 36, said point also being the intersection of Missouri Highway D and East 425th Road; Thence along the jog in the Range Line, if any, to the Northwest corner of the Southwest Quarter of Section Thirty-one (31), Township Thirty-four (34), Range Twenty-two (22); Thence East along the North line of the Southwest Quarter and the Southeast Quarter to the Northeast corner of said Southeast Quarter of Section Thirty-one (31), said point being the intersection of East 425th Road and South 140th Road; Thence South along the East line of said Southeast Quarter of Section Thirty-one (31) to the Southeast corner of said Southeast Quarter of Section Thirty-one (31); Thence continuing South along the East line of the Northeast Quarter of Section Six (6), Township Thirty-three (33), Range Twenty-two (22), to the Southeast corner of said Northeast Quarter of Section Six (6); Thence East along the North line of the Southwest Quarter and the Southeast Quarter of Section Five (5), Township Thirty-three (33), Range Twenty- two (22) to the Northeast corner of said Southeast Quarter of Section Five (5); Thence East along the North line of the Southwest Quarter and Northwest Quarter of the Southeast Quarter of Section Four (4), Township Thirty-three (33), Range Twenty-two (22) to the Northeast corner of the said Northwest Quarter of the Southeast Quarter of Section Four (4); Thence South along the East line of the Northwest Quarter of the Southeast Quarter and the Southwest Quarter of the Southeast Quarter to the Southeast corner of said Southwest Quarter of the Southeast Quarter of Section Four (4); Thence continuing South along the East line of the Northwest Quarter of the Northeast Quarter and the Southwest Quarter of the Northeast Quarter of said Section Nine (9), Township Thirty-three (33), Range Twenty-two (22) to the Southeast corner of said Southwest Quarter of the Northeast Quarter of Section Nine (9); Thence continuing South along the East line of the Northwest Quarter of the Southeast Quarter and the Southwest Quarter of the Southeast Quarter of said Section Nine (9) to the Southeast corner of said Southwest Quarter of the Southeast Quarter of Section (9); Thence continuing South along the East line of the Northwest Quarter of the Northeast Quarter and the Southwest Quarter of the Northeast Quarter of Section Sixteen (16), Township Thirty-three (33), Range Twenty-two (22) to the Southeast corner of said Southwest Quarter of the Northeast Quarter of Section Sixteen (16); Thence West along the South line of the Southwest Quarter of the Northeast Quarter and the Northwest Quarter of said Section Sixteen (16) and the South line of the Northeast Quarter and the Northwest Quarter of Section Seventeen (17), Township Thirty-three (33), Range Twenty-two (22) to the Southwest corner of said Northwest Quarter of Section Seventeen (17), said corner also being the Northeast corner of the Southeast Quarter of Section Eighteen (18), Township Thirty-three (33), Range Twenty-two (22); Thence South along the East line of the Southeast Quarter of said Section Eighteen (18) and the East line of Section Nineteen (19), Township Thirty-three (33), Range Twenty-two (22) to the Northeast



CANCELLED - Missouri Public Service Commission - 05/01/2026 - WR-2024-0104 - JS-2026-0080
FILED - Missouri Public Service Commission - 03/01/2025 - WR-2024-0104 - SR-2024-0105 - JS-2025-0120

Rules and Regulations Governing Rendering of Sewer Service
Legal Description of Service Area (Continued)

CANCELLED - Missouri Public Service Commission - 05/01/2026 - WR-2024-0104 - JS-2026-0080

FILED - Missouri Public Service Commission - 03/01/2025 - WR-2024-0104 - SR-2024-0105 - JS-2025-0120

corner of said Section Thirty (30), Township Thirty-three (33), Range Twenty-two (22); Thence South along the East line of said Section Thirty (30), said line also being the centerline of South 140th Road, to the Northeast corner of Section Thirty-one (31), Township Thirty-three (33), Range Twenty-two (22); Thence South along the East line of said Section Thirty-one (31) to the Southeast corner of the Northeast Quarter of said Section Thirty-one (31); Thence West along the South line of said Northeast Quarter of Section Thirty-one (31) to the East Right-of-Way line of Highway 13 (South 138th Road); Thence Southeasterly along said Right-of-Way line of Highway 13 to the Southwest corner of Parcel 16.01 of Section Thirty-one (31), Township Thirty-three (33), Range Twenty-two (22), recorded in Book 2019L at Page 4814; Thence along the South line of said Parcel 16.01 and the South line of Parcel 8.01 of Section Thirty-two (32), Township Thirty-three (33), Range Twenty-two (22), recorded in Book 2019L at Page 4814 to the Northeast corner of Parcel 9 of Section Thirty-two (32), Township Thirty-three (33), Range Twenty-two (22), recorded in Book 2018L at Page 354; Thence South along the East line of said Parcel 9 of Section Thirty-two (32) to the South line of said Section Thirty-two (32), said point being on the centerline of East 490th Road; Thence West along said centerline of East 490th Road as it curves and crosses Highway 13 in Sections Five (5) and Six (6), Township Thirty-two (32), Range Twenty-two (22), to the intersection with South 135th Road at the South line of Section Thirty-one (31), Township Thirty-three (33), Range Twenty-two (22); Thence West along the South line of said Section Thirty-one (31) to the Southwest corner of said Section Thirty-one (31), said point being the Southeast corner of Section Thirty-six (36), Township Thirty-three (33), Range Twenty-three (23); Thence West along the South line of said Section Thirty-six (36) to the centerline of South 127th Road; Thence North along said centerline of South 127th Road to the North line of said Section Thirty-six (36), said point being on the centerline of State Highway "U"; Thence West along the North line of said Section Thirty- six (36) and Section Thirty-five (35) to the Northwest corner of the Northeast Quarter of Section Thirty-five (35), Township Thirty-three (33), Range Twenty-three (23), said point also being the centerline of South 115th Road (Shelton Road); Thence North along the West line of the Southeast Quarter and Northeast Quarter of Section Twenty-six (26) and the West line of the Southeast Quarter and South Half of the Northeast Quarter of Section Twenty-three (23) all in Township Thirty-three (33), Range Twenty-three (23), said line being the centerline of South 115th Road, to a point directly East of the Northeast corner of Parcel 9 of Section Twenty- three (23), Township Thirty-three (33), Range Twenty-three (23), recorded in Book 625 at Page 894; Thence West along the North line of said Parcel 9 of Section Twenty-three (23) and Parcel 5 of Section Twenty-two (22), Township Thirty-three (33), Range Twenty-three (23), recorded in Book 484 at Page 562 to the centerline of South 107th Road; Thence North along said centerline of South 107th Road, to the North line of the Southeast Quarter of said Section Fifteen (15), Township Thirty-three (33), Range Twenty-three (23); Thence West along the North line of said Southeast Quarter and the North line of the Southwest Quarter of Section Fifteen (15) and the North line of the Southeast Quarter of Section Sixteen (16), Township Thirty-three (33), Range Twenty-three (23) to the centerline of "T" Highway, said point being the Southwest corner of the Northeast Quarter

Rules and Regulations Governing Rendering of Sewer Service
Legal Description of Service Area (Continued)

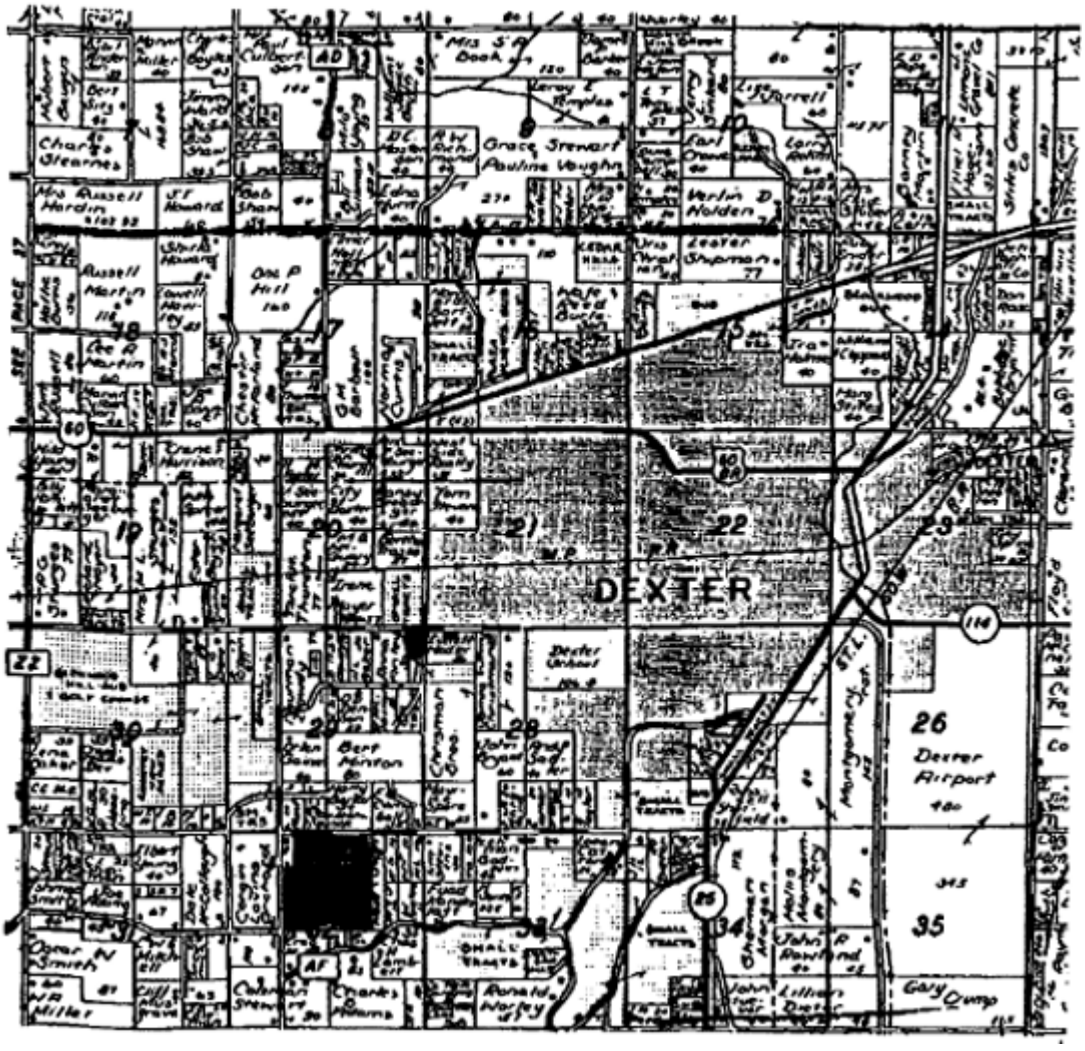
of said Section Sixteen (16); Thence North along the West line of said Northeast Quarter of Section Sixteen (16) to the Northwest corner of said Northeast Quarter of Section Sixteen (16), said point being the Southwest corner of the Southeast Quarter of Section Nine (9), Township Thirty-three (33), Range Twenty-three (23); Thence North along the West line of the Southeast Quarter and the Northeast Quarter of said Section Nine (9) to the Northwest corner of the Northeast Quarter of said Section Nine (9), said point being on the centerline of Highway 32, Thence West along the North line of the Northwest Quarter of said Section Nine (9) to the Northwest corner of said Section Nine (9), said point also being the Southeast corner of the Southwest Quarter of Section Four (4), Township Thirty-three (33), Range Twenty-three (23), and the centerline of South 90th Road; Thence North along the West line of said Section Four (4) to the Northwest corner of said Section Four (4), said line also being the centerline of South 90th Road; Thence West along the South line of Section Thirty-three (33), Township Thirty-four (34), Range Twenty-three (23) to the Southwest corner of said Section Thirty-three (33); Thence North along the West line of said Section Thirty-three (33), said line also being the centerline of said South 90th Road, to the centerline of East 425th Road; Thence East along said centerline of East 425th Road as it curves and crosses Highway 13, to the East line of the Northwest Quarter of said Section Thirty-three (33); Thence South along the East line of said Northwest Quarter and the centerline of said East 425th Road, to the Northwest corner of the Southeast Quarter of said Section Thirty-three (33), said point being the Point of Beginning.



CANCELLED - Missouri Public Service Commission - 05/01/2026 - WR-2024-0104 - JS-2026-0080
FILED - Missouri Public Service Commission - 03/01/2025 - WR-2024-0104 - SR-2024-0105 - JS-2025-0120

Rules and Regulations Governing Rendering of Sewer Service
Map of Service Area

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CANCELLED - Missouri Public Service Commission - 05/01/2026 - WR-2024-0104 - JS-2026-0080
FILED - Missouri Public Service Commission - 03/01/2025 - WR-2024-0104 - SR-2024-0105 - JS-2025-0120

Rules and Regulations Governing Rendering of Sewer Service
Legal Description of Service Area

CANCELLED - Missouri Public Service Commission - 05/01/2026 - WR-2024-0104 - JS-2026-0080

FILED - Missouri Public Service Commission - 03/01/2025 - WR-2024-0104 - SR-2024-0105 - JS-2025-0120

Western Heights Subdivision

Part of the Northwest Quarter (NW 1/4) of the Northeast Quarter (NE 1/4) and part of the Northeast Quarter (NE 1/4) of the Northwest (NW 1/4) of Section 32, Township 25 North, Range 10 East, described as follows: Beginning at the southeast corner of the Northwest Quarter (NW 1/4) of the Northeast Quarter (NE 1/4) of Section 32, Township 25 North, Range 10 East; thence south 89 degrees 15' west along the quarter-quarter section line, 1,827.6 feet; thence north parallel to the west line of the Northeast Quarter (NE 1/4) of the Northwest Quarter (NW 1/4) of Section 32 aforesaid, 400 feet; thence south 89 degrees 15' west parallel to the southline of the Northeast Quarter (NE 1/4) of the Northwest Quarter (NW 1/4) 500 feet; thence north parallel to the west line of the Northeast Quarter (NE 1/4) of the Northwest Quarter (NW 1/4) 610 feet; thence north 89 degrees 15' east parallel to the north line of said Section 32, 1,828.72 feet; thence south parallel to the west line of the Northwest Quarter (NW 1/4) of the Northeast Quarter (NE 1/4) 610 feet; thence north 89 degrees 15' east, parallel to the south line of the Northwest Quarter (NW 1/4) of the Northeast Quarter (NE 1/4) 505 feet; thence south along the east line of the Northwest Quarter (NW 1/4) of the Northeast Quarter (NE 1/4) 400 feet to the point of beginning, containing 42.7 acres, more or less.

Rules and Regulations Governing Rendering of Sewer Service
Legal Description of Service Area (Continued)

CANCELLED - Missouri Public Service Commission - 05/01/2026 - WR-2024-0104 - JS-2026-0080

FILED - Missouri Public Service Commission - 03/01/2025 - WR-2024-0104 - SR-2024-0105 - JS-2025-0120

Ecology Acres Subdivision

The part of the SE 1/4 of the NW 1/4 of Section 32, Township 25, Range 10 East and all of the SW 1/4 of the NE 1/4 of Section 32, Township 25 North, Range 10 East, more particularly described as follows: Beginning at the Southwest comer of the SE 1/4 of the NW 1/4 of Section 32, Township 25 North, Range 10 East, thence North 0° 03' East along and with the Quarter-Quarter Section line 1,110.0 ft; thence North 89° 281 feet; thence North 15° 30' E. 218.7 ft. to a point on the North Quarter-Quarter Section line of the SE 1/4 NW 1/4 of aforesaid Section 32; thence North 89° 15' East along and with aforesaid Quarter-Quarter Section line 2,312.6 feet to the NE comer of the SW 1/4 NE 1/4 of aforesaid Section 32; thence S 0° 30" West along and with the Quarter-Quarter Section line 1,320 feet to the SE comer of the SW 1/4 NE 1/4 of aforesaid Section 32; thence S 89° 15' West along and with the Quarter Section line 2,642.2 feet to the point of beginning; containing 78.06 acres more or less.

Unincorporated area in Stoddard County, MO

The North One-Half (N 1/2) of the East One-Fourth (E 1/4) of the Northeast Quarter (NE 1/4) of the Northeast Quarter (NE 1/4) of Section 29, Township 25 North of the Base Line, Range 10 East of the Fifth Principal Meridian, containing five (5) acres, more or less.

ALSO

Part of the Northeast Quarter (NE 1/4) of the Northeast Quarter (NE 1/4) of Section 29, Township 25 North, Range 10 East described as follows: Start at the Northeast comer of Section 29, Township 25 North, Range 10 East; thence South 89° 16' 45" West along and with the North section line 331.23 feet for a point of beginning; thence South 0° 29' 30" East 557.87 feet; thence South 89° 14' 37" West 35.45 feet; thence North 1° 54' 37" West 558 feet to the section line; thence North 89° 16' 45" East feet to the point of beginning; containing 0.54 acres subject to any easements that may exist.

Rules and Regulations Governing Rendering of
Sewer Service

**Rule 1 – Definitions**

A. An "APPLICANT" is a person, firm, corporation, governmental body, or other entity that has applied for sewer service and/or an extension of collecting sewers along with additional plant facilities; two or more such entities may make one application for a sewer extension and be considered one APPLICANT. An “ORIGINAL APPLICANT” is an APPLICANT who entered into any contract or agreement with the Company for an extension of collecting sewers and/or additional plant facilities, contributed funds or utility plant assets to the Company under the terms of the contract or agreement, and is eligible for refunds under the terms of the contract or agreement as additional Applicants connect to such extensions or plant facilities.

B. "B.O.D" denotes Biochemical Oxygen Demand. It is the quantity of oxygen utilized in the biochemical oxidation of waste matter under standard laboratory conditions expressed in milligrams per liter.

C. “C.O.D” denotes Chemical Oxygen Demand. It is the quantity of oxygen utilized in the chemical oxidation of waste matter under standard laboratory conditions, expressed in milligrams per liter.

D. A "COLLECTING SEWER" is a pipeline, including force pipelines, gravity sewers, interceptors, laterals, trunk sewers, manholes, lampholes, and necessary appurtenances, including service tees, wyes, and saddles, which is owned and maintained by the Company, located on public property or on private easements, and used to transport sewage waste from the Customer's service connection to the point of disposal. A “PRESSURE COLLECTING SEWER” is a collecting sewer pipeline, including tees, wyes, and saddles, operated under pressure from pump units owned and operated by customers connected to the pipeline, and is sometimes referred to generically as a COLLECTING SEWER.

E. The "COMPANY" is Liberty Utilities, acting through its officers, managers, or other duly authorized employees or agents.

F. A "CUSTOMER" is any person, firm, corporation or governmental body which has contracted with the Company for sewer service, or is receiving service from the Company, or whose facilities are connected for utilizing such service, and except for a guarantor is responsible for payment for service.



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Rules and Regulations Governing Rendering of
Sewer Service

**Rule 1 – Definitions (Continued)**

G. The "DATE OF CONNECTION" shall be the date the permit for a service connection is issued by the Company. In the event no permit is taken and a service connection is made, the date of connection shall be determined based on available information, such as construction/occupancy permits, or water or electric service turn-on dates, or may be the date of commencement of construction of the building upon the property.

H. A “DEVELOPER” is any person, firm, corporation, partnership or any entity that, directly or indirectly, holds title to, or sells or leases, or offers to sell or lease, or advertises for sale or lease, any lots in a subdivision.

I. "DISCONTINUANCE OF SERVICE" is intentional cessation of the use of sewer service by action of the Company not at the request of the Customer. Such DISCONTINUANCE OF SERVICE may be accomplished by methods including physical disconnection of the service sewer, or turn-off of water service by the water utility at the request of the Company.

J. "DOMESTIC SEWAGE" is sewage, excluding storm and surface water, resulting from normal household activities; and "NON-DOMESTIC SEWAGE" is all sewage other than DOMESTIC SEWAGE including, but not limited to, commercial or industrial wastes. See Rule 6 - Improper or Excessive Use.

K. A "FOUNDATION DRAIN" is a pipe installed inside or outside the foundation of a structure for the purpose of draining ground or subsurface water away from the foundation.

L. "pH" is the relative degree of acidity or alkalinity of water as indicated by the hydrogen ion concentration. pH is indicated on a scale reading from 1-14, with 7.0 being neutral, below 7.0 acid, and above 7.0 alkaline; more technically defined as the logarithm of the reciprocal of the hydrogen ion concentration.

M. A “PUMP UNIT” is a self-contained facility consisting generally of a tank and an electric pump and may include liquid level controls, an alarm, and check valves; the Pump Unit may either separate solid from liquid waste retaining the solid waste in the tank and pumping the liquid waste under pressure to collecting sewer pipelines (septic tank effluent pump or STEP), or may pump waste water including solids to a collecting sewer or a pressure collecting sewer (grinder pump).



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Rules and Regulations Governing Rendering of
Sewer Service

**Rule 1 – Definitions (Continued)**

N. A "RETURNED CHECK" is a check that is returned to the Company from any bank unpaid for any reason.

O. A "SADDLE" is a fitting that connects the Customer's Service Sewer to the collecting sewer whether it be a gravity collecting sewer or a pressure collecting sewer; the saddle clamps around the collecting sewer pipeline into which pipeline a hole is cut, and the Service Sewer is connected to the Saddle thereby connecting it to the collecting sewer.

P. A "SEASONAL CUSTOMER" is a Customer who is absent from the premises and may turn off, or request the Company turn off, water service temporarily. All Rates, Rules and Regulations within this tariff continue to apply to "Seasonal Customers" during periods of seasonal absence or turn- off.

Q. A "SERVICE CONNECTION" is the connection of a service sewer to the Company's collecting sewer either at the bell of a tee branch or wye branch, or the bell of a saddle placed on the barrel of the collecting sewer.

R. A "SERVICE SEWER" or "CUSTOMER'S SERVICE SEWER" is a pipe with appurtenances installed, owned and maintained by the Customer, used to conduct sewage from the Customer's premises to the collecting sewer, excluding service tees, wyes or saddles. For Customers connected to a pressure collecting sewer and utilizing a pump unit, the portion of the Service Sewer between the pump unit and the collecting sewer is a pressurized portion of the Service Sewer. In addition to other parts and fittings this shall include a stop cock accessible to the Company for turn-off of sewage flow and a check valve to prevent backflow of waste-water under pressure in the pressure collecting sewer. The SERVICE SEWER is constructed, owned and maintained by the Customer.

S. A "SUBDIVISION" is any land in the state of Missouri which is divided or proposed to be divided into two or more lots or other divisions of land, whether contiguous or not, or uniform in size or not, for the purpose of sale or lease, and includes re-subdivision thereof.

T. A "TEE" is a three-way one-piece pipe fitting in the shape of the letter "T" that is a part of the Collecting Sewer pipeline and to which the Customer's Service Sewer is connected.



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Rules and Regulations Governing Rendering of
Sewer Service

**Rule 1 – Definitions (Continued)**

U. "TERMINATION OF SERVICE" is the cessation of the use of sewer service requested by the Customer. Such TERMINATION OF SERVICE shall be accomplished by a method verified and recognized by the Company, and may include physical disconnection of the service sewer, termination or disconnection of water service by the water utility, or the Company's observation of non-occupancy of the unit served.

V. The word "UNIT" or "LIVING UNIT" shall be used herein to define the premises or property of a single sewer user, whether or not that sewer user is the Customer. It shall pertain to any building whether multi-tenant or single occupancy, residential or commercial, owned or leased. Each mobile home in a mobile home park, and each rental unit of a multi-tenant rental property are considered as separate Units for each single family or firm occupying same as a residence or place of business.

W. A "WYE" or "WYE BRANCH" or "Y" or "Y BRANCH" is a three-way one-piece pipe fitting in the shape of the letter "y" that is a part of the collecting sewer pipeline, and to which the Customer's service sewer is connected.



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Rules and Regulations Governing Rendering of
Sewer Service

**Rule 10 – Bills for Service (Continued)**

3. If the applicant has insufficient credit history with the Company, the applicant shall be deemed to have established an acceptable credit rating if the Customer meets any of the following criteria:
    a. Owns or is purchasing a home.
    b. Is and has been regularly employed on a full-time basis for at least one (1) year.
    c. Has a regular source of income.
    d. Can provide adequate credit references from a commercial credit source.

K. Unless sewer charges are billed in advance, the Company may require a security deposit or other acceptable written guarantee of payment as a condition of continued or re-establishing of service if:
1. The water service of the Customer has been discontinued for non-payment of a delinquent account not in dispute.
2. The Customer has interfered with; diverted; or, in an unauthorized manner, used utility service delivered to the Customer's premises.
3. The Customer has failed to pay undisputed bills before the delinquency date for five (5) billing periods out of twelve (12) consecutive monthly billing periods. Prior to requiring a customer to post a deposit under this subsection, the Company shall send the Customer a written notice explaining the Company's right to require a deposit or include such explanation with each written discontinuance notice.

L. The amount of a security deposit shall not exceed utility charges applicable to one (1) billing period plus thirty (30) days, computed on estimated or actual annual usage.

M. Interest shall be payable annually on all deposits, but shall not accrue after the utility has made reasonable effort to return the deposit. Interest will be paid at a per annum rate equal to the prime bank lending rate, as published in the Wall Street Journal for the last business day of the preceding calendar year, plus one (1) percentage point. Interest may be credited to the Customer's account.

N. After a Customer has paid proper and undisputed utility bills by the due dates, for a period not to exceed one (1) year, credit shall be established or re-established, and the deposit and any interest due shall be refunded. The utility may withhold full refund of the deposit pending resolution of a disputed matter.



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Rules and Regulations Governing Rendering of
Sewer Service

**Rule 10 – Bills for Service (Continued)**

O. The utility shall give a receipt for deposits received, but shall also keep accurate records of deposits, including Customer name, service address, amounts, interest, attempts to refund and dates of every activity regarding the deposit.

P. In lieu of a security deposit required by these rules, Company may accept the written guarantee of a responsible party as surety for a customer service account.

Q. A guarantee accepted by the Company is subject to the following terms and conditions:

1. It will be in writing and shall state the terms of guarantee and the maximum amount guaranteed. The Company will not hold the guarantor liable for sums in excess of the maximum amount of the required cash deposit.

2. Credit will be established for the customer and the guarantor shall be released upon satisfactory payment by the customer of all proper charges for utility service for a period of twelve successive months. For purposes of this rule, payment is satisfactory if, as to undisputed bills, it is made prior to the date upon which the bill becomes delinquent. Payment of a disputed bill will be satisfactory if made within ten days of resolution or withdrawal of the dispute.

R. All billing matters shall be handled in accordance with the Missouri Public Service Commission's Rules and Regulations regarding Utility Billing Practices, 20 CSR 4240-13.



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