

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 23

Canceling P.S.C. MO No. 23

1st Revised Sheet No. TOC 1.a

Original Sheet No. TOC 1.a

Liberty Utilities (Missouri Water) LLC (Sewer)

d/b/a Liberty Utilities or Liberty

Name if Issuing Corporation

All Missouri Areas

Community, Town or City

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ISSUED BY: Charlotte Emery, Senior Director Rate and Regulatory Affairs, Joplin, MO

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Rule 12 – NON-STANDARD METERING SERVICE (OPT-OUT)

- (1) Non-Standard Metering Service is available for any individual Residential Customer whose premise(s) is metered with a Company standard meter with wireless communications (Standard Meter) and requests to have metering service utilizing a Company Non-Standard digital meter without wireless communications (Non-Standard Meter) in accordance with 20 CSR 4240-10.035.
- (2) In order to begin receiving Non-Standard Metering service under this Rule 12, the Customer must complete the following requirements:
 - (a) The Customer must sign and return to the Company the Residential Non-Standard Metering Service Acknowledgment Form (Acknowledgement Form) accepting all fees, requirements, and limitations of this Rule 12. The Acknowledgement Form can be obtained from the Company website or by contacting the Company Customer Care Center and requesting a hard copy be mailed to their premise(s).
 - (b) The Customer must pay a required, and non-refundable, Non-Standard Meter Initial Setup Charge per Non-Standard Meter as shown on the Schedule of Service Charges on T-5.2.
 - (c) The Customer must pay a monthly recurring Non-Standard Meter Charge per Non-Standard Meter as shown on the Schedule of Service Charges on T-5.2 in addition to their applicable residential rates.
- (3) Once the Company has received the signed Acknowledgement Form from the Customer and payment of the Non-Standard Meter Initial Setup Charge has been processed by the Company, the Company will, within 20 business days, furnish, and install, a Non-Standard Meter to be used for billing purposes and service under this Rule 12. The Non-Standard Meter Charge will then be added to the customer's monthly bill.
- (4) All Company rules shall apply under this Rule 12. For meter placement practices, please see Rules and Regulations, Tariff Sheet R-4.1. This service is not eligible for customers who have a net-metering arrangement or customers who have selected a rate that requires interval billing.
- (5) Any customer who has requested service under this Rule 12 may, at any time, terminate this Non-Standard Metering Service and request that the Company install a Standard Meter on their premise(s); at which point the monthly Non-Standard Meter Charge will no longer be applicable. There is no subsequent charge for a Customer to request a Standard Meter be installed on their premise(s) that previously opted for service under this Rule 12.

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Rule 12 – NON-STANDARD METERING SERVICE (OPT-OUT) (CONTINUED)

- (6) Residential Customers choosing to receive Non-Standard Metering and meeting the requirements detailed in Rule 16(2) may request to self-read their meter. The Company will provide simple written instructions to these Customers explaining how to read and report usage by email, through the Company web page, or by phone to Customer Service. All Customer provided readings must comply with the requirements of 20 CSR 4240-13.020.
- (a) The Residential Customer shall accurately read and timely report usage monthly. If the Customer fails to provide the meter-reading on time, the Company shall estimate the Customer's usage for that month.
- (b) At least once a year, the Company shall obtain an actual meter reading of the Customer's usage in order to verify the accuracy of readings reported in this manner.
- (c) If the Customer does not read and report their meter for two (2) consecutive months or any three (3) months in a rolling twelve-month period, the Company may resume monthly readings of the meter.
- (d) In the event a customer moves out of the premise(s), the Company will perform a final read and replace the Non-Standard meter with a Standard Meter on the premise(s).
- (e) The Company may assess 5% interest on unpaid amounts resulting from failure to report usage or inaccurate reporting.

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Schedule of Service Charges (Continued)

Opt-Out Charges (Rules and Regulations, Rule 12)

One-time setup charge – per meter\$125

Monthly Non-Standard Meter Charge – per meter\$15

For customers who elect a non-standard meter and elect to self-read, the Company may assess a 5% interest rate on unpaid amounts resulting from failure to report usage or inaccurate reporting.