



June 30, 2026

VIA ELECTRONIC FILING

Chief RLJ Nancy Dippell, Secretary
Missouri Public Service Commission
P.O. Box 360
Jefferson City, 65102

Re: MoPSC Case No. OX-2026-0045
Missouri American Water Company (Water)

Dear Judge Dippell,

On behalf of Missouri-American Water Company (“MAWC” or “Company”), I am providing to the Missouri Public Service Commission (“Commission”) for filing tariff sheets in electronic form. The tariff sheets are being filed pursuant to and in conformity with 20 CSR 4240-10.035. The proposed tariff sheets are listed on **Appendix A**, bear a date of issue of June 30, 2026, and an effective date of July 30, 2026.

Please see that this filing is brought to the attention of the appropriate Commission personnel, and please let me know if you have any questions or concerns regarding this tariff filing.

Brian LaGrand
Director of Rates
Missouri American Water

APPENDIX A

LIST OF TARIFF SHEETS BEING FILED

WATER

P.S.C. Mo. No. 13

3rd Revised Rules TOC Sheet A, Cancelling 2nd Revised Rules TOC Sheet A

Original Sheet No. R 67

Original Sheet No. R 68

Original Sheet No. R 69

6th Revised Sheet No. RT 9.1, Cancelling 5th Revised Sheet No. RT 9.1

Missouri-American Water Company
 Name of Issuing Corporation

For

Missouri Service Area
 Community, Town or City

**Rules and Regulations Governing the Rendering of
 Water Service**

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* *Indicates new rate or text*

+ *Indicates change*

Date of Issue: June 30, 2026 Effective Date: July 30, 2026

Issued By: Rich C. Svindland, President
727 Craig Road, St. Louis, MO 63141

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Rule 24 – Residential Advanced Meter Opt-Out

A. General:

1. Residential Service Customers electing to utilize a Traditional Meter shall comply with this Rule and all applicable Company Rules and Regulations.

B. Definitions:

1. "Advanced Meter": A meter that measures, records, and sends a customer's utility usage or other data by use of radio waves or broadband over power lines; allows for two- (2-) way communication between the meter and the utility or its agent; and/or allows for a utility or its agent to control a customer's thermostat, appliance, or service.
2. "Customer Read": A meter reading obtained and reported by the residential Customer for billing purposes, subject to verification by the Company.
3. "Inaccurate Information": The intentional underreporting of meter data in an effort to not pay for services. Inaccurate information does not mean minor differences in readings by less than two percent (2%) to account for variations based on the time of day that the meter is read and similar factors.
4. "Traditional Meter": A commercially available meter that is unable to transmit usage information and is only intended to be read by an individual through a visual display. A traditional meter is not designed or capable of transmitting usage data by using radio waves or broadband over power lines, allowing two-(2-) way communication between the meter and the utility or its agents, or allowing a utility or its agents to control a customer's thermostat, appliance, or service. A traditional meter does not include an advanced meter or hub meter that has certain functionality turned off or deactivated.

C. Customer Opt-Out Request (Traditional Meter Election):

1. A Customer may request installation of a Traditional Meter by submitting a request to the Company. Installation of a Traditional Meter will be completed as soon as practicable by the Company, but no more than fourteen (14) business days.
2. Customers electing to opt out of advanced metering may be subject to applicable fees or charges as permitted by Commission rule and the Company's tariff (Section F below).
3. Utility meters are located and installed pursuant to Rule 15.
4. The Company will provide customers electing to opt out of advanced metering a detailed process to report meter readings by telephone or other commercially reasonable means. The Company may, at its election, offer reporting through a secure website.

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D. Customer Opt-Out Request (Traditional Meter Election):

1. Indoor Meter Locations: This section applies to Customers who elected a Traditional Meter with a meter located inside the Customer’s Premises.

i. The Customer shall provide a meter reading for each Billing Period.

ii. Reading Schedule and Submission:

a. The Customer’s prior bill will identify the end of the Billing Period under the “To Date” on Page 3 of their bill.

b. The Customer shall submit a reading within two business days of that date.

c. Meter readings must be submitted via email or phone to the information provided by the Company upon successful election of a Traditional Meter.

d. If the Customer fails to submit a timely reading, the Company shall render a bill based on estimated usage in accordance with Rule 9.

3. The Company must verify customer-provided readings at least annually; the Customer must permit access to the Company for periodic confirmation.

2. Outdoor Meter Locations: This section applies to Customers who elected a Traditional Meter with a meter located outside the Customer’s Premises. The Company will perform all necessary meter reading activities, and no action is required by the Customer.

E. Access to the Premises: The Company shall have the right to access Customer premises at reasonable times to read, inspect, or maintain meters or associated equipment. Failure to provide access may result in disconnection or the inability of the customer to retain a Traditional Meter.

F. Fees and Charges: Customers electing to have a Traditional Meter pursuant to this Rule shall be subject to the following charges, as permitted by applicable Commission rule:

1. One Time Meter Exchange Fee: A one-time, all-inclusive fee for the removal of an advanced or hub meter and the provision and installation of a Traditional Meter. The fee shall be one hundred twenty-five dollars (\$125.00) per meter.

2. Monthly Meter Use Fee: A monthly fee in the amount of fifteen dollars (\$15.00) per month.

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- 3. Interest Charges for Failure to Report or Inaccurate Reporting: The Company may assess an interest charge of no more than five (5) percent on any unpaid amount resulting from either a Customer's failure to report usage or a customer's reporting of Inaccurate Information in any billing cycle.
- 4. Additional Service Charges: Customer may also be subject to other application charges set forth in the company's tariff.

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Miscellaneous Charges Water Service			
	Normal Business Hours	After Normal Business Hours ⁷	
<u>Begin or Activate Service:</u>			
New Service Activation Fee	\$10.00	\$210.50	per Incident
Re-Activation Fee After Company Discontinuance	\$30.00	\$210.50	per Incident
Re-Activation Fee After Customer Initiated Emergency Shut-Off	\$40.00	\$210.50	per Incident
<u>End or Discontinue Service:</u>			
Company Discontinuance Fee	\$10.00	N/A	per Incident
Company Discontinuance Requiring Additional Excavation and/or Installation of New Hardware	Actual Cost	Actual Cost	
Customer Initiated Emergency Shut-Off	\$40.00	\$210.50	per Incident
<u>Other Charges:</u>			
New Service Connection Fee ¹		Actual Cost	
Meter Testing Fee (Accuracy of the Meter) ²		\$155.00	per Test
Special Meter Reading		\$40.00	per Trip
Residential Advanced Meter Opt-Out – Traditional Meter Usage Fee		\$15.00	per Month
Removal of an Advanced Meter & Replacement with Traditional Meter		\$125.00	per Replacement
Returned Deposit Item ³		\$20.00	per Item
Hydrant Inspection		\$47.00	per Hydrant
Temporary Water Use from Hydrant ⁴		Rate A	per Day
Investigation Report		\$25.00	per Report
Service Line Inspection		\$82.50	per Inspection
Bulk Sales Vending Machine (where available) ⁵		Rate A	per 1,000 gallons
Fee for Damage, Tampering, and/or Broken Meter Appurtenances ⁶		Actual Cost	per Incident
 ¹ Consists of the costs incurred by the Company for the construction including parts, material, labor and equipment, but excluding the cost of the meter. See Rule 4H and 4I.			
² The Company will test a meter for accuracy, if not tested in the prior 12 months, at no cost. See Rule 16.			
³ The Company may serve a Customer on a cash-only basis if more than one check or Returned Deposit Item of the Customer is returned NSF or any other valid return reason in a 12-month period. "Cash" shall be deemed to Mean U.S. currency, money order, or certified check.			
⁴ The daily minimum charge is 5,000 gallons at the applicable Rate A for the customer. The Company may meter the usage from a hydrant, at its option, if the usage is expected to be more than 3,000 gallons per day. Any metered usage will be billed at Rate A.			
⁵ The Customer shall be responsible for any credit card fees incurred when using water vending machine.			
⁶ Consists of costs incurred by the Company repairing damage to a meter or meter installation. See Rule 15L and 15M.			
⁷ Before the Company schedules an activation, reactivation, or discontinuance for after normal business hours, the Company will advise the customer of the difference in the charge for normal business hours and after normal business hours.			

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