

Exhibit No.:
Issues: Telecommunications, Postage
Printing and Stationery, and
Miscellaneous Expenses
Witness: Brittany J. Komenda
Exhibit Type: Direct
Sponsoring Party: Missouri-American Water Company
Case No.: WR-2026-0304
SR-2026-0305
Date: July 1, 2026

MISSOURI PUBLIC SERVICE COMMISSION

**CASE NO. WR-2026-0304
CASE NO. SR-2026-0305**

DIRECT TESTIMONY

OF

BRITTANY J. KOMENDA

ON BEHALF OF

MISSOURI-AMERICAN WATER COMPANY

AFFIDAVIT

I, Brittany J. Komenda under penalty of perjury, and pursuant to Section 509.030, RSMo, state that I am a Lead, Regulatory Analyst of American Water Works Service Company Inc., that the accompanying testimony has been prepared by me or under my direction and supervision; that if inquiries were made as to the facts in said testimony, I would respond as therein set forth; and that the aforesaid testimony is true and correct to the best of my knowledge and belief.



Brittany J. Komenda

July 1, 2026

Dated

**DIRECT TESTIMONY
BRITTANY J. KOMENDA
MISSOURI AMERICAN WATER COMPANY
CASE NO.: WR-2026-0304
CASE NO.: SR-2026-0305**

TABLE OF CONTENTS

I. INTRODUCTION 2

II. TELECOMMUNICATIONS 3

II. POSTAGE, PRINTING AND STATIONARY 4

II. MISCELLANEOUS EXPENSES 4

**DIRECT TESTIMONY
BRITTANY J. KOMENDA**

I. INTRODUCTION

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21

Q. Please state your name and business address.

A. My name is Brittany J. Komenda, and my business address is 1 Water Street, Camden, NJ 08102.

Q. By whom are you employed and in what capacity?

A. I am employed by American Water Works Service Company, Inc. (“Service Company” or “AWWSC”) as a Lead, Regulatory Analyst. The Service Company is a wholly owned subsidiary of American Water Works Company, Inc. (“American Water”) that provides services to Missouri-American Water Company (“MAWC”, “Missouri-American” or “Company”).

Q. Please summarize your educational background and business experience.

A. I earned a Bachelor of Science degree with a concentration in Financial Information Systems and Accounting from Indiana University Northwest. I have been employed by Service Company since March of 2025 primarily supporting operating company affiliates of American Water in compliance reporting, commission filings, and rate case proceedings on the topics of expenses and rate base. Prior to joining Service Company, from September 2014 through February 2025, I was employed by NiSource as a Lead Regulatory Analyst. In that role, I prepared and supported regulatory applications and filings, including general rate cases, across six states for Columbia Gas and NIPSCO Electric and Gas.

Q. What are your current employment responsibilities?

A. My duties consist of preparing, assisting, and reviewing regulatory filings and related

1 activities for all the regulated subsidiaries of American Water. My responsibilities include
2 but are not limited to the preparation of written testimony, exhibits, and workpapers in
3 support of rate applications and other regulatory filings as well as responses to data requests
4 for the regulated subsidiaries of American Water, including MAWC.

5 **Q. Are you generally familiar with the operations, books and records of MAWC?**

6 A. Yes.

7 **Q. Have you previously testified before the Missouri Public Service Commission?**

8 A. No.

9 **Q. Have you presented testimony in rate proceedings before other regulatory agencies?**

10 A. Yes, during my employment with NiSource, I submitted testimony as the Cost of Service
11 witness to the Maryland Public Service Commission for Columbia Gas of Maryland, Inc.
12 in Case Nos. 9680 and 9701 and to the Pennsylvania Public Utility Commission for
13 Columbia Gas of Pennsylvania, Inc. in Docket No. R-2024-3046519.

14 **Q. What is the purpose of your direct testimony in this proceeding?**

15 A. The purpose of my Direct Testimony is to support and explain the Company expense levels
16 in several areas for the future test year, which is the 12 months ending May 31, 2028. I will
17 discuss the level of expenses as well as the Company's pro forma adjustments associated
18 with 1) Telecommunications, 2) Postage, Printing and Stationery, and 3) Miscellaneous
19 expense.

20 **II. TELECOMMUNICATIONS**

21 **Q. Please discuss the operating expense related to telecommunications.**

22 A. The operating expense for telecommunications expense includes those expenses associated

1 with the office phone services, wireless services, and other data lines used by the Company.
2 To calculate the appropriate expense level, the Company applied an inflation factor of
3 3.09%, as derived from the United States Bureau of Labor and Statistics (BLS), which was
4 applied to project the costs beginning in 2026 through the future test year ending May 31,
5 2028. This adjustment is reflected on Schedule CAS-9.

6 **III. POSTAGE, PRINTING AND STATIONARY**

7 **Q. Please discuss the operating expense related to postage, printing and stationery**
8 **(“PPS”).**

9 A. The operating expense related to PPS includes back-office postage, printing and shipping
10 costs not included in Customer Accounting or Service Company expense. To calculate PPS
11 expense, MAWC utilized a three (3) year average of actual PPS expense from 2023 through
12 2025. An inflation factor of 4.66 %, as derived from BLS, was applied to project the costs
13 beginning in 2026 through the future test year ending May 31, 2028. The details of this
14 adjustment can be found on Schedule CAS-9.

15 **IV. MISCELLANEOUS EXPENSE**

16 **Q. Please describe the operating expenses and adjustments related to miscellaneous**
17 **expense.**

18 A. The operating expense described as “miscellaneous expense” includes expenses for
19 charitable contributions, penalties and membership dues, lobbying, community relations,
20 as well as other miscellaneous expenses, such as lab supplies, phone, shipping, uniforms
21 and customer education expenses. The miscellaneous expense adjustment removes
22 expenses for non-recoverable items such as charitable contributions, lobbying, penalties,
23 and membership dues, to calculate the activity through the 12 months ended December 31,

1 2025. An inflation factor of 3.09 % as derived from the BLS was applied to project the
2 costs beginning in 2026 through the future test year ending May 31, 2028. Additionally, an
3 adjustment was also made to reflect incremental miscellaneous expenses associated with
4 acquisitions. The details of this adjustment can be found at Schedule CAS-9.

5 **Q. Does this conclude your Direct Testimony?**

6 A. Yes.