

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Request of The Empire)
District Electric Company d/b/a Liberty for)
Authority to File Tariffs Increasing Rates for) **Case No. ER-2024-0261**
Electric Service Provided to Customers In its) Tracking No. JE-2026-0123
Missouri Service Area)

**ORDER GRANTING REQUEST TO BE EXCUSED
FROM ON-THE-RECORD PROCEEDING**

Issue Date: July 8, 2026

Effective Date: July 8, 2026

On June 26, 2026,¹ the Commission issued an order scheduling an on-the-record proceeding in the above captioned case for July 8, beginning at 11:30 a.m. The proceeding is to discuss certain customer service and billing metrics.

On July 7, Renew Missouri Advocates d/b/a Renew Missouri filed its *Motion for Renew Missouri to be Excused from the On The Record Proceeding* (Motion). The Motion explains that Renew Missouri has not performed any compliance or audit related work into the fulfillment of the customer service metrics contemplated by the stipulations. Renew Missouri states that it does not intend to put on evidence at the hearing, to cross-examine other parties’ witnesses, or to otherwise make arguments or opening statements.

The Commission scheduled this proceeding to allow all parties to attend in-person, such that parties would be able to hear directly from witnesses on issues affecting customer

¹ All dates refer to 2026 unless otherwise indicated.

rates. The Commission finds Renew Missouri's request to be excused reasonable and will grant it.

THE COMMISSION ORDERS THAT:

1. Renew Missouri's request to be excused from the on-the-record proceeding is granted.
2. This order is effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Nancy Dippell".

Nancy Dippell
Secretary

Charles Hatcher, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 8th day of July, 2026.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

Pursuant to 386.290, RSMo., I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 8th day of July, 2026.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

July 8, 2026

Case No: ER-2024-0261

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).¹

Sincerely,

A handwritten signature in black ink that reads "Nancy Dippell". The signature is written in a cursive, flowing style.

Nancy Dippell
Secretary

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.