



IMPORTANT INFORMATION

OTELCO Joining with GoNetspeed

As a valued OTELCO customer, we wanted to share some good news. As a result of OTELCO's acquisition by Oak Hill Capital in 2021, we will be joining with another fiber-to-the-premise provider and changing our name to GoNetspeed. This will allow us to invest even more in our fiber expansion and provide the fastest and most reliable fiber Internet available. We look forward to connecting your community one fiber strand at a time.

Be on the lookout for our new logo on your next bill!



ACCOUNT INFORMATION

Although our name may be changing, you don't have anything to worry about when it comes to your account. There will be no changes regarding your current services with OTELCO or to your account login information.

BILLING INFORMATION

There will be no changes to your billing statement cycle. You will continue to receive your bill in the same manner, either by electronic email or USPS, as you did with OTELCO and you will receive your bill on the same date.

To learn more please head over to Otelco.com or contact Customer Service at **1-833-683-5261**.