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Assistant General Counsel

August 6, 2026

Mr. Rodney Massman
General Counsel
Missouri Public Service Commission
Governor Office Building
200 Madison Street
P.O. Box 360
Jefferson City, MO 65102-0360

Re: TN-2021-0092

Dear Mr. Massman:

It has recently come to our attention that Lumen no longer has any active payphone accounts in the state of Missouri and we are requesting the following two accounts in our company's name, which are both listed under TN-2021-0092, be cancelled by the Missouri Public Service Commission.

If you have any questions or require any additional information, please contact me at 202-519-2897 or sue.mcneil@lumen.com. Thank you for your assistance on this matter.

Sincerely,

/s/ Susan McNeil

Susan McNeil
Assistant General Counsel
Lumen Technologies