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June 17, 1999

Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102

FILED

JUN 17 1999

Missouri Public
Service Commission

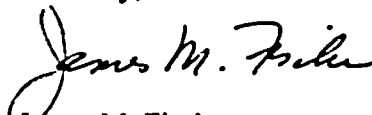
RE: *Fidelity Long Distance, Inc.*
Case No. TA-99-468

Dear Mr. Roberts:

Enclosed for filing in the above-referenced matter are the original and six (6) copies of substitute tariff sheet nos. 20 and 21 with changes requested by Staff. A copy of the foregoing substitute tariff sheets has been hand-delivered or mailed this date to parties of record.

Thank you for your attention to this matter.

Sincerely,


James M. Fischer

/jr
Enclosures

cc: Office of the Public Counsel

9900803

SECTION 2 - REGULATIONS, (Cont'd.)**2.7 Customer Responsibility, (Cont'd.)****2.7.6 Payment and Charges for Services**

Charges for service are applied on a recurring and nonrecurring basis. Service is provided and billed on a monthly basis. Service continues to be provided until disconnection is requested by the customer in writing or verbally, or until canceled by the Company pursuant to this tariff.

A. Payment of Charges

Payment will be due upon receipt of the statement. Residential Customers shall have at least twenty-one (21) days from the rendition of the bill to pay the charges stated thereon. A late payment charge of 1.5% applies to all non-residential overdue balances.

1. The customer is responsible for payment of all charges for service furnished to the customer. Charges based on actual usage during a month will be billed monthly in arrears. All fixed monthly and nonrecurring charges for services ordered will be billed monthly in advance.
2. Demand for payment of toll charges may be made on less than twenty-one (21) days notice in the event a Customer's service has been discontinued in accordance with this tariff within the last twelve (12) months or where the Customer incurs toll or other charges at any time during the billing period which are equal to at least 400% of the amount of the deposit or guarantee previously required. Such demand may be made by a telephone call to the Customer followed by written notification by first class mail.
3. Toll bills remaining unpaid ten (10) days after demand, shall be considered delinquent.
4. Toll charges are due monthly and payable any time during the twenty-one days following the presentation of the bill.

ISSUED: April 19, 1999**By:**

John Colbert
Vice President, Finance
64 North Clark Street
Sullivan, Missouri 63080

EFFECTIVE: June 4, 1999

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SECTION 2 - REGULATIONS, (Cont'd.)

2.7 Customer Responsibility, (Cont'd.)

2.7.6 Payment and Charges for Services, (cont'd.)

A. Payment of Charges, (cont'd.)

5. Service may be denied or discontinued by the Company for non-payment of past due or delinquent amounts due the Company, subject to the notification requirements as shown in Section 2.8.3. Restoration of service will be subject to all applicable installation charges.

2.7.7 Application of Rates

The rates for service are those in effect for the period that service is furnished.

2.8 Responsibility of the Company

2.8.1 Calculation of Credit Allowance

Under the limitations of section 2.7.4, when service is interrupted the credit allowance will be computed on the following basis.

- A. No credit shall be allowed for an interruption of less than two hours.
- B. The customer shall be credited for an interruption of two hours or major fraction thereof that the interruption continues.
- C. Where there has been an outage, and a minimum usage charge applies, and the customer fails to meet the minimum usage, a credit shall be applied against that minimum. The credit shall equal 1/360th of the monthly minimum charges associated with the portion of service disabled for each period of two hours or major fraction thereof that the interruption continues.

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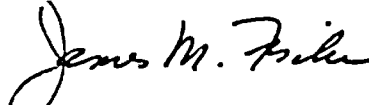
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