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June 16, 1999

Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102

FILED

JUN 16 1999

Missouri Public
Service Commission

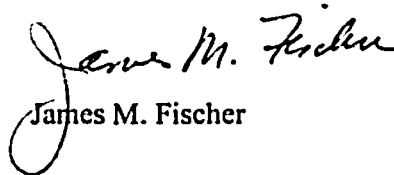
RE: *Fidelity Long Distance, Inc.*
Case No. TA-99-468

Dear Mr. Roberts:

Enclosed for filing in the above-referenced matter are an original and six (6) copies of substitute tariff sheet no. 20 incorporating changes requested by Staff. A copy of the foregoing tariff sheets has been hand-delivered or mailed this date to parties of record.

Thank you for your attention to this matter.

Sincerely,


James M. Fischer

/jr
Enclosures

cc: Office of the Public Counsel

9900803

SECTION 2 - REGULATIONS, (Cont'd.)

2.7 Customer Responsibility, (Cont'd.)

2.7.6 Payment and Charges for Services, (cont'd.)

A. Payment of Charges, (cont'd.)

5. Service may be denied or discontinued by the Company for non-payment of past due or delinquent amounts due the Company. Restoration of service will be subject to all applicable installation charges. Disconnection may not occur before thirty (30) days from invoice and the Company will give five (5) days written or verbal notice before any disconnection can occur.

2.7.7 Application of Rates

The rates for service are those in effect for the period that service is furnished.

2.8 Responsibility of the Company

2.8.1 Calculation of Credit Allowance Under the limitations of section 2.7.4, when service is interrupted the credit allowance will be computed on the following basis.

- A. No credit shall be allowed for an interruption of less than two hours.
- B. The customer shall be credited for an interruption of two hours or major fraction thereof that the interruption continues.
- C. Where there has been an outage, and a minimum usage charge applies, and the customer fails to meet the minimum usage, a credit shall be applied against that minimum. The credit shall equal 1/360th of the monthly minimum charges associated with the portion of service disabled for each period of two hours or major fraction thereof that the interruption continues.

ISSUED: April 19, 1999

By:

John Colbert
Vice President, Finance
64 North Clark Street
Sullivan, Missouri 63080

EFFECTIVE: June 4, 1999