

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of Missouri-American Water)
Company's Request for Authority to Implement) **File No. WR-2026-0304**
General Rate Increase for Water and Sewer)
Service Provided in Missouri Service Areas)

ORDER SETTING LOCAL PUBLIC HEARINGS

Issue Date: October 9, 2026

Effective Date: October 9, 2026

On September 14, 2026, Missouri-American Water Company (Missouri-American), the Staff of the Commission (Staff), and the Office of the Public Counsel (Public Counsel) filed *Motion Concerning Local Public Hearings*. That motion contained a schedule of local public hearings and proposed notice of those hearings. No party has objected to that schedule, and the Commission will adopt it with modification.

THE COMMISSION ORDERS THAT:

1. The Commission's Public Policy and Outreach Department shall make an informal presentation and conduct a question-and-answer session for the public at the beginning of each local public hearing. Comments to the Commission from the public will begin at the conclusion of the question and answer session.
2. Missouri-American, Staff, and Public Counsel shall make a representative available to address substantive issues during the question-and-answer sessions. Any other party may also choose to have a representative present.

3. Any person may participate at any of the hearings but are encouraged to attend the hearing closest to their service area for the most relevant information. Comments at each hearing may be limited to three minutes per person.

4. In-person local public hearings shall be held as follows:

Date	City	Start Time	Location
December 1, 2026	Jefferson City	6:00 p.m.	Governor State Office Building Room 310 Jefferson City, Missouri 65101
December 3, 2026	St. Louis	6:00 p.m.	University of Missouri – St. Louis Millennium Student Center Century Room C 17 Arnold B. Grobman Drive St. Louis, Missouri 63121
December 7, 2026	Joplin	6:00 p.m.	Missouri Southern State University Robert W. Plaster Free Enterprise Center Cornell Auditorium 3950 E. Newman Road Joplin, Missouri 64801
December 8, 2026	Branson	12:00 p.m.	Branson RecPlex Community Room C 1501 Branson Hills Pkwy Branson, Missouri 65616
December 14, 2026	St. Joseph	6:00 p.m.	St. Joseph City Hall City Council Chambers 1100 Frederick Avenue St. Joseph, Missouri 64501

5. The virtual local public hearings shall be as follows:

Date	Start Time	At the time of the hearing, dial 1-312-535-8110 and enter the Access Code/Password
December 17, 2026	Noon	Meeting Number/Access Code: 2631 278 7030 Password: 0304
December 17, 2026	6:00 p.m.	Meeting Number/Access Code: 2865 616 2337 Password: 0304

a. To attend a virtual local public hearing **by telephone**, at the time of the hearing call toll free 1-312-535-8110, listen to the prompt and enter the meeting number/access code set out above, followed by # (pound/hashtag symbol). If prompted for a password, enter 0304.

b. To attend a virtual local public hearing **by video/internet** visit the website at www.webex.com or download the Cisco WebEx Meetings application. At hearing time, enter the corresponding meeting number/access code and password listed above.

6. To facilitate an orderly presentation that can be preserved for the record, members of the public who wish to participate in the virtual public hearings should register, but are not required to register, by sending their first and last name, phone number, email address, and the hearing they wish to attend to pscinfo@psc.mo.gov, or by calling (800) 392-4211 by 5:00 p.m. the day before the hearing they wish to attend.

7. Any persons needing an accommodation to participate in the hearings as addressed by the Americans with Disabilities Act should contact the Missouri Public Service Commission at least three days prior to the hearing at one of the following numbers: Consumer Services Hotline 1-800-392-4211 or TDD Hotline 1-800-829-7541.

8. Comments may also be submitted to the Commission in writing by mail to the Missouri Public Service Commission, P.O. Box 360, Jefferson City, Missouri 65102, or electronically using the Commission's electronic filing system at https://psc.mo.gov/General/Submit_Comments. When submitting comments please reference Case No. WR-2026-0304.

9. No later than ten days before the local public hearings, Missouri-American shall provide notice of the hearings to each of its customers. The customer notice the parties

proposed, attached as Attachment A to their *Motion Concerning Local Public Hearings*, shall be provided to Missouri-American's customers.

10. So that everyone has a chance to speak, comments at the hearings may be limited to three minutes per person.

11. The Commission's Public Policy and Outreach Department shall make notice of this order available to the members of the media and the General Assembly representing customers in Missouri-American's electric service areas.

12. The Commission's Data Center shall provide a copy of this order to the county commission for each county in Missouri-American's service area.

13. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Nancy Dippell".

Nancy Dippell
Secretary

John T. Clark, Senior Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 9th day of October, 2026.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

Pursuant to 386.290, RSMo., I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 9th day of October, 2026.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

October 9, 2026

Case No: WR-2026-0304

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County of Taney, Missouri

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).¹

Sincerely,

A handwritten signature in black ink that reads "Nancy Dippell". The signature is written in a cursive, flowing style.

Nancy Dippell
Secretary

¹

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.