

PUBLIC VERSION

MO Electric Customer Metrics

Q3 2026

Oct 15, 2026



Missouri Electric Metrics Q3 2026

PUBLIC VERSION

Missouri Electric Metrics	Q3 2026 ^(a)			
	July	Aug	Sept	Q3 Summary
Move In/Final Bill Estimate	0	0	0	0
Accounts without Usage	0	0	0	0
Prorated Customer Charge inside 26 to 35 days	0	0	0	0
Days to pay bill less than 21 days	0	0	0	0
Bills issued outside 26 to 35 days	0	0	0	0
Invoices 9+ Days Late (count)	114/156,803	89/157,004	91/148,521	294/462,328
Invoices 9+ Days Late %	99.93%	99.94%	99.94%	99.94%

^(a) The Company's reported metrics exclude permitted exceptions outlined within 20 CSR 240-13.020(2)(a).



Items of Note – July

Meter without Usage:

** [REDACTED] **

- As previously discussed, The Company confirms that ** [REDACTED] ** was being billed under a General Service rate. There had been a long-standing agreement with this customer that they would only be charged for the customer charge each month as this only powered their gas meter.
- As we have reached out to the customer to communicate the change in rate category to reflect their agreement, the customer shared that they have reconfigured their internal system and have decided to shut this service down. Their final bill for this service was issued on 7/6.

** Designated Confidential Pursuant to 20 CSR 4240-2.135(2)(A)1

