BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Willie J. Harris Jr.,	)	
	)	
Complainant	)	
	)	**File No. WC-2021-0129**
v.	)	
	)	
Missouri-American Water Company,	)	
	)	
Respondent	)	

NOTICE AND ORDER ON HEARING TRANSCRIPTS AND CASE STATUS

Issue Date: May 20, 2021 Effective Date: May 20, 2021

On November 2, 2020, Willie J. Harris Jr. filed a complaint with the Commission against Missouri-American Water Company (MAWC). The Commission conducted an evidentiary hearing on May 4 and 5, 2021. During the hearing, Mr. Harris, MAWC and the Staff of the Commission (Staff)[1] discussed the preparation of transcripts of the hearing and agreed to a schedule for filing post-hearing briefs.

On May 10, 2021, the Commission issued an order directing post-hearing briefs. On May 18, 2021, the Commission issue a *Notice of Admitted and Filed Exhibits*. On May 20, 2021, transcripts were filed in the case file on the Commission's Electronic Filing and Information System (EFIS). EFIS is accessible via the Internet from the Commission's website, https://psc.mo.gov.

Because Mr. Harris expressed concern during the hearing about his ability to access a copy of the hearing transcript, the Commission will provide for delivery of the

[1] The Office of the Public Counsel did not appear for hearing.

transcript to Mr. Harris via e-mail, using the address Mr. Harris used to receive documents during the hearing. Concurrent with issuance of this order, the presiding officer will send to Mr. Harris, via e-mail, the hearing transcript filed in this case on May 20, 2021. All parties will be copied.

In addition, the Commission will advise the parties about the status of the case and the next steps for resolution of the case: As provided in the Commission's May 10, 2021 order, Mr. Harris, MAWC, Staff, and the Office of the Public Counsel may file post-hearing briefs no later than June 10, 2021. Replies to those briefs may be filed by any party no later than June 24, 2021.

Unless further proceedings are ordered by the Commission, this case will stand submitted to the Commission for decision once the period for post-hearing briefs has expired. Because this case is a small formal complaint, the presiding officer will issue a recommended report and order, which will be subject to comment for a period of 10 days. The Commission may accept or reject the recommended order, and the Commission's final order will be issued in writing.

THE COMMISSION ORDERS THAT:

1. Concurrent with issuance of this order, the presiding officer shall transmit the hearing transcript to Mr. Harris, as described above. All parties shall be copied on the communication.

2. The Commission's Data Center shall mail a copy of this order to Mr. Harris by U.S. Mail addressed to Mr. Harris's address of record and shall enclose a copy of the *Notice of Admitted and Filed Exhibits*, filed in this case on May 18, 2021.

3. This order shall be effective when issued.

BY THE COMMISSION

Morris L. Woodruff
Secretary

Jana C. Jacobs, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,
on this 20th day of May, 2021.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 20th day of May, 2021.

Morris L. Woodruff
Secretary

Digitally signed by MOPSC
DN: CN=MOPSC, O=MOPSC, OU="", E=kim.happy@psc.mo.gov, C=US
Reason: I attest to the accuracy and integrity of this document
Location: Cole County, Missouri
Date: 2021.05.20 14:10:18-05'00'
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MISSOURI PUBLIC SERVICE COMMISSION

May 20, 2021

File/Case No. WC-2021-0129

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



Morris L. Woodruff
Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.