BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

In the Matter of Missouri-American Water Company for a Certificate of Convenience and Necessity Authorizing it to Install, Own, Acquire, Construct, Operate, Control, Manage and Maintain a Water System and Sewer System in and around the City of Neosho, Missouri	)))))))	**File No. WA-2026-0072**

NOTICE OF COMPLETION

COMES NOW Missouri-American Water Company (MAWC), and, as its Notice of Completion states the following to the Missouri Public Service Commission (Commission):

1. The Commission issued its Order Approving Stipulation and Agreement Regarding Acquisition of Assets and Granting a Certificate of Convenience and Necessity ("Order") on June 24, 2026, with an Effective Date of July 4, 2026.

2. The closing contemplated by the Order was completed on September 3, 2026 for both the water system and sewer system for the City of Neosho.

3. MAWC filed a Notice of Closing on September 4, 2026.

4. MAWC provides notice that the following requirements identified in the Order have been completed and supporting documentation has been provided to the Commission:

   (a) Distribution of an informational brochure to the Systems' customers regarding the rights and responsibilities of the utility and its customers with respect to water and sewer service, consistent with Commission Rule 20 CSR 4240-13.

   (b) Submission to the Commission's Customer Experience Department Staff of ten sample billing statements from the first month of billing.

   (c) Training of MAWC call center personnel regarding the rates and rules applicable to the Systems' customers.

   (d) Submission to the Commission's Customer Experience Department Staff of an example of MAWC's customer communication regarding its acquisition and operation of the water and sewer systems, including information on how customers may contact MAWC.

5. **WHEREFORE,** MAWC respectfully requests that the Commission consider this Notice of Completion and such further orders as it shall find to be reasonable and just.

Respectfully submitted,

MISSOURI-AMERICAN WATER COMPANY

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CERTIFICATE OF SERVICE

The undersigned certifies that a true and correct copy of the foregoing document was sent by electronic mail on October 30, 2026, to the following:

Office of the General Counsel
Governor Office Building
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/s/ Tim Luft