STATE OF MISSOURI
PUBLIC SERVICE COMMISSION

At a session of the Public Service Commission held at its office in Jefferson City on the 26th day of May, 2021.

In the Matter of the Application of Spire Missouri Inc. d/b/a Spire for Approval to Establish an On-Bill Financing Program and Cost Recovery Mechanism	))))	**File No. GO-2021-0126** Tariff Nos. YG-2021-0112 and YG-2021-0113

ORDER APPROVING UNANIMOUS STIPULATION AND AGREEMENT AND REJECTING TARIFFS

Issue Date: May 26, 2021 Effective Date: June 25, 2021

On October 30, 2020, Spire Missouri, Inc. d/b/a Spire filed an application and tariffs seeking to establish an on-bill financing program and cost recovery mechanism. The Commission suspended the tariffs until September 29, 2021, and set a procedural schedule including a hearing.

On April 29, 2021, the parties filed a *Unanimous Stipulation and Agreement* that resolves all the contested issues. The agreement contained proposed tariffs designed to implement the program as *Exhibit A*. After filing the agreement, the parties had additional discussions and agreed to additional language changes to the proposed tariffs. On May 11, 2021, Spire filed a motion to accept a *Revised Exhibit A* to the agreement incorporating the additional tariff language changes. The parties were directed to file responses to *Revised Exhibit A* no later than May 21, 2021. The Staff of the Commission, Renew Missouri Advocates d/b/a Renew Missouri, and the Office of the Public Counsel filed responses stating they agreed to the *Revised Exhibit A*. No other responses or objections were received.

The agreement provides that the Spire PAYS® On-Bill Financing Program will begin following the date that new rates become effective in Spire's pending general rate case, File No. GR-2021-0108. The parties agreed that the Spire PAYS® budget will be in addition to Spire's current energy efficiency budget, and will not be used for any other purpose without prior Commission approval. The agreement states that the Spire PAYS® budget will be $6 million for the first program year, and $11 million per year for each program year thereafter until Spire's next rate case following the completion of File No. GR-2021-0108. According to the agreement, the Spire PAYS® budget may be utilized for residential customers within both the Spire Missouri West and Spire Missouri East service territories.

The parties agreed that the annual program budget will include $1 million for administrative, marketing, implementation, and installation costs, which will be recoverable from both participants and non-participants. Maintenance and property taxes associated with Spire PAYS® are not part of the annual budget amounts referenced above, and will be taken into consideration in subsequent rate cases. All remaining annual program budget amounts will be recoverable only from program participants. The agreement indicates that any funds not spent in a program year will not be subject to rollover and will not be used for any other purpose without prior Commission approval.

The parties also agreed that the Spire PAYS® program charge shall be designed to collect Spire's investment plus 3% interest. The Spire PAYS® program charge shall only be imposed on customers and meter users who participate in the Spire PAYS® On-Bill Financing Program. The parties agreed that Spire PAYS® program costs will be

tracked and deferred into a regulatory asset until Spire's next general rate case and the parties will retain the right to recommend future adjustments to those deferrals.

The parties reached various other detailed agreements including the approval of compliance tariffs to be filed in File No. GR-2021-0108, a third-party program evaluation, customer messaging on Spire's website, and quarterly reporting as part of Spire's current Energy Efficiency Collaborative advisory group. The additional terms are included in the agreement and *Revised Exhibit A* and are incorporated in this order by reference.

After reviewing the unanimous agreement and *Revised Exhibit A*, the Commission determines that their terms are a reasonable resolution of the issues and should be approved. In addition, the Commission will reject the original tariffs filed with the application and authorize Spire to file compliance tariffs in accordance with the terms of the agreement.

THE COMMISSION ORDERS THAT:

1. The *Unanimous Stipulation and Agreement* filed on April 29, 2021, and amended by *Revised Exhibit A* on May 11, 2021, is approved. The parties are ordered to comply with the terms of the agreement as amended. A copy of the *Unanimous Stipulation and Agreement* and *Revised Exhibit* A are attached to this order and incorporated by reference.

2. The tariffs filed by Spire on October 30, 2020, and assigned Tariff Nos. YG-2021-0112 and YG-2021-0113, are rejected.

3. Spire is authorized to file tariffs in File No. GR-2021-0108 to comply with the terms of the *Unanimous Stipulation and Agreement* and *Revised Exhibit A*.

4. This order shall become effective on June 25, 2021.

BY THE COMMISSION

Morris Woodruff
Secretary

Silvey, Chm., Rupp, Coleman, Holsman, and Kolkmeyer CC., concur.

Dippell, Deputy Chief Regulatory Law Judge

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

In the Matter of the Application of Spire Missouri, Inc. d/b/a Spire for Approval To Establish an On-Bill Financing Program And Cost Recovery Mechanism	))))	File No.: GO-2021-0126

UNANIMOUS STIPULATION AND AGREEMENT

COME NOW Spire Missouri Inc. ("Spire"), the Staff of the Missouri Public Service Commission ("Staff"), the Missouri Office of the Public Counsel ("OPC"), Renew Missouri, and Consumer's Council of Missouri, collectively referred to as ("the Signatories") and pursuant to Commission Rule 20 CSR 4240-2.115, hereby submit this Unanimous Stipulation and Agreement, and in support thereof respectfully state as follows:

1. **Issues Settled**. The Signatories agree and intend for this Stipulation and Agreement to settle the issues pertaining to Spire's PAYS® On-Bill Financing Program ("Spire PAYS® Program")[1]. The Signatories therefore request that the Commission issue an order that authorizes Spire to establish a PAYS® Program pursuant to the terms set forth in this agreement.

2. **Program Term and Budget.** The Signatories agree that the Spire PAYS® Program shall commence for a period initiating with the approval of the Company's currently pending rate case (Case No. GR-2021-0108). The Spire PAYS® Program budget shall be in addition to the Company's current energy efficiency budget, and shall not be used for any other purpose without prior Commission approval. The PAYS® Program budget shall be $6 million for the first program year, and $11 million per year for each program year thereafter until Spire's

[1] Spire's On-Bill Financing Program is the same as the Spire PAYS® On-Bill Financing Program. In order to alleviate any confusion regarding the type of program Spire is seeking approval of, Spire will refer to the Program going forward as the Spire PAYS® On-Bill Financing Program or Spire PAYS® Program. This will also alleviate any confusion during the co-delivery process as the electric utilities in Missouri is also using "PAYS®" as part of their program name. Spire's On-Bill Financing Program is separate and apart from Spire's preexisting financing program for natural gas appliances.

next rate case following the completion of its currently pending rate case proceeding (GR-2021-0108). Spire's PAYS® Program may begin following the date that new rates become effective in Spire's currently pending rate case. Spire can utilize its Program Budget for residential customers within both the Spire Missouri West and Spire Missouri East service territories to fund PAYS® program measures[2]. The annual Program Budget includes $1 million to be spent on administrative, marketing and other costs associated with the implementation and installation of PAYS® Program measures. If the administrative portion exceeds $1 million, Spire will file a request with the Commission for authority to spend up to $1.5 million. The Parties agree to expedite consideration of the request, if made. The annual administrative, marketing, implementation and installation costs, collectively up to $1 million, are recoverable from both participants and non-participants. Maintenance and property taxes associated with the PAYS® Program are not part of the annual budget amounts referenced above, and will be taken into consideration in subsequent rate cases. All remaining annual Program Budget amounts, collectively at least $5 million for the first program year, and $10 million for the remaining program years, are recoverable only from program participants. Any funds not spent in a program year shall not be subject to rollover, and shall not be used for any other purpose without prior Commission approval. Spire agrees to seek Commission approval if additional program funding is needed.

3. **Finance Charge**. The Signatories agree that the Spire PAYS® Program charge shall be designed to collect the Company's investment plus a 3% interest charge. Spire shall only impose the PAYS® Program charge on customers and meter users who participate in the Spire PAYS® On-Bill Financing Program.

4. **Tariff**. The Signatories agree to the terms set forth in the tariff attached herein as

[2] This stipulation and agreement does not speak to Spire Missouri's request to consolidate its Spire Missouri East and Spire Missouri West tariffs in GR-2021-0108.

Exhibit A. The Company shall file the approved tariff as part of its compliance tariffs, in Case No. GR-2021-0108.

5. **Program Evaluation**. The Spire PAYS® Program shall be evaluated consistent with the process in place for the Company's current Energy Efficiency programs with emphasis being placed on the impact evaluation versus the process evaluation to assess the program effectiveness with achieving the savings goals for the customer. This will include an annual billing analysis to review the actual program savings accomplished. Spire will hire a third-party to conduct the evaluation of the PAYS® Program which will focus its evaluation on the Company's co-delivery efforts. The purpose behind the co-delivery evaluation is to identify which aspects of the co-delivery process work and what aspects could use adjustments in order to maximize the effectiveness of the PAYS® Program.

6. **Differentiate Financing Programs**. The Company agrees to clarify the differences between the Company's currently approved financing programs (EnergyWise and Insulation) for its customers through its messaging on the Company's website. Spire further agrees to share the initial messaging with Staff and OPC prior to posting for input and approval.

7. **Spire PAYS Program Cost Recovery**. PAYS® Program costs shall be tracked and deferred into a regulatory asset until the Company's next general rate case proceeding. The Signatories retain the right to recommend future adjustments to the deferrals in the Company's next general rate case proceeding and subsequent proceedings.

8. **Reporting**. Spire agrees to report out quarterly as part of the Company's current Energy Efficiency Collaborative (EEC) advisory group meetings on the following information: number of measures installed per customer, amount spent per customer, number of customers served, and the calculation for estimated savings from the eligible installed measures for each

customer. The Consumers Council of Missouri shall be invited to participate in EEC advisory group meetings.

GENERAL TERMS

9. Limitation of Scope: This Stipulation and Agreement is being entered into for the purpose of disposing of the issues specifically addressed herein. In presenting this Stipulation and Agreement, none of the Signatories shall be deemed to have approved, accepted, agreed, consented or acquiesced to any procedural principle, and none of the Signatories shall be prejudiced or bound in any manner by the terms of this Stipulation and Agreement, whether approved or not, in this or any other proceeding, other than a proceeding limited to the enforcement of the terms of this Stipulation and Agreement, except as otherwise expressly specified herein. The Signatories further understand and agree that the provisions of this Stipulation and Agreement relate only to the specific matters referred to in this Stipulation and Agreement, and no signatory waives any claim or right which it otherwise may have with respect to any matter not expressly provided for in this Stipulation and Agreement. The Signatories further understand and agree that no party to this Stipulation and Agreement shall assert the terms of this Stipulation as a precedent in any future proceeding.

10. Interdependence and Non-Severability: This Stipulation and Agreement has resulted from negotiations and the terms hereof are interdependent. If the Commission does not approve this Stipulation and Agreement in total or approves it with modifications or conditions to which a signatory objects, then this Stipulation and Agreement shall be void and no signatory shall be bound by any of its provisions. The agreements herein are specific to this proceeding and are made without prejudice to the rights of the signatories to take other positions in other proceedings except as otherwise noted herein. If the Commission does not unconditionally

approve this Stipulation and Agreement without modification, and notwithstanding its provision that it shall become void, neither this Stipulation and Agreement, nor any matters associated with its consideration by the Commission, shall be considered or argued to be a waiver of the rights that any signatory has for a decision in accordance with RSMo. section 536.080 or Article V, Section 18, of the Missouri Constitution, and the Signatories shall retain all procedural and due process rights as fully as though this Stipulation and Agreement had not been presented for approval, and any suggestions or memoranda, testimony or exhibits that have been offered or received in support of this Stipulation and Agreement shall become privileged as reflecting the substantive content of settlement discussions and shall be stricken from and not be considered as part of the administrative or evidentiary record before the Commission for any further purpose whatsoever.

11. Waiver of Procedural Rights: If the Commission unconditionally accepts the specific terms of this Stipulation and Agreement without modification, the Signatories waive, with respect to the issues resolved herein, their respective rights: (1) to call, examine and cross-examine witnesses pursuant to RSMo. section 536.070(2); (2) to present oral argument and/or written briefs pursuant to RSMo. section 536.080.1; (3) to the reading of the transcript by the Commission pursuant to section RSMo. 536.800.2; (4) to seek rehearing pursuant to RSMo. section 386.500; and (5) to judicial review pursuant to RSMo. section 386.510, provided however that the Verified Applications and Updates submitted by Spire Missouri on behalf of Spire East and Spire West shall be received into evidence for the sole purpose of providing an evidentiary foundation for this Stipulation and Agreement. These waivers apply only to a Commission order respecting this Stipulation and Agreement issued in this above-captioned case and does not apply to any issues or matters raised in any prior or subsequent Commission order, or any issue or other

matters not explicitly addressed by this Stipulation and Agreement.

12. Merger and Integration: This Stipulation and Agreement contains the entire agreement of the Signatories concerning the issues addressed herein. The intent of the Signatories to this Stipulation and Agreement has been fully and exclusively expressed in this document and the attachments appended hereto.

WHEREFORE, the Signatories request the Commission issue an Order approving this *Stipulation and Agreement* as a resolution of Spire's request for approval to Establish a PAYS® On-Bill Financing Program in this case.

Respectfully submitted,

SPIRE MISSOURI INC.

By: /s/ Goldie T. Bockstruck
Goldie T. Bockstruck MoBar# 58759
Director, Associate General Counsel
Spire Missouri Inc.
700 Market Street
St. Louis, MO 63101
(314) 356-1568
Goldie.Bockstruck@spireenergy.com

STAFF OF THE MISSOURI PUBLIC SERVICE COMMISSION

/s/ Whitney Payne
Whitney Payne
Senior Counsel
Mo. Bar No. 64078
200 Madison St, Ste. 800
P.O. Box 360
Jefferson City, MO 65102
Phone: 573-751-8706
Fax: 573-751-9285
whitney.payne@psc.mo.gov

OFFICE OF THE PUBLIC COUNSEL

/s/ Caleb Hall
Caleb Hall, #68112
Senior Counsel
200 Madison Street, Suite 650
Jefferson City, MO 65102
P: (573) 751-4857
F: (573) 751-5562
Caleb.hall@opc.mo.gov

RENEW MISSOURI

/s/ Tim Opitz
Tim Opitz, MO Bar ID 65082
Renew Missouri
409 Vandiver Dr,
Building 5, Suite 205
Columbia, MO 65202
(573) 825-1796
Tim@renewmo.org

CONSUMERS COUNCIL

/s/ John B. Coffman
John B. Coffman MBE#36591
John B. Coffman, LLC
871 Tuxedo Blvd.
St. Louis, MO 63119-2044
Ph: (573) 424-6779
E-mail: john@johncoffman.net

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was served by electronic mail, or First Class United States Postal Mail, postage prepaid, on this 29th day of April, 2021, to all counsel of record.

/s/Goldie T. Bockstruck

Revised Exhibit A

RULES AND REGULATIONS

35. Conservation and Energy Efficiency Programs (continued)

M. Spire PAYS® On-Bill Financing Program

Purpose: - The objective of the Spire PAYS On-Bill Financing Program ("the Program") is to expand opportunities for customer adoption of cost-effective energy efficiency measures through on-bill financing.

Definitions: -

Analysis – Initial Program visit, walk through and report, and customer education.

Assessment - Detailed home performance data collection, analysis of qualifying upgrades, preparation and one-on-one presentation of Program offer.

Company: Spire Missouri Inc., its successors and assigns.

Efficiency Upgrade Agreement – Agreement signed by Participants (who own or rent the property) defining Participant benefits and obligations, including Service Charges and duration of payments.

Energy Efficiency Plan ("Plan") – Prepared by Program Administrator to identify recommended upgrades ("measures").

Estimated Life - The expected duration in years of the savings for each individual measure.

Owner Agreement - A separate required contract establishing the owner's obligations if Participant does not own the Property.

Participant: An owner or tenant of the Property who commits to the Program through execution of an Energy Efficiency Upgrade Agreement or Owners Agreement, as applicable.

Program Administrator – The entity retained by the Company to implement the Program.

Program Partner – A retailer, distributor, or other service provider that the Company or the Program Administrator has approved to provide specific program services through execution of a Company-approved service agreement.

Project – Scope of work determined by the Program based on Property characteristics, program data collection, and analysis.

Property – the premise in which Program upgrades/measures are installed.

Property Notice – An encumbrance upon the Property filed in the county land records, outlining the benefits and obligations associated with the program measures. In jurisdictions in which the Program Administrator cannot file a Property Notice against the Property in the land records, and in any case where a subsequent tenant or owner is executing a rental agreement or sales agreement for the Property, a new Property Notice must be signed by the successor tenant or owner indicating their acceptance of the benefits and obligations of the upgrades at the Property before the sale or rental of the Property take place.

Owner Agreement - A separate required contract establishing the Owner's obligations if Participant does not own the Property.

RULES AND REGULATIONS

35. Conservation and Energy Efficiency Programs (continued)

M. Spire PAYS On-Bill Financing Program (continued)

Qualifying Project – Project scope of work meeting Program criteria

Service Charge – Monthly on-bill charge assigned to the Property recovering Program costs for upgrades/measures, fees, any required taxes, 3% interest charge, or costs for Participant-caused repairs as described in section 4.

Availability: -The Program is available ~~for three years~~ to coincide with the approval of the Company's rate case (Case No. GR-2021-0108) to Residential Spire customers receiving service under the Company's Residential Service Tariff, provided the Property meets program qualifications.

In order to qualify as a Participant, customers must either (a) own the Property or (b) the Property owner must sign an Owner Agreement agreeing to not remove or damage the upgrades, to maintain them, and to provide a Property Notice of the benefits and obligations associated with the upgrades at the Property to the next owner or tenant prior to the sale or rental of the Property.

Projects that address upgrades to existing Properties deemed unlikely to be habitable or to serve their intended purpose for the duration of Company's cost recovery will not be approved unless repairs are made by the Property owner that will extend the life through the Company's cost recovery period. If a Property is a manufactured home, it must be built on a permanent foundation and fabricated after 1982 to be eligible.

RULES AND REGULATIONS

35. Conservation and Energy Efficiency Programs (continued)

M. Spire PAYS On-Bill Financing Program (continued)

Program Description:
The Company will hire a Program Administrator to implement this Program. The Program Administrator will provide the necessary services to effectively implement the Program.

1. Participation: To become a Participant in the Program, a customer must: 1) request from the Program Administrator an analysis of qualifying upgrades, 2) agree to the terms of the Analysis fee as described in section 3, and 3) sign the Efficiency Upgrade Agreement and implement any Qualifying Project that does not require an upfront payment from the Participant as described in section 2(c).

a. The Participant must agree to have a Property Notice attached to the Property filed in the county land records through either i) Owners Agreement if the Participant is not the owner, or ii) as part of the Efficiency Upgrade Agreement if the Participant is the owner.
b. In jurisdictions in which the Company cannot file the Property Notice in the county land records, failure to obtain the signature of a successor tenant or owner of the Property, on a replacement Property Notice, will constitute the owner's acceptance of consequential damages and permission for a successor tenant or owner to break their lease or sales agreement without penalty.
c. The Participant authorizes the use of energy usage history by the Program Administrator in order to true up its energy analysis and determine qualifying recommendations.

2. Energy Efficiency Plans: The Company will have its Program Administrator or Program Partner perform an assessment and prepare a Plan identifying recommended upgrades/measures to improve energy efficiency and lower energy costs.

a. Incentive payment: The Company will offer incentives currently available for any eligible residential energy efficiency measure.
b. Net Savings: Recommended upgrades/measures shall be limited to those where the annual Service Charge, including program fees and applicable charges for capital, is no greater than 80% of the estimated annual savings to a Participant based on current retail rates for natural gas, and may include electric savings if the Program is co-delivered with an electric utility.
c. Copay Option: In order to qualify a Project that does not meet the criteria for a Qualifying Project, Participants may agree to pay the portion of a Project's cost that prevents it from qualifying for the Program as an up-front payment to the Program Partner or Program Administrator. Company will assume no responsibility for such up-front payments to the Program Partner or Program Administrator. Copayments will be applied after applying relevant incentive payments as defined in 2(a).

3. Analysis fee: The Company will not recover Analysis fee costs from Participants through a Service Charge. Analysis fee costs will be treated as Program administrative costs.

RULES AND REGULATIONS

35. Conservation and Energy Efficiency Programs (continued)

M. Spire PAYS® On-Bill Financing Program (continued)

4. Services Charge: The Company will recover the costs for its investments, including any fees as allowed in this tariff, through a monthly Service Charge assigned to the Property where upgrades are installed. Such Service Charge shall be paid by the Participant or a successor occupying the Property until all Company costs have been recovered. The Service Charge will also be set for a duration not to exceed the greater of i) the length of a full parts and labor warranty or ii)80 percent (80%) of the Estimated Life of the upgrades, and in no case longer than twelve years. The Service Charge and duration of payments will be included in the Efficiency Upgrade Agreement.

a. Cost Recovery: No sooner than 45 days after approval by the Company or its Program Administrator, the Participant shall be billed the monthly Service Charge as determined by the Program. The Company will bill and collect the Service Charge until cost recovery is complete except in cases discussed in this section 4. Prepayment of Service Charges will not be permitted.

b. Eligible Upgrades/Measures: All upgrades/measures must have Energy Star certification, if applicable.

c. Ownership of Upgrades/Measures: During the period of time when the Service Charge is billed to Participants at the Property where upgrades have been installed, the Company will retain ownership of the installed upgrades/measures. Upon completion of the cost recovery, ownership will be transferred to the owner of the Property.

d. Maintenance of Upgrades/Measures: Participants and Property owners (if the Participant is not the Property owner) shall keep the installed upgrades in place, in working order, and maintained per manufacturer's instructions for the duration of the cost recovery. Participants shall report the failure of the installed upgrades to the Program Administrator or Company as soon as possible. If an upgrade fails, the Company is responsible for determining its cause and for making reasonable efforts to repair the upgrade/measure in a timely manner. If the Property owner, Participant, or occupants of the Property caused the damage to the installed upgrades/measures, they will reimburse the Company as described in this section 4.

e. Termination of Service Charge: Once the Company’s cost recovery is complete, Company will discontinue the Service Charge).

g. Vacancy: If a Property at which upgrades/measures have been installed becomes vacant for any reason and natural gas service is disconnected, the Service Charge will be suspended until a successor Participant takes occupancy. If a Property owner maintains natural gas service at the Property, the Property owner will be billed the Service Charge as part of any charges incurred while natural gas service is active.

RULES AND REGULATIONS

35. Conservation and Energy Efficiency Programs (continued)

M. Spire PAYS® On-Bill Financing Program (continued)

h. Extension of Service Charge: If the monthly Service Charge is reduced or suspended for any reason, once repairs have been successfully completed or service reconnected, the number of total monthly payments shall be extended until the total collected through the Service Charge is equal to the Company's cost for upgrades as described in this section 4, including costs associated with repairs, deferred payments, and missed payments as long as the Participant is still benefiting from the upgrades.

i. Tied to the Property: Until cost recovery for upgrades at the Property is complete or the upgrades fail as described in section 4(l), the terms of this tariff shall be binding on the Property and any future Participant who receives service at the Property.

j. Disconnection for Non-Payment: As a charge paid in furtherance of an approved energy efficiency program, The Company may disconnect natural gas service to the Property where upgrades were installed for non-payment of the Service Charge under the same provisions as for any other natural gas service.

k. Confirm Savings Actually Exceeded Tariffed-Charge: Program Administrator will perform an annual analysis to evaluate weather- normalized 12-month post-upgrade Project cost savings and confirm that the Service Charge remains lower than estimated Project cost savings. In the event that analysis indicates that the Service Charge exceeds the estimated Project cost savings due to inaccurate saving estimates, the Service Charge may be reduced to the extent needed in order for the Participant to realize Project savings, but in no event shall the Service Charge be zero.

l. Repairs: Should, at any future time during the billing of the Service Charge, the Company determine that the installed upgrades/measures are no longer functioning as intended and that the occupant or Property owner, as applicable, did not damage or fail to maintain the installed upgrades, the Company shall reduce or suspend the Service Charge until such time as the Company and/or its Program Partner can repair the upgrades/measures. If the upgrades/measures cannot be repaired or replaced cost effectively, the Company will waive remaining Service Charges. If the Company determines, in its sole discretion, that the Participant, Property occupants or Property owner, as applicable, did damage or failed to maintain the upgrades/measures in place as described in section 4(d), it shall attempt to recover all costs associated with the installation, including any fees, incentives paid to lower Project costs, and legal fees. The Service Charge will continue until Company's cost recovery is complete as long as the upgrades/measures continue to function. Company will not guarantee perfect operation of installed upgrades/measures in every circumstance, and any suspension or waiver of unbilled Service Charges shall not entitle the Participant or Property owner to any refund or cancellation of previously billed Service Charges.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 26th day of May, 2021.

Morris L. Woodruff
Secretary

Digitally signed by MOPSC
DN: CN=MOPSC, O=MOPSC, OU="", E=kim.happy@psc.mo.gov, C=US
Reason: I attest to the accuracy and integrity of this document
Location: Cole County, Missouri
Date: 2021.05.26 13:33:21-05'00'
Foxit PhantomPDF Version: 10.1.1

MISSOURI PUBLIC SERVICE COMMISSION

May 26, 2021

File/Case No. GO-2021-0126

Missouri Public Service Commission
Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounselservice@psc.mo.gov

Office of the Public Counsel
Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opcservice@opc.mo.gov

Consumers Council of Missouri
John B Coffman
871 Tuxedo Blvd.
St. Louis, MO 63119-2044
john@johncoffman.net

Missouri Public Service Commission
Whitney Payne
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
whitney.payne@psc.mo.gov

Renew Missouri
Tim Opitz
409 Vandiver Dr Building 5, Suite 205
Columbia, MO 65202
tim@renewmo.org

Spire
Matthew Aplington
700 Market Street
Saint Louis, MO 63101
matt.aplington@spireenergy.com

Spire
Goldie Bockstruck
700 Market Street
St. Louis, MO 63101
goldie.bockstruck@spireenergy.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



Morris L. Woodruff
Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.