STATE OF MISSOURI
PUBLIC SERVICE COMMISSION

At a session of the Public Service Commission held at its office in Jefferson City on the 2nd day of June, 2021.

In the Matter of Spire Missouri Inc.'s d/b/a Spire Missouri East and Spire Missouri West Filing of its Proposed Weather Normalization Adjustment Rider (WNAR) Tariff Sheets	))))	**File No. GW-2021-0293**

ORDER CLOSING INVESTIGATION FILE

Issue Date: June 2, 2021 Effective Date: June 2, 2021

On March 11, 2021,[1] in File GR-2021-0280, the Commission's Staff filed a Recommendation for Approval of Tariff Sheets to Adjust the Weather Normalization Adjustment Rider (WNAR) Rates of Spire East and Spire West and Motion to Direct Staff to Investigate Spire's WNAR Billing Errors. The billing error was that Spire had not incorporated the WNAR rate reflected in its tariffs, effective October 1, 2020, in its billing system until February 22.

On March 17, in File GR-2021-0280, the Commission ordered the Commission's Staff (Staff) to investigate the billing error. The Commission opened this case to facilitate that investigation, stating that this was only a fact-finding investigation and not a contested case, that the Commission would take no action regarding Spire's conduct within the confines of the investigation, and that if the investigation revealed that such action was appropriate, Staff might file a formal complaint or other appropriate pleading within a new file to institute contested case procedures.

[1] All date citations will be to 2021 unless otherwise stated.

On May 17, Staff filed a Progress Report and requested this investigation file be closed. Staff reported that it began its investigation on March 19, and received information responsive to its data requests starting April 8. Staff stated that based on its investigation, Staff has identified the level of revenues that were not billed for Spire Missouri East and Spire Missouri West and the number of customer bills affected by the billing error.

Staff stated that based on this and other information gathered in the course of the investigation, it has sufficient information to close this investigation and would continue to work with Spire Missouri, Inc. to resolve the billing errors identified. To the extent any further action is necessary, Staff will file its recommendation in a new file to institute contested case procedures.

Based upon Staff's Progress Report and recommendation, the Commission will order this investigation file closed.

THE COMMISSION ORDERS THAT:

1. This investigation file shall be closed.

2. This Order shall be effective when issued.

BY THE COMMISSION

Morris L. Woodruff
Secretary

Silvey, Chm., Rupp, Coleman, Holsman, and Kolkmeyer CC., concur.

Graham, Regulatory Law Judge

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 2nd day of June, 2021.

Morris L. Woodruff
Secretary

Digitally signed by MOPSC
DN: CN=MOPSC, O=MOPSC, OU="", E=kim.happy@psc.mo.gov, C=US
Reason: I attest to the accuracy and integrity of this document
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Date: 2021.06.02 13:08:53-05'00'
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MISSOURI PUBLIC SERVICE COMMISSION

June 2, 2021

File/Case No. GW-2021-0293

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

Morris L Woodruff

Morris L. Woodruff
Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.