MINIMUM FILING REQUIREMENTS

FIDELITY TELEPHONE COMPANY SULLIVAN, MISSOURI

DECEMBER 30, 2003

FIDELITY TELEPHONE COMPANY ANNUAL DOLLAR AND PERCENT INCREASE OVER CURRENT REVENUES

Proposed Annual Aggregate Intrastate Increase

\$2,359,972

Percent Increase Over Current (Adjusted) Total Intrastate Revenue

30%

FIDELITY TELEPHONE COMPANY

COUNTIES AND COMMUNITIES AFFECTED BY PROPOSED RATE INCREASE

Counties

Crawford Franklin Gasconade Washington Osage

Communities (Exchanges)

Sullivan
Gerald
Owensville
New Haven
Stanton
Spring Bluff
Japan
Lyon
Berger

FIDELITY TELEPHONE COMPANY AVERAGE INCREASE IN DOLLARS, CENTS AND % OF INCREASE OVER RATES

See attached schedule RCS-10 from the Direct Testimony of Robert C. Schoonmaker.

Fidelity Telephone Company Summary of Rate Changes

| summary of Rate changes | Ġ. | <u>?</u> | CIRRENT | WEW | RATE | | MONTH! Y | or ANNUAL | Total | Revenue | % | % of Total |
|--|--|----------------|-----------|----------|---------------|--------|--------------------|-----------|--------------|---------|----------|------------|
| | SERVICE DESCRIPTION | ر و مر | RATE | RATE | CHANGE | | UNITS UNITS Impact | UNITS | = | npact | Increase | |
| (a) | (b) | | (c) | (b) | (e) | | (f) | (g) | | (h) | (3) | 9 |
| 1 Phone lines | Residential One Party Line | (A) | 7.55 \$ | 11.25 | | 3.70 | 12,471 | | €9 | 553,712 | 49.01% | |
| 2 | Business One Party Line | €9 | 14.25 \$ | 18.95 | \$ | 4.70 | 3,344 | | ₩ | 188,602 | 32.98% | |
| ω | Trunking service | ↔ | 21.40 \$ | 28.70 | | 7.30 | 115 | | € | 10,074 | 34.11% | |
| 4 | | | | | | | | | | | | |
| 5 Total Phone Lines | | | | | | | | | €9 | 752,388 | 44.18% | 31.9% |
| 7 | | | | | | | | | | | | |
| 8 Dedicated Services | Direct Inward Dial (DID) - 1st 100 numbers | ↔ | 235.00 \$ | 295.00 | | 60.00 | 4 | | ↔ | 2,880 | 25.53% | |
| | Direct Inward Dial (DID) - 2nd 100 numbers | ↔ | 50.00 \$ | 65.00 | \$ 15 | 15.00 | 2 | | ↔ | 360 | 30.00% | |
| 10 | Direct Inward Dial (DID) - 1st 20 numbers | s | | 80.00 | | 20.00 | 10 | | 49 | 2,400 | 33.33% | |
| 11 | ISDN Single Line - Residential | ↔ | 40.00 \$ | 50.00 | | 10.00 | 2 | | ↔ | 240 | 25.00% | |
| 12 | ISDN Single Line - Business | ↔ | 50.00 \$ | 62.50 | | 12.50 | 10 | | ↔ | 1,500 | 25.00% | |
| 13 | ISDN PRI 5 year contract | ↔ | 575.00 \$ | 862.00 | | .00 | | | ↔ | 3,444 | 49.91% | |
| 14 | ISDN PRI 3 year contract | ↔ | 620.00 \$ | 930.00 | | 310.00 | 0 | | ↔ | 1 | 50.00% | |
| 15 | ISDN PRI 6 month contract | €9 | 690.00 \$ | 1,035.00 | | 345.00 | 15 | | ↔ | 62,100 | 50.00% | |
| 16 | Loop charge | G | 8.00 \$ | 11.25 | | 3.25 | 400 | | ↔ | 15,600 | 40.63% | |
| 18 Total Dedicated Services | | | | | | | | | ↔ | 88,524 | 45.13% | 3.8% |
| | | | | | | | | | | | | |
| 20 | | | | | | | | | | | <u> </u> | |
| 21 Payphones 22 | Payphone Service - 2 way, 1 way & CO implemented | 69 | 14.75 \$ | 18.95 | (/ | 4.20 | 251 | | U | 12,650 | 28.41% | |
| 23 Total Payphones | | | | | | | | | € | 12,650 | 28.47% | 0.5% |
| | | | | | | | | | | | | |
| 26 Installations, Moves, Changes | Installation Residential line | ↔ | 25.00 \$ | 32.50 | | 7.50 | | 1,390 | ↔ | 10,425 | 30.00% | |
| _ | Move Residential service | s | 15.00 \$ | | 69 | 5.00 | | 758 | ↔ | 3,790 | 33.33% | |
| | Installation Loop | €Đ | | | | 5.00 | | 159 | €9 | 795 | 33.33% | |
| 29 | Installation Smartfeatures | € | | 6.25 | | .25 | | 1,285 | €3 | 1,606 | 25.00% | |
| 30 | Installation Business line | 69 | | | | 8.00 | | 1 1 i | ↔ | 104 | 20.00% | |
| 31 | Installation Business - Additional lines | €: | | | | 2.50 | | 14 | · # | 5 | 25.00% | |
| 32 | Move Business service | ₩ | 30.00 | 36.00 | | 6.00 | | . 7 | ↔ | 42 | 20.00% | |
| 33 | Move Business service - Additional lines | ↔ | | | | 1.25 | | 4 | ↔ | 5 5 | 25.00% | |
| 34 | Name or number change | G | | | | 1.25 | | 523 | €9 | 654 | 25.00% | |
| 35 | Reconnect charge after suspension | G | 20.00 | 25.00 | | 5.00 | | 1,478 | €9 | 7,390 | 25.00% | |
| | | | | | | | | | A | 24 916 | 7050 80 | 1 10% |
| 37 Total Installations, Moves, Changes | nges | | | | | | | | 67 | 24,916 | 28.23% | 1.1% |

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Fidelity Telephone Company Summary of Rate Changes

| Sullinary of Nate Changes | | S C | CURRENT | NEW | | RATE | ~ | or ANNUAL Total Revenue | Tota | Revenue | % | % of Total |
|---------------------------------------|--|------------------|---------|----------|------------|---------|-------|-------------------------|----------------|-----------|---------|------------|
| (2) | SERVICE DESCRIPTION | | ξ E | (A) | | (e) | ONLIS | (n) | | (h) | (i) | (i) |
| (a) | (0) | | (c) | (0 | | ā | Ξ | 9 | | (11) | Ξ | 9 |
| 39 | EBS-1 package of 6 add-on features | A | | 16 | 9 ∌ | 3 00 | 15 | | ₽ | 540 | 23.08% | |
| | EBS-II package of 6 add-on features | €9 | 15.00 | 18 | | 3.00 | 14 | | € | 504 | 20.00% | |
| 42 | Smart call forwarding | ↔ . | | \$ 2.50 | \$ | 0.50 | 210 | | ↔ | 1,260 | 25.00% | |
| 43 | Smart call forwarding/busy line | ↔ | | | | 0.50 | 614 | | ↔ | 3,684 | 66.67% | |
| 44 | Smart call waiting | € | | | | 0.50 | 2,593 | | ↔ | 15,558 | 18.18% | |
| 45 | Smart automatic call back | €9 | | \$ 3.25 | | 0.75 | 77 | | G | 693 | 30.00% | |
| 46 | Smart caller ID number delivery | € | 3.75 | | | 1.00 | 2,425 | | ↔ | 29,100 | 26.67% | |
| 47 | Smart caller ID name & number delivery - Res. | €9 | | | | 1.25 | 1,988 | | ↔ | 29,820 | 20.83% | |
| 48 | Smart caller ID name & number delivery - Bus. | ↔ | | | | 2.00 | 91 | | W | 2,184 | 20.00% | |
| 49 | Smart selective call rejection | €9 | | \$ 3.25 | | 0.75 | 104 | | ↔ | 936 | 30.00% | |
| 50 | Smart Economy package | æ | | | | 0.95 | 79 | | ↔ | 901 | 15.83% | |
| 51 | Smart Family package | ↔ | | | | 0.95 | 6 | | ↔ | 68 | 10.56% | |
| 52 | Smart The Ultimate package | €9 | 10.00 | \$ 10.95 | | 0.95 | 275 | | ↔ | 3,135 | 9.50% | |
| 54 Total Calling Features | | | | | | | | | ↔ | 88,383 | 21.61% | 3.7% |
| 55 | | | | | | | | | | | | |
| 57 Intralata Toll Calling Plans | OCA 2 hour plan - business | · (s | | | | 1.20 | 15 | | ↔ | 216 | 11.11% | |
| 550 8 | OCA 5 hour plan - business OCA 2 hour plan - residential | us us | 9.60 | \$ 27.00 | 8 6 8 4 | 1.20 | 126 | | ⇔ ↔ | 1.814 | 12.50% | |
| 60 | OCA 5 hour plan - residential | € | | | | 2.65 | 110 | | ↔ | 3,498 | 12.13% | |
| 62 Total Intralata Toll Calling Plans | | | | | | | | | e s | 6 488 | 11.86% | 0.3% |
| 63 | i | | | | | | | | • | : | | |
| 65 Directory/Operator | Directory assistance - first 3 per month | €9 | • | | | | | 93,907 | ↔ | 46,954 | | |
| | Directory assistance per call after 3 | ↔ | | | | | | 37,214 | ₩ | 1,861 | 11.11% | |
| 67 | Busy line status verification | 9 (9 | | \$ 1.50 | 9 69 | 0.50 | | 714 | 9 69 | 357 | 50.00% | |
| D 0 | Directory Listing - Nonpublished | ⇔ € | 1 00 | \$ 1.50 | | | 2.269 | 707 | ↔ € | 13.614 | 50.00% | |
| 70 | Directory Listing - Unlisted | ↔ ↔ | | | | | 188 | | ↔ . | 1,128 | 50.00% | |
| 71 | Directory Listing - Additional-Vanity | € | | | | | 6 | | ↔ | 36 | 50.00% | |
| 72 73 | Directory Listing - Additional-Extra | ↔ | 1.00 | \$ 1.50 | | | 457 | | ↔ | 2,742 | 50.00% | |
| 74 Total Directory/Operator | | | | | | | | | ↔ | 66,810 | 126.54% | 2.8% |
| 75 76 | | | | | | | | | | | | |
| 77 Other 78 | Late payment charge | €Ð | 5.00 | \$ 5. | 50 \$ | 0.50 | | 29,340 | € | 14,670 | 10.00% | |
| 79 Total Other | | | | | | | | | €9 | 14,670 | 10.00% | 0.6% |
| 81 Access Services | | | | | | | | | € | 1,305,142 | 36.18% | 55.3% |
| 83 Grand Total Rate Changes | | | | | | | | | ↔ | 2,359,972 | 29.93% | 100.00% |
| | | | | | | | | | | | | |

FIDELITY TELEPHONE COMPANY

PROPOSED ANNUAL DOLLAR AND PERCENT INCREASE BY GENERAL CATEGORIES OF SERVICE

| Line | | Annual | % |
|------|----------------------|-------------|-----------------|
| No. | Categories | Increase | <u>Increase</u> |
| | | | |
| 1. | Phone Lines | \$ 752,388 | 44.18% |
| 2. | Dedicated Services | \$ 88,524 | 45.13% |
| 3. | Payphones | \$ 12,650 | 28.47% |
| 4. | Nonrecurring Charges | \$ 24,916 | 28.23% |
| 5. | Calling Features | \$ 88,383 | 21.61% |
| 6. | Intralata Toll | \$ 6,488 | 11.86% |
| 7. | Directory/Operator | \$ 66,810 | 126.54% |
| 8. | Other-Late Pay | \$ 14,670 | 10.00% |
| 9. | Access Services | \$1,305,143 | 36.50% |
| | TOTAL | \$2,359,972 | 29.93% |

FIDELITY TELEPHONE COMPANY PRESS RELEASES

No press releases have been issued. However, notification of the proposed filing is being sent to all local exchange and access customers (see copy of customer notices attached).



December 15, 2003

Dear Customer:

Within the next few days, Fidelity Telephone Company will be filing a request with the Missouri Public Service Commission to make changes in our local service rates.

Remarkably, Fidelity's local rates have not increased in over 16 years. In fact, for most customers our rates are lower than they were in 1987. How has this been possible? There are two major factors: productivity improvements and cost reductions in technology. Fidelity has made every effort to keep costs down for its customers, but those efforts can no longer provide the support necessary to keep our rates at current levels. Fidelity's objective continues to be providing the best service at the best possible price. To do that, we must request an increase in our rates to account for reduced revenue and increased cost of providing service.

Under our proposal, basic residential phone service will go from \$7.55 to \$11.25 per month and basic business rates will go from \$14.25 to \$18.95 per month. Several of our "SmartFeatures" will go up as well. The full list of affected services is enclosed with this letter.

Fidelity will propose that its rate changes become effective thirty days after they are filed. However, it is likely that the Public Service Commission will suspend the proposed changes while a detailed audit and hearings are conducted by its Staff and other appropriate parties. These processes could delay any pricing changes for as much as six months.

It is also likely that the Commission will hold a public hearing in our service area where customers will have an opportunity to ask questions or make comments. We will notify you of the time, date and location of that meeting when the information is available. You may call our office at 573-468-8081 if you have any questions.

Fidelity looks forward to continuing to provide you with state of the art, reliable service at reasonable prices.

Sincerely,

John T. Davis President

Enclosure

Fidelity Telephone Company Proposed Rate Changes

| Proposed Rate Changes | SERVICE DESCRIPTION | | JRRENT RATE | PF | ROPOSED RATE |
|-------------------------------|--|-------------------|----------------|--------------|-----------------|
| Phone lines | Residential One Party Line | 1 \$ | 7.55 | \$ | 11.25 |
| none inico | Business One Party Line | \$ | 14.25 | \$ | 18.95 |
| | Trunking service | \$ | 21.40 | \$ | 28.70 |
| Calling "SmartFeatures" | Smart call forwarding | +- | 2.00 | \$ | 2.50 |
| Salling Smarti eatures | Smart call forwarding/busy line | 1 \$ | 0.75 | \$ | 1.25 |
| | Smart call waiting | \$ | 2.75 | \$ | 3.25 |
| | Smart automatic call back | 1 \$ | 2.50 | \$ | 3.25 |
| | Smart caller ID number delivery | 1 \$ | 3.75 | \$ | 4.75 |
| | Smart caller ID name & number delivery - Res. | 1 \$ | 6.00 | \$ | 7.25 |
| | Smart caller ID name & number delivery - Bus. | 1 \$ | 10.00 | \$ | 12.00 |
| | Smart selective call rejection | 1 \$ | 2.50 | \$ | 3.25 |
| | Smart Economy package | \$ - | 6.00 | \$ | 6.95 |
| | Smart Family package | + * | 9.00 | \$ | 9.95 |
| | Smart The Ultimate package | š | 10.00 | \$ | 10.95 |
| | EBS-1 package of 6 add-on features | \$ | 13.00 | \$ | 16.00 |
| | EBS-II package of 6 add-on features | 1 \$ | 15.00 | \$ | 18.00 |
| | EBS-II package of 6 add-off features | +* | 10.00 | Ψ | |
| Dedicated Services | Direct Inward Dial (DID) - 1st 100 numbers | \$ | 235.00 | \$ | 295.00 |
| | Direct Inward Dial (DID) - 2nd 100 numbers | \$ | 50.00 | \$ | 65.00 |
| | Direct Inward Dial (DID) - 1st 20 numbers | \$ | 60.00 | \$ | 80.00 |
| | ISDN Single Line - Residential | \$ | 40.00 | \$ | 50.00 |
| | ISDN Single Line - Business | \$ | 50.00 | \$ | 62.50 |
| | ISDN PRI 5 year contract | \$ | 575.00 | \$ | 862.00 |
| | ISDN PRI 3 year contract | \$ | 620.00 | \$ | 930.00 |
| | ISDN PRI 6 month contract | \$ | 690.00 | \$ | 1,035.00 |
| | Loop cable pair point to point & bridge | \$ | 8.00 | \$ | 11.25 |
| Payphones | Payphone Service | \$ | 14.75 | \$ | 18.95 |
| Installations, Moves, Changes | Installation Residential line | \$ | 25.00 | \$ | 32.50 |
| (Nonrecurring Charges) | Move Residential service | \$ | 15.00 | \$ | 20.00 |
| (Homeourning Changes) | Installation Loop | \$ | 15.00 | \$ | 20.00 |
| | Installation Smartfeatures | \$ | 5.00 | \$ | 6.25 |
| | Installation Business line | 1 \$ | 40.00 | \$ | 48.00 |
| | Installation Business - Additional lines | \$ | 10.00 | \$ | 12.50 |
| | Move Business service | \$ | 30.00 | \$_ | 36.00 |
| | Move Business service - Additional lines | \$ | 5.00 | \$ | 6.25 |
| | Name or number change | \$ | 5.00 | \$ | 6.25 |
| | Reconnect charge after suspension | \$_ | 20.00 | \$ | 25.00 |
| IntraLATA Toll Calling Plans | OCA 2 hour plan - business | - \$ | 10.80 | \$ | 12.00 |
| milacata foil Canning Flasts | OCA 5 hour plan - business | \$ | 24.50 | \$ | 27.00 |
| | OCA 2 hour plan - residential | \$ | 9.60 | \$ | 10.80 |
| | OCA 5 hour plan - residential | \$ | 21.85 | | 24.50 |
| | | • | | \$ | 0.50 |
| Directory/Operator | Directory assistance - first 3 per month | \$ | 0.45 | \$ | 0.50 |
| | Directory assistance per call after 3 | \$ | 1.00 | | 1.50 |
| | Busy line status verification | | 1.00 | | 1.75 |
| | Busy line interrupt | \$ | | | 1.50 |
| | Directory Listing - Nonpublished | \$ | 1.00 | | 1.50 |
| | Directory Listing - Unlisted | \$ | 1.00 | \$ | 1.50 |
| | Directory Listing - Additional-Vanity Directory Listing - Additional-Extra | \$ | 1.00 1.00 | \$ \$ | 1.50 |
| | Directory Listing - Additional-Extra | | | T | |
| Other | Late payment charge | - \$ | 5.00 | T \$_ | 5.50 |

Fidelity Telephone Company

FIDELITY TELEPHONE COMPANY RATE CASE

December 23, 2003

TO: ALL INTEREXCHANGE SWITCHED ACCESS CUSTOMERS

Please be advised that Fidelity Telephone Company will be filing, in the next few days, a general rate increase with the Missouri Public Service Commission. As part of its requested increase, Fidelity is proposing to raise rates for intrastate switched access services. The current and proposed access rates are as follows:

| Carrier Common Line | \$.038073 | <u>Proposed</u> \$.051847 |
|---|-----------|---|
| Local Switching | \$.011083 | \$.022328 |
| Directory Assistance Information Surcharge | \$.000238 | (combined with Local Switching) |
| Line Service Termination | \$.005075 | (combined with Local Switching) |
| Local Transport mileage banded - range from \$.006492 - | \$.075347 | \$.031609(bands removed-applies to all minutes) |
| 8xx Queries | \$.003100 | \$.004221 |

The proposed effective date will be thirty days after filing. If you have any questions regarding this filing, please call Dave Beier at Fidelity Telephone Company at 573-468-1218.

FIDELITY TELEPHONE COMPANY SUMMARY OF REASONS FOR PROPOSED RATE INCREASE

The Company's intrastate earnings during the test period were \$<182,387>, which equates to a negative .016% return on rate base. The Company has a deficiency in revenue requirement of \$2,359,972 and needs to increase revenues accordingly. The biggest cause of the deficiency is an 83% decline in intralata toll revenue over the last six years, as customers have chosen to presubscribe their long distance service to interexchange carriers (IXC's) instead of the Company's intralata toll offering. The proposed rate increases will provide the Company with a reasonable financial base for deploying further infrastructure and enhanced technologies. Furthermore, the Company has not had a general rate increase in more than 16 years.