

**AQUILA, INC.**  
**CASE NO. EF-2003-0465**  
**MISSOURI PUBLIC SERVICE COMMISSION**  
**DATA REQUEST NO. MPSC-3948**

**DATE OF REQUEST:** October 3, 2003  
**DATE RECEIVED:** October 3, 2003  
**DATE DUE:** October 18, 2003  
**REQUESTOR:** Kay Niemeier

**FILED**

DEC 05 2003

Missouri Public  
Service Commission

**QUESTION:**

Mr. Brett Carter states in his Surrebuttal Testimony that "A change to monthly reporting would create additional and unnecessary work under these circumstances" (Carter surrebuttal, p. 3, ll. 1-2). Please define and explain what Mr. Carter means by the creation of additional and unnecessary work. Include the total approximate costs associated with the monthly reporting.

**RESPONSE:**

Aquila agrees that tracking and reporting actual performance is important to our overall improvement process and plans, but that monitoring trends on a quarterly basis is a more effective way to communicate performance trends. To that end, Aquila currently provides Staff with a quarterly report of monthly performance measures. This provides Staff with the monthly details but presents them in a way that focuses on overall performance trends.

Reporting the monthly information to Staff on a monthly rather than quarterly basis would therefore seem "unnecessary" in that it would encourage a focus and reaction to monthly swings caused by weather patterns, seasonal light ups, cold weather rule period ending, etc. rather than a more meaningful review of the information as part of a time series. Lastly, issuing reports 12 times a year rather than 4 times a year would triple the preparation time, effort and cost of reporting.

**ATTACHMENTS:** None

**ANSWERED BY:** Carl Turner

Exhibit No. 29  
Case No(s) EF-2003-0465  
Date 10-28-03 Rptr TC

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**SIGNATURE OF RESPONDER**