

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Director of the Manufactured Housing and)
Modular Units Program of the Missouri)
Public Service Commission,)

Complainant,)

v.)

Brookside Homes, Inc.,)

And)

Steven D. Warren, an individual.)

Case No. MC-2009-0020

Respondents.

AFFIDAVIT OF DAVID FREEMAN

STATE OF MISSOURI)
) ss.
COUNTY OF COLE)

DAVID FREEMAN, being first duly sworn, deposes and says:

1. I, David Freeman, am employed as an Inspector for the Manufactured Housing and Modular Units Program of the Missouri Public Service Commission ("the Commission"). In the scope of my employment I serve as an authorized Inspector for the Director of the Manufactured Housing and Modular Units Program ("the Director"). All of the facts contained herein were attained in the scope of my employment, pursuant to the exercise of my official duties, and I have personal knowledge of those facts herein set forth.

General Information

2. In the course of my employment as an Inspector I regularly conduct inspections of manufactured homes certified by the Federal Department of Housing and Urban Development (HUD) and modular units certified by International Residential Codes. The purpose of my inspections is to ensure the safety and the proper construction and/or installation of these manufactured homes and/or modular units and to identify any defects, damages, or alterations.

In the course of my employment I regularly conduct site inspections prior to and following the installation of new manufactured homes. I regularly test soil density in order to ensure the home site is acceptable for home placement and I report any corresponding site deficiencies to the installer, dealer, and/or manufacturer of the manufactured home.

In addition to the duties listed above, I also regularly investigate consumer complaints regarding alleged violations of the building and/or safety codes applicable to manufactured housing units. I evaluate non-compliance issues and determine the severity of any violations.

Furthermore, I also regularly conduct inspections of Commission-registered manufactured home dealers in order to determine compliance with the HUD code and HUD regulations, and to ensure compliance with state licensing requirements, to verify the validity of operating certificates, and to review records of sales, inventory, performance logs, and ledgers.

Pursuant to all of the above-listed duties I prepare and submit inspection, investigation, and dealer lot reports. I also interview complainants, obtain written statements, and collect physical and documentary evidence to be used in legal actions.

Professional Experience

3. Since the year 2005 I have been employed as an Inspector for the Manufactured Housing and Modular Units Program of the Missouri Public Service Commission. In order to perform the duties that correspond to this position I have been trained in the 2006 International Fire Code (IFC), the 2006 International Residential Code (IRC), the 2006 IFC Fire Protection Systems guidelines, the 2007 IRC Performing Residential Building Inspections guidelines, the 2007 Missouri Association of Code Administrator guidelines, the Manufactured Housing Footings and Foundation Requirements, the 2006 IRC Performing Residential Electric Inspections guidelines, and the 2009 guidelines issued by the Missouri Save Coalition, concerning Structural Assessment and Visual Evaluation of Buildings and Vertical Structures. I have been trained in the building standards required by the Department of Housing and Urban Development (HUD). I am familiar with the current requirements of "the code," as that term is applied to manufactured homes and to modular units.

General Inspection Process

4. When conducting an inspection of a manufactured home, I generally follow the same or similar processes and procedures. To begin, when I am in the field (either at the site of the manufactured home or at the location of a Commission-registered dealer), I make written notes of any set-up deficiencies, code deficiencies, or other items that do not conform to particular Commission rules or to statutory obligations.

After the initial inspection, I prepare a formal inspection report. In preparing a formal inspection report I review the codes and/or installation manuals applicable to the home that I inspected in order to confirm violations consistent with my field inspection notes. Upon confirmation, I assign the particular violations to the Commission-registered dealer, the Commission-licensed installer, the manufacturer, or the owner of the home. It is the assignment of these violations to the particular party that creates the obligation to correct any deficiencies.

After I complete the initial formal inspection report, I send it to the dealer, installer, manufacturer, and/or homeowner, along with a letter informing the party of the inspection, the violation, and duty to correct the deficiencies assigned to that party. The party is generally given twenty (20) days in which to correct the deficiency.

After I send the letter and inspection report, I regularly conduct a re-inspection of the home. Although any re-inspection is done at my discretion, before deciding whether to re-inspect a home, I consider the desires of the homeowner, the amount of work-orders and documentation received after sending the letter and inspection report, and the prior history of the parties with whom I am dealing. The re-inspection of the home generally occurs beyond the twenty (20) day period in which the parties were instructed to correct their respective deficiencies.

After the re-inspection, I prepare another formal re-inspection report. This report documents original deficiencies, both corrected and uncorrected. Occasionally, a re-inspection report will document a violation or deficiency that I did not observe at the time of the original inspection.

After the re-inspection I again send out a letter to the party with a remaining violation or deficiency. I attach the formal re-inspection report to my letter. In my letter, I instruct the party to correct any outstanding violations or deficiencies with ten (10) days.

At my discretion, I may make subsequent re-inspections. If I do another re-inspection, I follow the same re-inspection report protocol and deficiency letter process as described above.

The Cook Home-- Facts Corresponding to the Director's Count V

5. On June 29, 2007, I inspected a new manufactured home owned by Billy Cook ("the Cook Home").

6. The Cook Home was manufactured by Four Seasons.

7. The Cook Home was sold by Brookside Homes, Inc. (Brookside), a Commission-registered dealer.

8. The June 29, 2007 inspection revealed several code violations and setup deficiencies. I assigned the responsibility for these dealer-related violations and/or deficiencies to Brookside. A true and accurate copy of my inspection report is attached hereto as Attachment A-5.

9. On July 6, 2007, I mailed Brookside a letter in which I instructed the Company to repair the Cook Home pursuant to Section 700.045(5) RSMo. A true and accurate copy of the letter is attached hereto as Attachment A-6.

10. December 18, 2007, I mailed another letter to Brookside in which I again instructed the Company to repair the Cook Home. A true and accurate copy of the letter is attached hereto as Attachment A-7.

11. On February 20, 2008 I re-inspected the Cook Home and noted several code violations and setup deficiencies which remained from my June 29, 2007 inspection. A true and accurate copy of my re-inspection report is attached hereto as Attachment A-8.

12. On February 22, 2008, I mailed another letter to Brookside in which I again instructed the Company to repair the Cook Home. A true and accurate copy of the letter is attached hereto as Attachment A-9.

13. On March 28, 2008, I mailed another letter to Brookside in which I again instructed the Company to repair the Cook Home. A true and accurate copy of the letter is attached hereto as Attachment A-10.

14. As of February 20, 2008, the date of my re-inspection, Brookside had failed to repair the following code violations and/or setup deficiencies that were assigned by myself to Brookside as a Commission-registered dealer:

A. A/C electrical wire under the home is not in conduit nor is it strapped up as required. This deficiency is in violation of Section 3280.808(k) of the Manufactured Home Construction and Safety Standards. This deficiency was noted as dealer item Number 5 in my February 20, 2008 re-inspection report; and

B. The water tank or pump electric wire under the home is not in conduit nor is it strapped up as required. This deficiency is in violation of Section 3280.808(k) of the Manufactured Home Construction and Safety Standards. This deficiency was noted as dealer item Number 8 in my February 20, 2008 re-inspection report.

15. More than ninety (90) days have elapsed since Brookside was first instructed to make repairs to the Cook Home.

The Dement Home-- Facts Corresponding to the Director's Count VII

16. On July 26, 2007, I inspected a new manufactured home owned by Jeremy and Casey Dement ("the Dement Home").

17. The Dement Home was manufactured by Fleetwood Homes.

18. The Dement Home was sold by Brookside Homes, Inc. (Brookside), a Commission-registered dealer.

19. The July 26, 2007 inspection revealed several code violations and setup deficiencies. I assigned the responsibility for these dealer-related violations and/or deficiencies to Brookside. A true and accurate copy of my inspection report is attached hereto as Attachment A-15.

20. On August 13, 2007, I mailed Brookside a letter in which I instructed the Company to repair the Dement Home pursuant to Section 700.045(5) RSMo. A true and accurate copy of the letter is attached hereto as Attachment A-16.

21. On September 25, 2007, I re-inspected the Dement Home and again noted several code violations and setup deficiencies which remained from my July 26, 2007 inspection, as well as two additions items that were not discovered at the July 26, 2007 inspection. A true and accurate copy of my re-inspection report is attached hereto as Attachment A-17.

22. On October 2, 2007, I mailed a letter to Brookside in which I again instructed the Company to repair the Dement Home pursuant to Section 700.045(5) RSMo. A true and accurate copy of the letter is attached hereto as Attachment A-18.

23. On December 18, 2007, I mailed another letter to Brookside in which I again instructed the Company to repair the Dement Home. A true and accurate copy of the letter is attached hereto as Attachment A-19.

24. On March 25, 2008, I re-inspected the Dement Home and again noted several code violations and setup deficiencies remaining from my previous inspections. A true and accurate copy of my re-inspection report is attached hereto as Attachment A-20.

25. On March 28, 2008, I mailed a letter to Brookside in which I again instructed the Company to repair the Dement Home. A true and accurate copy of the letter is attached hereto as Attachment A-21.

26. On April 9, 2008, I again re-inspected the Dement Home and again noted several code violations and setup deficiencies remaining from my July 26, 2007 and September 25, 2007 inspections. A true and accurate copy of my re-inspection report is attached hereto as Attachment A-22.

27. On April 28, 2008, I sent another letter to Brookside in which I again instructed Brookside to repair the Dement Home. A true and accurate copy of the letter is attached hereto as Attachment A-23.

28. As of April 9, 2008, the date of my final re-inspection, Brookside had failed to repair the following code violations and/or setup deficiencies that were assigned by myself to Brookside as a Commission-registered dealer:

A. The hitch end at the walk out basement side the end wall at the bottom there is a damaged rim joist that needs to be fixed per DAPIA approval. This deficiency is in violation of Sections 3280.305(f) and 3280.305(g) of the Manufactured

Home Construction and Safety Standards. This deficiency was noted as dealer item Number 19 in my April 9, 2008 re-inspection report; and

B. On the roof at the peak on the hitch end the roof decking has been damaged, there is a large gap, and roof decking is missing. This deficiency is in violation of Section 3280.307(a) of the Manufactured Home Construction and Safety Standards. This deficiency was noted as dealer item Number 20 in my April 9, 2008 re-inspection report.

29. More than ninety (90) days have elapsed since Brookside was first instructed to make the repairs to the Dement Home.


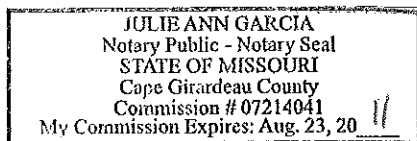
The Facts set forth herein are based on my personal knowledge and are true to the best of my information, knowledge and belief.

FURTHER AFFIANT SAYETH NOT.



David Freeman
Inspector – Manufactured Housing
and Modular Units Program
Missouri Public Service Commission

Subscribed to and sworn to before me this 24th day of August, 2009.


Notary Public



Manufactured Housing and Modular Units Program Site Inspection Report

Send Work Order to:
Manufactured Housing & Modular Units Program
P.O. Box 360 Jefferson City, MO 65102
Phone 1-800-819-3180 or Fax to 573-522-2509

DO re-inspection

Homeowner Name: Van Morelan	Date: 4-23-07
Address: RT 1 Box Z-7 Co Rd 312	Inspector: David Freeman
City, State, Zip: Patterson MO 63956	Phone #: 856-4861
Dealer: Brookside Homes	Address: 2155 Hwy 67 S. Festus MO 65028
Manufacturer Name: Champion Homes	Address: P.O. Box 100 Henry TN 38431
Serial #: TEN 676519 → HUD Labels: 13547	Home Size: 16 X 60
Primary Installer Name: Louis Theiss	Address: P.O. Box 87 Potosi MO 63664
Installer Number: 1126	Decal #: NONE Installation Date: July 2006

ALL SETUP DEFICIENCIES LISTED ON THIS REPORT ARE TO BE CORRECTED WITHIN 30 DAYS

Site Prep:	Correct <input type="checkbox"/>	Incorrect <input checked="" type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #:
Comment:	Water can run under the home & vegetation under the home			
Footings/Piers:	Correct <input type="checkbox"/>	Incorrect <input checked="" type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #:
Comment:	Some footing are not below frost grade & some piers end are not sitting on footing all the way			
Bolting Floors/Walls:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>	Installer Lic #:
Comment:				
Bolting Roof:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>	Installer Lic #:
Comment:				
Ridge Cap:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>	Installer Lic #:
Comment:				
Siding:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>	Installer Lic #:
Comment:				
Electric Crossover:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>	Installer Lic #:
Comment:				
Water:	Correct <input checked="" type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #:
Comment:				
Sewer:	Correct <input checked="" type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #:
Comment:				
Gas:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>	Installer Lic #:
Comment:				
Anchor:	Correct <input type="checkbox"/>	Incorrect <input checked="" type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #:
Comment:	HP-3 Anchors are not approved for soil type (See below)			
Additional setup deficiencies to be corrected within 30 days:				
① Anchors are over spaced ② are not within 2' of ends of home				
③ Anchors not protected around the 4 corners of I-beams ④ are not wrapped 3 to 4 wraps around bolt as required ⑤ Longitudinal anchor are not installed ⑥ no stabilizer plates are installed				
⑦ Some piers are not capped blocked ⑧ The porch at the end of the home is not to be skirted. Skirting should be installed only under the heated part of the home. Under the porch should be graded so water runs from under it ⑨ POS vent is not installed & it is tied off & cut off close to the ceiling ⑩ no installed decal or sign off sheet was installed				

Installer/Setup Crew Personnel Signature:

Date:

White Office Copy

April-08

Attachment A-1

Feb 26 09 07:34a



Commissioners

JEFF DAVIS
Chairman

CONNIE MURRAY

STEVE GAW

ROBERT M. CLAYTON III

LINWARD "LIN" APPLING

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
<http://www.psc.mo.gov>

WESS A. HENDERSON
Executive Director

DANA K. JOYCE
Director, Administration

ROBERT SCHALLENBERG
Director, Utility Services

WARREN WOOD
Director, Utility Operations

COLLEEN M. DALE
Secretary/Chief Regulatory Law Judge

KEVIN A. THOMPSON
General Counsel

April 24, 2007

Steven Warren
Brookside Homes
2455 Hwy 67 South
Festus MO 63028

RE: Van Morelan

Dear Mr. Warren:

As an authorized inspector for the Department of Manufactured Housing and Modular Units Program, I inspected a Champion Homes manufactured home (serial number 13547 AB) owned by Van Morelan, on April 23, 2007. A copy of the inspection report is enclosed.

Pursuant to Section 700.100.3(6) RSMo, manufactured home dealers are responsible to arrange for the proper initial setup of any manufactured home or modular unit purchased from their dealership, unless the dealer receives a written waiver of that service from the purchaser or his authorized agent.

The inspection conducted by this Department indicated that the referenced manufactured home is not properly setup. Please refer to those items of the inspection report for specific details. According to Section 700.045(5) RSMo, you are required to correct the noted setup deficiencies within 20 days from receipt of this notification. In addition, please submit a work order signed by the homeowner indicating that the setup deficiencies have been corrected.

Please note that failure to correct these items within the specified time period could result in a formal complaint being brought before the Public Service Commission for enforcement measures.

Thank you for your prompt attention to this matter. Should you have any questions, please feel free to contact me at 573-243-4219.

Respectfully,

David Freeman
Inspector
Manufactured Housing
and Modular Units Program

c: FILE

NOTICE

Effective January 31, 2005 a \$200 re-inspection fee will be charged to each dealer, manufacturer or both for re-inspections, if corrections have not been completed by the dealer or manufacturer within 60 days of receipt of the original written complaint from the consumer as filed with the Missouri Public Service Commission. Fee applies to manufactured (HUD) homes and modular units.



Manufactured Housing and Modular Units Program Site Inspection Report

3-7-08
300

Send Work Order to:
Manufactured Housing & Modular Units Program
P.O. Box 360 Jefferson City, MO 65102
Phone 1-800-819-3180 or Fax to 573-622-2509

Homeowner Name: Van Moreland		Date: 3-21-08
Address: RT 1 Box 2-7 Co Rd 312		Inspector: David Freeman
City, State, Zip: Patterson MO 63956		Phone #: 856-4861
Dealer: Brookside Homes		Address: 2455 Hwy 675 Festus MO
Manufacturer Name: Champion Homes		Address: P.O. Box 100 Henry TN
Serial #: 13547	HUD Labels: TEN 6716519	Home Size: 116 X 100
Primary Installer Name: Louis Theiss		Address: P.O. Box 87 Potosi MO 63664
Installer Number: 1126		Decal #: None Installation Date: July 2006

ALL SETUP DEFICIENCIES LISTED ON THIS REPORT ARE TO BE CORRECTED WITHIN 30 DAYS

Site Prep:	Correct <input type="checkbox"/>	Incorrect <input checked="" type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #: 1126
Comment: Water can run under the home & there is vegetation under the home.				
Footings/Piers:	Correct <input type="checkbox"/>	Incorrect <input checked="" type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #: 1126
Comment: Footings are not below frost grade & Piers are not sitting all the way on the footings				
Bolting Floors/Walls:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>	Installer Lic #:
Comment:				
Bolting Roof:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>	Installer Lic #:
Comment:				
Ridge Cap:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>	Installer Lic #:
Comment:				
Siding:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>	Installer Lic #:
Comment:				
Electric Crossover:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>	Installer Lic #:
Comment:				
Water:	Correct <input checked="" type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #: N/A
Comment:				
Sewer:	Correct <input checked="" type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #: 1126
Comment:				
Gas:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>	Installer Lic #: N/A
Comment:				
Anchors:	Correct <input type="checkbox"/>	Incorrect <input checked="" type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #: 1126
Comment: HP-3 anchors are not approved for Soil type				
Additional setup deficiencies to be corrected within 30 days:				
<p>① Anchors are over spaced, not installed within 2' of the ends of the home. ② Anchors are not protected around 4 corners of the I-beams ③ Anchor straps are not wrapped around the bolt 3 to 4 wraps ④ Longitudinal anchors are not installed ⑤ No stabilizer plates are installed at the anchors ⑥ Some piers are not capped blocked ⑦ At the end of the home the porch is not to be skirted Skirting should only be installed under the heated part of the home ⑧ The porch needs to be sloped so water will run from under it ⑨ POC vent is not installed & it is tied off and cut off close to the ceiling ⑩ NO installer decal or sign off sheet was installed as required.</p>				

Installer/Setup Crew Personnel Signature:

Date:

White Office Copy

April-08

Attachment A-3

Feb 24 09 12:05p



Commissioners

JEFF DAVIS
Chairman

CONNIE MURRAY

ROBERT M. CLAYTON III

LINWARD "LIN" APPLING

TERRY JARRETT

Missouri Public Service Commission

POST OFFICE BOX 360
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Director, Utility Services

NATELLE DIETRICH
Director, Utility Operations

COLLEEN M. DALE
Secretary/Chief Regulatory Law Judge

KEVIN A. THOMPSON
General Counsel

March 28, 2008

Steven Warren
Brookside Homes
2455 Hwy 67 South
Festus MO 63028

RE: Van Morelan

Dear Mr. Warren:

On April 24, 2007 you were furnished with a notice of inspection of the Champion Home manufactured home or modular unit (serial number 13547) owned by Van Morelan and directed to correct specified deficiencies in the setup of the manufactured home. I am unable to determine that the listed deficiencies have been corrected. I have not received the signed work orders as requested, or the homeowner has indicated that the deficiencies have not been corrected, or I have re-inspected the home and found that the deficiencies have not been corrected.

Unless the setup deficiencies noted in the previous letter are corrected within ten (10) days from the receipt of this letter, and a work order signed by the homeowner indicating that the setup deficiencies have been corrected is received, this complaint file will be forwarded to the Public Service Commission General Counsel for the preparation of a formal complaint. In the event a complaint is filed, requested remedies may include revocation, suspension, or probation of your dealer's registration, pursuant to Section 700.100.3(6) RSMo, and/or monetary penalties.

If there is any reason that you cannot comply within the 10 day period, you should contact me immediately at 573-243-4219.

Respectfully,

David Freeman
Inspector
Manufactured Housing
and Modular Unit Program

c: OFFICE FILE
General Counsel

NOTICE

Effective January 31, 2005 a \$200 re-inspection fee will be charged to each dealer, manufacturer or both for re-inspections, if corrections have not been completed by the dealer or manufacturer within 60 days of receipt of the original written complaint from the consumer as filed with the Missouri Public Service Commission. Fee applies to manufactured (HUD) homes and modular units.



Manufactured Housing and Modular Units Program Site Inspection Report

Send Work Order to:
Manufactured Housing & Modular Units Program
P.O. Box 360 Jefferson City, MO 65102
Phone 1-800-819-3180 or Fax to 573-522-2509

Homeowner Name: <u>Billy Cook</u>	Date: <u>6-29-07</u>
Address: <u>1407 Suzanne</u>	Inspector: <u>David Freeman</u>
City, State, Zip: <u>Park Mills MO 63601</u>	Phone #: _____
Dealer: <u>Brookside Homes</u>	Address: _____
Manufacturer Name: <u>Four Seasons</u>	Address: <u>11333 Cord 2/P.O. Box 639</u>
Serial #: <u>FS217415AB IN</u> HUD Labels: <u>TRA 557089490</u>	Home Size: <u>28 x 64</u>
Primary Installer Name: <u>Low Thiess</u>	Address: _____
Installer Number: <u>1126 1126</u>	Decal #: <u>NONE</u> Installation Date: <u>4-25-06</u>

ALL SETUP DEFICIENCIES LISTED ON THIS REPORT ARE TO BE CORRECTED WITHIN 30 DAYS

Site Prep:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #: <u>1126</u>
Comment:				
Footings/Piers:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #: _____
Comment:				
Bolting Floors/Walls:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #: _____
Comment:				
Bolting Roof:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #: _____
Comment:				
Ridge Cap:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #: _____
Comment:				
Siding:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #: _____
Comment:				
Electric Crossover :	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #: _____
Comment:				
Water:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #: _____
Comment:				
Sewer:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #: _____
Comment:				
Gas:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #: _____
Comment:				
Anchors:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #: _____
Comment:				

Additional setup deficiencies to be corrected within 30 days:

See page 2

Installer/Setup Crew Personnel Signature: _____

Date: _____

White Office Copy

April-06

Attachment A-5

COPY**Dealer Items:**

1. Pos system is not connected to the top of the furnace or the wall as required. 3280.709 (a)
2. A/C electrical wire under home is not in conduit nor is it strapped up as required. 3280.808 (k) (3)
3. On the marriage-line at the ceiling the dry wall is cracked and the texture is the wrong pattern. Refer to manufactures installation instructions.
4. The carpet seam on the marriage-line through out the home is not installed correctly, has large wrinkles in it and is loose. Refer to manufactures installation instructions.
5. The water tank or pump electric wire under the home is not in conduit nor is it strapped up as required. 3280.808 (k) (3)

Installer Items:

6. An installer decal and sign off sheet needs to be installed. 4 CSR 240-125
7. The site is not properly sloped so water will run away from the home. Refer to manufactures installation instructions.
8. At any gap between two pieces of wood where a lag bolt, a screw, a nail, or a staple is used there needs to be a wood to wood connection so there is no reach through air space between them. This includes but not limited to the laminated beams, the gable end walls, the drop in section, kingpost, floor bolting, end wall bolting, etc.
9. The cross I-beams are not anchored to the foundation correctly. The cross I-beams at each end of each beam on each side there needs to be a 9/16" hole drilled for a 1/2" anchor bolt and nut with flat washers anchoring the cross I-beams to the concrete foundation. Refer to manufactures installation instructions.
10. There is no sill plate installed between the home and the foundation wall. The sill plate is required so the home can be fastened to the 2 x 6 perimeter rail toe nailed to the sill plate every 12" with 16d nails. Sill Plate requirements are a 2" x 4" sill plate on top of the foundation fasten to the concrete foundation with 1/2" anchor bolts within 12" of each corner and 12" of each end and then every 6' on center. Refer to manufactures installation instructions.
11. The support columns that are installed are not approved. The support columns need to be a 3" steel column and needs to be bolted to the floor with (3) 1/2" anchor bolts 7" minimum embedment. All steel to steel contacts to be welded with 3/16" fillet weld, total 3" minimum length. Refer to manufactures installation instructions.
12. There are no marriage-line support columns installed as required. The support columns need to be a 3" steel columns continuous top to bottom. The support columns needs to be bolted to the floor with (4) 5/8" x 8" anchor bolts and fasten to the perimeter joist with (4) 3/8" x 5" lag bolts. Refer to manufactures installation instructions.
13. At the ends on the home the frame I-beams are not supported as required. Refer to manufactures installation instructions.
14. Not all the cross I-beams and the homes I-beams are welded as required. All steel to steel contacts to be welded with 3/16" fillet weld, total 3" minimum length. Refer to manufactures installation instructions.
15. Vapor barrier is not installed as required. Refer to manufactures installation instructions.
16. Wedges are not to exceed one inch of space between the cap block and the I-beam. Refer to manufactures installation instructions.

17. The end walls need to be fastened with #8 x 3" screws every 24" on center. Refer to manufactures installation instructions
18. Waterline crossover connection is not installed in bottom board as required. Refer to manufactures installation instructions.
19. There is no heat tape installed on the water line as required. Refer to manufactures installation instructions.
20. Electrical connections at crossovers are not protected in the bottom board as required. Refer to manufactures installation instructions.
21. Ground wire from frame to frame is not installed as required. Refer to manufactures installation instructions.
22. Home is not vented correctly. There needs to 1 ½" square feet of ventilation per 25 lineal feet of foundation wall. Refer to manufactures installation instructions.
23. Several holes in bottom board at the marriage-line and the bolt holes that are not sealed as required. Refer to manufactures installation instructions.
24. The in floor cross-over for the heating and cooling systems (duct work) on the marriage-line is not installed correctly. The fiberglass gasket is not installed as required and the air conditioner is discharging cool air under the home from this duct. Refer to manufactures installation instructions.

1.



Inspection Report

Send Work Order to:
Manufactured Housing & Modular Units Program
P.O. Box 360 Jefferson City, MO 65102
Phone 1-800-819-3180 or Fax to 573-522-2509

CONSUMER INFORMATION

Name: Billy Cook
Address: 1407 Suzanne
City/State/Zip: Park Hills MO 63601
Home Phone No. 573-701-6402

HOME INFORMATION

Date of Mfr.: 02-01-2006
Model: D64-14
HUD Label #: TRA 557089 & 90
Serial #: FS 217415 AB IN
Size: 28 x 64

DEALER

Name: Brookside Homes
Address: 2455 Hwy 67 South
City/State/Zip: Festus MO 63028
Phone No. 636-931-2850

INSPECTION INFORMATION

Date of Inspection: 06-29-2007
Inspector: David Freeman

MANUFACTURER

Name: Four Seasons
Address: P.O. Box 639 / 11333 CR 2
City/State/Zip: Middlebury IN 46540
Phone No. 574-825-9999

Installer

Name: Louis Thiess (1126)
Address: P.O. Box 87
City/State/Zip: Potosi MO 63664
Telephone: 573-438-2260

RESPONSIBILITIES

Manufacturer to conduct a Subpart I on items: 1-3
Dealer to correct items: 4-8
Installer to correct items: 9-27
Consumer Information: 0

BASEMENT _____ POURED/BLOCK FOUNDATION X PIER _____ RUNNERS _____ BASE PADS _____ SLAB _____

Manufacturer has 20 days to conduct a Subpart I per the Manufactured Home Procedural and Enforcement Regulations 3282.401. References to Part 3280 refer to the Manufactured Home Construction and Safety Standards.

SUMMARY OF PROBLEMS

1. There are three cross members damaged. Needs to be fixed per DAPIA approval. 3280.301
2. Through-out the home there are several dry wall cracks through-out the home on the walls, in the corners, above and below windows, and above doors. 3280.303 (b)
3. Several holes in bottom board and at utility drops that are not sealed as required. 3280.307(d)

Dealer to correct the following set up deficiencies within 20 days: Items 4 thru 8 refer to the manufacturer's installation set up manual. References to Part 3280 refer to the Manufactured Home Construction and Safety Standards.

SUMMARY OF PROBLEMS

4. Pos system is not connected to the top of the furnace or the wall as required. 3280.709 (a)

3280.709(a) The installation of each appliance shall conform to the terms of its listing and the manufacturer's instructions. The installer shall leave the manufacturer's instructions attached to the appliance. Every appliance shall be secured in place to avoid displacement. For the purpose of servicing and replacement, each appliance shall be both accessible and removable.

5. A/C electrical wire under home is not in conduit nor is it strapped up as required. 3280.808 (k) (3)

3280.808(k) When outdoor or under-chassis line-voltage wiring is exposed to moisture or physical damage, it shall be protected by rigid metal conduit. The conductors shall be suitable for wet locations. Electrical metallic tubing may be used when closely routed against frames, and equipment enclosures.

6. On the marriage-line at the ceiling the dry wall is cracked and the texture is the wrong pattern. Refer to manufactures installation instructions.

4.2.5.3 Interior Finishing Page 38

All materials needed to finish off the interior of the home have been shipped with it. Some materials may have been shipped separately due to supply problems. Fill all gaps in the exterior walls with fiberglass or latex caulking. Staple or nail trim in place. Colored putty can be used to fill nail and staple holes. Some sections of walls paneling may have been shipped loose to add a more finished look to the home. These panels must be glued and stapled to the studs. The carpet/linoleum seam should be finished by an experienced carpet/linoleum installer. The interior doors at the mating wall will need to be hung. Do not hang the doors until the home is set and level in its finyl position.

7. The carpet seam on the marriage-line through out the home is not installed correctly, has large wrinkles in it and is loose. Refer to manufactures installation instructions.

4.2.5.3 Interior Finishing Page 38

All materials needed to finish off the interior of the home have been shipped with it. Some materials may have been shipped separately due to supply problems. Fill all gaps in the exterior walls with fiberglass or latex caulking. Staple or nail trim in place. Colored putty can be used to fill nail and staple holes. Some sections of walls paneling may have been shipped loose to add a more finished look to the home. These panels must be glued and stapled to the studs. The carpet/linoleum seam should be finished by an experienced carpet/linoleum installer. The interior doors at the mating wall will need to be hung. Do not hang the doors until the home is set and level in its finyl position.

8. The water tank or pump electric wire under the home is not in conduit nor is it strapped up as required. 3280.808 (k) (3)

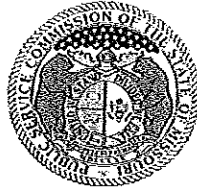
3280.808(k)

When outdoor or under-chassis line-voltage wiring is exposed to moisture or physical damage, it shall be protected by rigid metal conduit. The conductors shall be suitable for wet locations. Electrical metallic tubing may be used when closely routed against frames, and equipment enclosures.

Installer to correct the following set up deficiencies: Items 9 thru 27 refer to the manufacturer's installation set up manual. References to Part 3280 refer to the Manufactured Home Construction and Safety Standards.

SUMMARY OF PROBLEMS

9. An installer decal and sign off sheet needs to be installed. 4 CSR 240-125
10. The site is not properly sloped so water will run away from the home. Refer to manufactures installation instructions.
11. At any gap between two pieces of wood where a lag bolt, a screw, a nail, or a staple is used there needs to be a wood to wood connection so there is no reach through air space between them. This includes but not limited to the laminated beams, the gable end walls, the drop in section, kingpost, floor bolting, end wall bolting, etc.
12. The cross I-beams are not anchored to the foundation correctly. The cross I-beams at each end of each beam on each side there needs to be a 9/16" hole drilled for a 1/2" anchor bolt and nut with flat washers anchoring the cross I-beams to the concrete foundation. Refer to manufactures installation instructions.
13. There is no sill plate installed between the home and the foundation wall. The sill plate is required so the home can be fastened to the 2 x 6 perimeter rail toe nailed to the sill plate every 12" with 16d nails. Sill Plate requirements are a 2" x 4" sill plate on top of the foundation fasten to the concrete foundation with 1/2" anchor bolts within 12" of each corner and 12" of each end and then every 6' on center. Refer to manufactures installation instructions.
14. The support columns that are installed are not approved. The support columns need to be a 3" steel column and needs to be bolted to the floor with (3) 1/2" anchor bolts 7" minimum embedment. All steel to steel contacts to be welded with 3/16" fillet weld, total 3" minimum length. Refer to manufactures installation instructions.
15. There are no marriage-line support columns installed as required. The support columns need to be a 3" steel columns continuous top to bottom. The support columns needs to be bolted to the floor with (4) 5/8" x 8" anchor bolts and fasten to the perimeter joist with (4) 3/8" x 5" lag bolts. Refer to manufactures installation instructions.
16. At the ends on the home the frame I-beams are not supported as required. Refer to manufactures installation instructions.
17. Not all the cross I-beams and the homes I-beams are welded as required. All steel to steel contacts to be welded with 3/16" fillet weld, total 3" minimum length. Refer to manufactures installation instructions.
18. Vapor barrier is not installed as required. Refer to manufactures installation instructions.
19. Wedges are not to exceed one inch of space between the cap block and the I-beam. Refer to manufactures installation instructions.
20. The end walls need to be fastened with #8 x 3" screws every 24" on center. Refer to manufactures installation instructions.
21. Waterline crossover connection is not installed in bottom board as required. Refer to manufactures installation instructions.
22. There is no heat tape installed on the water line as required. Refer to manufactures installation instructions.
23. Electrical connections at crossovers are not protected in the bottom board as required. Refer to manufactures installation instructions.
24. Ground wire from frame to frame is not installed as required. Refer to manufactures installation instructions.
25. Home is not vented correctly. There needs to be 1 1/2" square feet of ventilation per 25 lineal feet of foundation wall. Refer to manufactures installation instructions.
26. Several holes in bottom board at the marriage-line and the bolt holes that are not sealed as required. Refer to manufactures installation instructions.
27. The in floor cross-over for the heating and cooling systems (duct work) on the marriage-line is not installed correctly. The fiberglass gasket is not installed as required and the air conditioner is discharging cool air under the home from this duct. Refer to manufactures installation instructions.



Commissioners

JEFF DAVIS
Chairman

CONNIE MURRAY

STEVE GAW

ROBERT M. CLAYTON III

LINWARD "LIN" APPLING

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
<http://www.psc.mo.gov>

WESS A. HENDERSON
Executive Director

DANA K. JOYCE
Director, Administration

ROBERT SCHALLENGER
Director, Utility Services

WARREN WOOD
Director, Utility Operations

COLLEEN M. DALE
Secretary/Chief Regulatory Law Judge

KEVIN A. THOMPSON
General Counsel

July 6, 2007

Steven Warren
Brookside Homes
2455 Hwy 67 South
Festus MO 63028

RE: Billy Cook

Dear Mr. Warren:

As an authorized inspector for the Department of Manufactured Housing and Modular Units Program, I inspected a Four Seasons manufactured home (serial number FS217415 AB IN) owned by Billy Cook, on June 29, 2007. A copy of the inspection report is enclosed.

Pursuant to Section 700.100.3(6) RSMo, manufactured home dealers are responsible to arrange for the proper initial setup of any manufactured home or modular unit purchased from their dealership, unless the dealer receives a written waiver of that service from the purchaser or his authorized agent.

The inspection conducted by this Department indicated that the referenced manufactured home is not properly setup. Please refer to those items of the inspection report for specific details. According to Section 700.045(5) RSMo, you are required to correct the noted setup deficiencies within 20 days from receipt of this notification. In addition, please submit a work order signed by the homeowner indicating that the setup deficiencies have been corrected.

Please note that failure to correct these items within the specified time period could result in a formal complaint being brought before the Public Service Commission for enforcement measures.

Thank you for your prompt attention to this matter. Should you have any questions, please feel free to contact me at 573-243-4219.

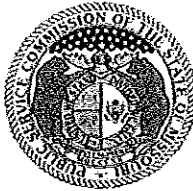
Respectfully,

David Freeman
Inspector
Manufactured Housing
and Modular Units Program

c: FILE

NOTICE

Effective January 31, 2005 a \$200 re-inspection fee will be charged to each dealer, manufacturer or both for re-inspections, if corrections have not been completed by the dealer or manufacturer within 60 days of receipt of the original written complaint from the consumer as filed with the Missouri Public Service Commission. Fee applies to manufactured (HUD) homes and modular units.



Commissioners

JEFF DAVIS
Chairman

CONNIE MURRAY

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TERRY JARRETT

Missouri Public Service Commission

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WESS A. HENDERSON
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ROBERT SCHALLENBERG
Director, Utility Services

NATELE DIETRICH
Director, Utility Operations

COLLEEN M. DALE
Secretary/Chief Regulatory Law Judge

KEVIN A. THOMPSON
General Counsel

December 18, 2007

Steven Warren
Brookside Homes
2455 Hwy 67 South
Festus MO 63028

RE: Billy Cook

Dear Mr. Warren:

On July 6, 2007 you were furnished with a notice of inspection of the Four Seasons manufactured home or modular unit (serial number FS 217415 AN IN) owned by Billy Cook and directed to correct specified deficiencies in the setup of the manufactured home. I am unable to determine that the listed deficiencies have been corrected. I have not received the signed work orders as requested, or the homeowner has indicated that the deficiencies have not been corrected, or I have re-inspected the home and found that the deficiencies have not been corrected.

Unless the setup deficiencies noted in the previous letter are corrected within ten (10) days from the receipt of this letter, and a work order signed by the homeowner indicating that the setup deficiencies have been corrected is received, this complaint file will be forwarded to the Public Service Commission General Counsel for the preparation of a formal complaint. In the event a complaint is filed, requested remedies may include revocation, suspension, or probation of your dealer's registration, pursuant to Section 700.100.3(6)RSMo, and/or monetary penalties.

If there is any reason that you cannot comply within the 10 day period, you should contact me immediately at 573-243-4219.

Respectfully,

David Freeman
Inspector
Manufactured Housing
and Modular Unit Program

c: OFFICE FILE
General Counsel

NOTICE

Effective January 31, 2005 a \$200 re-inspection fee will be charged to each dealer, manufacturer or both for re-inspections, if corrections have not been completed by the dealer or manufacturer within 60 days of receipt of the original written complaint from the consumer as filed with the Missouri Public Service Commission. Fee applies to manufactured (HUD) homes and modular units.



Inspection Report

Send Work Order to:
Manufactured Housing & Modular Units Program
P.O. Box 360 Jefferson City, MO 65102
Phone 1-800-819-3180 or Fax to 573-522-2509

CONSUMER INFORMATION

Name: Billy Cook
Address: P.O. Box 776
City/State/Zip: Park Hills MO 63601
Home Phone No. 573-760-4365

HOME INFORMATION

Date of Mfr.: 02-01-2006
Model: D64-14
HUD Label #: TRA 557089 & 90
Serial #: FS 217415 AB IN
Size: 28 x 64

DEALER

Name: Brookside Homes
Address: 2455 Hwy 67 South
City/State/Zip: Festus MO 63028
Phone No. 636-931-2850

INSPECTION INFORMATION

Date of Re-Inspection: 02-20-2008
Date of Inspection: 06-29-2007
Inspector: David Freeman

MANUFACTURER

Name: Four Seasons
Address: P.O. Box 639 / 11333 CR 2
City/State/Zip: Middlebury IN 46540
Phone No. 574-825-9999

Installer

Name: Louis Thiess (1126)
Address: P.O. Box 87
City/State/Zip: Potosi MO 63664
Telephone: 573-438-2260

RESPONSIBILITIES

Manufacturer to conduct a Subpart I on items: 1-3
Dealer to correct items: 4-8
Installer to correct items: 9-27
Consumer Information: 0

BASEMENT _____ POURED/BLOCK FOUNDATION X PIER _____ RUNNERS _____ BASE PADS _____ SLAB _____

Manufacturer has 20 days to conduct a Subpart I per the Manufactured Home Procedural and Enforcement Regulations 3282.401. References to Part 3280 refer to the Manufactured Home Construction and Safety Standards.

SUMMARY OF PROBLEMS

1. There are three cross members damaged. Needs to be fixed per DAPIA approval. 3280.301 CORRECTED
2. Through-out the home there are several dry wall cracks through-out the home on the walls, in the corners, above and below windows, and above doors. 3280.303 (b) CORRECTED
3. Several holes in bottom board and at utility drops that are not sealed as required. 3280.307(d) CORRECTED

Dealer to correct the following set up deficiencies within 20 days: Items 4 thru 8 refer to the manufacturer's installation set up manual. References to Part 3280 refer to the Manufactured Home Construction and Safety Standards.

SUMMARY OF PROBLEMS

4. Pos system is not connected to the top of the furnace or the wall as required. 3280.709 (a) CORRECTED

3280.709(a)

The installation of each appliance shall conform to the terms of its listing and the manufacturer's instructions. The installer shall leave the manufacturer's instructions attached to the appliance. Every appliance shall be secured in place to avoid displacement. For the purpose of servicing and replacement, each appliance shall be both accessible and removable.

5. A/C electrical wire under home is not in conduit nor is it strapped up as required. 3280.808 (k) (3) **NOT CORRECTED**

3280.808(k)

When outdoor or under-chassis line-voltage wiring is exposed to moisture or physical damage, it shall be protected by rigid metal conduit. The conductors shall be suitable for wet locations. Electrical metallic tubing may be used when closely routed against frames, and equipment enclosures.

6. On the marriage-line at the ceiling the dry wall is cracked and the texture is the wrong pattern. Refer to manufactures installation instructions. **NOT CORRECTED**

4.2.5.3 Interior Finishing Page 38

All materials needed to finish off the interior of the home have been shipped with it. Some materials may have been shipped separately due to supply problems. Fill all gaps in the exterior walls with fiberglass or latex caulking. Staple or nail trim in place. Colored putty can be used to fill nail and staple holes. Some sections of walls paneling may have been shipped loose to add a more finished look to the home. These panels must be glued and stapled to the studs. The carpet/linoleum seam should be finished by an experienced carpet/linoleum installer. The interior doors at the mating wall will need to be hung. Do not hang the doors until the home is set and level in its finyl position.

7. The carpet seam on the marriage-line through out the home is not installed correctly, has large wrinkles in it and is loose. Refer to manufactures installation instructions. **CORRECTED**

4.2.5.3 Interior Finishing Page 38

All materials needed to finish off the interior of the home have been shipped with it. Some materials may have been shipped separately due to supply problems. Fill all gaps in the exterior walls with fiberglass or latex caulking. Staple or nail trim in place. Colored putty can be used to fill nail and staple holes. Some sections of walls paneling may have been shipped loose to add a more finished look to the home. These panels must be glued and stapled to the studs. The carpet/linoleum seam should be finished by an experienced carpet/linoleum installer. The interior doors at the mating wall will need to be hung. Do not hang the doors until the home is set and level in its finyl position.

8. The water tank or pump electric wire under the home is not in conduit nor is it strapped up as required. 3280.808 (k) (3) **NOT CORRECTED**

3280.808(k)

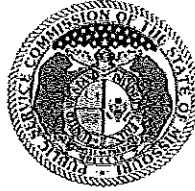
When outdoor or under-chassis line-voltage wiring is exposed to moisture or physical damage, it shall be protected by rigid metal conduit. The conductors shall be suitable for wet locations. Electrical metallic tubing may be used when closely routed against frames, and equipment enclosures.

Installer to correct the following set up deficiencies: Items _9_ thru _27_ refer to the manufacturer's installation set up manual. References to Part 3280 refer to the Manufactured Home Construction and Safety Standards.

SUMMARY OF PROBLEMS

9. An installer decal and sign off sheet needs to be installed. 4 CSR 240-125 **CORRECTED**

10. The site is not properly sloped so water will run away from the home and drain tile needs to be installed if necessary to stop water from getting into the foundation. Refer to manufactures installation instructions. **NOT CORRECTED**
11. At any gap between two pieces of wood where a lag bolt, a screw, a nail, or a staple is used there needs to be a wood to wood connection so there is no reach through air space between them. This includes but not limited to the laminated beams, the gable end walls, the drop in section, kingpost, floor bolting, end wall bolting, etc. **NOT CORRECTED**
12. The cross I-beams are not anchored to the foundation correctly. The cross I-beams at each end of each beam on each side there needs to be a 9/16" hole drilled for a 1/2" anchor bolt and nut with flat washers anchoring the cross I-beams to the concrete foundation. Refer to manufactures installation instructions. **NOT CORRECTED**
13. There is no sill plate installed between the home and the foundation wall. The sill plate is required so the home can be fastened to the 2 x 6 perimeter rail toe nailed to the sill plate every 12" with 16d nails. Sill Plate requirements are a 2" x 4" sill plate on top of the foundation fasten to the concrete foundation with 1/2" anchor bolts within 12" of each corner and 12" of each end and then every 6' on center. Refer to manufactures installation instructions. **NOT CORRECTED**
14. The support columns that are installed are not approved. The support columns need to be a 3" steel column and needs to bolted to the floor with (3) 1/2" anchor bolts 7" minimum embedment. All steel to steel contacts to be welded with 3/16" fillet weld, total 3" minimum length. Refer to manufactures installation instructions.
15. There are no marriage-line support columns installed as required. The support columns need to be a 3" steel columns continuous top to bottom. The support columns needs to bolted to the floor with (4) 5/8" x 8" anchor bolts and fasten to the perimeter joist with (4) 3/8" x 5" lag bolts. Refer to manufactures installation instructions. **NOT CORRECTED**
16. At the ends on the home the frame I-beams are not supported as required. Refer to manufactures installation instructions. **NOT CORRECTED**
17. Not all the cross I-beams and the homes I-beams are welded as required. All steel to steel contacts to be welded with 3/16" fillet weld, total 3" minimum length. Refer to manufactures installation instructions. **NOT CORRECTED**
18. Vapor barrier is not installed as required. Refer to manufactures installation instructions. **NOT CORRECTED**
19. Wedges are not to exceed one inch of space between the cap block and the I-beam. Refer to manufactures installation instructions. **NOT CORRECTED**
20. The end walls need to be fastened with #8 x 3" screws every 24" on center. Refer to manufactures installation instructions **NOT CORRECTED**
21. Waterline crossover connection is not installed in bottom board as required. Refer to manufactures installation instructions. **NOT CORRECTED**
22. There is no heat tape installed on the water line as required. Refer to manufactures installation instructions. **NOT CORRECTED**
23. Electrical connections at crossovers are not protected in the bottom board as required. Refer to manufactures installation instructions. **NOT CORRECTED**
24. Ground wire from frame to frame is not installed as required. Refer to manufactures installation instructions. **NOT CORRECTED**
25. Home is not vented correctly. The venting area needs to be one square foot for every 150 square feet of the home's floor area. Refer to manufactures installation instructions. **NOT CORRECTED**
26. Several holes in bottom board at the marriage-line and the bolt holes that are not sealed as required. Refer to manufactures installation instructions. **NOT CORRECTED**
27. The in floor cross-over vent for the heating and cooling systems (duct work) on the marriage-line is not installed correctly. The fiberglass gasket is not installed as required and the air conditioner is discharging cool air under the home from this duct. Refer to manufactures installation instructions. **NOT CORRECTED**



Commissioners

JEFF DAVIS
Chairman

CONNIE MURRAY

ROBERT M. CLAYTON III

LINWARD "LIN" APPLING

TERRY JARRETT

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY MISSOURI 65102
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Director, Administration and
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ROBERT SCHALLENBERG
Director, Utility Services

NATELLE DIETRICH
Director, Utility Operations

COLLEEN M. DALE
Secretary/Chief Regulatory Law Judge

KEVIN A. THOMPSON
General Counsel

February 22, 2007 8

Steven Warren
Brookside Homes
2455 Hwy 67 South
Festus MO 63028

RE: Billy Cook

Dear Mr. Warren:

On July 6, 2007 you were furnished with a notice of inspection of the Four Seasons manufactured home or modular unit (serial number FS 217415 AN IN) owned by Billy Cook and directed to correct specified deficiencies in the setup of the manufactured home. I am unable to determine that the listed deficiencies have been corrected. I have not received the signed work orders as requested, or the homeowner has indicated that the deficiencies have not been corrected, or I have re-inspected the home and found that the deficiencies have not been corrected.

Unless the setup deficiencies noted in the previous letter are corrected within ten (10) days from the receipt of this letter, and a work order signed by the homeowner indicating that the setup deficiencies have been corrected is received, this complaint file will be forwarded to the Public Service Commission General Counsel for the preparation of a formal complaint. In the event a complaint is filed, requested remedies may include revocation, suspension, or probation of your dealer's registration, pursuant to Section 700.100.3(6)RSMo, and/or monetary penalties.

If there is any reason that you cannot comply within the 10 day period, you should contact me immediately at 573-243-4219.

Respectfully,

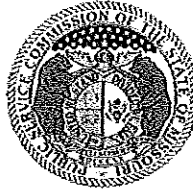
David Freeman

David Freeman
Inspector
Manufactured Housing
and Modular Unit Program

c: OFFICE FILE
General Counsel

NOTICE

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Commissioners

JEFF DAVIS
Chairman

CONNIE MURRAY

ROBERT M. CLAYTON III

LINWARD "LIN" APPLING

TERRY JARRETT

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY MISSOURI 65102
573-751-3234
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ROBERT SCHALLENBERG
Director, Utility Services

NATELLE DIETRICH
Director, Utility Operations

COLLEEN M. DALE
Secretary/Chief Regulatory Law Judge

KEVIN A. THOMPSON
General Counsel

March 28, 2008

Steven Warren
Brookside Homes
2455 Hwy 67 South
Festus MO 63028

RE: Billy Cook

Dear Mr. Warren:

On July 6, 2007 you were furnished with a notice of inspection of the Four Seasons manufactured home or modular unit (serial number FS 217415 AN IN) owned by Billy Cook and directed to correct specified deficiencies in the setup of the manufactured home. I am unable to determine that the listed deficiencies have been corrected. I have not received the signed work orders as requested, or the homeowner has indicated that the deficiencies have not been corrected, or I have re-inspected the home and found that the deficiencies have not been corrected.

Unless the setup deficiencies noted in the previous letter are corrected within ten (10) days from the receipt of this letter, and a work order signed by the homeowner indicating that the setup deficiencies have been corrected is received, this complaint file will be forwarded to the Public Service Commission General Counsel for the preparation of a formal complaint. In the event a complaint is filed, requested remedies may include revocation, suspension, or probation of your dealer's registration, pursuant to Section 700.100.3(6)RSMo, and/or monetary penalties.

If there is any reason that you cannot comply within the 10 day period, you should contact me immediately at 573-243-4219.

Respectfully,



David Freeman
Inspector
Manufactured Housing
and Modular Unit Program

c: OFFICE FILE
General Counsel

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Manufactured Housing and Modular Units Program
Site Inspection Report

776-8974

Do reinspection Report

Send Work Order to:
Manufactured Housing & Modular Units Program
P.O. Box 360 Jefferson City, MO 65102
Phone 1-800-819-3180 or Fax to 573-522-2509

Homeowner Name: Charles & Darlene Hampton	Date: 7-11-07
Address: P.O. Box 100	Inspector: David Freeman
City, State, Zip: Ellettsville MO 47427	Phone #: 513-323-4930
Dealer: Brookside Homes	Address:
Manufacturer Name: Four Seasons	Address: P.O. Box 659 Middlebury IN
Serial #: FS 211p 123 AB IN HUD Labels: TRA 544827488	Home Size: 28 x 52
Primary Installer Name: Lee Thress	Address: P.O. Box 87 Potosi MO
Installer Number: 1126	Decal #: NONE Installation Date: Sept 2006

ALL SETUP DEFICIENCIES LISTED ON THIS REPORT ARE TO BE CORRECTED WITHIN 30 DAYS

Site Prep:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #: 1126
Comment:				
Footings/Piers:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #: 1126
Comment:				
Bolting Floors/Walls:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #: 1126
Comment:				
Bolting Roof:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #: 1126
Comment:				
Ridge Cap:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #: 1126
Comment:				
Siding:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #: 1126
Comment:				
Electric Crossover:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #: 1126
Comment:				
Water:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #: 1126
Comment:				
Sewer:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #: 1126
Comment:				
Gas:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #: 1126
Comment:				
Anchor:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #: 1126
Comment:				

Additional setup deficiencies to be corrected within 30 days:

See page 2 of 2

Installer/Setup Crew Personnel Signature:

Date:

White Office Copy

April-08

Attachment A-11

Dealer Items:

1. On the living room wall at the marriage-line for the back bedrooms the dry wall is cracked. Refer to manufactures installation instructions.

Installer Items:

2. An installer decal and sign off sheet needs to be installed. 4 CSR 240-125
3. The site is not properly sloped so water will run away from the home. Refer to manufactures installation instructions.
4. There are no door piers installed as required. Refer to manufactures installation instructions.
5. Vapor barrier is not installed as required. Refer to manufactures installation instructions.
6. Wedges are not to exceed one inch of space between the cap block and the I-beam. Refer to manufactures installation instructions.
7. The end walls need to be fastened with #8 x 3" screws every 12" on center. Refer to manufactures installation instructions
8. Several holes in bottom board at the marriage-line and the bolt holes that are not sealed as required. Refer to manufactures installation instructions.
9. Vinyl siding on both ends is not properly fastened, needs to be fastened on sixteen inch center and needs to be installed where it will move freely from side to side. Refer to manufactures installation instructions.
10. Waterline crossover connection is not installed in bottom board as required. Refer to manufactures installation instructions.
11. The drain line is not strapped up every 4' and there is a sanitary T on its back. Refer to manufactures installation instructions.
12. Ground wire from frame to frame is not installed as required. Refer to manufactures installation instructions.
13. Anchors need to be located within 2' of the ends of the home and then spaced every 10' on center. Refer to manufactures installation instructions.
14. The anchor straps are not wrapped around the anchor bolt three to four wraps as required. Straps can not be doubled while wrapping the bolt. Refer to manufactures installation instructions.
15. Anchor straps are not protected around all four corners of the I-beam as required. Refer to manufactures installation instructions.
16. Electrical connections at crossovers are not protected in the bottom board as required. Refer to manufactures installation instructions.
17. The in floor cross-over for the heating and cooling systems (duct work) on the marriage-line is not installed correctly. The fiberglass gasket is not installed as required and the air conditioner is discharging cool air under the home from this duct. Refer to manufactures installation instructions.

HOMEOWNER:

18. Electric service is not a four-wire feeder system as required, needs ground wire. Refer to manufactures installation instructions.



Commissioners

JEFF DAVIS
Chairman

CONNIE MURRAY

STEVE GAW

ROBERT M. CLAYTON III

LINWARD "LIN" APPLING

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
<http://www.psc.mo.gov>

WESS A. HENDERSON
Executive Director

DANA K. JOYCE
Director, Administration

ROBERT SCHALLENBERG
Director, Utility Services

WARREN WOOD
Director, Utility Operations

COLLEEN M. DALE
Secretary/Chief Regulatory Law Judge

KEVIN A. THOMPSON
General Counsel

July 23, 2007

Steven Warren
Brookside Homes
2455 Hwy 67 S.
Festus MO 63028

RE: Charles & Darlene Hampton

Dear Mr. Warren:

As an authorized inspector for the Department of Manufactured Housing and Modular Units Program, I inspected a Four Seasons manufactured home (serial number FS216133ABIN) owned by Charles & Darlene Hampton on July 11, 2007. A copy of the inspection report is enclosed.


Pursuant to Section 700.100.3(6) RSMo, manufactured home dealers are responsible to arrange for the proper initial setup of any manufactured home or modular unit purchased from their dealership, unless the dealer receives a written waiver of that service from the purchaser or his authorized agent.

The inspection conducted by this Department indicated that the referenced manufactured home is not properly setup. Please refer to those items of the inspection report for specific details. According to Section 700.045(5) RSMo, you are required to correct the noted setup deficiencies within 20 days from receipt of this notification. In addition, please submit a work order signed by the homeowner indicating that the setup deficiencies have been corrected.

Please note that failure to correct these items within the specified time period could result in a formal complaint being brought before the Public Service Commission for enforcement measures.

Thank you for your prompt attention to this matter. Should you have any questions, please feel free to contact me at 573-243-4219.

Respectfully,


David Freeman
Inspector
Manufactured Housing
and Modular Units Program

c: FILE

NOTICE

Effective January 31, 2005 a \$200 re-inspection fee will be charged to each dealer, manufacturer or both for re-inspections, if corrections have not been completed by the dealer or manufacturer within 60 days of receipt of the original written complaint from the consumer as filed with the Missouri Public Service Commission. Fee applies to manufactured (HUD) homes and modular units.



Manufactured Housing and Modular Units Program Site Inspection Report

Send Work Order to:
Manufactured Housing & Modular Units Program
P.O. Box 360 Jefferson City, MO 65102
Phone 1-800-819-3180 or Fax to 573-522-2509

Homeowner Name: <u>Charles & Darlene Hampton</u>		Date: <u>3-21-08</u>
Address: <u>P.O. Box 103</u>		Inspector: <u>David Freeman</u>
City, State, Zip: <u>Ellisville MO 63937</u>		Phone #:
Dealer: <u>Brookside Homes</u>		Address:
Manufacturer Name: <u>Fair Seasons</u>		Address: <u>P.O. Box 639 Middlebury IN</u>
Serial #: <u>FS 216123 06</u>	HUD Labels: <u>TRA 544887 488</u>	Home Size: <u>28 x 52</u>
Primary Installer Name: <u>Low Thiess</u>		Address: <u>P.O. Box 87 Potosi MO</u>
Installer Number: <u>1126</u>	Decal #: <u>NONE</u>	Installation Date: <u>Sept 2006</u>

ALL SETUP DEFICIENCIES LISTED ON THIS REPORT ARE TO BE CORRECTED WITHIN 30 DAYS

Site Prep:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #:
------------	----------------------------------	------------------------------------	------------------------------	------------------

Comment:

Footings/Piers:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #:
-----------------	----------------------------------	------------------------------------	------------------------------	------------------

Comment:

Bolting Floors/Walls:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #:
-----------------------	----------------------------------	------------------------------------	------------------------------	------------------

Comment:

Bolting Roof:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #:
---------------	----------------------------------	------------------------------------	------------------------------	------------------

Comment:

Ridge Cap:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #:
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Comment:

Siding:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #:
---------	----------------------------------	------------------------------------	------------------------------	------------------

Comment:

Electric Crossover :	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #:
----------------------	----------------------------------	------------------------------------	------------------------------	------------------

Comment:

Water:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #:
--------	----------------------------------	------------------------------------	------------------------------	------------------

Comment:

Sewer:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #:
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Comment:

Gas:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #:
------	----------------------------------	------------------------------------	------------------------------	------------------

Comment:

Anchors:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #:
----------	----------------------------------	------------------------------------	------------------------------	------------------

Comment:

Additional setup deficiencies to be corrected within 30 days:

See page 2 of 2

Installer/Setup Crew Personnel Signature:

Date:

White Office Copy

April-06

Attachment A-13

Dealer Items:

1. On the living room wall at the marriage-line for the back bedrooms the dry wall is cracked. Refer to manufactures installation instructions.

Installer Items:

2. An installer decal and sign off sheet needs to be installed. 4 CSR 240-125
3. The site is not properly sloped so water will run away from the home. Refer to manufactures installation instructions.
4. There are no door piers installed as required. Refer to manufactures installation instructions.
5. Vapor barrier is not installed as required. Refer to manufactures installation instructions.
6. Wedges are not to exceed one inch of space between the cap block and the I-beam. Refer to manufactures installation instructions.
7. The end walls need to be fastened with #8 x 3" screws every 12" on center. Refer to manufactures installation instructions
8. Several holes in bottom board at the marriage-line and the bolt holes that are not sealed as required. Refer to manufactures installation instructions.
9. Vinyl siding on both ends is not properly fastened, needs to be fastened on sixteen inch center and needs to be installed where it will move freely from side to side. Refer to manufactures installation instructions.
10. Waterline crossover connection is not installed in bottom board as required. Refer to manufactures installation instructions.
11. The drain line is not strapped up every 4' and there is a sanitary T on its back. Refer to manufactures installation instructions.
12. Ground wire from frame to frame is not installed as required. Refer to manufactures installation instructions.
13. Anchors need to be located within 2' of the ends of the home and then spaced every 10' on center. Refer to manufactures installation instructions.
14. The anchor straps are not wrapped around the anchor bolt three to four wraps as required. Straps can not be doubled while wrapping the bolt. Refer to manufactures installation instructions.
15. Anchor straps are not protected around all four corners of the I-beam as required. Refer to manufactures installation instructions.
16. Electrical connections at crossovers are not protected in the bottom board as required. Refer to manufactures installation instructions.
17. The in floor cross-over for the heating and cooling systems (duct work) on the marriage-line is not installed correctly. The fiberglass gasket is not installed as required and the air conditioner is discharging cool air under the home from this duct. Refer to manufactures installation instructions.

HOMEOWNER:

18. Electric service is not a four-wire feeder system as required, needs ground wire. Refer to manufactures installation instructions.



Commissioners

JEFF DAVIS
Chairman

CONNIE MURRAY

ROBERT M. CLAYTON III

LINWARD "LIN" APPLING

TERRY JARRETT

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
<http://www.psc.mo.gov>

WESS A. HENDERSON
Executive Director

DANA K. JOYCE
Director, Administration and
Regulatory Policy

ROBERT SCHALLENGER
Director, Utility Services

NATELLE DIETRICH
Director, Utility Operations

COLLEEN M. DALE
Secretary/Chief Regulatory Law Judge

KEVIN A. THOMPSON
General Counsel

March 28, 2008

Steven Warren
Brookside Homes
2455 Hwy 67 S.
Festus MO 63028

RE: Charles & Darlene Hampton

Dear Mr. Warren:

On July 23, 2007 you were furnished with a notice of inspection of the Four Seasons manufactured home or modular unit (serial number FS216133AB) owned by Charles & Darlene Hampton and directed to correct specified deficiencies in the setup of the manufactured home. I am unable to determine that the listed deficiencies have been corrected. I have not received the signed work orders as requested, or the homeowner has indicated that the deficiencies have not been corrected, or I have re-inspected the home and found that the deficiencies have not been corrected.

Unless the setup deficiencies noted in the previous letter are corrected within ten (10) days from the receipt of this letter, and a work order signed by the homeowner indicating that the setup deficiencies have been corrected is received, this complaint file will be forwarded to the Public Service Commission General Counsel for the preparation of a formal complaint. In the event a complaint is filed, requested remedies may include revocation, suspension, or probation of your dealer's registration, pursuant to Section 700.100.3(6) RSMo, and/or monetary penalties.

If there is any reason that you cannot comply within the 10 day period, you should contact me immediately at 573-243-4219.

Respectfully,

David Freeman

David Freeman
Inspector
Manufactured Housing
and Modular Unit Program

c: OFFICE FILE
General Counsel

NOTICE

Effective January 31, 2005 a \$200 re-inspection fee will be charged to each dealer, manufacturer or both for re-inspections, if corrections have not been completed by the dealer or manufacturer within 60 days of receipt of the original written complaint from the consumer as filed with the Missouri Public Service Commission. Fee applies to manufactured (HUD) homes and modular units.



Manufactured Housing and Modular Units Program Site Inspection Report

Send Work Order to:
Manufactured Housing & Modular Units Program
P.O. Box 360 Jefferson City, MO 65102
Phone 1-800-819-3180 or Fax to 573-522-2509

Homeowner Name: <u>Jearmy & Casey Dement</u>		Date: <u>7-26-07</u>
Address: <u>HCL Box 80</u>		Inspector: <u>David Freeman</u>
City, State, Zip: <u>Centerville MO 63633</u>		Phone #: <u>648-8889 (573)</u>
Dealer: <u>Brookside Homes</u>	Address:	
Manufacturer Name: <u>Fleetwood Homes ILV</u>	Address:	
Serial #: <u>KYFL545AB07474</u>	HUD Labels: <u>PFS 918 753 & 54</u>	Home Size: <u>32 x 80</u>
Primary Installer Name: <u>Lou Thiess</u>	Address:	
Installer Number: <u>1126</u>	Decal #: <u>NONE</u>	Installation Date: <u>Feb 2006</u>

ALL SETUP DEFICIENCIES LISTED ON THIS REPORT ARE TO BE CORRECTED WITHIN 30 DAYS

Site Prep:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #:
Comment:				
Footings/Piers:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #:
Comment:				
Bolting Floors/Walls:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #:
Comment:				
Bolting Roof:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #:
Comment:				
Ridge Cap:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #:
Comment:				
Siding:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #:
Comment:				
Electric Crossover :	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #:
Comment:				
Water:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #:
Comment:				
Sewer:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #:
Comment:				
Gas:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #:
Comment:				
Anchors:	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>	N/A <input type="checkbox"/>	Installer Lic #:
Comment:				

Additional setup deficiencies to be corrected within 30 days:

See page 2 of 2

Installer/Setup Crew Personnel Signature:

Date:

Dealer Items:

1. The carpet seam on the marriage-line through out the home is not installed correctly, there are large humps and the carpet is not stretched tight. Refer to manufactures installation instructions.
2. A/C electrical wire under home is not in conduit nor is it strapped up as required. 3280.808 (k) (3)
3. The A/C white wire in the panel box needs to be taped or marked black to identify it is a hot wire as required.
4. A/C a-coil lines at the furnace are not fire stopped as required. 3280.206 (c)
5. The breaker installed for the air conditioner is a square-D breaker and it should be a Siemens. Refer to panel box instructions.

Installer items:

6. There is no installer decal or sign off sheet installed as required. 4 CSR 240-125
7. There is no sill plate installed as required. Sill Plate requirements are a minimum 2" x 4" sill plate on top of the foundation fasten to the concrete foundation with ½" anchor bolts within 12" of each corner and 12" of each end and then every 6' on center. Refer to manufactures installation instructions.
8. The W8 x 18 cross I-beams that are installed are too small to carry the load of the home, the cross I-beams need to be W12 x 16 I-beam.
9. The cross I-beams are not anchored to the foundation correctly. The cross I-beams at each end of each beam on each side there needs to be 2- ½" anchor bolts and nuts with flat washers installed.
10. Not all the cross I-beams and the homes I-beams are welded as required. The cross I-beams need to be welded to the frames I-beams with 1/14" fillet weld, total 3" minimum length on one side.
11. A local engineer needs to calculate the load of the cross I-beams to determine the size of the support columns (jack Post) that needs to be installed. Refer to manufactures installation instructions.
12. The floor on the marriage-line between the two halves is uneven and is not level. Refer to manufactures installation instructions.
13. Ground wire from frame to frame is not installed as required. Refer to manufactures installation instructions.
14. The fireplace needs to be vented from under the home to the outside of the skirting. Refer to manufactures installation instructions.
15. The end walls need to be fastened with #8 x 4" wood screws, toe-screwed every 24" on center staggered. Refer to manufactures installation instructions
16. There is no smoke alarm installed in the basement. 3280.208 (b) (2)
17. A three-way light switch is not installed for stairwell as required. 3280.807 3280.801(i) NFPA # 70 - 2005 Article 400.
18. On the roof the shingles at the peak are installed too high and the water ways are exposed. 3280.307 (a)
19. Marriage-line piers are not installed in the proper location. Refer to manufactures installation instructions.
20. On the end of the home the trim below the soffit is loose and is falling off. Refer to manufactures installation instructions.
21. The drain line is not strapped up every 4', the drain line has reverse slope, and there are improper drain line fitting installed. Refer to manufactures installation instructions.
22. The hot water heater drip pan does not drain to the outside of the home as required. 3280.709 (h)

HOMEOWNER:

23. There are two breakers installed in the panel box that are square-D breakers and they need to be Siemens breakers. Refer to panel box instructions.
24. The homeowner installed a panel box in the basement and he piggy backed from the homes panel box.
25. The stairway to the basement is not properly constructed. The stairway width is 34 ½" wide and the minimum width is 36" wide. Also the stair tread depth is 9 ¼" with ¼" nosing and the minimum tread depth allowed is 10", with ¾" nosing. 700.100, 4 CRS 240-123.065
26. There is no hand rail installed at the stairs.



Inspection Report

Send Work Order to:
Manufactured Housing & Modular Units Program
P.O. Box 360 Jefferson City, MO 65102
Phone 1-800-819-3180 or Fax to 573-522-2509

CONSUMER INFORMATION

Name: Jearmy & Casey Dement
Address: HC 1 Box 80
City/State/Zip: Centerville MO 63633
Home Phone No. 573-648-8889
Work Phone No. 573-648-2250

HOME INFORMATION

Date of Mfr.: 08-03-2005
Model: 0764A
HUD Label #: PFS 918753 & 54
Serial #: KYFL 545AB 07474
Size: 32 x 80

DEALER

Name: Brookside Homes
Address: 2455 Hwy 67 South
City/State/Zip: Festus MO 63028
Phone No. 636-931-2850

INSPECTION INFORMATION

Date of Inspection: 07-26-2007
Inspector: David Freeman

MANUFACTURER

Name: Fleetwood Homes
Address: P.O. Box 430
City/State/Zip: Benton KY 42025
Phone No. 270-527-0111

Installer

Name: Louis Theiss (1126)
Address: P.O. Box 87
City/State/Zip: Potosi MO 63664
Telephone: 573-438-2260

RESPONSIBILITIES

Manufacturer to conduct a Subpart I on items: 1-15
Dealer to correct items: 16-20
Installer to correct items: 21-37
Consumer Information: 38-41

BASEMENT X POURED/BLOCK FOUNDATION PIERS RUNNERS BASE PADS SLAB

Manufacturer has 20 days to conduct a Subpart I per the Manufactured Home Procedural and Enforcement Regulations 3282.401. References to Part 3280 refer to the Manufactured Home Construction and Safety Standards.

SUMMARY OF PROBLEMS

1. Through-out the home the floor squeaks when walked on and it appears that the floor decking is loose in several locations. 3280.305 (g) (1)
2. The master bathroom tub leaks water at the facet when the water is turned on. 3280.607 (a) (1)
3. The living room ceiling is damaged and the texture has fallen off. 3280.303 (b)
4. The living room wall panel by the front door is loose. 3280.305 (f) (2)
5. Several doors are out of square in the opening. 3280.303 (b)
6. The family room sliding glass door does not close or lock correctly and the bottom track fills up with water when it rains. 3280.403 (c)
7. The mast bathroom window will not close or lock correctly. 3280.403 (c)
8. The master bathroom shower door is out of square in the opening. 3280.607 (b) (3) (iii)
9. The bottom of the kitchen window is bowed up. 3280.404 (c)
10. The front screen door is out of square in the opening. 3280.405 (d)
11. Several of the ducts have gaps in them at the seams and are leaking air out of them. 3280.715 (a) (4)
12. The hitch end at the walk out basement the end wall at the bottom is damaged and wood is broken. 3280.305 (f)
13. On the roof at the peak on the hitch end the roof decking has been damaged, there is a large gap, and roof decking is missing. 3280.307 (a)
14. One of the frame I-beams on the back door side is bowed out and is bent. 3280.301
15. On the roof the shingles at the peak are installed too high and the water ways are exposed. 3280.307 (a)

Dealer to correct the following set up deficiencies within 20 days: Item _16_ thru _20_ refer to the manufacturer's installation set up manual. References to Part 3280 refer to the Manufactured Home Construction and Safety Standards.

SUMMARY OF PROBLEMS

16. The carpet seam on the marriage-line through out the home is not installed correctly, there are large humps and the carpet is not stretched tight. Refer to manufactures installation instructions.
17. A/C electrical wire under home is not in conduit nor is it strapped up as required. 3280.808 (k) (3)
18. The A/C white wire in the panel box needs to be taped or marked black to identify it is a hot wire as required.
19. A/C a-coil lines at the furnace are not fire stopped as required. 3280.206 (c)
20. The breaker installed for the air conditioner is a square-D breaker and it should be a Siemens. Refer to panel box instructions.

Installer to correct the following set up deficiencies: Items _21_ thru _37_ refer to the manufacturer's installation set up manual. References to Part 3280 refer to the Manufactured Home Construction and Safety Standards.

SUMMARY OF PROBLEMS

21. There is no installer decal or sign off sheet installed as required. 4 CSR 240-125
22. There is no sill plate installed as required. Sill Plate requirements are a minimum 2" x 4" sill plate on top of the foundation fasten to the concrete foundation with ½" anchor bolts within 12" of each corner and 12" of each end and then every 6' on center. Refer to manufactures installation instructions.
23. The W8 x 18 cross I-beams that are installed are too small to carry the load of the home, the cross I-beams need to be W12 x 16 I-beam.
24. The cross I-beams are not anchored to the foundation correctly. The cross I-beams at each end of each beam on each side there needs to be 2- ½" anchor bolts and nuts with flat washers installed.
25. Not all the cross I-beams and the homes I-beams are welded as required. The cross I-beams need to be welded to the frames I-beams with 1/14" fillet weld, total 3" minimum length on one side.
26. A local engineer needs to calculate the load of the cross I-beams to determine the size of the support columns (jack Post) that needs to be installed. Refer to manufactures installation instructions.
27. The floor on the marriage-line between the two halves is uneven and is not level. Refer to manufactures installation instructions.
28. Ground wire from frame to frame is not installed as required. Refer to manufactures installation instructions.
29. The fireplace needs to be vented from under the home to the outside of the basement. Refer to manufactures installation instructions.
30. The end walls need to be fastened with #8 x 4" wood screws, toe-screwed every 24" on center staggered. Refer to manufactures installation instructions
31. There is no smoke alarm installed in the basement. 3280.208 (b) (2)
32. A three-way light switch is not installed for stairwell as required. 3280.807 3280.801(i) NFPA # 70 -2005 Article 400.
33. On the roof the shingles at the peak are installed too high and the water ways are exposed. 3280.307 (a)
34. Marriage-line piers are not installed in the proper location. Refer to manufactures installation instructions.
35. On the end of the home the trim below the soffit is loose and is falling off. Refer to manufactures installation instructions.
36. The drain line is not strapped up every 4', the drain line has reverse slope, and there are improper drain line fitting installed. Refer to manufactures installation instructions.
37. The hot water heater drip pan does not drain to the outside of the home as required. 3280.709 (h)

HOMEOWNER:

38. There are two breakers installed in the panel box that are square-D breakers and they need to be Siemens breakers. Refer to panel box instructions.
39. The homeowner installed a panel box in the basement and he piggy backed from the homes panel box.
40. The stairway to the basement is not properly constructed. The stairway width is 34 ½" wide and the minimum width is 36" wide. Also the stair tread depth is 9 ¼" with ¼" nosing and the minimum tread depth allowed is 10", with ¾" nosing. 700.100, 4 CRS 240-123.065
41. There is no hand rail installed at the stairs.



Commissioners

JEFF DAVIS
Chairman

CONNIE MURRAY

STEVE GAW

ROBERT M. CLAYTON III

LINWARD "LIN" APPLING

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
<http://www.psc.mo.gov>

WESS A. HENDERSON
Executive Director

DANA K. JOYCE
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ROBERT SCHALLENBERG
Director, Utility Services

WARREN WOOD
Director, Utility Operations

COLLEEN M. DALE
Secretary/Chief Regulatory Law Judge

KEVIN A. THOMPSON
General Counsel

August 13, 2007

Steven Warren
Brookside Homes
2455 Hwy 67 South
Festus MO 63028

RE: Jearmy & Casey Dement

Dear Mr. Warren:

As an authorized inspector for the Department of Manufactured Housing and Modular Units Program, I inspected a Fleetwood Homes manufactured home (serial number KYFL 545 AB 07474) owned by Jearmy & Casey Dement, on July 26, 2007. A copy of the inspection report is enclosed.

Pursuant to Section 700.100.3(6) RSMo, manufactured home dealers are responsible to arrange for the proper initial setup of any manufactured home or modular unit purchased from their dealership, unless the dealer receives a written waiver of that service from the purchaser or his authorized agent.

The inspection conducted by this Department indicated that the referenced manufactured home is not properly setup. Please refer to those items of the inspection report for specific details. According to Section 700.045(5) RSMo, you are required to correct the noted setup deficiencies within 20 days from receipt of this notification. In addition, please submit a work order signed by the homeowner indicating that the setup deficiencies have been corrected.

Please note that failure to correct these items within the specified time period could result in a formal complaint being brought before the Public Service Commission for enforcement measures.

Thank you for your prompt attention to this matter. Should you have any questions, please feel free to contact me at 573-243-4219.

Respectfully,

David Freeman
David Freeman
Inspector
Manufactured Housing
and Modular Units Program

c: FILE

NOTICE

Effective January 31, 2005 a \$200 re-inspection fee will be charged to each dealer, manufacturer or both for re-inspections, if corrections have not been completed by the dealer or manufacturer within 60 days of receipt of the original written complaint from the consumer as filed with the Missouri Public Service Commission. Fee applies to manufactured (HUD) homes and modular units.



Inspection Report

Send Work Order to:
Manufactured Housing & Modular Units Program
P.O. Box 360 Jefferson City, MO 65102
Phone 1-800-819-3180 or Fax to 573-522-2509

CONSUMER INFORMATION

Name: Jeremy & Casey Dement
Address: HC 1 Box 80
City/State/Zip: Centerville MO 63633
Home Phone No. 573-648-8889
Work Phone No. 573-648-2250

HOME INFORMATION

Date of Mfr.: 08-03-2005
Model: 0764A
HUD Label #: PFS 918753 & 54
Serial #: KYFL 545AB 07474
Size: 32 x 80

DEALER

Name: Brookside Homes
Address: 2455 Hwy 67 South
City/State/Zip: Festus MO 63028
Phone No. 636-931-2850

INSPECTION INFORMATION

Date of revised Inspection: 09-25-2007
Date of Inspection: 07-26-2007
Inspector: David Freeman

MANUFACTURER

Name: Fleetwood Homes
Address: P.O. Box 430
City/State/Zip: Benton KY 42025
Phone No. 270-527-0111

Installer

Name: Louis Theiss (1126)
Address: P.O. Box 87
City/State/Zip: Potosi MO 63664
Telephone: 573-438-2260

RESPONSIBILITIES

Manufacturer to conduct a Subpart I on items: 1-13
Dealer to correct items: 14-20
Installer to correct items: 21-34
Consumer Information: 35-38

BASEMENT X POURED/BLOCK FOUNDATION PIERS RUNNERS BASE PADS SLAB

Manufacturer has 20 days to conduct a Subpart I per the Manufactured Home Procedural and Enforcement Regulations 3282.401. References to Part 3280 refer to the Manufactured Home Construction and Safety Standards.

SUMMARY OF PROBLEMS

1. Through-out the home the floor squeaks when walked on and it appears that the floor decking is loose in several locations. 3280.305 (g) (1)
2. The master bathroom tub leaks water at the facet when the water is turned on. 3280.607 (a) (1)
3. The living room ceiling is damaged and the texture has fallen off. 3280.303 (b)
4. The living room wall panel by the front door is loose. 3280.305 (f) (2)
5. Several doors are out of square in the opening. 3280.303 (b)
6. The family room and the kitchen sliding glass doors do not close or lock correctly and the bottom track fills up with water when it rains. 3280.403 (c)
7. The mast bathroom window will not close or lock correctly. 3280.403 (c)
8. The master bathroom shower door is out of square in the opening. 3280.607 (b) (3) (iii)
9. The bottom of the kitchen window is bowed up. 3280.404 (c)
10. The front screen door is out of square in the opening. 3280.405 (d)
11. Several of the ducts have gaps in them at the seams and are leaking air out of them. 3280.715 (a) (4)
12. The basement door needs to be an insulated door, which goes all the way to the floor to stop air infiltration. 3280.505 (a)
13. The vinyl siding under the sliding glass doors there is no J channel installed to protect against the element. 3280.307 (a)

Dealer to correct the following set up deficiencies within 20 days: Item _14_ thru _20_ refer to the manufacturer's installation set up manual. References to Part 3280 refer to the Manufactured Home Construction and Safety Standards.

SUMMARY OF PROBLEMS

14. The carpet seam on the marriage-line through out the home is not installed correctly, there are large humps and the carpet is not stretched tight. Refer to manufactures installation instructions.
15. A/C electrical wire under home is not in conduit nor is it strapped up as required. 3280.808 (k) (3)
16. The A/C white wire in the panel box needs to be taped or marked black to identify it is a hot wire as required.
17. A/C a-coil lines at the furnace are not fire stopped as required. 3280.206 (c)
18. The breaker installed for the air conditioner is a square-D breaker and it should be a Siemens. Refer to panel box instructions.
19. The hitch end at the walk out basement side the end wall at the bottom there is a damaged rim joist that needs to be fixed per DAPIA approval. 3280.305 (f)
20. On the roof at the peak on the hitch end the roof decking has been damaged, there is a large gap, and roof decking is missing. 3280.307 (a)

Installer to correct the following set up deficiencies: Items _21_ thru _34_ refer to the manufacturer's installation set up manual. References to Part 3280 refer to the Manufactured Home Construction and Safety Standards.

SUMMARY OF PROBLEMS

21. There is no installer decal or sign off sheet installed as required. 4 CSR 240-125
22. There is no sill plate installed as required. Sill Plate requirements are a minimum 2" x 4" sill plate on top of the foundation fasten to the concrete foundation with ½" anchor bolts within 12" of each corner and 12" of each end and then every 6' on center. Refer to manufactures installation instructions.
23. The cross I-beams are not anchored to the foundation correctly. The cross I-beams at each end of each beam on each side there needs to be 2- ½" anchor bolts and nuts with flat washers installed.
24. Not all the cross I-beams and the homes I-beams are welded as required. The cross I-beams need to be welded to the frames I-beams with 1/14" fillet weld, total 3" minimum length on one side.
25. The floor on the marriage-line between the two halves is uneven and is not level. Refer to manufactures installation instructions.
26. Ground wire from frame to frame is not installed as required. Refer to manufactures installation instructions.
27. The fireplace needs to be vented from under the home to the outside of the basement. Refer to manufactures installation instructions.
28. The end walls need to be fastened with #8 x 4" wood screws, toe-screwed every 24" on center staggered. Refer to manufactures installation instructions
29. There is no smoke alarm installed in the basement. 3280.208 (b) (2)
30. Marriage-line piers are not installed in the proper location. Refer to manufactures installation instructions.
31. On the end of the home the trim below the soffit is loose and is falling off. Refer to manufactures installation instructions.
32. The drain line is not strapped up every 4', the drain line has reverse slope, and there are improper drain line fitting installed. Refer to manufactures installation instructions.
33. The hot water heater pop off valve drain pipe does not drain to the outside of the home as required. 3280.709 (h)

34. The shingles on the roof, including the dormer, have staples in them from the shipping strips. They need to be removed than sealed as required. Also on the peak there are some roofing nails that need to sealed. Refer to manufactures installation instructions.

HOMEOWNER:

35. There are two breakers installed in the panel box that are square-D breakers and they need to be Siemens breakers. Refer to panel box instructions.
36. The homeowner installed a panel box in the basement and he piggy backed from the homes panel box.
37. The stairway to the basement is not properly constructed. The stairway width is 34 ½" wide and the minimum width is 36" wide. Also the stair tread depth is 9 ¼" with ¼" nosing and the minimum tread depth allowed is 10", with ¾" nosing.
38. There is no hand rail installed at the stairs.



Commissioners

JEFF DAVIS
Chairman

CONNIE MURRAY

STEVE GAW

ROBERT M. CLAYTON III

LINWARD "LIN" APPLING

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
<http://www.psc.mo.gov>

WESS A. HENDERSON
Executive Director

DANA K. JOYCE
Director, Administration

ROBERT SCHALLENBERG
Director, Utility Services

WARREN WOOD
Director, Utility Operations

COLLEEN M. DALE
Secretary/Chief Regulatory Law Judge

KEVIN A. THOMPSON
General Counsel

October 2, 2007

Steven Warren
Brookside Homes
2455 Hwy 67 South
Festus MO 63028

RE: Jeremy & Casey Dement

Dear Mr. Warren:

As an authorized inspector for the Department of Manufactured Housing and Modular Units Program, I inspected a Fleetwood Homes manufactured home (serial number KYFL 545 AB 07474) owned by Jeremy & Casey Dement, on September 25, 2007. A copy of the revised inspection report is enclosed.

Pursuant to Section 700.100.3(6) RSMo, manufactured home dealers are responsible to arrange for the proper initial setup of any manufactured home or modular unit purchased from their dealership, unless the dealer receives a written waiver of that service from the purchaser or his authorized agent.

The inspection conducted by this Department indicated that the referenced manufactured home is not properly setup. Please refer to those items of the inspection report for specific details. According to Section 700.045(5) RSMo, you are required to correct the noted setup deficiencies within 20 days from receipt of this notification. In addition, please submit a work order signed by the homeowner indicating that the setup deficiencies have been corrected.

Please note that failure to correct these items within the specified time period could result in a formal complaint being brought before the Public Service Commission for enforcement measures.

Thank you for your prompt attention to this matter. Should you have any questions, please feel free to contact me at 573-243-4219.

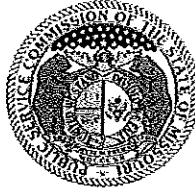
Respectfully,

David Freeman
David Freeman
Inspector
Manufactured Housing
and Modular Units Program

c: FILE

NOTICE

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Commissioners

JEFF DAVIS
Chairman

CONNIE MURRAY

ROBERT M. CLAYTON III

LINWARD "LIN" APPLING

TERRY JARRETT

Missouri Public Service Commission

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JEFFERSON CITY MISSOURI 65102
573-751-3234
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WESS A. HENDERSON
Executive Director

DANA K. JOYCE
Director, Administration and
Regulatory Policy

ROBERT SCHALLENBERG
Director, Utility Services

NATELE DIETRICH
Director, Utility Operations

COLLEEN M. DALE
Secretary/Chief Regulatory Law Judge

KEVIN A. THOMPSON
General Counsel

December 18, 2007

Steven Warren
Brookside Homes
2455 Hwy 67 South
Festus MO 63028

RE: Jeremy & Casey Dement


Dear Mr. Warren:

On October 2, 2007 you were furnished with a notice of inspection of the Fleetwood Homes manufactured home or modular unit (serial number KYFL545AB 07474) owned by Jeremy & Casey Dement and directed to correct specified deficiencies in the setup of the manufactured home. I am unable to determine that the listed deficiencies have been corrected. I have not received the signed work orders as requested, or the homeowner has indicated that the deficiencies have not been corrected, or I have re-inspected the home and found that the deficiencies have not been corrected.

Unless the setup deficiencies noted in the previous letter are corrected within ten (10) days from the receipt of this letter, and a work order signed by the homeowner indicating that the setup deficiencies have been corrected is received, this complaint file will be forwarded to the Public Service Commission General Counsel for the preparation of a formal complaint. In the event a complaint is filed, requested remedies may include revocation, suspension, or probation of your dealer's registration, pursuant to Section 700.100.3(6) RSMo, and/or monetary penalties.

If there is any reason that you cannot comply within the 10 day period, you should contact me immediately at 573-243-4219.

Respectfully,


David Freeman
Inspector
Manufactured Housing
and Modular Unit Program

c: OFFICE FILE
General Counsel

NOTICE

Effective January 31, 2005 a \$200 re-inspection fee will be charged to each dealer, manufacturer or both for re-inspections, if corrections have not been completed by the dealer or manufacturer within 60 days of receipt of the original written complaint from the consumer as filed with the Missouri Public Service Commission. Fee applies to manufactured (HUD) homes and modular units.



Inspection Report

Send Work Order to:
Manufactured Housing & Modular Units Program
P.O. Box 360 Jefferson City, MO 65102
Phone 1-800-819-3180 or Fax to 573-522-2509

CONSUMER INFORMATION

Name: Jeremy & Casey Dement
Address: HC 1 Box 80
City/State/Zip: Centerville MO 63633
Home Phone No. 573-648-8889
Work Phone No. 573-648-2250

INSPECTION INFORMATION

Date of Re-Inspection: 03-25-2008
Date of revised Inspection: 09-25-2007
Date of Inspection: 07-26-2007
Inspector: David Freeman

MANUFACTURER

Name: Fleetwood Homes
Address: P.O. Box 430
City/State/Zip: Benton KY 42025
Phone No. 270-527-0111

HOME INFORMATION

Date of Mfr.: 08-03-2005
Model: 0764A
HUD Label #: PFS 918753 & 54
Serial #: KYFL 545AB 07474
Size: 32 x 80

Installer

Name: Louis Theiss (1126)
Address: P.O. Box 87
City/State/Zip: Potosi MO 63664
Telephone: 573-438-2260

DEALER

Name: Brookside Homes
Address: 2455 Hwy 67 South
City/State/Zip: Festus MO 63028
Phone No. 636-931-2850

RESPONSIBILITIES

Manufacturer to conduct a Subpart I on items: 1-13
Dealer to correct items: 14-20
Installer to correct items: 21-34
Consumer Information: 35-38

BASEMENT X POURED/BLOCK FOUNDATION PIERS RUNNERS BASE PADS SLAB

Manufacturer has 20 days to conduct a Subpart I per the Manufactured Home Procedural and Enforcement Regulations 3282.401. References to Part 3280 refer to the Manufactured Home Construction and Safety Standards.

SUMMARY OF PROBLEMS

1. Through-out the home the floor squeaks when walked on and it appears that the floor decking is loose in several locations. 3280.305 (g) (1) CORRECTED
2. The master bathroom tub leaks water at the facet when the water is turned on. 3280.607 (a) (1) NOT CORRECTED
3. The living room ceiling is damaged and the texture has fallen off. 3280.303 (b) CORRECTED
4. The living room wall panel by the front door is loose. 3280.305 (f) (2) CORRECTED
5. Several doors are out of square in the opening. 3280.303 (b) CORRECTED
6. The family room and the kitchen sliding glass doors do not close or lock correctly and the bottom track fills up with water when it rains. 3280.403 (c) CORRECTED
7. The mast bathroom window will not close or lock correctly. 3280.403 (c) CORRECTED
8. The master bathroom shower door is out of square in the opening. 3280.607 (b) (3) (iii) CORRECTED
9. The bottom of the kitchen window is bowed up. 3280.404 (c) CORRECTED
10. The front screen door is out of square in the opening. 3280.405 (d) NOT CORRECTED
11. Several of the ducts have gaps in them at the seams and are leaking air out of them. 3280.715 (a) (4) NOT CORRECTED

12. The basement door needs to be an insulated door, which goes all the way to the floor to stop air infiltration. 3280.505 (a) **NOT CORRECTED**
13. The vinyl siding under the sliding glass doors there is no J channel installed to protect against the element. 3280.307 (a) **NOT CORRECTED**

Dealer to correct the following set up deficiencies within 20 days: Item 14 thru 20 refer to the manufacturer's installation set up manual. References to Part 3280 refer to the Manufactured Home Construction and Safety Standards.

SUMMARY OF PROBLEMS

14. The carpet seam on the marriage-line through out the home is not installed correctly, there are large humps and the carpet is not stretched tight. Refer to manufactures installation instructions. **NOT CORRECTED**
15. A/C electrical wire under home is not in conduit nor is it strapped up as required. 3280.808 (k) (3) **CORRECTED**
16. The A/C white wire in the panel box needs to be taped or marked black to identify it is a hot wire as required. **CORRECTED**
17. A/C a-coil lines at the furnace are not fire stopped as required. 3280.206 (c) **CORRECTED**
18. The breaker installed for the air conditioner is a square-D breaker and it should be a Siemens. Refer to panel box instructions. **CORRECTED**
19. The hitch end at the walk out basement side the end wall at the bottom there is a damaged rim joist that needs to be fixed per DAPIA approval. 3280.305 (f) **NOT CORRECTED**
20. On the roof at the peak on the hitch end the roof decking has been damaged, there is a large gap, and roof decking is missing. 3280.307 (a) **NOT CORRECTED**

Installer to correct the following set up deficiencies: Items 21 thru 34 refer to the manufacturer's installation set up manual. References to Part 3280 refer to the Manufactured Home Construction and Safety Standards.

SUMMARY OF PROBLEMS

21. There is no installer decal or sign off sheet installed as required. 4 CSR 240-125 **NOT CORRECTED**
22. There is no sill plate installed as required. Sill Plate requirements are a minimum 2" x 4" sill plate on top of the foundation fasten to the concrete foundation with ½" anchor bolts within 12" of each corner and 12" of each end and then every 6' on center. Refer to manufactures installation instructions. **NOT CORRECTED**
23. The cross I-beams are not anchored to the foundation correctly. The cross I-beams at each end of each beam on each side there needs to be 2- ½" anchor bolts and nuts with flat washers installed. **NOT CORRECTED**
24. Not all the cross I-beams and the homes I-beams are welded as required. The cross I-beams need to be welded to the frames I-beams with 1/14" fillet weld, total 3" minimum length on one side. **NOT CORRECTED**
25. The floor on the marriage-line between the two halves is uneven and is not level. Refer to manufactures installation instructions. **NOT CORRECTED**
26. Ground wire from frame to frame is not installed as required. Refer to manufactures installation instructions. **NOT CORRECTED**
27. The fireplace needs to be vented from under the home to the outside of the basement. Refer to manufactures installation instructions. **NOT CORRECTED**
28. The end walls need to be fastened with #8 x 4" wood screws, toe-screwed every 24" on center staggered. Refer to manufactures installation instructions **NOT CORRECTED**

- 29. There is no smoke alarm installed in the basement. 3280.208 (b) (2) **NOT CORRECTED**
- 30. Marriage-line piers are not installed in the proper location. Refer to manufactures installation instructions. **NOT CORRECTED**
- 31. On the end of the home the trim below the soffit is loose and is falling off. Refer to manufactures installation instructions. **NOT CORRECTED**
- 32. The drain line is not strapped up every 4', the drain line has reverse slope, and there are improper drain line fitting installed. Refer to manufactures installation instructions. **NOT CORRECTED**
- 33. The hot water heater pop off valve drain pipe does not drain to the outside of the home as required. 3280.709 (h) **NOT CORRECTED**
- 34. The shingles on the roof, including the dormer, have staples in them from the shipping strips. They need to be removed than sealed as required. Also on the peak there are some roofing nails that need to sealed. Refer to manufactures installation instructions. **NOT CORRECTED**

HOMEOWNER:

- 35. There are two breakers installed in the panel box that are square-D breakers and they need to be Siemens breakers. Refer to panel box instructions.
- 36. The homeowner installed a panel box in the basement and he piggy backed from the homes panel box.
- 37. The stairway to the basement is not properly constructed. The stairway width is 34 ½" wide and the minimum width is 36" wide. Also the stair tread depth is 9 ¼" with ¼" nosing and the minimum tread depth allowed is 10", with ¾" nosing.
- 38. There is no hand rail installed at the stairs.



Commissioners

JEFF DAVIS
Chairman

CONNIE MURRAY

ROBERT M. CLAYTON III

LINWARD "LIN" APPLING

TERRY JARRETT

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY MISSOURI 65102
573-751-3234
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WESS A. HENDERSON
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Director, Utility Services

NATELLE DIETRICH
Director, Utility Operations

COLLEEN M. DALE
Secretary/Chief Regulatory Law Judge

KEVIN A. THOMPSON
General Counsel

March 28, 2008

Steven Warren
Brookside Homes
2455 Hwy 67 South
Festus MO 63028

RE: Jeremy & Casey Dement

Dear Mr. Warren:

On October 2, 2007 you were furnished with a notice of inspection of the Fleetwood Homes manufactured home or modular unit (serial number KYFL545AB 07474) owned by Jeremy & Casey Dement and directed to correct specified deficiencies in the setup of the manufactured home. I am unable to determine that the listed deficiencies have been corrected. I have not received the signed work orders as requested, or the homeowner has indicated that the deficiencies have not been corrected, or I have re-inspected the home and found that the deficiencies have not been corrected.

Unless the setup deficiencies noted in the previous letter are corrected within ten (10) days from the receipt of this letter, and a work order signed by the homeowner indicating that the setup deficiencies have been corrected is received, this complaint file will be forwarded to the Public Service Commission General Counsel for the preparation of a formal complaint. In the event a complaint is filed, requested remedies may include revocation, suspension, or probation of your dealer's registration, pursuant to Section 700.100.3(6) RSMo, and/or monetary penalties.

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Respectfully,

David Freeman
David Freeman
Inspector
Manufactured Housing
and Modular Unit Program

c: OFFICE FILE
General Counsel

NOTICE

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Inspection Report

Send Work Order to:
Manufactured Housing & Modular Units Program
P.O. Box 360 Jefferson City, MO 65102
Phone 1-800-819-3180 or Fax to 573-522-2509

CONSUMER INFORMATION

Name: Jeremy & Casey Dement
Address: HC 1 Box 80
City/State/Zip: Centerville MO 63633
Home Phone No. 573-648-8889
Work Phone No. 573-648-2250

INSPECTION INFORMATION

Date of Re-Inspection: 04-9-2008
Date of Re-Inspection: 03-25-2008
Date of revised Inspection: 09-25-2007
Date of Inspection: 07-26-2007
Inspector: David Freeman

HOME INFORMATION

Date of Mfr.: 08-03-2005
Model: 0764A
HUD Label #: PFS 918753 & 54
Serial #: KYFL 545AB 07474
Size: 32 x 80

MANUFACTURER

Name: Fleetwood Homes
Address: P.O. Box 430
City/State/Zip: Benton KY 42025
Phone No. 270-527-0111

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27. The fireplace needs to be vented from under the home to the outside of the basement. Refer to manufactures installation instructions. **NOT CORRECTED**

28. The end walls need to be fastened with #8 x 4" wood screws, toe-screwed every 24" on center staggered. Refer to manufactures installation instructions **NOT CORRECTED**
29. There is no smoke alarm installed in the basement. 3280.208 (b) (2) **NOT CORRECTED**
30. Marriage-line piers are not installed in the proper location. Refer to manufactures installation instructions. **NOT CORRECTED**
31. On the end of the home the trim below the soffit is loose and is falling off. Refer to manufactures installation instructions. **NOT CORRECTED**
32. The drain line is not strapped up every 4', the drain line has reverse slope, and there are improper drain line fitting installed. Refer to manufactures installation instructions. **NOT CORRECTED**
33. The hot water heater pop off valve drain pipe does not drain to the outside of the home as required. 3280.709 (h) **NOT CORRECTED**
34. The shingles on the roof, including the dormer, have staples in them from the shipping strips. They need to be removed than sealed as required. Also on the peak there are some roofing nails that need to sealed. Refer to manufactures installation instructions. **NOT CORRECTED**

HOMEOWNER:

35. There are two breakers installed in the panel box that are square-D breakers and they need to be Siemens breakers. Refer to panel box instructions.
36. The homeowner installed a panel box in the basement and he piggy backed from the homes panel box.
37. The stairway to the basement is not properly constructed. The stairway width is 34 ½" wide and the minimum width is 36" wide. Also the stair tread depth is 9 ¼" with ¼" nosing and the minimum tread depth allowed is 10", with ¾" nosing.
38. There is no hand rail installed at the stairs.



Commissioners

JEFF DAVIS
Chairman

CONNIE MURRAY

ROBERT M. CLAYTON III

LINWARD "LIN" APPLING

TERRY JARRETT

Missouri Public Service Commission

POST OFFICE BOX 360
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WESS A. HENDERSON
Executive Director

DANA K. JOYCE
Director, Administration and
Regulatory Policy

ROBERT SCHALLENBERG
Director, Utility Services

NATELLE DIETRICH
Director, Utility Operations

COLLEEN M. DALE
Secretary/Chief Regulatory Law Judge

KEVIN A. THOMPSON
General Counsel

April 28, 2008

Steven Warren
Brookside Homes
2455 Hwy 67 South
Festus MO 63028

RE: Jeremy & Casey Dement


Dear Mr. Warren:

On October 2, 2007 you were furnished with a notice of inspection of the Fleetwood Homes manufactured home or modular unit (serial number KYFL545AB 07474) owned by Jeremy & Casey Dement and directed to correct specified deficiencies in the setup of the manufactured home. I am unable to determine that the listed deficiencies have been corrected. I have not received the signed work orders as requested, or the homeowner has indicated that the deficiencies have not been corrected, or I have re-inspected the home and found that the deficiencies have not been corrected.

Unless the setup deficiencies noted in the previous letter are corrected within ten (10) days from the receipt of this letter, and a work order signed by the homeowner indicating that the setup deficiencies have been corrected is received, this complaint file will be forwarded to the Public Service Commission General Counsel for the preparation of a formal complaint. In the event a complaint is filed, requested remedies may include revocation, suspension, or probation of your dealer's registration, pursuant to Section 700.100.3(6) RSMo, and/or monetary penalties.

If there is any reason that you cannot comply within the 10 day period, you should contact me immediately at 573-243-4219.

Respectfully,


David Freeman
Inspector
Manufactured Housing
and Modular Unit Program

c: OFFICE FILE
General Counsel

NOTICE

Effective January 31, 2005 a \$200 re-inspection fee will be charged to each dealer, manufacturer or both for re-inspections, if corrections have not been completed by the dealer or manufacturer within 60 days of receipt of the original written complaint from the consumer as filed with the Missouri Public Service Commission. Fee applies to manufactured (HUD) homes and modular units.



Inspection Report

Send Work Order to:
Manufactured Housing & Modular Units Program
P.O. Box 360 Jefferson City, MO 65102
Phone 1-800-819-3180 or Fax to 573-522-2509

CONSUMER INFORMATION

Name: Charles & Leigh Ann Skiles
Address: 11443 Hopewell Road
City/State/Zip: Mineral Point MO 63360
Home Phone No. 573-438-7336
Cellular Phone No. 573-760-4556

HOME INFORMATION

Date of Mfr.: 08-22-2006
Model: 358
HUD Label #: TEN 680202 & 03
Serial #: 021-013716 AB
Size: 32x 70

DEALER

Name: Brookside Homes
Address: 2455 Hwy 67 South
City/State/Zip: Festus Mo 63028
Phone No. 636-931-2850

INSPECTION INFORMATION

Date of Inspection: 07-27-2007
Inspector: David Freeman

MANUFACTURER

Name: Champion Homes
Address: P.O. Box 100
City/State/Zip: Henry TN 38231
Phone No. 731-243-2041

Installer

Name: Bruce Leeling (1098)
Address: 1241 Estate Lane
City/State/Zip: Bonne Terre MO 63628
Telephone: 636-937-8484

RESPONSIBILITIES

Manufacturer to conduct a Subpart I on items: 1-10
Dealer to correct items: 11-15
Installer to correct items: 16-30
Consumer Information: 31-33

BASEMENT _____ POURED/BLOCK FOUNDATION X PIERS _____ RUNNERS _____ BASE PADS _____ SLAB _____

Manufacturer has 20 days to conduct a Subpart I per the Manufactured Home Procedural and Enforcement Regulations 3282.401. References to Part 3280 refer to the Manufactured Home Construction and Safety Standards.

SUMMARY OF PROBLEMS

1. Between the living room and the dining room the carpet is pulling away from the carpet bar. 3280.303 (b)
2. The marriage-line wall by the kitchen island the wall panels are loose, some wall panel are cracked near the bottom, and the wall panel that are loose so is the vinyl tile for the backsplash is cracked and is loose. 3280.305 (f) (2)
3. The hallway wall panel is cracked at the bottom. 3280.305 (f) (2)
4. The utility door and or wall are bowed in the middle. 3280.305 (f) (2)
5. The back door side bedroom the door warped at the top. 3280.303 (b)
6. The front door side bedroom the door is out of square in the opening. 3280.303 (b)
7. On the roof at the hitch end the drip edge and the shingles are damaged. 3280.307 (a)
8. On the roof there is a metal pipe coming through the shingles that is damaged and the cap is broken off. 3280.307 (a)
9. Several holes in bottom board that are not sealed as required. 3280.307(d)
10. The hot water heater drip pan drain does not terminate under the home so it can drain to the outside of the home as required. 3280.709 (h)

Dealer to correct the following set up deficiencies within 20 days: Item _11_ thru _15_ refer to the manufacturer's installation set up manual. References to Part 3280 refer to the Manufactured Home Construction and Safety Standards.

SUMMARY OF PROBLEMS

11. The dining room floor has a large hump in the vinyl flooring and it appears that the floor decking is bowed up and is loose from the floor joist. Homeowner stated this is from water getting in the floor from the A/C drip pan overflowing because the A/C installer kinked the condensation line by the furnace with a plastic zip tie. Also the insulation at the bottom board is hanging down under the home.
12. In the utility room the vinyl flooring is bowed up and is bowed down and it appears the floor decking is bowed and the floor has weakened. Homeowner stated this is from water getting in the floor from the A/C drip pan overflowing because the A/C installer kinked the condensation line by the furnace with a plastic zip tie. Also the insulation at the bottom board is hanging down under the home.
13. A/C electrical wire under home is not in conduit nor is it strapped up as required. 3280.808 (k) (3)
14. The A/C white wire in the panel box needs to be taped or marked black to identify it is a hot wire as required.
15. Pos system is not connected to the top of the furnace as required. 3280.709 (a)

Installer to correct the following set up deficiencies: Items _16_ thru _30_ refer to the manufacturer's installation set up manual. References to Part 3280 refer to the Manufactured Home Construction and Safety Standards.

SUMMARY OF PROBLEMS

16. The site is not properly sloped so water will run away from the home. From the perimeter of the home the slope needs to be 3-5 feet. Refer to manufactures installation instructions.
17. One marriage line pier is missing the hitch end. Refer to manufactures installation instructions
18. Any pier over 36" needs to be doubled stacked. Refer to manufactures installation instructions
19. The cross I-beams and the homes I-beams are not welded together as required. All steel to steel contacts to be welded with 3/16" fillet weld, total 3" minimum length. Refer to manufactures installation instructions.
20. The frame I-beams are not sitting down on the cross I-beams at all locations there needs to be metal spacers installed to fill the gap and then they need to be welded. Refer to manufactures installation instructions.
21. The support columns (Jack Posts) that are installed are not approved. The support columns need to be a 3" steel column and needs to be bolted to the floor with (4) ½" anchor bolts 6" minimum embedment. The top of the jack post needs to be welded with 3/16" fillet weld, total 3" minimum length or bolted to the cross I-beam with (4) ½" anchor bolts Refer to manufactures installation instructions.
22. The home is not anchored correctly. The home needs to be fastened to the 2 x 6 perimeter rail toe nailed to the sill plate with 16d nails every 16" on center along the side walls and every 5" on center along the end walls with 16d nails. Sill Plate requirements are a 2" x 6" sill plate on top of the foundation fasten to the concrete foundation with ½" anchor bolts within 12" of each corner and 12" of each end and then every 6' on center. Refer to manufactures installation instructions.
23. The foundation is not vented correctly. The venting area needs to be one square foot for every 150 square feet of the home's floor area. Refer to manufactures installation instructions.
24. On the roof at the peak there is a 3-4" gap between the two halves that needs to be wood filled the entire length of the home or gap. Refer to manufactures installation instructions.
25. The end walls need to be fastened with 16d nails every 18" on center. Refer to manufactures installation instructions

26. The master bedroom floor at the marriage-line between the two halves is uneven and is not level. Refer to manufactures installation instructions.
27. The electric crossover plugs have been cut off and wire nuts and black tape installed to connect the wire crossovers together. The plugs need to be put back on and the crossovers connected back together. If the wire nuts and black tape are used they need to be put in covered junction boxes. Refer to manufactures installation instructions
28. Dryer vent is not installed to the outside of the home as required. Refer to manufactures installation instructions.
29. Ground wire from frame to frame is not installed as required. Refer to manufactures installation instructions.
30. Electrical connections at crossovers are not protected in the bottom board as required. Refer to manufactures installation instructions.

HOMEOWNER:

31. The well pump electrical white wire in the panel box needs to be taped or marked black to identify it is a hot wire as required.
32. Electric service is not a four-wire feeder system as required. Needs ground wire. Refer to manufactures installation instructions.
33. The well pump electrical wire under the home needs to be in conduit.



Commissioners

JEFF DAVIS
Chairman

CONNIE MURRAY

STEVE GAW

ROBERT M. CLAYTON III

LINWARD "LIN" APPLING

Missouri Public Service Commission

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Director, Administration

ROBERT SCHALLENBERG
Director, Utility Services

WARREN WOOD
Director, Utility Operations

COLLEEN M. DALE
Secretary/Chief Regulatory Law Judge

KEVIN A. THOMPSON
General Counsel

August 13, 2007

Steven Warren
Brookside Homes
2455 Hwy 67 South
Festus MO 63028

RE: Charles & Leigh Ann Skiles

Dear Mr. Warren:

As an authorized inspector for the Department of Manufactured Housing and Modular Units Program, I inspected a Champion Homes manufactured home (serial number 021-013716 AB) owned by Charles & Leigh Ann Skiles, on July 27, 2007. A copy of the inspection report is enclosed.

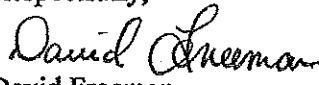
Pursuant to Section 700.100.3(6) RSMo, manufactured home dealers are responsible to arrange for the proper initial setup of any manufactured home or modular unit purchased from their dealership, unless the dealer receives a written waiver of that service from the purchaser or his authorized agent.

The inspection conducted by this Department indicated that the referenced manufactured home is not properly setup. Please refer to those items of the inspection report for specific details. According to Section 700.045(5) RSMo, you are required to correct the noted setup deficiencies within 20 days from receipt of this notification. In addition, please submit a work order signed by the homeowner indicating that the setup deficiencies have been corrected.

Please note that failure to correct these items within the specified time period could result in a formal complaint being brought before the Public Service Commission for enforcement measures.

Thank you for your prompt attention to this matter. Should you have any questions, please feel free to contact me at 573-243-4219.

Respectfully,


David Freeman
Inspector
Manufactured Housing
and Modular Units Program

c: FILE

NOTICE

Effective January 31, 2005 a \$200 re-inspection fee will be charged to each dealer, manufacturer or both for re-inspections, if corrections have not been completed by the dealer or manufacturer within 60 days of receipt of the original written complaint from the consumer as filed with the Missouri Public Service Commission. Fee applies to manufactured (HUD) homes and modular units.



Commissioners

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Director, Utility Services

WARREN WOOD
Director, Utility Operations

COLLEEN M. DALE
Secretary/Chief Regulatory Law Judge

KEVIN A. THOMPSON
General Counsel

August 31, 2007

Steven Warren
Brookside Homes
2455 Hwy 67 South
Festus MO 63028

RE: Charles & Leigh Ann Skiles

Dear Mr. Warren:

As an authorized inspector for the Department of Manufactured Housing and Modular Units Program, I inspected a Champion Homes manufactured home (serial number 021-013716 AB) owned by Charles & Leigh Ann Skiles, on July 27, 2007. A copy of the inspection report is enclosed.

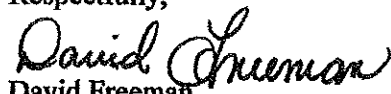
Pursuant to Section 700.100.3(6) RSMo, manufactured home dealers are responsible to arrange for the proper initial setup of any manufactured home or modular unit purchased from their dealership, unless the dealer receives a written waiver of that service from the purchaser or his authorized agent.

The inspection conducted by this Department indicated that the referenced manufactured home is not properly setup. Please refer to those items of the inspection report for specific details. According to Section 700.045(5) RSMo, you are required to correct the noted setup deficiencies within 20 days from receipt of this notification. In addition, please submit a work order signed by the homeowner indicating that the setup deficiencies have been corrected.

Please note that failure to correct these items within the specified time period could result in a formal complaint being brought before the Public Service Commission for enforcement measures.

Thank you for your prompt attention to this matter. Should you have any questions, please feel free to contact me at 573-243-4219.

Respectfully,


David Freeman
Inspector
Manufactured Housing
and Modular Units Program

c: FILE

NOTICE

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Commissioners

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Chairman

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ROBERT SCHALLENBERG
Director, Utility Services

NATELE DIETRICH
Director, Utility Operations

COLLEEN M. DALE
Secretary/Chief Regulatory Law Judge

KEVIN A. THOMPSON
General Counsel

December 18, 2007

Steven Warren
Brookside Homes
2455 Hwy 67 South
Festus MO 63028

RE: Charles & Leigh Ann Skiles

Dear Mr. Warren:

On August 31, 2007 you were furnished with a notice of inspection of the Champion Homes manufactured home or modular unit (serial number 021-013716AB) owned by Charles & Leigh Ann Skiles and directed to correct specified deficiencies in the setup of the manufactured home. I am unable to determine that the listed deficiencies have been corrected. I have not received the signed work orders as requested, or the homeowner has indicated that the deficiencies have not been corrected, or I have re-inspected the home and found that the deficiencies have not been corrected.

Unless the setup deficiencies noted in the previous letter are corrected within ten (10) days from the receipt of this letter, and a work order signed by the homeowner indicating that the setup deficiencies have been corrected is received, this complaint file will be forwarded to the Public Service Commission General Counsel for the preparation of a formal complaint. In the event a complaint is filed, requested remedies may include revocation, suspension, or probation of your dealer's registration, pursuant to Section 700.100.3(6) RSMo, and/or monetary penalties.

If there is any reason that you cannot comply within the 10 day period, you should contact me immediately at 573-243-4219.

Respectfully,

David Freeman
David Freeman
Inspector
Manufactured Housing
and Modular Unit Program

c: OFFICE FILE
General Counsel

NOTICE

Effective January 31, 2005 a \$200 re-inspection fee will be charged to each dealer, manufacturer or both for re-inspections, if corrections have not been completed by the dealer or manufacturer within 60 days of receipt of the original written complaint from the consumer as filed with the Missouri Public Service Commission. Fee applies to manufactured (HUD) homes and modular units.



Inspection Report

Send Work Order to:
Manufactured Housing & Modular Units Program
P.O. Box 360 Jefferson City, MO 65102
Phone 1-800-819-3180 or Fax to 573-522-2509

CONSUMER INFORMATION

Name: Charles & Leigh Ann Skiles
Address: 11443 Hopewell Road
City/State/Zip: Mineral Point MO 63360
Home Phone No. 573-438-7336
Cellular Phone No. 573-760-4556

HOME INFORMATION

Date of Mfr.: 08-22-2006
Model: 358
HUD Label #: TEN 680202 & 03
Serial #: 021-013716 AB
Size: 32 x 70

DEALER

Name: Brookside Homes
Address: 2455 Hwy 67 South
City/State/Zip: Festus Mo 63028
Phone No. 636-931-2850

INSPECTION INFORMATION

Date of Re-Inspection: 02-20-2008
Revised Date of Inspection: 08-31-2007
Inspector: David Freeman

MANUFACTURER

Name: Champion Homes
Address: P.O. Box 100
City/State/Zip: Henry TN 38231
Phone No. 731-243-2041

Installer

Name: Bruce Leeling (1098)
Address: 1241 Estate Lane
City/State/Zip: Bonne Terre MO 63628
Telephone: 636-937-8484

RESPONSIBILITIES

Manufacturer to conduct a Subpart I on items: 1-8
Dealer to correct items: 9-15
Installer to correct items: 16-29
Consumer Information: 30-33

BASEMENT _____ POURED/BLOCK FOUNDATION X PIER _____ RUNNERS _____ BASE PADS _____ SLAB _____

Manufacturer has 20 days to conduct a Subpart I per the Manufactured Home Procedural and Enforcement Regulations 3282.401. References to Part 3280 refer to the Manufactured Home Construction and Safety Standards.

SUMMARY OF PROBLEMS

1. Between the living room and the dining room the carpet is pulling away from the carpet bar. 3280.303 (b) CORRECTED
2. The marriage-line wall by the kitchen island the wall panels are loose, some wall panel are cracked near the bottom, and the wall panel that are loose so is the vinyl tile for the backsplash is cracked and is loose. 3280.305 (f) (2) CORRECTED
3. The hallway wall panel is cracked at the bottom. 3280.305 (f) (2) CORRECTED
4. The utility door and or wall are bowed in the middle. 3280.305 (f) (2) CORRECTED
5. The back door side bedroom the door warped at the top. 3280.303 (b) CORRECTED
6. The front door side bedroom the door is out of square in the opening. 3280.303 (b) CORRECTED
7. Several holes in bottom board that are not sealed as required. 3280.307(d) CORRECTED
8. The hot water heater drip pan drain does not terminate under the home so it can drain to the outside of the home as required. 3280.709 (h) NOT CORRECTED

Dealer to correct the following set up deficiencies within 20 days: Item 9 thru 15 refer to the manufacturer's installation set up manual. References to Part 3280 refer to the Manufactured Home Construction and Safety Standards.

SUMMARY OF PROBLEMS

9. The dining room floor has a large hump in the vinyl flooring and it appears that the floor decking is bowed up and is loose from the floor joist. Homeowner stated this is from water getting in the floor from the A/C drip pan overflowing because the A/C installer kinked the condensation line by the furnace with a plastic zip tie. Also the insulation at the bottom board is hanging down under the home. **NOT CORRECTED**
10. In the utility room the vinyl flooring is bowed up and is bowed down and it appears the floor decking is bowed and the floor has weakened. Homeowner stated this is from water getting in the floor from the A/C drip pan overflowing because the A/C installer kinked the condensation line by the furnace with a plastic zip tie. Also the insulation at the bottom board is hanging down under the home. **NOT CORRECTED**
11. On the roof at the hitch end the drip edge and the shingles are damaged. 3280.307 (a) **NOT CORRECTED**
12. On the roof there is a metal pipe coming through the shingles that is damaged and the cap is broken off. 3280.307 (a) **CORRECTED**
13. A/C electrical wire under home is not in conduit nor is it strapped up as required. 3280.808 (k) (3) **NOT CORRECTED**
14. The A/C white wire in the panel box needs to be taped or marked black to identify it is a hot wire as required. **NOT CORRECTED**
15. Pos system is not connected to the top of the furnace as required. 3280.709 (a) **NOT CORRECTED**

Installer to correct the following set up deficiencies: Items 16 thru 29 refer to the manufacturer's installation set up manual. References to Part 3280 refer to the Manufactured Home Construction and Safety Standards.

SUMMARY OF PROBLEMS

16. The site is not properly sloped so water will run away from the home. From the perimeter of the home the slope needs to be 3-5 feet. Refer to page 7 of manufactures installation instructions. **NOT CORRECTED**
17. One marriage line pier is missing the hitch end. Refer to the marking on the bottom board along the marriage-line. **CORRECTED**
18. Any pier over 36" needs to be doubled stacked. Refer to page 11 of manufactures installation instructions **CORRECTED**
19. The cross I-beams and the homes I-beams are not welded together as required. All steel to steel contacts to be welded with 3/16" fillet weld, total 3" minimum length. Refer to attached drawing # IN05.05.02 section "C". **NOT CORRECTED**
20. The frame I-beams are not sitting down on the cross I-beams at all locations there needs to be metal spacers installed to fill the gap and then they need to be welded. Refer to attached drawing # IN05.05.02 section "C". **NOT CORRECTED**
21. The support columns (Jack Posts) that are installed are not approved. The support columns need to be a 3" steel column with 1/2" x 8" x 6" steel plates and needs to be bolted to the floor with (4) 1/2" anchor bolts 6" minimum embedment. The top of the jack post needs to be welded with 3/16" fillet weld, total 3" minimum length or bolted to the cross I-beam with (4) 1/2" anchor bolts Refer to attached drawing # IN05.05.02 section "C". **NOT CORRECTED**

22. The home is not anchored correctly. The home needs to be fastened to the 2 x 6 perimeter rail toe nailed to the sill plate with 16d nails every 16" on center along the side walls and every 5" on center along the end walls with 16d nails. Sill Plate requirements are a 2" x 6" sill plate on top of the foundation fasten to the concrete foundation with ½" anchor bolts within 12" of each corner and 12" of each end and then every 6' on center. Refer to attached drawing # IN05.05.02 section "C". **CORRECTED**
23. The foundation is not vented correctly. The venting area needs to be one square foot for every 150 square feet of the home's floor area. Refer to page 31 & 32 of manufactures installation instructions. **NOT CORRECTED**
24. On the roof at the peak there is a 3-4" gap between the two halves that needs to be wood filled on ends of the ridge vent. Refer to page 21 of manufactures installation instructions. **NOT CORRECTED**
25. The end walls need to be fastened with 16d nails every 18" on center. Refer to page 22 of manufactures installation instructions **CORRECTED**
26. The master bedroom floor at the marriage-line between the two halves is uneven and is not level. Refer to page 21 of manufactures installation instructions. **CORRECTED**
27. The electric crossover plugs have been cut off and wire nuts and black tape installed to connect the wire crossovers together. The plugs need to be put back on and the crossovers connected back together. If the wire nuts and black tape are used they need to be put in covered junction boxes. Refer to page 51 of manufactures installation instructions **CORRECTED**
28. Ground wire from frame to frame is not installed as required. Refer to page 51 of manufactures installation instructions. **CORRECTED**
29. Electrical connections at crossovers are not protected in the bottom board as required. Refer to page 51 of manufactures installation instructions. **NOT CORRECTED**

HOMEOWNER:

30. The well pump electrical white wire in the panel box needs to be taped or marked black to identify it is a hot wire as required. **NOT CORRECTED**
31. Electric service is not a four-wire feeder system as required. Needs ground wire. Refer to manufactures installation instructions. **NOT CORRECTED**
32. The well pump electrical wire under the home needs to be in conduit. **NOT CORRECTED**
33. Dryer vent is not installed to the outside of the home as required. Refer to page 39 of manufactures installation instructions. **NOT CORRECTED**



Commissioners

JEFF DAVIS
Chairman

CONNIE MURRAY

ROBERT M. CLAYTON III

LINWARD "LIN" APPLING

TERRY JARRETT

Missouri Public Service Commission

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Director, Utility Services

NATELLE DIETRICH
Director, Utility Operations

COLLEEN M. DALE
Secretary/Chief Regulatory Law Judge

KEVIN A. THOMPSON
General Counsel

February 22, 2007 8[?]

Steven Warren
Brookside Homes
2455 Hwy 67 South
Festus MO 63028


RE: Charles & Leigh Ann Skiles

Dear Mr. Warren:

On August 31, 2007 you were furnished with a notice of inspection of the Champion Homes manufactured home or modular unit (serial number 021-013716AB) owned by Charles & Leigh Ann Skiles and directed to correct specified deficiencies in the setup of the manufactured home. I am unable to determine that the listed deficiencies have been corrected. I have not received the signed work orders as requested, or the homeowner has indicated that the deficiencies have not been corrected, or I have re-inspected the home and found that the deficiencies have not been corrected.

Unless the setup deficiencies noted in the previous letter are corrected within ten (10) days from the receipt of this letter, and a work order signed by the homeowner indicating that the setup deficiencies have been corrected is received, this complaint file will be forwarded to the Public Service Commission General Counsel for the preparation of a formal complaint. In the event a complaint is filed, requested remedies may include revocation, suspension, or probation of your dealer's registration, pursuant to Section 700.100.3(6) RSMo, and/or monetary penalties.

If there is any reason that you cannot comply within the 10 day period, you should contact me immediately at 573-243-4219.

Respectfully,

David Freeman
Inspector
Manufactured Housing
and Modular Unit Program

c: OFFICE FILE
General Counsel

NOTICE

Effective January 31, 2005 a \$200 re-inspection fee will be charged to each dealer, manufacturer or both for re-inspections, if corrections have not been completed by the dealer or manufacturer within 60 days of receipt of the original written complaint from the consumer as filed with the Missouri Public Service Commission. Fee applies to manufactured (HUD) homes and modular units.