



Exhibit F

BILLING INFORMATION

The bill you have received is from NWP Services Corporation, a provider of billing and collection services for the apartment community where you reside as disclosed in your lease, and is not from the retail public utility. You are responsible for payment of the net amount due. Your bill shows the beginning and ending dates for each billing period, the date the bill was mailed (Bill Date), and the amount of the bill and the date by which your payment must be received (Due Date).

BILLING DISPUTES

If you have called us with questions, you think your bill is still wrong, or you need more information about a transaction on your bill, write to us on a separate sheet of paper. Send it to the address below. Write us as soon as possible. We must hear from you no later than 45 days after the billing date on which the error or problem appeared. If we do not hear from you in writing within this time frame, we will assume that there is no dispute of any amounts due. You can telephone us, but doing so will not preserve your rights. In your letter, please give us the following information:

- Your name and account number.
- The dollar amount of the suspected error.
- Describe the error and explain if you can, why you believe there is an error. If you need more information to resolve a question, describe the item you are not sure about.

You do not have to pay any questioned amount while we are investigating it, but you are still obligated to pay those portions of your bill that are not in question. Upon receiving your written request within the 45 day period referenced above, we will investigate your dispute and send you verification of the debt. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you have questioned. Disputed amounts may still be reflected in your outstanding balance but are not owed while in dispute. No late fee has been assessed with respect to any such disputed amount.

Miami, Florida Customers: In the event of unresolved billing dispute with your property management office or NWP Services Corporation, contact the Consumer Protection Division: 1(305) 376-3677.

Maryland Customers: This bill is from your property management office listed on the front of this statement and is not from Washington Suburban Sanitary Commission.

Washington Customers: This bill is from your property management office listed on the front of this statement and is not from Seattle Public Utilities or Seattle City Light. Service fees are assessed to cover administrative expenses of the billing provider and are listed as a cumulative charge.

You may e-mail inquiries regarding your bill to:

residentservices@nwpsco.com

Be sure to include your name and account number in your email.

Send billing disputes and written inquiries to:

NWP Services Corporation

Attn: Resident Services

P.O. Box 19661

Irvine, CA 92623-9661

For service, conservation, billing and other information,

Please call toll free: (800) 845-6767

Hours: 8:00 A.M. - 6:00 P.M. Monday - Friday

For 24 hour Access to billing information:

Web Site: www.nwpsco.com

This communication is from a debt collector and information obtained will be used for this purpose.

SE HABLA ESPAÑOL

Amount Paid = Cantidad de Dinero Pagado
Begin Read = Lectura Principal
Billing Date = Fecha de Factura
Check Number = Número de Cheque
Customer Account = Información del Cliente

Electricity = Electricidad
End Read = Lectura Final
Gas = Gas
Meter = Contador
Resident Number = Número de Cliente

Suite Number = Número de Apartamento
Total = Total
Trash = Basura
Usage = Consumo
Water = Agua

Favor de no mandar dinero en efectivo y recuerde escribir su número de cuenta en su cheque. Favor de escribir sus cheques a nombre de a NWP Services Corporation. Para más información en español, favor de llamar al 800-845-6767. Le aconsejamos que visite nuestra página de Internet www.nwpsco.com la cual le ofrece folletos de conservación, copias de sus facturas y su historia de cuenta.

PAYMENTS

Payments must be made by mail to the mailing address listed on the bill. Mailing does not constitute payment and NWP Services Corporation assumes no liability for postal delay. Please note following:

• Payments not received by NWP on or before the due date are considered delinquent and are subject to late fees.

• You will be charged a Returned Check Fee for each check which is returned by your bank.

• If you do not pay this bill, NWP Services Corporation may notify the property owner. The apartment property owner may treat any non-payment as a breach of your rental lease agreement and take actions as provided for in your lease.

• PLEASE NOTE - Your payment by check may clear the bank electronically. This electronic payment occurs each time we receive a check from you. If you have any questions about this process please call us at 800-845-6767.



ACCOUNT INFORMATION	
CUSTOMER ACCOUNT	[REDACTED]
CUSTOMER NAME	[REDACTED]
SERVICE ADDRESS	[REDACTED]
BILLING PERIOD	04/01/2009-04/30/2009
DAYS BILLED	30

SERVICE TYPE	DESCRIPTION	AMOUNT
Allocated Water Service		[REDACTED]
Allocated Sewer Service		[REDACTED]
Service Fee		[REDACTED]
Total Current Charges:		[REDACTED]
Previous Balance:		[REDACTED]
Payments:		[REDACTED]
Credits:		[REDACTED]
Late Fees:		[REDACTED]
DUE DATE		06/18/2009
NET AMOUNT DUE		[REDACTED]

CUSTOMER INFORMATION
YOUR ACCOUNT IS 30 DAYS PAST DUE Submit Payments by Mail: P.O. BOX 653178 Detroit, Michigan 48265-3178 Website: www.nwpsco.com Phone: 800-817-7814 Resident account and payment information available at www.nwpsco.com A late fee has been assessed to your account. To avoid late fees, please pay your bill in full every month.
Enroll in our eBill service TODAY. Go Green; Go Paperless! Visit us online at www.nwpsco.com.

INFORMATION CENTER
Conservation Tip of the Month: Save 200 to 300 gallons per month by capturing tap water while you wait for hot water to come down the pipes. Save the cold water in a watering can or jug to use later.

See reverse for disclosures and resident services contact information. Please write your account number on your check or money order to ensure accurate processing.

Refiérase por favor a la espalda de esta factura para ayuda en español o usted puede llamar 800-845-6767

↑ PLEASE DETACH HERE AND RETURN BOTTOM PORTION WITH YOUR PAYMENT ↑

Madison at Aspen Woods
2990 Santiago Drive
Florissant, MO 63033



NWP SERVICES CORP
PO BOX 653178
DETROIT, MI 48265-3178

CUSTOMER ACCOUNT	[REDACTED]
NET AMOUNT DUE	[REDACTED]
BILLING DATE	05/27/2009
DUE DATE	06/18/2009

LATE FEE APPLIED IF PAYMENT RECEIVED AFTER DUE DATE
MAKE CHECKS PAYABLE TO NWP SERVICES CORPORATION





ACCOUNT INFORMATION			
CUSTOMER ACCOUNT		[REDACTED]	
CUSTOMER NAME		[REDACTED]	
SERVICE ADDRESS		[REDACTED]	
BILLING PERIOD	12/01/2009-12/31/2009	DAYS BILLED	31

SERVICE TYPE	DESCRIPTION	AMOUNT
Allocated Water Service		[REDACTED]
Allocated Sewer Service		[REDACTED]
Service Fee		[REDACTED]
Total Current Charges:		[REDACTED]
Previous Balance:		[REDACTED]
Payment:		[REDACTED]
Credit:		[REDACTED]
Late Fees:		[REDACTED]
DUE DATE: 02/17/2010		NET AMOUNT DUE: [REDACTED]

CUSTOMER INFORMATION
YOUR ACCOUNT IS AT LEAST [REDACTED] DAYS PAST DUE. • Su cuenta tiene por lo menos [REDACTED] días de vencimiento. • Your property management office has been advised. • Logon or call to make a payment. Phone: 888-817-7814 Website: www.nwpsco.com. • Resident account and payment information available at www.nwpsco.com. • A late fee has been assessed to your account. • To avoid late fees, please pay your bill in full every month. Enroll in our eBill service TODAY. Go Green; Go Paperless! Visit us online at www.nwpsco.com.

INFORMATION CENTER

See reverse for disclosures and resident services contact information. Please write your account number on your check or money order to assure accurate processing.
Verifique por favor o la escudo de esta factura para ayuda en español o usted puede llamar 800-845-6767

↑ PLEASE DETACH HERE AND RETURN BOTTOM PORTION WITH YOUR PAYMENT ↑

Madison at Seven Trails
600 Seven Trails Drive
Ballwin, MO 63011



NWP SERVICES CORP
PO BOX 563178
DETROIT, MI 48266-3178

CUSTOMER ACCOUNT	[REDACTED]
NET AMOUNT DUE	[REDACTED]
BILLING DATE	01/28/2010
DUE DATE	02/17/2010

USE THE ATTACHED PAYMENT CHECKED AFTER THE DATE



ACCOUNT INFORMATION		
CUSTOMER ACCOUNT	[REDACTED]	
CUSTOMER NAME	[REDACTED]	
SERVICE ADDRESS	[REDACTED]	
BILLING PERIOD	01/01/2010-01/31/2010	DAYS BILLED 31

SERVICE TYPE	DESCRIPTION	AMOUNT
Allocated Water Service		[REDACTED]
Allocated Sewer Service		
Service Fee		
Total Current Charges:		
Previous Balance:		
Payments:		
Credits:		
Late Fees:		
DUE DATE 03/18/2010		NET AMOUNT DUE [REDACTED]

CUSTOMER INFORMATION
- YOUR ACCOUNT IS AT LEAST [REDACTED] DAYS PAST DUE. - Su cuenta tiene por lo menos [REDACTED] días de vencimiento. - Your property management office has been advised. - Lléganle o llame para hacer un pago. Phone: 888-817-7814 Website: www.nwpso.com. - Resident account and payment information available at www.nwpso.com. - A late fee has been assessed to your account. - To avoid late fees, please pay your bill in full every month.
Enroll in our eBill service TODAY. Go Green! Go Paperless! Visit us online at www.nwpso.com .

INFORMATION CENTER

reverse for disclosures and resident services contact information. Please write your account number on your check or money order to ensure accurate processing.
Refiérase por favor a la espalda de esta factura para ayuda en español o usted puede llamar 800-845-6767

↑ PLEASE DETACH HERE AND RETURN BOTTOM PORTION WITH YOUR PAYMENT ↓

Madison at Seven Trails
500 Seven Trails Drive
Ballwin, MO 63011



NWP SERVICES CORP
PO BOX 653178
DETROIT, MI 48265-3178

CUSTOMER ACCOUNT	[REDACTED]
NET AMOUNT DUE	[REDACTED]
BILLING DATE	02/24/2010
DUE DATE	03/18/2010

LATE FEE APPLIED IF PAYMENT RECEIVED AFTER DUE DATE
MAKE CHECKS PAYABLE TO NWP SERVICES CORPORATION

