



In September of 2007 Southern Missouri Natural Gas (SMNG) was awarded the exclusive franchise to bring **Natural Gas** into your area. To help facilitate this process, below is a very brief questionnaire that we would appreciate if you would complete and return in the enclosed envelope. If you have any questions please call 1-800-909-7642 or visit our website at [www.smng.biz](http://www.smng.biz). We look forward to being part of your great community.

## CUSTOMER SURVEY 2007

Customer Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
Business Name & Contact: \_\_\_\_\_  
Phone/Cell Number: \_\_\_\_\_

1. Are you aware the City Council recently granted a franchise to SMNG to develop a natural gas distribution system for the area? **Yes/No (circle one)**

2. Type of Customer? ☐ Residential ☐ Commercial Business ☐ Industrial

3. What types of energy, or combination thereof, do you use in your home/business?  
(circle all that apply)

PROPANE - Yes/No      Usage per year \_\_\_\_\_ gallons      Price per gallon \_\_\_\_\_

Water Heater Yes/No      Cook Stove Yes/No      Furnace Yes/No

Other Yes/No (please specify) \_\_\_\_\_

ELECTRIC - Yes/No      Usage per year \_\_\_\_\_ kWh      Price per kWh \_\_\_\_\_

Water Heater Yes/No      Cook Stove Yes/No      Furnace Yes/No

Other Yes/No (please specify) \_\_\_\_\_

OTHER (Wood, Fuel Oil, Kerosene, etc...) \_\_\_\_\_

4. Are you interested in converting any/all of your energy supply to natural gas? **Yes/No**

5. Miscellaneous Comments or Questions:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

OEP Exhibit No. 8  
Case No(s) GA-2007-0168  
Date 11-27-07 Rptr PF



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STA  
NE

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