BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

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In the Matter of an Investigation into Limitations of Liability for Public Utilities

File No. AO-2012-0173

ORDER DIRECTING FILING

Issue Date: December 9, 2011

Effective Date: December 9, 2011

The Commission is directing Staff to file a report on the subject of this investigation. This investigation's subject is tariff provisions that address matters otherwise determined by tort law. Such matters include liability, immunity, and indemnification among public utilities, customers, and third persons.

The report shall set forth the results of Staff's:

- Survey of such tariff provisions currently in effect in Missouri,
- Examination of other states' policies on such provisions,
- Recommendations on the subject, and
- Other matters that Staff believes will be helpful.

Once Staff files the report, the Commission will solicit comments on the report from public utilities and other persons.

Therefore, the Commission will direct Staff to file the report.

THE COMMISSION ORDERS THAT:

1. The Commission's staff shall file the report as described in the body of this order.

2. The report shall be filed no later than February 10, 2012.

3. This order shall become effective immediately upon issuance.

BY THE COMMISSION

(SEAL)

Steven C. Reed Secretary

Daniel Jordan, Senior Regulatory Law Judge by delegation of authority under Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 9th day of December, 2011.