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• 1	SURREBUTTAL TESTIMONY Date 3/19/19 Reporter M/
2	OF File No. 101 - 2017-0345
3	JAMES M. RUSSO
4	GASCONY WATER COMPANY, INC.
5	CASE NO. WR-2017-0343 MAR 3 0 2018
6	Q. Please state your name and business address. Missouri Public Service Commission
7	A. James M. Russo, 2215 Minnow Branch Road, Stover, Missouri 65078.
8	Q. Are you the same James M. Russo who previously filed Direct
9	testimony in this case?
10	A. Yes.
11	Q. What is the purpose of your surrebuttal testimony?
12	A. The purpose of my surrebuttal testimony is to rebut portions of the rebuttal
13	testimony of Missouri Public Service Commission ("Commission" or "PSC") Staff
14	("Staff") Members Matthew R. Young elated to revenue and rate base, Michael Jason
15	Taylor to salaries and rent, Jarrod J. Robertson related to rate design and Mark Keisling
16	related to customer applications and the rebuttal testimony of Office of the Public
17	Counsel ("OPC") witness Keri Roth related to mileage expense.
18	<u>REVENUE REQUIREMENT</u>
19	Q. Have you reviewed the updated customer counts referred to in Mr.
20	Youngs rebuttal testimony?
21	A. Yes.
22	Q. What are the results of your review of the updated customer counts?

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1	A. The updated customer list Mr. Young is referring to are the customer	
2	counts as of October 16, 2017. The Company has agreed to use these updated customer	
3	numbers even though the customer list was a snap shot of current customers three and $\frac{1}{2}$	
4	months past the updated test year date used by Staff.	
5	Q. What is the effect on revenues by this change?	
6	A. The inclusion of five additional part-time customers will increase the	
7	Company's annualized revenues by \$885. This change is reflected in my updated rate	
8	design schedules SUR-jr1 thru SUR-jr5 attached to my surrebuttal testimony.	
9	Q. Do you have any changes to the Company's position on the amount of	
10	Mr. Hoesch's salary?	
11	A. Yes. The Company realized that some of Mr. Hoesch's time	
12	related to the oversight of mailing and preparation of customer bills was included twice in	
13	the company's salary proposal for Mr. Hoesch. The total amount of time in question is	
14	18 hours annually. I have reduced Mr. Hoesch's time related to operations of the	
15	Company by these 18 hours. This change results in the proposed salary for Mr. Hoesch's	
16	operational responsibilities to be reduced by \$368 to an annual level of \$9,733 and the	
17	total overall annual salary to \$27.510. This change is reflected in my updated rate design	
18	schedules SUR-jr1 thru SUR-jr5 attached to my surrebuttal testimony.	
19	RATE BASE	
20	Q. Do you agree with Mr. Young's rebuttal testimony on page 5 lines 6	
21	thru 27 and page 8 lines 1 and 2 that states that all of the Company's plant,	
22	including the land, was contributed?	

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1	A. No. First, Mr. Young references some of my testimony filed in the CCN		
2	case that discusses certain plant items that were expensed by the Company's predecessor		
3	and that should not be included in rate base. He ignores the portion of my testimony filed		
4	in the CCN case on page 2, lines 19 thru 23 and on page 3 lines 1 thru 9 that discusses		
5	plant that was disallowed for lack of supporting documentation and for plant that was not		
6	included in service.		
7	Second, the testimony Mr. Young does cite refers to all of the identified plant in		
8	service costs. No land was identified in these costs and therefore no land was included in		
9	any of the plant items I reviewed in the CCN case.		
10	SALARY EXPENSE		
11	Q. Do you have any comment on Mr. Taylor's comments on page 14 of		
12	his rebuttal testimony regarding the number hours worked by Mr. Hoesch?		
13	A. Mr. Taylor's analysis shows the difference in what the Company believes		
14	Mr. Hoesch works and what Staff believes. Mr. Taylor attempts to use this analysis as the		
15	basis for Staff's artificially low salary level for Mr. Hoesch. Both Mr. Hoesch's and my		
16	surrebuttal testimony point out the flaws with Mr. Taylor's and Staff's analysis of the		
17	number of hours worked by Mr. Hoesch.		
18	Q. Do you agree with Mr. Taylor's statements on page 15, lines 5 thru 11		
19	that Mr. Hoesch's hours are after the fact?		
20	A. I would agree with Mr. Taylor that Mr. Hoesch's hours are after the fact to		
21	the extent that Mr. Hoesch did not maintain his management hours on a time sheet. I do		
22	not agree with Mr. Taylor's implication that this is somehow inappropriate. Mr. Hoesch		

is the owner of the utility. Mr. Hoesch knows better than anyone on how much time he
 spends on the managerial activities of his Company.

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# Q. Do you agree with Mr. Taylor's statements on page 15, lines 10 and 11 that Mr. Hoesch's hours are inflated?

No. The management activities listed on Schedule 2 that was attached to 5 Α. my direct testimony are a reasonable summary of management functions being performed 6 by Mr. Hoesch., The Company listed what the Company believes is the minimum, 7 maximum, and average time it takes the manager of the Company to perform these 8 activities. These times were not picked out of the air. These times are based on Mr. 9 Hoesch's years of experience performing these activities. Mr. Taylor claims to have 10 examined each line and has concluded these items are overstated. Let's take a look at 11 some of these management activities in the four categories that are listed on schedule 2 12 which was attached to my direct testimony, and. that Mr. Taylor has concluded are 13 14 overstated.

In the weekly category Mr. Hoesch spends an average of 65 hours a year 15 interacting with customers. That is one hour and fifteen minutes per week. Interacting 16 with customers includes such items as billing questions, service questions, customers 17 pointing out items such as leaks, and just listening to customers concerns such as how 18 their neighbor is wasting water. A reasonable person would conclude that 75 minutes a 19 week is a reasonable estimate of time spent interacting with customers. Another item in 20 the weekly category is the average time of 104 hours per year Mr. Hoesch spends 21 reviewing correspondence and billing statements. These billing statement are not the 22 quarterly bills described elsewhere in Mr. Hoesch's management activities, but, are the 23

bills received from various vendors. This management activity averages two hours per
 week.

In the monthly category Mr. Hoesch spends an average of 60 hours per year 3 reviewing the Company's vendor proposals, financial records, and bills. That is five 4 hours per month. Reviewing vendor proposals may be done orally or in written form and 5 include such items as discussing services required by the Company. The financial records 6 and bills are the items that Mr. Hoesch provides to and discusses with his CPA and 7 conversely the items the CPA provides to Mr. Hoesch. For example, just reviewing the 8 Company's monthly profit and loss statement may take an hour per month. A reasonable 9 person would conclude that five hours per month is a reasonable estimate of time spent 10 for the owner of the Company to review vendor proposals, financial records, and bills. 11

In the quarterly category Mr. Hoesch spends an average of 26 hours per year overseeing the collection of payments from customers. This includes reviewing the accounts receivables and preparation of delinquent notices for past due accounts. That is six and one-half hours per quarter. A reasonable person would conclude that six and onehalf hours per quarter is a reasonable estimate of time spent for the owner of the Company to review collection of payments from customers.

In the annual category Mr. Hoesch spends an average of 14 hours on the PSC
annual report ("report" or "annual report"). Mr. Hoesch fills out the annual report by
hand. His time includes gathering the information for the report from the Company's
records and the Company's accountant, transferring of prior year data, updating data, and
submitting the completed report to the Commission. Mr. Hoesch may also spend some

time in talking to Staff if he has questions and definitely talking to Staff if the filed report
 has any deficiencies that need to be corrected.

I can go through each line item on Schedule 2 that was attached to my direct testimony with the Commission and I believe the Commission would agree that the management activity and time spent on that management activity are what a reasonable person would conclude.

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Q. Do you agree with Mr. Taylor's statements that it is likely that Mr. Hoesch did not record all of his activities in his time reporting?

Yes. The Company has provided additional evidence of Mr. Hoesch's 9 Α. time spent on performing management activities of the Company. The Company also 10 realizes that this additional information is still lacking. For instance, as operator Mr. 11 Hoesch collects monthly water samples, prepares the paperwork for each sample, and 12 drops the samples off for testing. As manager, he reviews the results of the water 13 samples provided by the Missouri Department of Natural Resources ("DNR"). He also 14 does the same task an additional two times a year for the water samples that are required 15 by DNR for the annual water quality report. The difference is these two samples are 16 dropped off in Saint Louis for testing. The annual water quality report is reviewed by 17 Mr. Hoesch as manager and he as the manager oversees the distribution of the report to 18 the Company's customers. These tasks probably take on an annual basis, 15 to 20 hours 19 20 of Mr. Hoesch's time.

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22 Hoesch's salary?

Q.

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Is the Company asking for this additional task to be included in Mr.

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1	A. No. The Company is not asking for any additional salary compensation		
2	even though the Company believes the operational duties above are clearly above what		
3	Mr. Hoesch included in his time sheets. However, the Company believes these types of		
4	oversights are may be recovered by the Company since the Company is requesting the		
5	Commission use the average hours for management activities as shown on my schedule		
6	2. The average hours may understate some management activities of the Company while		
7	possibly overstating other activities, but are designed to fairly compensate Mr. Hoesch.		
8	The Company also believes as Mr. Hoesch continues to improve his time record		
9	keeping that the amount of time reportedly worked by Mr. Hoesch on the operational and		
10	management activities of the Company will be greater than what the Company is		
11	requesting in this case.		
12	Q. Do you agree with Mr. Taylor's analysis of Mr. Hoesch's management		
12 13	Q. Do you agree with Mr. Taylor's analysis of Mr. Hoesch's management hours as shown on Mr. Tylor's schedule MJT-r6?		
13	hours as shown on Mr. Tylor's schedule MJT-r6?		
13 14	hours as shown on Mr. Tylor's schedule MJT-r6? A. No. It is obvious when reviewing this schedule that Mr. Taylor is		
13 14 15	hours as shown on Mr. Tylor's schedule MJT-r6? A. No. It is obvious when reviewing this schedule that Mr. Taylor is attempting to justify Staff's salary position after the fact. For example, Mr. Taylor thinks		
13 14 15 16	<ul> <li>hours as shown on Mr. Tylor's schedule MJT-r6?</li> <li>A. No. It is obvious when reviewing this schedule that Mr. Taylor is attempting to justify Staff's salary position after the fact. For example, Mr. Taylor thinks Mr. Hoesch only talks to customers, reviews correspondence and billing statements on</li> </ul>		
13 14 15 16 17	<ul> <li>hours as shown on Mr. Tylor's schedule MJT-r6?</li> <li>A. No. It is obvious when reviewing this schedule that Mr. Taylor is attempting to justify Staff's salary position after the fact. For example, Mr. Taylor thinks Mr. Hoesch only talks to customers, reviews correspondence and billing statements on average fifteen minutes a week. He also seems to think that an average amount of time</li> </ul>		
13 14 15 16 17 18	<ul> <li>hours as shown on Mr. Tylor's schedule MJT-r6?</li> <li>A. No. It is obvious when reviewing this schedule that Mr. Taylor is attempting to justify Staff's salary position after the fact. For example, Mr. Taylor thinks Mr. Hoesch only talks to customers, reviews correspondence and billing statements on average fifteen minutes a week. He also seems to think that an average amount of time two hours and fifteen minutes a month is sufficient to for Mr. Hoesch to review vendor</li> </ul>		
13 14 15 16 17 18 19	<ul> <li>hours as shown on Mr. Tylor's schedule MJT-r6?</li> <li>A. No. It is obvious when reviewing this schedule that Mr. Taylor is attempting to justify Staff's salary position after the fact. For example, Mr. Taylor thinks Mr. Hoesch only talks to customers, reviews correspondence and billing statements on average fifteen minutes a week. He also seems to think that an average amount of time two hours and fifteen minutes a month is sufficient to for Mr. Hoesch to review vendor proposals, all of the Company's financial records and any interaction with his CPA. One</li> </ul>		

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1	obvious to the Company the average times listed by Mr. Taylor were manipulated to			
2	justify Staff's position on salary after the fact.			
3	Q. Do you agree with Mr. Taylor's statements on page 16, lines 4 and 6			
4	that since Staff included expenses for a CPA that Mr. Hoesch's time spent on			
5	financial aspects of the Company would be reduced?			
6	A. I believe that the five hours per month Mr. Hoesch spends reviewing the			
17	financial records, vendor proposals, and bills of the Company is this low because the			
8	Company has an accountant that maintains the Company's financial records. The			
9	Company simply does not understand how Mr. Taylor and the Staff believe Mr. Hoesch			
10	spending an average of one hour nine minutes and approximately 23 seconds per week			
11	reviewing the financial records, vendor proposals, and bills of the Company is			
12	unreasonable.			
13	Q. Do you agree with Mr. Taylor's compensation calculations at the			
13 14	Q. Do you agree with Mr. Taylor's compensation calculations at the bottom of page 17 and the top of page 18 of his rebuttal testimony?			
14	bottom of page 17 and the top of page 18 of his rebuttal testimony?			
14 15	bottom of page 17 and the top of page 18 of his rebuttal testimony? A. No, his calculations are flawed and the Commission should ignore his			
14 15 16	bottom of page 17 and the top of page 18 of his rebuttal testimony?A.No, his calculations are flawed and the Commission should ignore hiscomparison.Mr. Taylor is dividing the proposed salary expenditures for the Company			
14 15 16 17	<ul> <li>bottom of page 17 and the top of page 18 of his rebuttal testimony?</li> <li>A. No, his calculations are flawed and the Commission should ignore his comparison. Mr. Taylor is dividing the proposed salary expenditures for the Company and Staff by the current annual revenues to arrive at significantly inflated percentages for</li> </ul>			
14 15 16 17 18	<ul> <li>bottom of page 17 and the top of page 18 of his rebuttal testimony?</li> <li>A. No, his calculations are flawed and the Commission should ignore his comparison. Mr. Taylor is dividing the proposed salary expenditures for the Company and Staff by the current annual revenues to arrive at significantly inflated percentages for his salary to revenue ratio. Mr. Taylor should have divided the proposed salaries by the</li> </ul>			
14 15 16 17 18 19	<ul> <li>bottom of page 17 and the top of page 18 of his rebuttal testimony?</li> <li>A. No, his calculations are flawed and the Commission should ignore his comparison. Mr. Taylor is dividing the proposed salary expenditures for the Company and Staff by the current annual revenues to arrive at significantly inflated percentages for his salary to revenue ratio. Mr. Taylor should have divided the proposed salaries by the proposed cost of service for the Company and Staff.</li> </ul>			
14 15 16 17 18 19 20	<ul> <li>bottom of page 17 and the top of page 18 of his rebuttal testimony?</li> <li>A. No, his calculations are flawed and the Commission should ignore his comparison. Mr. Taylor is dividing the proposed salary expenditures for the Company and Staff by the current annual revenues to arrive at significantly inflated percentages for his salary to revenue ratio. Mr. Taylor should have divided the proposed salaries by the proposed cost of service for the Company and Staff.</li> <li>Q. Does the Company believe there is any significance to this salary to</li> </ul>			
14 15 16 17 18 19 20 21	<ul> <li>bottom of page 17 and the top of page 18 of his rebuttal testimony?</li> <li>A. No, his calculations are flawed and the Commission should ignore his comparison. Mr. Taylor is dividing the proposed salary expenditures for the Company and Staff by the current annual revenues to arrive at significantly inflated percentages for his salary to revenue ratio. Mr. Taylor should have divided the proposed salaries by the proposed cost of service for the Company and Staff.</li> <li>Q. Does the Company believe there is any significance to this salary to revenue ratio used by Mr. Taylor?</li> </ul>			

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For instance, investment in plant can significantly impact this ratio. A company with a relatively low rate base such as Gascony Water would see this ratio decreased significantly if all other cost components in the cost of service are the same and rate base is increased because of a new well, well house and storage. In addition, the amount of time required to manage and operate a Company impacts the level of salary and thus impacts this ratio. Another impact on this type of ratio is the actual hourly rate of compensation.

Q. Do you agree with Mr. Taylor's statements on page 19, lines 17 thru
9 22 relating relying on memories for tasks performed in the past?

No. Mr. Taylor may be correct in his statement if he was referring to a 10 Α. one-time task. Mr. Taylor implies these management activities occurred a long time ago 11 and only occur occasionally. The majority of the management activities developed by the 12 Company are activities that are continually occurring. Mr. Hoesch has been performing 13 these management activities on a continuous basis for close to 40 years. Mr. Hoesch 14 knows how much time he spends even on the annual tasks such as the PSC annual report 15 and federal and state income tax filings. Most people know how long it takes to do 16 certain activities even if they only do that activity once a year. This is especially true for 17 activities we do not enjoy doing. 18

Q. Do you agree with Mr. Taylor's annual cost of compensation plus
travel per customer comparisons on page 23 of his rebuttal testimony?

A. No. Mr. Taylor has simply gathered information. His comparison refers to ten most recent cases but does not say anything about what companies are involved in these rate cases. Is he talking about electric utilities, companies with hundreds or even

thousands of customers, or even a small company with fifty customers within a quarter
 mile of a well with no storage. Mr. Taylor is doing an apple and pumpkin comparison.
 His comparison does not use any regulated water utility that is comparable to Gascony
 Water.

Q. Why do you state above that Mr. Taylor's annual cost of
compensation plus travel per customer comparison fails to use a regulated water
utility that is comparable to Gascony Water?

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I say that because Gascony Water is unique. There are regulated water 8 Α. utilities that share one or two of Gascony Waters characteristics, but any similarity stops 9 well short of all of Gascony Water's characteristics. There are companies with a similar 10 number of customers, other companies may have part-time and full-time customers, other 11 companies may have a six-and-a-half-mile distribution system, some may have a 12 swimming pool and a community building with a kitchen, and you may find one 13 company that has camper lots, but you will not find any regulated water utility in the 14 State of Missouri that has all of these characteristics. 15

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#### Q. Does Gascony Water have any other unique characteristics?

A. Yes. As Mr. Hoesch stated in his direct testimony, Gascony Village has
approximately 420 camper lot owners that are not water customers of Gascony Water.
These non-water customer lot owners have Company maintained facilities adjacent to
their property.

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Q. Do you agree with Mr. Taylor's statement on page 23, lines 16 and 17 of his rebuttal testimony that these time sheets have been fabricated?

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1	A. No. I believe Mr. Hoesch and I have clearly shown that even though Mr.		
2	Hoesch failed to document his management activities on his time sheets that our analysis		
3	is reasonable. Furthermore, because of the conservative nature of our analysis it is likely		
4	that Mr. Hoesch's actual time spent on management activities is greater than what the		
5	Company is recommending to recover in this case.		
6	<u>RENT EXPENSE</u>		
7	Q. Do you agree with Mr. Taylor's statement on page 25, line 24 that		
8	Staff has never had to go to Mr. Hoesch's house in St. Louis for any purpose?		
9	A. No, that statement is simply wrong. For instance, I performed the CCN		
10	auditing review at Mr. Hoesch's Saint Louis office.		
11	Q. Do you agree with Staff's methodology in calculating rent expense for		
12	the Gascony Village office?		
13	A. No. Staff ignores why the Company keeps an office in Mr. Hoesch's		
13 14	A. No. Staff ignores why the Company keeps an office in Mr. Hoesch's home located at Gascony Village. Simply, commercial space is not available for rent in		
14	home located at Gascony Village. Simply, commercial space is not available for rent in		
14 15	home located at Gascony Village. Simply, commercial space is not available for rent in the area. With the assistance of my supervisor, I developed the original rent expense of		
14 15 16	home located at Gascony Village. Simply, commercial space is not available for rent in the area. With the assistance of my supervisor, I developed the original rent expense of \$1,500 per year in the CCN case. At that point in time we determined what we thought it		
14 15 16 17	home located at Gascony Village. Simply, commercial space is not available for rent in the area. With the assistance of my supervisor, I developed the original rent expense of \$1,500 per year in the CCN case. At that point in time we determined what we thought it would cost the Company for similar commercial space. Current Staff ignores what it		
14 15 16 17 18	home located at Gascony Village. Simply, commercial space is not available for rent in the area. With the assistance of my supervisor, I developed the original rent expense of \$1,500 per year in the CCN case. At that point in time we determined what we thought it would cost the Company for similar commercial space. Current Staff ignores what it would actually cost to rent commercial space and develops a methodology that arbitrarily		
14 15 16 17 18 19	home located at Gascony Village. Simply, commercial space is not available for rent in the area. With the assistance of my supervisor, I developed the original rent expense of \$1,500 per year in the CCN case. At that point in time we determined what we thought it would cost the Company for similar commercial space. Current Staff ignores what it would actually cost to rent commercial space and develops a methodology that arbitrarily reduces the Company's rent expense. The Company takes the rent expense from the		

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	James M. Russo			
1	Q. Do you agree with Mr. Taylors statement on page 29 line 7 that states			
2	the Company is asking for a tracking mechanism for rate case expense?			
3	A. The Company is simply requesting that it be allowed the opportunity to			
4	recover any uncollected rate case expense by the Company in the event the Company has			
5	to file another rate case sooner than six years.			
6	Q.	Do you agree with Mr. Taylors statement on page 29, lines 16 and 17?		
7	А.	His percentage has no meaning as it is once again comparing apples, to		
8	pumpkins. If	Mr. Taylor wants to present this type of information to the Commission it		
9	would be app	ropriate to present the proposed normalized yearly rate case expense of		
10	\$3,000 as a p	ercentage to the proposed annual revenues of \$57,661 which results in a		
11	number of 5.2	percent.		
12	Q.	Do you agree with Mr. Taylors statement on page 30 related to the		
13	level of rate c	ase expense?		
14	А.	The Company agrees that rate case expense increases significantly any		
15	time a regulate	ed utility has to take disputed issues to hearing before the Commission.		
16	Q.	Do you agree with Mr. Taylor's percentage calculations on page 30 of		
17	his rebuttal te	estimony?		
18	А.	No, as I stated earlier these are just apple to pumpkin comparisons. If the		
19	Commission desired this information the correct way to present it to the Commission is			
20	the Company'	s proposed annual rate case expense (\$3,000) divided by the Company's		
21	proposed level	of revenue (\$57,671) which results in a percentage of 5.2 percent.		
22	Q.	Do you agree with Mr. Taylors statement on page 31 to normalize rate		
23	case expense	over a ten-year period?		

No. The Company reluctantly offered as an alternative to normalize rate 1 Å. case expense over an eight-year period. Ten years is setting a dangerous precedent and 2 likely disallows a portion of a legitimate expense if a rate case is filed in this time period. 3 The Company agrees with OPC that six years is the appropriate time period to normalize 4 5 this expense. Q. Do you agree with Mr. Taylors statement on page 31 that the 6 Commission could disallow 50 percent of rate case expense incurred in this case? 7 Yes, to the extent that the Commission has the authority to allow this type 8 Α. of disallowance. However, this disallowance would in effect punish the Company for 9 attempting to recover what the Company believes are just and reasonable expenses 10 related to the operation of Gascony Water. 11 RATE DESIGN 12 Do you agree with Mr. Robertson's statement that part-time 13 Q. customers visiting more frequently is a customer classification issue? 14 No. The Company does not see any evidence of the part-time customers 15 A. 16 meeting the definition of full-time customers. 17 Q. Do you agree with Mr. Robertson's statement that part-time customers visiting more frequently with more guests is not justification to increase 18 19 the part-time customer equivalent factor? No. Mr. Robertson ignored my sentence following my sentence describing 20 Α. the frequency of part-time customer visits and a greater number of guests that reads: 21 These longer visits and greater number of guests translate 22 into higher water consumption for the part-time customers. 23 24 Why is that second sentence so important? 25 Q.

The second sentence gets to the heart of the problem. The part-time rates 1 A. were developed with the assumption that part-time customers consumed 1,650 gallons of 2 water per quarter, or 530 gallons per month. Please see the development of flat rates used 3 in the CCN case which is schedule SUR-jr6 attached to my surrebuttal testimony. The 4 Staff did not realize at the time of the CCN case that the part-time customers would be 5 greater in number using a greater amount of water. It is reasonable to increase the 6 customer equivalent factor from .35 to .5 when considering this added water 7 consumption. Another factor not considered by Mr. Robertson is the added portion of all 8 system related costs required by the part-time customers scattered along the Company's 9 distribution system verse the full-time customers located near the well. 10 Do you agree with Mr. Robertson's statement that if the Commission 11 Q.

12 accepts the Company's position on the part-time customers equivalent factor that
13 the customer equivalent factor for the dump station also would need to be
14 increased?

A. Yes. I have increased the customer equivalent factor for the dump station
to 2.5 from the current customer equivalent factor of 1.65.

Q. What are the results design for the water operations of Gascony
Village?

A. The results of my proposed rate design for the water operations of
Gascony Village are in the box below:

	Quarterly Customer Charge Comparison Current Rates to Proposed Rates:			
Customer Type Current Rate Proposed Rate		Proposed Rate		
	Full time	\$103.33	\$125.10	
	Part time	\$ 36.88	\$ 62.55	
	Swimming Pool	\$368.16	\$750.62	
	Dump Station	\$170.74	\$312.76	
	Kitchen	\$ 58.39	\$250.21	
1			<u> </u>	
2	CUSTOMER APPLICATIO	<u>DNS</u>		
3	Q. What do you disagree with in Mr. Keisling's rebuttal testimony?			
4	A. Mr. Keisling states on page 3, lines 2 thru 4 of his rebuttal testimony:			
5 6 7 8 9	As Staff understands the Company's testimony, the Company seems to be implying that Staff is requiring the Company to acquire new customers within 30 days of the Report and Order. Staff is not making that recommendation.			
1	The Company is amazed that Staff jumped to this conclusion. The Company is			
2	fully aware that the Commission	fully aware that the Commission's Staff does not have the authority to mandate the		
3	Company to acquire new custo	Company to acquire new customers. The Company's disagreement is simply with Staff's		
4	wording in this recommendation	on. Staff's proposed	recommendation states:	
5 5 7 3 9 9	Ensure all new customers complete an application for service per the Company's tariff. This requirement should be completed within thirty (30) days of the effective date of the Commission order that resolves Case No. WR-2017-0343.			

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1	Agai	n, the Company's disagreement is that under the proposed wording of this	
2	recommenda	ation the Company would be in violation if no new customers apply for	
3	service with	in thirty days.	
4	Q.	s the Company believe this disagreement can be resolved?	
5	А.	Yes, this disagreement can easily be resolved by changing the way the	
6	recommenda	tion is worded.	
7	Q.	Does the Company have any suggestions?	
8	А.	Yes, the Company concerns would be met if Staff would change their	
9	recommenda	tion to incorporate Mr. Keisling's wording on page 3, lines 4 thru 6 of his	
10	rebuttal testi	mony. The recommendation would now read:	
11 12 13 14 15 16		The Company utilizes its existing customer application or any future new customers that want to take service from the Company. This requirement should be completed within thirty (30) days of the effective date of the Commission order that resolves Case No. WR-2017-0343.	
17 18	<u>MILEAGE</u>	EXPENSE	
19	Q.	Do you agree with OPC's recommendation that the State of	
20	Missouri's r	nileage rate be utilized instead of the federal mileage rate as stated in	
21	Ms. Roth's	rebuttal testimony on page 3, lines 6 thru 8?	
22	А.	No.	
23	Q.	Does Ms. Roth offer any support for OPC's recommendation?	
24	А.	No.	
25	Q.	What does the Company believe the Commission should approve as	
26	the mileage	reimbursement rate for the Company?	
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1	A. The Company believes the Commission should continue the practice					
2	allowing the Company to recover mileage reimbursement at the federal mileage rate.					
3	Q. Why does the Company believe the Commission should approve the					
4	federal mileage reimbursement rate for the Company?					
5	A. The federal mileage reimbursement rate allows the Company to recover all					
6	of the costs associated with owning and operating a vehicle. The state of Missouri					
7	mileage reimbursement rate is based on the state of Missouri's cost to operate the state					
8	fleet.					
9	Q. Does this conclude your surrebuttal testimony?					
10	A. Yes, it does.					

#### BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

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In the Matter of the Application of a Rate Increase for Gascony Water Company Inc.

Case No. WR-2017-0343

#### AFFIDAVIT OF JAMES M. RUSSO

## STATE OF MISSOURI )

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#### COUNTY OF MORGAN )

James M. Russo, of lawful age and being first duly sworn, deposes and states:

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1. My name is James M. Russo. I am a consultant hired by Gascony Water Company, Inc.

2. Attached hereto and made a part hereof for all purposes is my surrebuttal testimony.

3. I hereby swear and affirm that my statements contained in the attached testimony are true and correct to the best of my knowledge and belief.

James M. Russo

Consultant

Subscribed and sworn to me this 5<sup>th</sup> day of February 2018.

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Notary Public

My Commission expires 2/02/202[

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# Rate Making Income Statement-Water

	Operating Revenues at C	Current Rates	
1	Tariffed Rate Revenues *	\$	36,149
2	Other Operating Revenues *	\$	-
3	Total Operating Revenues	\$	36,149
4	* See "Revenues - Current Rates" for Details		

	Cost of Service		
	Item		Amount
1	Casual Labor-Contracted	\$	909
2	Maintainance of Miscellaneous Water Source Plant	\$	212
3	Electric Expenses	\$	1,628
4	Uncollectable Accounts	\$	217
5	Clerical Services	\$	1,656
6	Management Salaries	\$	27,510
7	Communication Expense	\$	1,181
8	Billing Materials	\$	534
9	IT Expense	\$	262
10	Outside Services Employed	\$	602
11	Maintainance of Miscellaneous Plant TDE	\$	244
12	Travel Expenses	\$	4,184
13	PSC Assessment	\$	271
14	Regulatory Expense	\$	200
15	Rate Case Expense	\$	3,000
16	Gascony Association Expense	\$	340
17	Bank Fees	\$	178
18	Supplies and Expenses	\$	491
	Rents-AGE	\$	4,369
20	Fuel Expense	\$	506
21	Maintainance of General Plant-AGE	\$	200
22	Sub-Total Operating Expenses	\$	48,694
	Property Taxes	\$	70
24	MO Franchise Taxes	\$	-
25	Employer FICA Taxes	\$	-
26	Federal Unemployment Taxes	\$	1,032
27	State Unemployment Taxes	\$	-
28	State & Federal Income Taxes	\$	-
29	Sub-Total Taxes	\$	1,102
30	Depreciation Expense	\$	3,358
31	Interest Expense	\$	-
32	Amortization of Utility Plant	\$	-
33	Sub-Total Depreciation/Interest/Amortization		3,358
34	Return on Rate Base	\$	4,143
35	Total Cost of Service	\$	57,297
36	Overall Revenue Increase Needed	\$	21,148

#### **Revenue Annualizations at Current Rates-Water**

#### Annualized Customer Counts and Customer Charge Revenues

	<u> </u>	Re	tail C	ustomers
Customer				Annual
Туре	Total	Rate *		Revenue
Residential-Full Time	26	\$ 103.33	\$	10,746
Residential-Part Time	156	\$ 36.88	\$	23,013
Pool House	1	\$ 368.16	\$	1,473
Dump Station	1	\$ 170.74	\$	683
Kitchen	1	\$ 58.39	\$	234
Total	185	738	\$	36,148.60
*monthly service charge				
Bulk Water Sales Sales to Other Public Author Late Charge Fees Tum-Off/Tum-On/Penalty ( Miscellaneous Revenues - Rents from Water Property Discounts Earned Total Other Revenues	Charges Service Line			
Total	Operating	Revenues		
Service Charges - Retail C	ustomers		\$	36,149
Other Operating Revenues			\$	
Total Operating Revenue:	s		\$	36,149

# **Development of Tariffed Rates-Water**

The Company proposes to keep the current quarterly rates.

The Company proposes that the current customer equivalent factors be changed.

Revenues Generated by Current Tariffed Rates	\$	36,149
Proposed Revenue Increase	\$	21,148
Percentage Increase Needed	58	8.504%

_	Current Service Charge		Proposed Service Charge		
Customer					
Туре					
Residential-Full Time	\$	103.33	\$	125.10	
Residential-Part Time	\$	36.88	\$	62.55	
Pool House	\$	368.16	\$	750.62	
Dump Station	\$	170.74	\$	312.76	
Kitchen	\$	58.39	S	250.21	

Meter equivalents:

is provide a

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	Number of	Current	Proposed	С	ustomer	Proposed
	Customers	Factor	Factor	Eq	uivalents	Rates
Residential-Full Time	26	1	1		26.0	\$ 125.10
Residential-Part Time	156	0.35	0.5		78.0	\$ 62.55
Pool House	1	3.56	6		6.0	\$ 750.62
Dump Station	1	1.65	2.5		2.5	\$ 312.76
Kitchen	1	0.565	2		2.0	\$ 250.21
			Total		114.50	
		Total cost of service:		\$	57,297	
		Rate per customer equivalent:		\$	125,10	

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#### **Revenue Annualizations at Proposed Rates-Water**

Annualized Customer Counts and Customer Charge Revenues **Retail Customers** Customer Annual Туре Rate \* Total Revenue **Residential-Full Time** 26 \$ 125.10 \$ 13,011 **Residential-Part Time** 156 \$ 62.55 \$ 39,032 Pool House 1 \$ 750.62 \$ 3,002 Dump Station \$ 312.76 \$ 1,251 1 Kitchen 1 \$ 250.21 \$ 1,001 \$ Total 185 57,297 monthly service charge } Other Operating Revenues Bulk Water Sales Sales to Other Public Authorities Late Charge Fees Turn-Off/Turn-On/Penalty Charges Miscellaneous Revenues - Service Lines Rents from Water Property - Tower Rental **Discounts Earned Total Other Revenues** \$ **Total Operating Revenues** Service Charges - Retail Customers \$ 57,297 Other Operating Revenues \$ \$ **Total Revenues at Proposed Rates** 57,297 Revenue Check - Proposed Rates vs. Current Rates Total Revenues at Proposed Rates ¢ 57,297 Total Revenues at Current Rates 36,149 \$ Increase In Revenues at Proposed Rates 21,148 S S Agreed-Upon Increase in Operating Revenues

21,148

#### **Retail Customer Bill Comparison-Water**

 Rates for Full Time Customer

 Current Base
 Proposed Base

Customer Charge<br/>\$103.33Customer Charge<br/>\$125.10

current service charge is quarterly charge

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#### **QUARTERLY BILL COMPARISON**

<b>Residential Full Time</b>		Residentia	l Part Time	Pool House			
Current Rates			Current Rates		Current Rates		
Customer Charge	\$	103.33	Customer Charge	\$ 36.88	Customer Charge	\$ 368.16	
Total Bill	\$	103.33	Total Bill	\$ 36.88	Total Bill	\$ 368.16	
Proposed Rates			Proposed Rates		Proposed Rates		
Customer Charge	\$	125.10	Customer Charge	\$ 62.55	Customer Charge	\$ 750.62	
Total Bill	\$	125.10	Total Bill	\$ 62.55	Total Bill	\$ 750.62	
INCREASES			INCREASES		INCREASES		
\$ Increase	\$21.77		\$ Increase	\$25.67	\$ Increase	\$382.46	
% Increase	2	1.07%	% Increase	69.61%	% Increase	103.88%	
Dump Station		Kitc	hen				
Current Rates			Current Rates				
Customer Charge	\$	170.74	Customer Charge	\$ 58.39		,	
Total Bill	\$	170.74	Total Bill	\$ 58,39			
Proposed Rates			Proposed Rates				
Customer Charge	\$	312.76	Customer Charge	\$ 250.21			
Total Bill	\$	312.76	Total Bill	\$ 250.21			
INCREASES			INCREASES				
\$ Increase	\$	142.02	\$ Increase	\$191.82			
% Increase	83.18%		% Increase	328.51%			

Schedule SUR-jr5

# George Hoesch WA-97-510

# DEVELOPMENT OF FLAT RATES

Assume full time customers use , gallons per quarter Common property except swimming pool considered part time						12,000				
Swimming (	000] es[			5 months activity dimensions fill vol evaporation splashing, loss	60 7 feat 5 inchei	40 s/mo	7500	gallons/yr gallons/mo gal/mo		
				shower	100 people 8 weeke	网络白色的复数白色色的白色白色白色的白色的白色的白色的白色的白色的白色的白色的白色的白色的白色				
				mísc use	6 gal	ni Gaya	an a	galions/mo gal/mo		
Customer	Annual use				QUAR	TERLY FLA	RATES	ennual		
Pool/Bath	213	Thousand	Gal				368.16	1472.64		
Kitchen	20	Thousand	Gal	Estimated use per	Company		58.39	233.55		
Dump Stat	90	Thousand	Gal	Estimated use per	Company		170.74	682.96		
Full time	980	Thousand	Gal				103,33	413.32		
Part lime	1,036	Thousand	Gal				36,88	147.52		
			1,650	Gallons per part-t	ime cuslomer	per quarter				
REVENUE	CHECK									
				Quarterly rales		Αлпι	ial Revenue			
Pool/Bath		368.16		\$	1,472.84					
	Olchen			58.39		\$	233,56			
1.1.2.1 Horizontal Alexandre	ump Station			170.74			682.96			
20 F	'ull lime custo	omers		103,33		\$	8,286,40			

38.88

157 Part lime customers

23,180.64 ŝ 5 33,816.20 Total Design rev difference 33,817.00 \$ (0.80) \$

Schulule SUR-SAG