

## **Exhibit A**

Date:

November 4, 2016

From:

Steve Weisenfels

Subj:

Request for 2000 DID numbers

To:

Rita Schmitz

As requested we submit the following information associated with our request for 500 DID numbers.

a. The business name, as well as the contact person's name, title and telephone number.

SSM Health St. Joseph Hospital – Lake St. Louis CenturyLink Account Number 301987770 Steve Weisenfels Senior Telecommunications Analyst

Telephone: 314-989-3032

Email: steven.weisenfels@ssmhealth.com

b. A detailed explanation regarding why the specific number ranges are needed.

We will expanding patient care at this facility to include 80 additional inpatient rooms and supporting departments in second quarter of 2017. At that time we will need to add a range of additional direct inward dial numbers. Handling of our incoming calls would be streamlined for callers if we were able to obtain a block of 500 consecutive direct inward dial numbers in the 636 area code.

c. The total number of telephone numbers currently in service and the date the new numbers will be activated if the numbering request is approved.

Currently we have 1,500 DID telephone numbers at our SSM Health St. Joseph Hospital – Lake St. Louis location delivered via three CenturyLink PRI trunks.



(314) 647 1037 fax

List of all number blocks currently assigned to customer:

Beginning with	Ending with	
636-625-5200	636-625-5299	100
636-625-5300	636-625-5399	100
636-625-5400	636-625-5499	100
636-625-7700	636-625-7799	100
636-625-7800	636-625-7899	100
636-755-3000	636-755-3099	100
636-755-3100	636-755-3199	100
636-755-3200	636-755-3299	100
636-755-3300	636-755-3399	100
636-755-3400	636-755-3499	100
636-755-3500	636-751/3599	100
636-755-3600	636-755-3699	100
636-755-3700	636-755-3799	100
636-755-3800	636-755-3899	100
636-755-3900	636-755-3999	100
		1500

d. The total number of telephone numbers which will be activated [when].

All will need to be activated at the end of March, 2017 and delivered to our telephone system via the current CenturyLink PRI trunks.

e. If the customer is moving, what will be done with the current numbers after appropriate aging (i.e. will the old numbers be returned to the provider)?

We are not moving. No changes are to be made to current direct inward dial numbers.

f. The anticipated expenses and/or problems that the business may incur if the numbering request is denied.

Denial of the numbering request is not acceptable for our best business practices.

Steve Weisenfels

Steve Welsenals

Senior Telecommunications Analyst