

EX 1

FILED
December 20, 2007
Data Center
Missouri Public
Service Commission

Laclede Gas Company ST. LOUIS, MO 63171

SERVICE AT: 3931 MINNESOTA AVE 2FL

ACCT NO: 574751-011-7 DEPOSIT: 0.00 RATE: RG

AVERAGE GAS COST PER THERM: 1.02940 DEGREE DAYS: 247

PRESENT READING	PREVIOUS READING	USAGE (CCF)	BTU FACTOR	THERMS
5967	5846	121	1.023	123.8

ESTIMATED AMOUNT: 195.63

CURRENT CHARGES: 195.63

AMOUNT DUE: \$195.63

PAYMENT DUE BY 11-13-06 DELINQUENT AFTER 11-21-06

RETURN THIS STUB TO: LACLEDE GAS COMPANY, DRAWER 2, ST. LOUIS, MO 63171

AMOUNT DUE: \$195.63 AMOUNT PAID: _____

PAYMENT DUE BY 11-13-06 DELINQUENT AFTER 11-21-06

Dollar Help - Check One!
☐ \$1 ☐ \$2 ☐ \$5

XXXXXXXXXXXXXXXXXXXX

CESAR ALBA
3931 MINNESOTA AVE 2FL
ST LOUIS, MO 63118

57475101170000195634

12049

Laclede Gas Company DRAWER 2 ST. LOUIS, MO 63171

SERVICE AT: 3931 MINNESOTA AVE 2FL

ACCT NO: 574751-011-7 DEPOSIT: 0.00 RATE: RG

AVERAGE GAS COST PER THERM: 1.05964 DEGREE DAYS: 539

PRESENT READING	PREVIOUS READING	USAGE (CCF)	BTU FACTOR	THERMS
6234	5967	267	1.028	274.5

ESTIMATED AMOUNT: 198.56

GAS ARREARS/LATE PAY: 198.56

CURRENT CHARGES: 343.99

AMOUNT DUE: \$542.55

PAYMENT DUE BY 12-13-06 DELINQUENT AFTER 12-26-06

RETURN THIS STUB TO: LACLEDE GAS COMPANY, DRAWER 2, ST. LOUIS, MO 63171

AMOUNT DUE: \$542.55 AMOUNT PAID: _____

PAYMENT DUE BY 12-13-06 DELINQUENT AFTER 12-26-06

Dollar Help - Check One!
☐ \$1 ☐ \$2 ☐ \$5

XXXXXXXXXXXXXXXXXXXX

CESAR ALBA
3931 MINNESOTA AVE 2FL
ST LOUIS, MO 63118

57475101170000542555

11539

Complainant Exhibit No. 1
Date 11-07-07 Case No. CC-2007-0000
Reporter KF

Complainant Ex 1

Laclede Gas Company

DRAWER 2
ST LOUIS, MO 63171



FIRST CLASS MAIL
U.S. POSTAGE PAID
POST CARD RATE
PERMIT NO. 125

SERVICE AT 3931 MINNESOTA AVE 2FL

ACCT NO 574751-011-7 DEPOSIT 0.00 RATE RG

PRESORTED

AVERAGE GAS COST PER THERM: .97216 DEGREE DAYS 1027

PRESENT READING	PREVIOUS READING	USAGE (OCF)	X BTU FACTOR	THERMS
3767	3533	234	1.033	241.7

ACTUAL READING AMOUNT

GAS ARREARS/LATE PAY 508.24
CURRENT CHARGES 285.99

AMOUNT DUE \$794.23

PAYMENT DUE BY 03-16-07 DELINQUENT AFTER 03-27-07

RETURN THIS STUB TO: LACLEDE GAS COMPANY DRAWER 2, ST LOUIS, MO 63171

AMOUNT DUE \$794.23

AMOUNT PAID

PAYMENT DUE BY 03-16-07

DELINQUENT AFTER 03-27-07

Dollar Help - Check One!

☐ \$1 ☐ \$2 ☐ \$5



CESAR ALBA
3931 MINNESOTA AVE 2FL
ST LOUIS, MO 63118

BILL DETAIL	AMOUNT
PRIOR GAS BALANCE	508.75
LATE PAYMENT CHRG GAS	7.51
CHARGE FOR GAS SVC 01-31-07 TO 03-02-07	274.55
(INCLUDES A MONTHLY ISRS CHARGE OF 0.45)	
ST LOUIS CITY TAX	11.44
ACCOUNT BALANCE	794.23

HELP SOMEONE IN NEED. GIVE TO DOLLAR HELP. CHECK A RED BOX TO ADD A DONATION TO EACH MONTH'S GAS BILL.

57475101170000794233

112711

Laclede Gas Company

DRAWER 2
ST. LOUIS, MO 63171



NO PUBLIC SEC
COM
(800) 392-4211

CESAR ALBA
3931 MINNESOTA AVE 2FL
ST LOUIS, MO 63118

Appendix 4

SERVICE AT 3931 MINNESOTA AVE 2FL					BILL DETAIL		AMOUNT
ACCT NO. 574751-011-7 DEPOSIT 0.00 RATE RG					PRIOR GAS BALANCE		542.55
AVERAGE GAS COST PER THERM .97803 DEGREE DAYS 1618					PAYMENT THANK YOU		196.00
PRESENT READING	PREVIOUS READING	USAGE (CCF)	X BTU FACTOR	THERMS	LATE PAYMENT CHRG GAS		5.20
6190	5846	0			BILL ADJUSTMENT		503.62
3296	3222	418	1.029	430	LATE PAYMENT CHRG GAS		8.13
		418			CHARGE FOR GAS SVC 10-12-06 TO 01-02-07		516.60
					(INCLUDES A MONTHLY ISRS CHARGE OF \$.22)		
					ST LOUIS CITY TAX		21.52
					ACCOUNT BALANCE		378.12
ACTUAL READING-METER CHANGE					CORRECTED BILL		
GAS CREDIT/LATE PAY					HELP SOMEONE IN NEED. GIVE TO DOLLAR HELP. CHECK A RED BOX TO ADD A DONATION TO EACH MONTH'S GAS BILL.		
CURRENT CHARGES					EMERGY SAVINGS TIP -TURN YOUR THERMOSTAT DOWN AT NIGHT EACH DEGREE LOWER SAVES MONEY ON YOUR HEATING BILLS		
AMOUNT DUE							
PAYMENT DUE BY 01-25-07 DELINQUENT AFTER 02-02-07							

\$50.00
1/23/07
11958

Laclede Gas Company

ST. LOUIS, MO 63171

SERVICE AT 3931 MINNESOTA AVE 2FL

ACCT NO 574751-011-7 DEPOSIT 0.00 RATE RG

AVERAGE GAS COST PER THERM: 97396 DEGREE DAYS 899

PRESENT READING	PREVIOUS READING	USAGE (CCF)	BTU FACTOR	THERMS
3533	3296	237	1.039	246.2

ACTUAL READING AMOUNT

GAS ARREARS 209.72

CURRENT CHARGES 291.01

AMOUNT DUE \$500.73

PAYMENT DUE BY 02-14-07 DELINQUENT AFTER 02-23-07

AMOUNT DUE \$500.73 AMOUNT PAID

PAYMENT DUE BY 02-14-07 DELINQUENT AFTER 02-23-07

Dollar Help - Check One!

☐ \$1 ☐ \$2 ☐ \$5

BILL DETAIL	AMOUNT
PRIOR GAS BALANCE	378.12
PAYMENT THANK YOU	168.40
CHARGE FOR GAS SVC 01-02-07 TO 01-31-07 (INCLUDES A MONTHLY ISRS CHARGE OF \$.45)	279.37
ST LOUIS CITY TAX	11.64
ACCOUNT BALANCE	500.73

DISCONNECT DATE FEB 23, 2007

SEE ENCLOSED NOTICE

WE MAY REPORT YOUR PAYMENT PERFORMANCE TO CREDIT REPORTING AGENCIES TO THE EXTENT PERMITTED BY LAW.

RETURN THIS STUB TO LACLEDE GAS COMPANY DRAWER 2 ST. LOUIS MO 63171



CESAR ALBA
3931 MINNESOTA AVE 2FL
ST LOUIS, MO 63118

57475101170000500733

00587

Laclede Gas Company

DRAWER 2
ST. LOUIS, MO 63171

SERVICE AT 3931 MINNESOTA AVE 2FL

ACCT NO 574751-011-7 DEPOSIT 0.00 RATE RG

AVERAGE GAS COST PER THERM: 69656 DEGREE DAYS 351

PRESENT READING	PREVIOUS READING	USAGE (CCF)	BTU FACTOR	THERMS
3815	3767	48	1.029	49.4

ACTUAL READING AMOUNT

GAS ARREARS/LATE PAY 806.14

CURRENT CHARGES 70.30

AMOUNT DUE \$876.44

PAYMENT DUE BY 04-27-07 DELINQUENT AFTER 05-08-07

AMOUNT DUE \$876.44 AMOUNT PAID

PAYMENT DUE BY 04-27-07 DELINQUENT AFTER 05-08-07

Dollar Help - Check One!

☐ \$1 ☐ \$2 ☐ \$5

BILL DETAIL	AMOUNT
PRIOR GAS BALANCE	794.23
LATE PAYMENT CHRG GAS	11.91
CHARGE FOR GAS SVC 03-02-07 TO 04-02-07 (INCLUDES A MONTHLY ISRS CHARGE OF \$.45)	67.49
ST LOUIS CITY TAX	2.81
ACCOUNT BALANCE	876.44

DISCONNECT DATE MAY 08, 2007

SEE ENCLOSED NOTICE

WE MAY REPORT YOUR PAYMENT PERFORMANCE TO CREDIT REPORTING AGENCIES TO THE EXTENT PERMITTED BY LAW.

RETURN THIS STUB TO LACLEDE GAS COMPANY DRAWER 2 ST. LOUIS MO 63171



CESAR ALBA
3931 MINNESOTA AVE 2FL
ST LOUIS, MO 63118

57475101170000876447

01731

Appendix 7

LA CLEDE GAS COMPANY
STATEMENT OF BILLS & PAYMENTS
FEBRUARY 09, 2007

ALBA, CESAR
3931 MINNESOTA AVE 2FL
ST LOUIS, MO 63118

DEPT. 9

PAGE 0001

SERVICE ADDRESS: 3931 MINNESOTA AVE 2FL
ACCT. NO: 574751-011

DATE	TRANSACTION	SERVICE DATES FROM - TO	METER READING	THERMS	BILLS/ PAYMENTS	BALANCE
10-19-06	BALANCE AS OF 10-19-06					0.00
10-19-06	SERVICE INITIATION FEE				36.00	36.00
10-31-06	REBILL		5967E	123.8	159.63	195.63
11-24-06	LATE PAY CHRG-GAS SERVICE	10/12/06-10/27/06			2.93	198.56
12-01-06	REBILL		6234E	274.5	343.99	542.55
12-19-06	METER CHANGE-REMOVE METER X00006190	10/27/06-11/29/06				
12-19-06	METER CHANGE-REMOVE METER X00006190	SET METER X00005222				
12-26-06	PAYMENT-GAS SERVICE	SET METER X00005222				
12-28-06	LATE PAY CHRG-GAS SERVICE				196.00	346.55
01-12-07	LATE PAY CREDIT-GAS SERVICE				5.20	351.75
01-12-07	BILL ADJUSTMENT CREDIT				8.13	343.62
01-12-07	REBILL		3296R	430.1	503.62	160.00
01-18-07	PAYMENT-GAS SERVICE	10/12/06-01/02/07			538.12	378.12
01-24-07	PAYMENT-GAS SERVICE		3533R	246.2	118.40	259.72
02-02-07	BILL	01/02/07-01/31/07			50.00	209.72
	TOTAL ACCOUNT BALANCE				291.01	500.73

THE ABOVE ACCOUNT BALANCE DOES NOT REFLECT
ANY BUDGET OR PAYMENT ARRANGEMENTS YOU MAY
HAVE MADE. REFER TO YOUR LAST BILL FOR
INFORMATION ON YOUR AMOUNT DUE.

EXPLANATION OF METER READING CODES

- R - REGULAR READING
- S - CUSTOMER READING
- E - ESTIMATE

APPENDIX A

Vitt Heating & Air Conditioning

719 MORGANFORD ROAD
ST. LOUIS, MO 63116
351-5580



ask about TV Shop-A-Rama

0037

CHECK LIST		QUANTITY	TECHNICAL PART DESCRIPTION	PRICE	AMOUNT
☐ COMPRESSOR		1	1/4" GAS COCK		7.74
☐ SUCTON		1	1/2" GAS COCK w/ 1/8" NIPPLE		34.60
☐ HEAD		1	3/4" GAS COCK		7.80
☐ VOLTAGE		1	1/2" x 1/4" NIPPLE		1.54
☐ ELECTRICAL CONNECTIONS		1	3/4" x 1/2" NIPPLE		10.98
☐ CONTACTS TIGHT & CLEAN		1	3/4" x 1/2" NIPPLE		3.20
☐ OIL LEVEL & CONDITION		1	3/4" x 1/2" NIPPLE		2.52
☐ CONDENSER COIL		1	3/4" x 1/2" NIPPLE		2.56
☐ CLEAN COIL & CHECK FAN COND.		1	3/4" x 1/2" NIPPLE		14.70
☐ EVAPORATOR		1	3/4" x 1/2" NIPPLE		1.98
☐ REFRIGERANT		1	3/4" x 1/2" NIPPLE		1.56
☐ LEAK		1	3/4" x 1/2" NIPPLE		2.34
☐ FAN AND MOTOR		1	3/4" x 1/2" NIPPLE		
☐ VOLTAGE		1	3/4" x 1/2" NIPPLE		
☐ ELECTRICAL CONNECTIONS		1	3/4" x 1/2" NIPPLE		
☐ CONTACTS TIGHT & CLEAN		1	3/4" x 1/2" NIPPLE		
☐ FAN PULLEY ADJUST (BELT)		1	3/4" x 1/2" NIPPLE		
☐ CHECK LUB BEARINGS & MOTOR		1	3/4" x 1/2" NIPPLE		
☐ OIL		1	3/4" x 1/2" NIPPLE		
☐ EVAPORATOR COIL		1	3/4" x 1/2" NIPPLE		
☐ CLEAN COIL & CHECK FAN		1	3/4" x 1/2" NIPPLE		
☐ ENT DR - F LUG WB		1	3/4" x 1/2" NIPPLE		
☐ ENT WB - F LUG WB		1	3/4" x 1/2" NIPPLE		
☐ CONDENSATE AREAS		1	3/4" x 1/2" NIPPLE		
☐ INSPECT & CLEAN DRAIN PAN		1	3/4" x 1/2" NIPPLE		
☐ INSPECT & CLEAN DRAIN		1	3/4" x 1/2" NIPPLE		
☐ AIR FILTERS		1	3/4" x 1/2" NIPPLE		
☐ CLEANED		1	3/4" x 1/2" NIPPLE		
☐ REPLACED		1	3/4" x 1/2" NIPPLE		
☐ HEATING ASSY.		1	3/4" x 1/2" NIPPLE		
☐ BURNER & HEAT EXCHANGER		1	3/4" x 1/2" NIPPLE		
☐ FUEL SUPPLY & PRESSURE		1	3/4" x 1/2" NIPPLE		
☐ PILOT ASSEMBLY		1	3/4" x 1/2" NIPPLE		
☐ FLAME ADJUSTMENT		1	3/4" x 1/2" NIPPLE		
☐ PRIMARY RELAY & FLUE		1	3/4" x 1/2" NIPPLE		
☐ FAN & LIMIT SWITCH OPER.		1	3/4" x 1/2" NIPPLE		
☐ BLOWER ASSEMBLY		1	3/4" x 1/2" NIPPLE		
☐ RY VALVE		1	3/4" x 1/2" NIPPLE		
☐ STRIP HEAT		1	3/4" x 1/2" NIPPLE		
☐ DEFROST CYCLE		1	3/4" x 1/2" NIPPLE		
☐ ELECTRICAL COMPT'S.		1	3/4" x 1/2" NIPPLE		
☐ RELAYS		1	3/4" x 1/2" NIPPLE		
☐ OVERLOAD		1	3/4" x 1/2" NIPPLE		
☐ THERMOSTAT		1	3/4" x 1/2" NIPPLE		
☐ O.K.		1	3/4" x 1/2" NIPPLE		
☐ RELOCATE		1	3/4" x 1/2" NIPPLE		
TRAVEL TIME					
TIME ARRIVED					
TIME DEPARTED					
TRAVEL TIME					
MILEAGE					
ENDING					
START -					
T O H					
MILES					
X MR. =					
X MRS. =					
TRIP CHARGE \$					

CHECK LIST		QUANTITY	TECHNICAL PART DESCRIPTION	PRICE	AMOUNT
☐ COMPRESSOR		1	1/4" GAS COCK		7.74
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☐ EVAPORATOR COIL		1	3/4" x 1/2" NIPPLE		
☐ CLEAN COIL & CHECK FAN		1	3/4" x 1/2" NIPPLE		
☐ ENT DR - F LUG WB		1	3/4" x 1/2" NIPPLE		
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☐ CONDENSATE AREAS		1	3/4" x 1/2" NIPPLE		
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☐ AIR FILTERS		1	3/4" x 1/2" NIPPLE		
☐ CLEANED		1	3/4" x 1/2" NIPPLE		
☐ REPLACED		1	3/4" x 1/2" NIPPLE		
☐ HEATING ASSY.		1	3/4" x 1/2" NIPPLE		
☐ BURNER & HEAT EXCHANGER		1	3/4" x 1/2" NIPPLE		
☐ FUEL SUPPLY & PRESSURE		1	3/4" x 1/2" NIPPLE		
☐ PILOT ASSEMBLY		1	3/4" x 1/2" NIPPLE		
☐ FLAME ADJUSTMENT		1	3/4" x 1/2" NIPPLE		
☐ PRIMARY RELAY & FLUE		1	3/4" x 1/2" NIPPLE		
☐ FAN & LIMIT SWITCH OPER.		1	3/4" x 1/2" NIPPLE		
☐ BLOWER ASSEMBLY		1	3/4" x 1/2" NIPPLE		
☐ RY VALVE		1	3/4" x 1/2" NIPPLE		
☐ STRIP HEAT		1	3/4" x 1/2" NIPPLE		
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☐ RELAYS		1	3/4" x 1/2" NIPPLE		
☐ OVERLOAD		1	3/4" x 1/2" NIPPLE		
☐ THERMOSTAT		1	3/4" x 1/2" NIPPLE		
☐ O.K.		1	3/4" x 1/2" NIPPLE		
☐ RELOCATE		1	3/4" x 1/2" NIPPLE		
TRAVEL TIME					
TIME ARRIVED					
TIME DEPARTED					
TRAVEL TIME					
MILEAGE					
ENDING					
START -					
T O H					
MILES					
X MR. =					
X MRS. =					
TRIP CHARGE \$					

TERMS: DUE UPON COMPLETION

I HAVE THE AUTHORITY TO ORDER THE ABOVE WORK AND DO SO ORDER AS OUTLINED ABOVE. IT IS AGREED THAT THE SELLER WILL RETAIN TITLE TO ANY EQUIPMENT OR MATERIAL FURNISHED UNTIL FINAL & COMPLETE PAYMENT IS MADE AND IF SETTLEMENT IS NOT MADE AS AGREED, THE SELLER SHALL HAVE THE RIGHT TO REMOVE SAME AND THE BUYER SHALL BE HELD HARMLESS FOR ANY DAMAGES RESULTING FROM THE REMOVAL THEREOF.

AUTHORIZED SIGNATURE

ABOVE ORDERED WORK HAS BEEN COMPLETED AND I ACKNOWLEDGE RECEIPT OF MY COPY.

X Carson M. C. 12/20/00

DATE

HBC E

Laclede Gas Company

DRAWER 2
ST. LOUIS, MO 63171



PRESORTED

FIRST CLASS MAIL
U.S. POSTAGE PAID
POST CARD RATE
PERMIT NO. 735

SERVICE AT 7050 DARTMOUTH AVE 2FL

ACCT NO 361013-006-2 DEPOSIT 0.00 RATE RG

AVERAGE GAS COST PER THERM: .63543 DEGREE DAYS 668

PRESENT READING	PREVIOUS READING	USAGE (CCF)	X BTU FACTOR	THERMS
5277	5220	57	1.029	58.7

ACTUAL READING AMOUNT

CURRENT CHARGES 79.91

AMOUNT DUE \$79.91

PAYMENT DUE BY 01-05-05 DELINQUENT AFTER 01-11-05

AMOUNT DUE \$79.91

PAYMENT DUE BY 01-05-05
DELINQUENT AFTER 01-11-05

AMOUNT PAID

DOLLAR
HELP

BILL DETAIL	AMOUNT
PRIOR GAS BALANCE	37.47
PAYMENT THANK YOU	37.47
CHARGE FOR GAS SVC 11-17-04 TO 12-17-04 (INCLUDES A MONTHLY ISRS CHARGE OF \$4.45)	72.72
UNIVERSITY CI TAX	7.19
ACCOUNT BALANCE	79.91

HELP SOMEONE IN NEED. GIVE TO DOLLAR-HELP. CHECK
THE RED BOX BELOW TO ADD \$1 TO EACH MONTH'S GAS BILL.

WANT TO PAY BY INTERNET? BY PHONE? BY CREDIT CARD?
SEE THE BACK OF THIS BILL FOR MORE INFORMATION.



CESAR ACBA
7050 DARTMOUTH AVE 2FL
ST LOUIS, MO 63130

36101300620000079912

13111

Laclede Gas Company

DRAWER 2
ST. LOUIS, MO 63171



PRESORTED

FIRST CLASS MAIL
U.S. POSTAGE PAID
POST CARD RATE
PERMIT NO. 735

SERVICE AT 7050 DARTMOUTH AVE 2FL

ACCT NO 361013-006-2 DEPOSIT 0.00 RATE RG

AVERAGE GAS COST PER THERM: .56048 DEGREE DAYS 783

PRESENT READING	PREVIOUS READING	USAGE (CCF)	X BTU FACTOR	THERMS
5469	5397	72	1.033	74.4

ACTUAL READING AMOUNT

GAS ARREARS/LATE PAY 78.51

CURRENT CHARGES 87.64

AMOUNT DUE \$156.15

PAYMENT DUE BY 03-07-05 DELINQUENT AFTER 03-16-05

AMOUNT DUE \$156.15

PAYMENT DUE BY 03-07-05
DELINQUENT AFTER 03-16-05

AMOUNT PAID

DOLLAR
HELP

BILL DETAIL	AMOUNT
PRIOR GAS BALANCE	147.41
PAYMENT THANK YOU	79.91
LATE PAYMENT CHRG GAS 1-20-05 - 02-18-05	1.01
CHARGE FOR GAS SVC 01-20-05 TO 02-18-05 (INCLUDES A MONTHLY ISRS CHARGE OF \$4.62)	79.75
UNIVERSITY CI TAX	7.89
ACCOUNT BALANCE	156.15

HELP SOMEONE IN NEED. GIVE TO DOLLAR-HELP. CHECK
THE RED BOX BELOW TO ADD \$1 TO EACH MONTH'S GAS BILL.



CESAR ACBA
7050 DARTMOUTH AVE 2FL
ST LOUIS, MO 63130

36101300620000156158

12621

MISS 12-18-04 to 1-19-05