

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

William Rapp,	)	
	)	
Complainant,	)	
	)	
v.	)	<u>Case No. GC-2007-0164</u>
	)	
Laclede Gas Company,	)	
	)	
Respondent.	)	

ORDER DIRECTING STAFF TO INVESTIGATE AND FILE A REPORT

Issue Date: November 28, 2006

Effective Date: November 28, 2006

William Rapp filed a formal complaint against Laclede Gas Company ("Laclede") on October 24, 2006. On October 25, 2006, the Commission notified Laclede of the complaint and allowed it thirty days in which to answer as provided by 4 CSR 240-2.070. Laclede filed its answer to Mr. Rapp's complaint on November 24, 2006, and also moved, in the same pleading, for dismissal of the complaint on the ground that Mr. Rapp had already received all of the requested relief to which he is entitled.

Pursuant to Commission Rule 4 CSR 240-2.070(10), the Commission would like to have the benefit of an investigation and report by its Staff as to the cause of the complaint and the contested issues set out in the pleadings before it further considers this matter, which does not involve the interruption or discontinuation of Mr. Rapp's residential gas service or any other time-sensitive issue.

IT IS ORDERED THAT:

1. The Staff of the Missouri Public Service Commission shall commence an investigation of William Rapp's formal complaint against Laclede Gas Company.
2. The Staff of the Missouri Public Service Commission shall file a report concerning the results of its investigation on or before January 31, 2007.
3. This order shall become effective on November 28, 2006.

BY THE COMMISSION



Colleen M. Dale
Secretary

(S E A L)

Benjamin H. Lane, Regulatory
Law Judge, by delegation of authority
under Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 28th day of November, 2006.