

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Robert F. Morgan,)	
)	
Complainant,)	
)	
v.)	<u>Case No. GC-2007-0054</u>
)	
Laclede Gas Company,)	
)	
Respondent.)	

ORDER DIRECTING STAFF TO INVESTIGATE AND FILE A REPORT

Issue Date: September 12, 2006

Effective Date: September 12, 2006

On August 9, 2006, Robert F. Morgan filed a complaint with the Commission against Laclede Gas Company ("Laclede"). Mr. Morgan alleges he was overcharged as a result of Laclede's estimated billing practices during the months of October of 2005 through March of 2006, when his gas meter was allegedly not functioning properly.

Laclede filed its answer on September 11, 2006. The Commission would like to have the benefit of an investigation and report by its Staff before it further considers this complaint.

IT IS ORDERED THAT:

1. The Staff of the Missouri Public Service Commission is directed to conduct an investigation of Robert F. Morgan's complaint against Laclede Gas Company and to file a report concerning the results of that investigation by October 12, 2006.

2. This order shall become effective on September 12, 2006.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a horizontal line.

Colleen M. Dale
Secretary

(S E A L)

Harold Stearley, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 12th day of September, 2006.