

Frequently Asked Questions

Information Regarding EFIS Enhancements Timing Out Implementation 5/31/2008

Question	Answer
What are the Java requirements for EFIS?	Java is no longer required.
Who will be affected by session time limits?	Any user not logged into the PSC network, which includes all external users.
What is the session Timeout limit?	Sessions will timeout after 20 minutes of inactivity.
Will using the 'Back' button keep my session active?	No.
Will using the 'Refresh' button keep my session active?	Yes, however, any data or selections pending submission will be lost.
Will typing text keep the session active?	No.
Do I need to change any computer settings?	No.
What can I do to keep my session active?	Navigate through EFIS by clicking any menu or page link. Click any command button (submit, continue, search, attach, save, etc.)