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STATE OF MISSOURI
PUBLIC SERVICE COMMISSION

TRANSCRIPT OF PROCEEDINGS

Local Public Hearing

July 26, 2012

Harris-Stowe State University

Volume 4

In The Matter Of Union)
Electric Company d/b/a Ameren) File No. ER-2012-0166
Missouri's Tariffs To Increase)
Its Revenues For Electric)
Service)

MORRIS L. WOODRUFF, Presiding
CHIEF REGULATORY LAW JUDGE
ROBERT S. KENNEY
COMMISSIONER

REPORTED BY:
SUZANNE ZES, CCR
MIDWEST LITIGATION SERVICES

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1 P R O C E E D I N G S

2 JUDGE WOODRUFF: Good afternoon, everyone.

3 I want to welcome you to the local public hearing for
4 the Ameren rate case. My name is Morris Woodruff. I
5 am the executive officer here today. I'm not a
6 commissioner but we do have one of our Commissioners
7 here to my right, Commissioner Robert Kenney.

8 COMMISSIONER KENNEY: Good afternoon,
9 everybody. As Judge Woodruff indicated my name is
10 Robert Kenney and I am one of the Public Service
11 Commissioners. There are statutorily supposed to be
12 five of us. We have four that are currently seated
13 and we make every effort to ensure that one of is
14 present, at least one of us is present, at each of the
15 hearings.

16 We will have 13 local public hearings for
17 this rate case and throughout the Ameren service
18 territory and the court reporter, at this portion of
19 the local hearing public hearing, will be transcribing
20 the testimony that you provide today and that
21 testimony will be made available to the other
22 Commissioners, so you shouldn't interpret by their
23 absence that this isn't significant. They will have
24 an opportunity to read that testimony and it will
25 become part of the case file. Also, in that regard, I

1 want to personally thank each and every one of you
2 that arrived earlier for the earlier portion and those
3 of you that decided to stay for the second portion.
4 This is an integral part of the rate hearing process
5 and it is very important that you take the time to
6 make your voice heard and it's something that we all
7 take very seriously and something that we consider a
8 significant and an integral part of the process. So
9 thank you very much for coming and thank you for
10 staying and thank you for your participation in this
11 process.

12 JUDGE WOODRUFF: Thank you, Commissioner.
13 For this part of the proceedings I am going to call
14 the people down to testify. What I want you to do is
15 come down and speak at one of the two microphones here
16 and you need to make sure you speak loud and clear
17 because we do have a court reporter over here and she
18 is going to take down what you say. As the
19 Commissioner mentioned, the other Commissioners will
20 have a chance to read the transcript and to understand
21 what you're saying. I want to make clear that the
22 Commissioner and I cannot answer questions. That is
23 why we had the question and answer session earlier.
24 We are in a position of making a decision in the case
25 so we can't express opinions about what is appropriate

1 in the case. I am not going to set a time limit -- a
2 strict time limit on testimony but we have 42 people
3 who signed up to testify here today and so I ask you
4 to keep to five minutes or under just for the benefit
5 of everyone else that has come in behind you and that
6 would like to testify also. I will call you down and
7 I will ask you to swear to tell the truth, the whole
8 truth, and nothing but the truth and I will let you
9 make your statement.

10 And the first name on my list is Daniel
11 Berg. Good afternoon, sir.

12 DR. BERG: Good afternoon.

13 JUDGE WOODRUFF: If you could, please, raise
14 your right hand. Do you solemnly swear or affirm that
15 the testimony you are about to give in this matter is
16 the truth, the whole truth and nothing but the truth?

17 DR. BERG: I do.

18 JUDGE WOODRUFF: And could you please tell
19 us your name?

20 DR. BERG: My name is Daniel Berg.

21 JUDGE WOODRUFF: What would you like to tell
22 us?

23 DR. BERG: I am an internal medicine
24 physician at Family Care Health Center in South St.
25 Louis. I am also a member of the Sierra Club and

1 support the Beyond Coal campaign. I am testifying
2 today against any aspect of the rate increase which
3 supports the coal-fired power generation. I am in
4 favor of the aspects of energy efficiency and
5 renewables. Specifically, I would like to talk about
6 the health impacts of the coal-fired power plants in
7 St. Louis, in particular, the Meramec plant. The
8 patients which I see are from South St. Louis, South
9 St. Louis County and Jefferson County. These are the
10 areas which are most affected by the Meramec power
11 plant and its pollutants. As you know, particulates
12 in sulfur dioxide are strongly associated with human
13 illness. Particulates are particularly associated
14 with sudden cardiac death. In the last year I have
15 had three patients die of sudden cardiac death. In
16 fact, I saw one of the widows on Tuesday. There is
17 also a lot of illness associated with these
18 pollutants. In particular, asthma and COPD
19 exacerbations. I have personally have overseen the
20 admission of over ten patients over the last year at
21 St. Mary's Hospital with COPD exacerbations who come
22 from the area most affected by the Meramec power
23 plant. One of them was a man who came to the
24 hospital, after two days became confused and he spent
25 two and a half weeks on the ventilator in the ICU

1 there. These are the types of issues which are not
2 shown in the mortality statistics but which greatly
3 affect people's lives.

4 The Environmental Integrity Project has done
5 modeling of power plants throughout the country, based
6 on data from the Departments of Public Health and the
7 American Cancer Society and they estimate that the
8 Meramec power plant kills an estimated 57 to 100
9 people per year. I have little doubt that one of the
10 people -- some of my patients are in that statistic
11 since they live in that area. Thank you for taking my
12 testimony today.

13 JUDGE WOODRUFF: Thank you. Would any of
14 the parties like to ask any questions of Mr. Berg?
15 Thank you, Mr. Berg -- Dr. Berg.

16 DR. BERG: Oh, I have this.

17 JUDGE WOODRUFF: You have handed me a
18 document called "Securing a Clean Energy Future in
19 Missouri." What I will do is mark this as Exhibit 1
20 and accept it into the record. Thank you, Doctor.

21 COMMISSIONER KENNEY: Dr. Berg, one
22 question: Can you tell me again what was the name of
23 the center in which you --

24 DR. BERG: Family Care Health Center
25 Carondelet Branch.

1 COMMISSIONER KENNEY: Thank you.

2 JUDGE WOODRUFF: The next name on my list is
3 John Hickey.

4 MR. HICKEY: Hello, Commissioners.

5 JUDGE WOODRUFF: I have to swear you in
6 first.

7 MR. HICKEY: Okay. You say something, I say
8 something.

9 JUDGE WOODRUFF: That's right. Please raise
10 your right your hand. Do you solemnly swear or affirm
11 the testimony you are about to give in this matter is
12 the truth, the whole truth, and nothing but the truth?

13 MR. HICKEY: I do.

14 JUDGE WOODRUFF: Could you tell us your
15 name?

16 MR. HICKEY: John Hickey. I live in St.
17 Louis County and I am the Missouri Chapter Director of
18 the Sierra Club. And I'm going to shock everyone by
19 saying something positive about Ameren and when I say
20 it's positive, we are very excited about the energy
21 efficiency program that Ameren is embarking on here
22 and we support the portion of the rate increase
23 request which is for energy efficiency because we
24 think that spending \$145 million and getting \$500
25 million in benefit is a good deal for customers and

1 it's the cheapest way to provide power and generate
2 electricity or negative electricity compared to coal
3 and nuclear and these other options. In fact, the
4 American Council For Energy Efficient Economy
5 estimates that Missouri could reduce its electric use
6 by 10.1 percent by 2020 by having aggressive budget
7 efficiency programs. You could actually reduce
8 baseload electrical demand by 18.1 percent and
9 often -- or peak demand and that peak demand is often
10 the dirtiest energy that we produce. So that's the
11 good side, that Ameren is investing in energy
12 efficiency. We think that's great. We think that
13 also gives Ameren an opportunity to look once again at
14 it's commitment to coal and at that part of the rate
15 increase which is to buy the ultra-low sulfur coal to
16 deal with the SO2 pollution. We think that it's
17 throwing good money after that because if you look at
18 what these coal plants need, if you look at what
19 Ameren needs or say, what the Meramec plant needs, it
20 needs -- the ultra-low sulfur coal is not going to
21 meet the SO2 requirement, it's not going to do
22 anything about mercury pollution, it's not going to do
23 deal with the soot pollution and it's better for
24 Ameren to shutdown Meramec and continue pushing its
25 renewables and pushing energy efficiency. So that

1 part of the increase that's for coal, we feel is money
2 down the rathole.

3 And as Dr. Berg said, the coal has a cost
4 and I've actually got my latest Ameren bill here with
5 me and when I look at my Ameren bill I have a line
6 that says energy efficiency program charge, 35 cents.
7 Not a big deal. There is nothing on my bill that says
8 the cost of treating the children with asthma, the
9 cost of premature death, that's not on my bill. But
10 it is the real cost that we are paying. So the Sierra
11 Club supports the energy efficiency program part of
12 the request but feels that Ameren should stop putting
13 money into coal and get more aggressive about
14 migrating over to clean energy sources.

15 JUDGE WOODRUFF: Any questions from the
16 parties?

17 COMMISSIONER KENNEY: No questions. Thank
18 you for your time, sir.

19 JUDGE WOODRUFF: Thank you, sir. The next
20 name on my list is Sara Edgar. Raise your right hand,
21 please. Do you solemnly swear or affirm the testimony
22 you are about to give in this matter is the truth, the
23 whole truth and nothing but the truth?

24 MS. EDGAR: I do.

25 JUDGE WOODRUFF: Can you tell us your name,

1 please?

2 MS. EDGAR: Sara Edgar.

3 JUDGE WOODRUFF: Can you spell your last
4 name?

5 MS. EDGAR: E-D-G-A-R.

6 JUDGE WOODRUFF: Thank you.

7 MS. EDGAR: Thank you. I would like
8 piggyback on what John Hickey and Dr. Daniel Berg said
9 and I would like to ask the PSC to deny every dollar
10 of Ameren's rate increase that goes toward operating
11 the Meramec coal plant in Arnold, Missouri. As you
12 heard the Meramec plant is a huge threat to public
13 health and is a financial burden on our communities.
14 Ameren themselves have estimated that the cost to
15 clean up the plant, to a level that would protect the
16 public health, to be between 645 to \$800 million, so I
17 would like to ask why would we continue to sink money
18 into an old polluting energy source when we can be
19 investing in energy efficiency and renewables?

20 As we have heard the cost of coal is
21 continuing to rise and it's just going to continue to
22 rise. On average the delivering cost of coal in
23 Missouri has increased 9.5 percent annually since 2004
24 for an overall increase of 87 percent in just the last
25 eight years. In fact, 20 percent of this rate

1 increase, \$103 million, would go to higher cost of
2 coal and transportation of coal. Across the U.S. the
3 reliance of coal has dropped dramatically as these
4 costs increase. On average the U.S. only uses 37
5 percent of their energy production based on coal but
6 not here in Missouri. In Missouri we are still
7 reliant on coal for over 80 percent of energy
8 production and Ameren uses coal for over 85 percent of
9 their energy production. So the real problem is just
10 that here we are addicted to coal. Ameren is addicted
11 to coal. We need to move towards energy efficiency
12 and renewables and we need to work on diversifying our
13 energy sources here in Missouri.

14 You know we have had five rate increases in
15 the last six years, so what I would really like to
16 know is how much are we going to be asked to pay next
17 year when coal prices continue to rise? So once
18 again, I would just like to ask please do not approve
19 any rate increase that would go towards supporting the
20 Meramec plant which is old and polluting and just a
21 waste of money.

22 JUDGE WOODRUFF: Questions from parties?
23 Commissioner?

24 COMMISSIONER KENNEY: Just one question,
25 where does Beyond Coal stand with respect to using

1 natural gas as a fuel source?

2 MS. EDGAR: We are not in favor of natural
3 gas. We prefer energy efficiency and renewable
4 sources such as solar and wind.

5 COMMISSIONER KENNEY: Thank you.

6 JUDGE WOODRUFF: I have one question too.
7 What about nuclear?

8 MS. EDGAR: No, we are not in favor of
9 nuclear.

10 JUDGE WOODRUFF: I just wanted to get it on
11 the record what the positions are. Thank you, ma'am.

12 The next name on the list is Joan Guy. Is
13 Joan Guy here? All right, we will go onto the next
14 name here. Dorothy Ingram? Alice Michel? Good
15 afternoon.

16 MS. MICHEL: Alice Michel.

17 JUDGE WOODRUFF: Michel, thank you. Could
18 you please raise your right hand? Do you solemnly
19 swear or affirm the testimony you are about to give in
20 this matter is the truth, the whole truth and nothing
21 but the truth?

22 MS. MICHEL: Yes, I do. My primary concern
23 about the increase is what happens to those of us that
24 are on fixed incomes, who haven't had any kind of
25 raises to our social security nor to our pension. I

1 think this is going to be truly, truly a hardship on
2 people with a fixed income. That's it.

3 JUDGE WOODRUFF: Thank you. Any questions
4 for Ms. Michel? Thank you, ma'am.

5 Next name on the list is James Jones. James
6 Jones? Good afternoon.

7 MR. JONES: Good afternoon, sir. How are
8 you?

9 JUDGE WOODRUFF: Please raise your right
10 hand. Do you solemnly swear or affirm the testimony
11 you are about to give in this matter is the truth, the
12 whole truth and nothing but the truth?

13 MR. JONES: I do.

14 JUDGE WOODRUFF: And you are James Jones?

15 MR. JONES: I am.

16 JUDGE WOODRUFF: What would you like to tell
17 us?

18 MR. JONES: Okay. I was wondering why is it
19 necessary for Ameren UE -- just like the lady before
20 us, people that are on fixed incomes really cannot
21 afford a rate hike, the burden of this -- and I want
22 to give a scenario. Let's say Ameren UE is a taxi
23 company, a taxi cab company. Their primary reason is
24 hauling people back and forth. Okay. They're making
25 a nominal amount of money. They're taking care of

1 their business, but if their equipment breaks down,
2 say for instance if their taxi needs four tires, why
3 should they charge the customers the money to put four
4 tires on their taxi so they can stay in business?
5 They're making enough money overall, over the years,
6 to run their company, so why every year a tax increase
7 for the people that are on fixed incomes, are Ameren
8 UE's customers, period. That is my testimony.

9 JUDGE WOODRUFF: Thank you, sir. Any
10 questions?

11 COMMISSIONER KENNEY: Thank you, sir.

12 JUDGE WOODRUFF: Next name on my list is
13 Robert Mueller or Miller. Rita Mavchenheimer? Good
14 afternoon. Was I close on your name?

15 MS. MAVCHENHEIMER: You were exactly
16 perfect.

17 JUDGE WOODRUFF: Very good. Please raise
18 your right hand. Do you solemnly swear or affirm the
19 testimony you are about to give in this matter is the
20 truth, the whole truth and nothing but the truth?

21 MS. MAVCHENHEIMER: I do.

22 JUDGE WOODRUFF: What would you like to tell
23 us?

24 MS. MAVCHENHEIMER: I would like to say I
25 also am on a fixed income and I live in the city in an

1 old house. I have trees around my house. Ameren UE
 2 came and started chopping my trees. My trees give me
 3 shade, they help me save energy. They came and
 4 chopped off a bunch of limbs because of their wires,
 5 their lines in the alley. Now, if those lines come
 6 down, they put them right back up, why don't they put
 7 them underground so I can have my trees? Ameren UE
 8 should be encouraging us to have lots of trees to
 9 shade our houses and to save the energy and that's
 10 basically my comment. So -- and it seems like I get
 11 punished. You know, I've saved energy, I've saved
 12 energy as far down as I can but the rates go up and
 13 you just get punished for trying to be green and use
 14 less energy.

15 JUDGE WOODRUFF: Thank you, ma'am. Any
 16 questions? Commissioner?

17 COMMISSIONER KENNEY: Ms. Mavchenheimer,
 18 thank you for coming. I wanted to ask if in the
 19 context of the tree trimming that was done around your
 20 house, did you have a chance or a reason to call
 21 Ameren and express your concerns?

22 MS. MAVCHENHEIMER: I did a little while ago
 23 out here and also at the time I went out and asked
 24 them if they had an arborous and they said an
 25 arborous, well, I guess I would be the arborous. You

1 know, I mean, they really made very light of it in my
2 view.

3 COMMISSIONER KENNEY: Well, I will say this
4 to you and this applies to everybody else that's in
5 the room too, if you have unresolved issues or
6 questions we are not able to answer because of the
7 local public hearing process we are not able to answer
8 questions, our staff is here and Ameren has staff
9 members here and the Office of Public Counsel also has
10 staff here that can perhaps delve more deeply into
11 your issue or answer questions that you may have.

12 MS. MAVCHENHEIMER: But my broader issue is
13 that Ameren should be encouraging us to have our trees
14 full and blown.

15 COMMISSIONER KENNEY: Thank you for taking
16 the time.

17 JUDGE WOODRUFF: Thank you. Mary Clark?
18 Mary Clark? Sarah Johnson? Please raise your right
19 hand. Do you solemnly affirm the testimony you are
20 about to give in this matter is the truth, the whole
21 truth and nothing but the truth?

22 MS. JOHNSON: I do.

23 JUDGE WOODRUFF: And you're Sarah Johnson?

24 MS. JOHNSON: Yes. My name is Sarah
25 Johnson. I am a resident of St. Louis City. First of

1 all, I want to say I support the Sierra Club and the
2 Beyond Coal campaign and all their efforts here today
3 but I am representing Missouri today. Ameren's press
4 release implied the proposed 14.6 rate increase is due
5 in large part to the cost of complying with Missouri's
6 renewable energy mandate. However, it's obvious from
7 their own reports that Ameren has spent next to
8 nothing on compliance with Prop C and plans to do the
9 same in the future. In fact, only 1 percent of the
10 requested 376 million is due to compliance with Prop
11 C. It is also clear from the report they created
12 virtually no renewable energy in the State of Missouri
13 and instead relied on a century-old hydroelectric
14 plant and renewable energy credits from far outside of
15 the state. If my utility is going to raise rates
16 anyways, I want to make sure a good portion of that
17 money is going towards creating jobs in Missouri and
18 cleaning up the air in eastern Missouri, particularly
19 in St. Louis. This is what Missourians voted for by a
20 wide margin in 2008 and Ameren is not complying.

21 In Ameren's 2011 compliance report they are
22 claiming compliance by pointing towards the Keokuk
23 hydroelectric generation station. It's a 99-year-old
24 hydroelectric plant in Iowa. Its facility produces
25 enough power to essentially let Ameren do nothing

1 under Prop C until 2018, 10 years after the law was
 2 passed. Prop C was not intended to allow a
 3 century-old hydroelectric plant to relieve Missouri's
 4 biggest utility of any responsibility for ten years.
 5 Regardless of whether Ameren believes that the
 6 facility technically qualifies under Prop C, I want my
 7 utility to know that is not what the voters had in
 8 mind in 2008. In addition, Ameren intends to comply
 9 by using the credits bought in Iowa and other states.
 10 There are no new jobs created. None of Ameren's --
 11 sorry -- none of Ameren's old and dirty coal-fired
 12 power plants are being replaced by new clean energy.
 13 Missourians and St. Louisans, in particular,
 14 experience all the negative health impacts and none of
 15 the jobs and clean air benefits and we are being
 16 charged high rates for it. So I do not want to pay
 17 any rate increases for buying out-of-state credits
 18 that do not deliver any power or jobs to Missouri.
 19 That's not what we voted for in 2008 and that's not
 20 what we want to see happen with the rate increase.
 21 Thank you for your time.

22 JUDGE WOODRUFF: Any questions for
 23 Ms. Johnson? Next name on the list is Virginia Wise.
 24 Good afternoon.

25 MS. WISE: Do you want me to state my name?

1 JUDGE WOODRUFF: Yes.

2 MS. WISE: I am Virginia Wise.

3 JUDGE WOODRUFF: Please raise your right
4 hand. Do you solemnly swear or affirm the testimony
5 you are about to give in this matter is the truth, the
6 whole truth and nothing but the truth?

7 MS. WISE: Yes.

8 JUDGE WOODRUFF: Thank you.

9 MS. WISE: It might be perceived as one
10 thing, greedy capitalism is quite another and I see it
11 growing all the time. I've seen it growing since the
12 end of World War II. I am from the Great Depression
13 and I am still living like the Great Depression. I
14 live a little differently than other Americans, so I
15 am speaking as an individual. I do not -- I don't
16 represent any group or any other person. I don't use
17 air conditioning. I open my windows. In the winter I
18 don't use too much heat because I do what the Russian
19 dancers do, I knitted wool garments for myself, okay,
20 so I don't need that either. I don't need any
21 technology that we've got today. I don't need that
22 laptop because when I wrote my book about Downtown St.
23 Louis I did it on a non-electric typewriter and it's
24 now in the department -- it's now in the department of
25 the public library when it opens up, that won't be

1 until December 9th. Anyway, I live differently than
2 other Americans do and I see no reason for I -- that I
3 should pay any more than I am paying now for electric.
4 I am willing to do without any more technology or any
5 more innovations and I thank you all for listening. I
6 have something else. Ameren should be a service to
7 the public. If it doesn't want to be then get out of
8 business and let somebody else take over.

9 JUDGE WOODRUFF: All right. Before I call
10 the next witness I would like to take care of
11 something I neglected to do before. We need to get on
12 the record the attorneys who are here for the parties,
13 take entries of appearances, so I will begin with
14 Ameren.

15 MS. TATRO: Wendy Tatro. 1901 Chouteau
16 Avenue, St. Louis, Missouri 63103.

17 JUDGE WOODRUFF: Thank you. And for the
18 Staff, does the Staff have counsel here?

19 MR. BORGMEYER: Yes, for Staff, John
20 Borgmeyer, P.O. Box 360, Jefferson City, Missouri
21 65101.

22 JUDGE WOODRUFF: And for the Office of
23 Public Counsel?

24 MR. MILLS: I will just speak from here, I
25 know the court reporter can hear me. Lewis Mills. My

1 address is post-office box 2230, Jefferson City,
2 Missouri 65101, here on behalf of the Office of Public
3 Counsel and the public.

4 JUDGE WOODRUFF: And is there anyone else
5 representing the parties here? This lady and two
6 gentlemen are legal representatives of parties who
7 have filed appearances here and there will be an
8 evidentiary hearing that will be taking place in a
9 couple of months. I am sure they will be able to
10 answer any questions you have after the hearing also.

11 Moving along, Pamela Hosler? Please raise
12 your right hand. Do you solemnly swear or affirm the
13 testimony you are about to give in this matter is the
14 truth, the whole truth and nothing but the truth?

15 MS. HOSLER: Yes, I do and I am Pamela
16 Hosler.

17 JUDGE WOODRUFF: Thank you.

18 MS. HOSLER: According to energy fact check
19 dot org, when all the various costs are taken into
20 account, hydropower is the most -- is the cheapest
21 form of energy and, you know, we live by rivers and it
22 seems to me, that since we are -- you know, we don't
23 have a choice who to buy our electricity from, we
24 should be able to require them to use the local
25 resources for like moving hydro, not a dam on the

1 Mississippi, but you can get energy from like the
2 equivalent of a water wheel, that kind of technology,
3 to use our resources at hand in order to minimize our
4 electricity bills and maybe use, you know, what is
5 here for natural resources.

6 Secondly, since our cost of living in St.
7 Louis is much lower than the coast, I think that when
8 the Public Commission looks at what they're paying,
9 you know, what is allowed for their pay, that we
10 shouldn't just aim for the middle but should weight it
11 for the cost of living here compared to elsewhere.

12 I do agree with the energy efficiency
13 incentives that are a part of this and I also have
14 concern for the people on -- with limited incomes and
15 would suggest the idea of saying if somebody is frugal
16 and lives with, you know, one air conditioner, room
17 air conditioner in their house, maybe for the first
18 500 kilowatt hours they use, which is minimal, that
19 they would not have a rate increase. The rate
20 increase would only apply to people that are using
21 excess of that so that those at the lower end of the
22 income scale would not be suffering dire hardships.
23 That's it.

24 JUDGE WOODRUFF: Thank you. Any questions?

25 COMMISSIONER KENNEY: No questions. Thank

1 you for coming.

2 JUDGE WOODRUFF: Next name on the list is
3 Nelson Weber. Good afternoon.

4 MR. WEBER: Good afternoon.

5 JUDGE WOODRUFF: Please raise your right
6 hand. Do you solemnly affirm the testimony you are
7 about to give in this matter is the truth, the whole
8 truth and nothing but the truth?

9 MR. WEBER: Yes, sir. I am Nelson Weber.

10 JUDGE WOODRUFF: Nelson Weber. Thank you.

11 MR. WEBER: A couple points. I mentioned
12 earlier that I have a transformer at my house, that a
13 car hit a post about five years ago and the
14 transformer was tilted maybe about a 3-degree angle.
15 So five years later, it was about two months ago,
16 there was like six people that showed up with trucks
17 and six workers and there were two people that worked
18 and there were four that stood and watched. So I
19 recommend that there be maybe a little bit of a cost
20 reduction, maybe people reduction, some
21 reorganization. I also say this from a standpoint
22 that I am a member of a school board, Northwest R-1 in
23 Jefferson County and in the last four years we have
24 reduced from 900-some-odd employees down to
25 800-some-odd. We reduced 123 employees by attrition.

1 We didn't lay anybody off. We have ten school
2 buildings in our district. We have closed two of them
3 and moved kids into the other schools so we have
4 reduced bus routes. We've done things that are what I
5 would call innovative or creative to try to reduce
6 costs. I don't know if Ameren is doing that or not, I
7 just don't know.

8 The other thing I wanted to mention is it
9 seems like in my area there has been a solar explosion
10 of solar panels. Again, I mentioned earlier Parkway
11 schools have 3300 on buildings. Mehlville, I think,
12 has some number on five buildings as we speak. I
13 intend to install solar panels starting after the
14 first of the year. So I am working towards that. So
15 my point on that is I'm not sure that Ameren is
16 considering that if there is an explosion, if that is
17 true, of solar panels, is it going to offset maybe the
18 requirement of the electricity that they need to
19 produce and that they should look into that seriously.

20 The other point that I have is that my dad
21 told me whenever I was young, he said in order to have
22 money you either can make more or you can spend less
23 and I would suggest that Ameren look into spending
24 less and the man who presented earlier was wanting to
25 get a profit increase of 10-something percent or 9

1 percent, if I understood that right, I would strongly
2 recommend that even a 9-something percent is quite
3 high. Thank you very much.

4 JUDGE WOODRUFF: Questions?

5 COMMISSIONER KENNEY: Thank you for coming,
6 sir.

7 JUDGE WOODRUFF: Lee Butler? Lee Butler?
8 Good afternoon.

9 MS. BUTLER: Good afternoon.

10 JUDGE WOODRUFF: Please raise your right
11 hand. Do you solemnly swear or affirm the testimony
12 you are about to give in this matter is the truth, the
13 whole truth and nothing but the truth?

14 MS. BUTLER: I do.

15 JUDGE WOODRUFF: Thank you. You are Lee
16 Butler?

17 MS. BUTLER: Yes, I'm Lee Butler. I am here
18 to speak about the Keeping Current program. Before I
19 was involved in the Keeping Current Program it was
20 hard to pay my electric bill. I was unemployed at the
21 time and my electricity was disconnected --

22 JUDGE WOODRUFF: Ma'am, you're talking
23 really fast the court reporter is having a hard time
24 hearing you. Slow down.

25 MS. BUTLER: I'm sorry.

1 JUDGE WOODRUFF: Thank you.

2 MS. BUTLER: Okay. I was unemployed at the
3 time and my electricity was disconnected. I couldn't
4 afford to pay the full rent and pay my full electric
5 bill. I was then introduced to the Keeping Current
6 Program which I have been on it for seven months and
7 have paid my bill on time each month. It is good to
8 go home and you know the lights are going to be on or
9 you're not going to get the electric bill in the mail
10 with outrageous prices on it. If you raise our
11 utility bills by 14 percent, it is difficult for us to
12 keep current on them and I hope that you all will keep
13 in consideration the low-income community. Thank you.

14 JUDGE WOODRUFF: Questions?

15 COMMISSIONER KENNEY: Thank you.

16 JUDGE WOODRUFF: Next name on the list is
17 Barbara McElroy. Good afternoon. Please raise your
18 right hand. Do you solemnly swear or affirm the
19 testimony you are about to give in this matter is the
20 truth, the whole truth and nothing but the truth?

21 MS. McELROY: I do. I am --

22 JUDGE WOODRUFF: Barbara McElroy?

23 MS. McELROY: I am. My husband and I own
24 shares in mutual funds and those -- some of those
25 funds have, among a lot investments, money invested in

1 utilities including Ameren UE. We do not own stock
 2 outright in Ameren. I support what Ameren is doing
 3 for its energy efficiency and the rebate program,
 4 which I have to check into because I have some new
 5 appliances, but I would say that I do not support the
 6 increase that they are asking for. I agree that there
 7 has to be a little more cost-cutting and the PSC seems
 8 to have found some areas. I, as an indirect
 9 stockholder, I guess I am a stockholder, am willing to
 10 take less of a return to affect more energy, that's
 11 less energy, to people's health and to the environment
 12 and to the natural resources that we have and to also
 13 keep people's bills down as much as possible. That is
 14 all I have to say.

15 JUDGE WOODRUFF: Thank you.

16 COMMISSIONER KENNEY: Let me just ask you
 17 one question. You talked about stock ownership
 18 indirectly through mutual funds. Have you or your
 19 husband ever taken any steps to let any of the
 20 corporations know how you feel about perhaps taking a
 21 reduced dividend or reduced rate of return in exchange
 22 for keeping rates low?

23 MS. McELROY: I haven't but one of things we
 24 have through our retirement, is one of the things that
 25 I have some of my money in, is the balanced funds or

1 the Social Choice Fund rather and I'm not sure. I
2 would have to take a better look at that.

3 COMMISSIONER KENNEY: Thank you very much
4 for taking the time to come down and express your
5 thoughts.

6 JUDGE WOODRUFF: The next name is Charles
7 Haines. Charles Haines? Peter Swietlicki? Good
8 afternoon.

9 MR. SWIETLICKI: Good afternoon,
10 Commissioners.

11 JUDGE WOODRUFF: Could you please raise your
12 right hand? Do you solemnly swear or affirm the
13 testimony you are about to give in this matter is the
14 truth, the whole truth and nothing but the truth?

15 MR. SWIETLICKI: I do.

16 JUDGE WOODRUFF: Can you spell your last
17 name?

18 MR. SWIETLICKI: S-W-I-E-T-L-I-C-K-I. I
19 live in the city.

20 JUDGE WOODRUFF: Thank you. What would you
21 like to tell us?

22 MR. SWIETLICKI: First of all, I live in a
23 10-room house and I live in just two rooms. I hear my
24 refrigerator cut on with dismay. I cook outdoors. I
25 try to shade my walls. I've installed extra

1 installation. So the idea that I am going to help
2 Ameren UE with any new developers to help me use this
3 electricity is a little insulting because I am at a
4 bare minimum. So here's what's going to happen
5 globally. A lot of noble causes have been exposed
6 here to do with carbon, admission and so forth. Every
7 match you light, every grill, every lawn mower, is
8 just as evil as the biggest electric plant. But
9 here's what's happening in my neighborhood. People
10 are just not going to go quietly into the night. For
11 these noble goals to happen there's going to have to
12 be a whole lot less people. And I am not one to go
13 quietly into the night and remove myself from the
14 scene. So what's happening, I have neighbors, young,
15 I don't know if they are working but they are
16 scavenging for combustibles to heat themselves in the
17 winter and I can tell you what is coming out of their
18 chimneys is a whole lot worse than what is coming out
19 of the power plants. The coal company is taking
20 extraordinary measures and have very efficient plants.
21 I don't know if you know, but that coal gets burned as
22 almost a gas, they grind it up and there are nozzles
23 that blast into the burners, much more efficient than
24 anything we could do in our homes. And this is what
25 is going to happen if people can't afford to heat

1 their houses: They are going to go scrounge for
2 anything that will burn and then you will see what the
3 pollution looks like. I live near Downtown so I know
4 exactly what happens on weekends when the scrubbers
5 are turned off from various plants. I don't know
6 about in Missouri or across the river in Illinois but
7 I am sure that pollution is a whole lot more than what
8 is coming out of our electric plants run by Ameren.

9 So I am hoping that we can be reasonable
10 about this. I realize the rate increases are just
11 nickel and dime compared to what is going happen if
12 these noble goals come about. No coal, then we will
13 see some rates that nobody can afford and we will just
14 be -- just be empirical about it and burn whatever we
15 can to keep warm. So I urge you to restrain
16 yourselves as far as raising my rates. I don't want
17 to pay for you to remove your deadwood, I don't want
18 to pay for moving Ameren's deadwood employees and I
19 don't want to pay to get myself educated to burn less
20 electricity. I am at a minimum right now and I don't
21 know what I will do but I'm sure it won't be very
22 environmentally beneficial if these rates are raised.
23 Thank you.

24 JUDGE WOODRUFF: Thank you, sir. Questions?

25 COMMISSIONER KENNEY: No questions, sir, but

1 thank you for taking the time. And let me just
2 reiterate what I said before, if you have specific
3 programs -- specific questions rather, about Ameren's
4 efficiency programs or about anything else, there are
5 people here that can maybe help you get a deeper
6 understanding. Thank you for taking the time to come
7 out.

8 MR. SWIETLICKI: Thank you.

9 JUDGE WOODRUFF: Next name is Susan -- I
10 think it's Turk.

11 MS. TURK: Good afternoon.

12 JUDGE WOODRUFF: Please raise your right
13 hand. Do you solemnly swear or affirm the testimony
14 you are about to give in this matter is the truth, the
15 whole truth and nothing but the truth?

16 MS. TURK: Yes, I do.

17 JUDGE WOODRUFF: Thank you, ma'am. Tell us
18 what your name is.

19 MS. TURK: My name is Susan Turk.

20 JUDGE WOODRUFF: Can you spell your last
21 name -- is it T-U-R-K?

22 MS. TURK: T-U-R-K.

23 JUDGE WOODRUFF: Okay.

24 MS. TURK: I always enjoy coming here
25 because they're always so climatized. I keep the

1 thermostat at my house in the summer at 78 and 62 in
2 the winter, so it is always a lot more comfortable
3 where hearings are held. And I sometimes would like
4 to invite you to my house so you can find out what
5 conservation and energy efficiency feels like and hope
6 that it might help you in your decision-making
7 processes.

8 I am here today because my husband asked me
9 to come. When he heard that you wanted a 14 -- Ameren
10 wanted a 14 percent increase in your rates because he
11 didn't get a 14 percent raise last year. Matter of
12 fact, he didn't get any raise last year. We live in
13 the city. His employer, when they are feeling
14 generous, give 2 percent raises and if they feel like
15 someone deserves some merit, that person would get an
16 additional 2 percent for a total of 4 percent. So
17 with the kinds of raises that my husband's employer
18 gives, there is no way that we can keep up with the
19 requests that Ameren has been making for the last five
20 years. That means that a larger and larger percent of
21 our income is being spent on energy as we struggle to
22 conserve. It seems that the less energy we use, the
23 more we are paying for it.

24 Now, I think we are all aware that the
25 economy is not in great shape right now. The more

1 money that I am spending on keeping my house cool and
2 somewhat heated in the winter, the less money I am
3 spending elsewhere because I have less to spend in the
4 general economy if I am forced to spend more of it for
5 Ameren. So there is less and less that I can do as a
6 consumer on a daily basis to help improve the economy.

7 My husband's income is not rising. I am
8 unemployed and we are forced to pay whatever you
9 decide in terms of Ameren's rates. In terms of what
10 they would like to provide their stockholders, I am
11 not an Ameren stockholder, maybe I should become one
12 because they are getting a much higher rate than I am
13 on my savings account. I am getting two-tenths of a
14 percent on my regular savings as interest. I have one
15 account that has little more than \$10,000 in it, it
16 gets four-tenths of a percent in interest. I own
17 stocks and bonds and CDs. Two to 3 percent is what
18 you can get on a certificate of deposit nowadays. I
19 have got some bonds that I bought several years ago
20 that I am getting for 5 percent but as I turn those in
21 and have to renew those bonds, the rates are lower
22 than that. So 9 percent sounds exorbitant and even
23 the 7 percent that your staff is recommending sounds
24 really, really generous to me. Your average Ameren
25 customer is not getting that kind of salary increase

1 or benefit from savings, if they have any. I really
2 don't feel that the rate -- any part of the rate
3 increase that is going towards stockholder returns is
4 justified, more than, oh, I don't know, more than 3 or
5 4 percent. I think that would be a very nice return
6 for them, nothing higher.

7 So I would really like you to consider the
8 effect upon the general economy and the cutbacks and
9 people's ability to contribute to improving the
10 economy in St. Louis that would occur with another
11 rate increase for Ameren. And it's not just for
12 individuals like me, you're forcing school districts
13 and hospitals and other institutions, not-for-profits,
14 whose income is also not rising but is being cut
15 because our tax revenue is lower than it needs to be,
16 to spend more money on the utilities, less money on
17 teachers, less money on police, less money on the
18 firemen, I mean it all pans out. We have less money,
19 the government has less money, but Ameren gets more?
20 Can't they learn to budget and tighten their belt and
21 live within the same kind of restraints that we do?
22 Why do rates have to go up for them to do maintenance
23 and for them to do infrastructure improvements? Can't
24 they budget to work within what they get the same way
25 we do? Good afternoon.

1 JUDGE WOODRUFF: Questions from Staff?

2 COMMISSIONER KENNEY: Thank you. Thanks for
3 coming, Ms. Turk.

4 JUDGE WOODRUFF: Jeanette Mott Oxford? Good
5 afternoon.

6 MS. MOTT OXFORD: Good afternoon.

7 JUDGE WOODRUFF: Please raise your right
8 hand. Do you solemnly swear or affirm the testimony
9 you are about to give is the truth, the whole truth
10 and nothing but the truth?

11 MS. MOTT OXFORD: I do and I am Jeannette
12 Mott Oxford. I am the State Representative for the
13 59th Missouri House District and I wanted to come
14 today to express some concerns that I am hearing from
15 my constituents. Many folks are emailing me or
16 calling me to say they are concerned about the
17 proposed rate increase and that any increase in their
18 utility bills would be a real hardship for them and
19 they're feeling, especially in this time of the
20 extended heat crisis where they can't afford the huge
21 bills that they have right now, I think they are
22 especially feeling the pain of what would it mean if
23 the rates were even higher than they are now.

24 One of the core questions of the rate case
25 is: What is a fair amount of profit for an

1 investor-owned utility? And I think it's important to
2 take into consideration the situation the rest of the
3 community is in. Our unemployment rate is quite high.
4 Our wages have been stagnant for a long time, even
5 though productivity is high and the cost of living has
6 been going up. Many of our seniors have lost part of
7 their retirement because of the callous and risky
8 behavior of people on Wall Street after lobbyists
9 systematically dismantled the public safeguards put in
10 place by FDR's administration. The public is hurting.
11 So I think we have to ask do Ameren's investors have
12 some special right to be insulated from the pain that
13 the rest of us are experiencing? If Ameren's
14 investors are receiving a guarantee of never seeing a
15 decline of their profits, then why are others in our
16 society not afforded similar protections?

17 The minimum wage was raised in 2007 after a
18 10-year period of foot-dragging by Congress to not
19 respond and when it was raised, it wasn't raised
20 anywhere near its historic high. The historic high
21 for the minimum wage was in 1968. If we take the
22 \$1.60 an hour from 1968 and put it in the U.S.
23 Department of Labor CPI Inflation Calculator we come
24 up with 10.55 in 2012 dollars, so our 7.25 we are at
25 now is nowhere near the historic high. That means

1 low-wage workers have much less purchasing power than
2 they did in 1968.

3 When we look at here in Missouri at folks
4 that are on welfare, they received their last increase
5 in welfare benefits here in Missouri in 1991. A
6 family of three receiving temporary assistance for
7 needy families in Missouri gets the \$292 a month
8 maximum. They might get less than that. That last
9 went up in 1991 and when it went up in 1991 it went up
10 by \$3 from the previous increase which was in 1975.
11 That means the families on welfare have only had a \$3
12 increase in benefits since 1975 and most people who
13 were on welfare are not on it now because most people
14 on welfare are only on it for short amounts of time
15 but what I am getting at it here is, why do we not
16 care that some people never have their money protected
17 in a way that enables them to purchase life's basic
18 human needs and yet we fall all over ourselves to make
19 sure others keep their profit margin right where it
20 is? I think maybe this is the time to think about
21 sharing the pain of the community and helping folks
22 whose wages have been stagnant for a long time, so I
23 ask you to take that into consideration.

24 I also appreciate a lot of what has been
25 said in the room today and I agree with a lot of them

1 about the need to move away from coal-powered plants.
2 Yes, I get that that has dangers of raising rates
3 within itself unless we really be creative about how
4 we do it and looking at renewables but one out of four
5 children in St. Louis has asthma and I think the
6 coal-powered plants do contribute to that.

7 And a final comment I would like to make is
8 that this year I had a bill that said they were going
9 to spend a set amount on a whistleblower case like
10 Ameren had based on an incident back in 2003, that the
11 ratepayers should haven't to pay the cost of those
12 whistleblower cases. It seems to me that shouldn't go
13 into a rate case. So I will close with that comment.

14 JUDGE WOODRUFF: Questions?

15 COMMISSIONER KENNEY: Representative, thank
16 you for coming. You said you -- you've indicated you
17 had received communications from constituents and so
18 thank you for delivering those to us.

19 MS. MOTT OXFORD: Right.

20 COMMISSIONER KENNEY: Did any of the
21 communications from your constituents express any
22 concerns about the quality of service, customer
23 service or anything of that sort or do you have
24 anything you would like to add regarding any customer
25 service interaction you have had with Ameren?

1 MS. MOTT OXFORD: I actually have generally
 2 had -- well, actually since my power went off for four
 3 hours the other night, while it was this hot, I had
 4 some experience myself and I had both something good
 5 and something bad happen that night. I got some wrong
 6 information unfortunately that led to me paying
 7 unnecessarily for an electrician to come to my house.
 8 It turned out the transformer had blown and I received
 9 some incorrect information over the phone but the
 10 folks I dealt with were very courteous and I think
 11 that generally, in dealing with folks at Ameren, I
 12 receive a lot of courtesy and professionalism. I am
 13 quite grateful for folks that are out all hours of the
 14 day -- all hours of the day and night dealing with
 15 weather emergencies, whether it's ice or extreme heat
 16 and I appreciate those folks. I think a lot of really
 17 good people work at Ameren. It's the policies that,
 18 you know, come right out of the administration that I
 19 think I am mainly directing my comments toward.

20 COMMISSIONER KENNEY: Well, thank you again
 21 for your service and thanks for coming today.

22 JUDGE WOODRUFF: Linda Hamberg? Annie
 23 Dunlap? Good afternoon. Please raise your right
 24 hand. Do you solemnly swear or affirm the testimony
 25 you are about to give in this matter is the truth, the

1 whole truth and nothing but the truth?

2 MS. DUNLAP: I do.

3 JUDGE WOODRUFF: Tell us your name, please.

4 MS. DUNLAP: My name is Annie Dunlap with
5 Special Care Home services. We provide services to
6 the elderly and disabled and quite often we get phone
7 calls from our disabled, low-income clients stating
8 that they cannot pay their utility bills. When we
9 have no agencies to refer them to, we try to kick in
10 and help them a little but the Keeping Current program
11 has been helping but a lot of our clients are on fixed
12 incomes, very limited income. So to raise an electric
13 bill for our clients would be a hardship. So I just
14 want to say I am opposed to the increase. That's it.

15 JUDGE WOODRUFF: Thank you, ma'am.

16 COMMISSIONER KENNEY: Thank you for taking
17 the time. I would encourage if you do have clients
18 and constituents that you are working with that are
19 having trouble paying their bills, something that
20 everybody should be aware of with the hot weather that
21 is in effect, you should also take some time to talk
22 to the folks that are here from Ameren and our Staff
23 and the Office of Public Counsel that can perhaps
24 point you in the direction of resources you may not
25 have identified just yet.

1 MS. DUNLAP: Those resources that you're
2 talking about, we utilize those very well and
3 monthly -- paying that monthly bill, those resources
4 may pay utility bills for once a year, twice a year,
5 so it really doesn't help. If you have to pay an
6 extra \$10 a month for the elderly and disabled people
7 that are on fixed incomes, that extra \$10 a month
8 could be co-payment for medication or to buy food. So
9 we utilize all the resources but they only help you
10 once or twice a year.

11 And also I would like to make a comment
12 about Ameren. I have called Ameren out to my home
13 twice. There is, I guess, a power plant that's on the
14 pole, the pole is rotting out, it's leaning. They
15 came out twice and they had a lot of trees and vines
16 growing on the wires. I -- we cut down as much as we
17 could, you know, besides getting electrocuted from the
18 wires. Ameren UE came out twice and did nothing and
19 the pole is rotting out and it's leaning, so it could
20 be a danger, you know, of injury, if it falls over.
21 They have been out twice and did nothing. There is
22 vines all over the wires, I mean, heavy. And we was
23 told there was nothing they can do. So I didn't get a
24 chance to ask the panel from Ameren, the guy that was
25 sitting there, about who is responsible for that. We

1 cut down as much as we could but they came out twice
2 and did nothing. You can clearly see the pole is
3 rotting. It's leaning over and it's decayed pretty
4 bad. I know this has nothing to do with you all but I
5 just want to say that.

6 COMMISSIONER KENNEY: Well, this is good
7 opportunity to bring up that issue to the public and
8 there are Ameren representatives here and folks from
9 our staff that can perhaps help you with that specific
10 issue. I can't answer that direct question but there
11 are folks that can, so I would encourage you to take
12 advantage of this opportunity to bring that to their
13 attention.

14 JUDGE WOODRUFF: Thank you.

15 COMMISSIONER KENNEY: Thank you.

16 JUDGE WOODRUFF: Ms. Dunlap, Ameren I know
17 likes to follow up sometimes on specific questions.
18 Is it all right if I give them your address?

19 MS. DUNLAP: Sure, absolutely.

20 JUDGE WOODRUFF: It's 3737 North
21 Kingshighway?

22 MS. DUNLAP: Suite 110.

23 JUDGE WOODRUFF: In St. Louis?

24 MS. DUNLAP: Uh-huh.

25 JUDGE WOODRUFF: Next name on the list is

1 Ebony Butler. Susan Cunningham? Good afternoon.

2 Please raise your right hand. Do you solemnly swear
3 or affirm the testimony you are about to give in this
4 matter is the truth, the whole truth and nothing but
5 the truth?

6 MS. CUNNINGHAM: Yes, I do.

7 JUDGE WOODRUFF: You are Susan Cunningham?

8 MS. CUNNINGHAM: Susan Cunningham, Pacific,
9 Missouri. I would like to connect a few dots for the
10 people in the room about how things work behind the
11 scenes. While Missourians are struggling to pay their
12 electric bills during the worst heat wave since the
13 1930s, their state legislators, who belong to the
14 American Legislative Exchange Council, are partying at
15 a five-star hotel in Salt Lake City this week. And
16 our electric company, Ameren, is paying a portion of
17 the costs of that party. Why? Because ALEC's
18 lobbyists write the legislation that our legislators
19 in Jeff City carry back and try to pass.

20 Several dozen companies have dropped their
21 membership in ALEC recently because of ALEC's extreme
22 position on a variety of issues. ALEC is behind the
23 attacks on the EPA and I have the website for that.
24 ALEC is also pushing states to require the teaching of
25 climate change denial as legitimate scientific theory

1 in schools and I have the website for that. As if
2 allegiance to the fossil fuel and nuclear industries
3 weren't dangerous enough, ALEC pushes laws that
4 cripple local governmental authorities when it comes
5 to protecting us from pollution and environmental
6 hazards. So why is Ameren supporting a lobbyist group
7 that works directly against the best interest of
8 Missouri citizens and the ratepayers? How many
9 millions of dollars does Ameren spend on lobbying and
10 why should we give them any more money to work against
11 our own health and safety?

12 The ALEC meeting this week is being held at
13 the Grand America Hotel which boasts both lavish
14 amenities including a full-service spa, a lobby lounge
15 featuring a harp serenade, afternoon tea service and
16 down comforters in suites that range from 700 to 800
17 square feet in size.

18 Recently a local St. Louis man died in his
19 mobile home because he couldn't pay his
20 air-conditioning bill. His home was probably no
21 larger than one of those luxurious suites that our
22 state legislators and their families are enjoying in
23 Salt Lake City. How can legislators who make around
24 \$40,000 a year afford such vacations? Ameren
25 customers indirectly subsidize "Missouri Night" which

1 would be tomorrow night, Friday night. The dinner and
2 reception is paid for by the corporate sponsors. This
3 is what passes for economic justice today. The next
4 speaker of the Missouri House, Representative Tim
5 Jones of Eureka, is co-chair of the Missouri
6 delegation to ALEC. What are the chances that our
7 legislators next year are going to protect us from a
8 monopoly utility company? The Public Service
9 Commission should tell Ameren no more money and get
10 out of ALEC.

11 COMMISSIONER KENNEY: Ms. Cunningham, thank
12 you. You're obviously actively engaged in the
13 political process.

14 MS. CUNNINGHAM: I try.

15 COMMISSIONER KENNEY: Where did you get --
16 where did you find the information on the Salt Lake
17 City Conference?

18 MS. CUNNINGHAM: Well, the Salt Lake City
19 meeting is actually on the ALEC website, okay. And
20 the information about the corporate sponsors for
21 "Missouri Night" is in an email and I have a copy of
22 it here if you want it, from Mary Scruggs, who is some
23 kind of secretary but the unofficial person who emails
24 all the state legislators and tells them about
25 "Missouri Night" and which corporations have already

1 committed to paying for it and that was sent in an
2 email to all Missouri State Legislators.

3 COMMISSIONER KENNEY: How did you get it?

4 MS. CUNNINGHAM: From a Missouri State
5 Legislator.

6 COMMISSIONER KENNEY: Gotcha, okay.

7 MS. CUNNINGHAM: I can give you a copy. I
8 also have the website for the Grand Hotel. Please go
9 to ALEC dot org for a description of the conference,
10 all their task forces, the energy and environment task
11 force, it is all spelled out there on their website.

12 COMMISSIONER KENNEY: Well, I thank you for
13 taking the time to come down and share the information
14 with us.

15 MS. CUNNINGHAM: Thank you for listening to
16 all this and I also want to applaud the Ameren line
17 workers who are out there in the snow, in the ice and
18 I really give those guys a lot of credit.

19 JUDGE WOODRUFF: Before I call the next
20 witness I have one thing to take care of.
21 Representative Mott Oxford gave me a document which I
22 marked as Exhibit 2. It is a written copy of her
23 testimony and I will admit that into evidence as
24 Exhibit 2.

25 Next name on the list is Katja Kopp. Good

1 afternoon. Please raise your right hand. Do you
2 solemnly swear or affirm the testimony you are about
3 to give in this matter is the truth, the whole truth
4 and nothing but the truth?

5 MS. KOPP: I do.

6 JUDGE WOODRUFF: You might want to spell
7 your name for the court reporter's benefit.

8 MS. KOPP: First name is Katja, K-A-T-J-A.
9 My last name is Kopp, K-O-P-P.

10 JUDGE WOODRUFF: What would you like to tell
11 us?

12 MS. KOPP: I am a St. Louis City public
13 school teacher, middle school science and I want to
14 talk about the impact of a possible rate increase. I
15 work in a school, a rather good school, and I am very
16 proud of it but as teachers we have -- our union
17 agreed not to take rate increases, the regular pay
18 increases that you would normally get because the
19 economy has been very bad the last couple of years and
20 so I have made adjustments. I have taken on roommates
21 and I have cut down on what I'm paying. I am still
22 able to pay my bills and I am glad for that but our
23 schools also have taken big cuts. My school is one of
24 the better performing schools on the MAP tests. I
25 work sometimes ten hours a day, uncompensated, you

1 know, some of those hours are uncompensated, to make
2 sure kids are getting a good education. Our school
3 has had to close the library because we can't afford a
4 librarian anymore. We don't have art or music classes
5 anymore because we can't afford those teachers because
6 it is very necessary to have good math and English
7 teachers and to deal with the academics. As a school
8 we pay more in electric bills than I would as a person
9 is my own house and what I see is our school districts
10 around the country are already threatened and already
11 have issues making their payments and this will put a
12 further burden on the schools, the school districts
13 and we will have to make more austerity measure
14 cutbacks and I think that is my concern because not
15 having a library, not having art and music lessons, is
16 devastating to the children in our city and we are an
17 awesome school. You know, we have teachers who stay
18 late uncompensated and do art lessons with the kids.
19 We try to introduce music in different ways. I go to
20 the public library and take out 25 books at a time on
21 a scientific topic because we don't have a library, so
22 I bring those into school so the kids can read those.

23 This is a much different America than I went
24 to school in many years ago and this how we live our
25 lives, okay. This is what's going on. And a rate

1 increase for what? Really think about what you're
2 asking. If you are really trying to change how you
3 are getting your energy and what we're doing and going
4 to renewables resources, awesome, but some of this
5 other stuff you guys need to be taking some austerity
6 measures also. Thank you.

7 COMMISSIONER KENNEY: Thank you for coming
8 and thanks for the work that you do in our public
9 schools. Do you feel comfortable sharing the school
10 that you work with? You don't have to.

11 MS. KOPP: I would rather not.

12 COMMISSIONER KENNEY: Okay. I was just
13 curious. Well, I appreciate the effort that you have
14 made to come down here and I know the hard work that
15 teachers do, so thank you very much.

16 JUDGE WOODRUFF: Gary Tash? Do you solemnly
17 swear or affirm the testimony you are about to give in
18 this matter is the truth, the whole truth and nothing
19 but the truth?

20 MR. TASH: I do.

21 JUDGE WOODRUFF: And your name is Gary Tash?

22 MR. TASH: Yeah. First of all, I would like
23 to say I am not trying to attack Ameren. I very much
24 appreciate the service they give and the electric we
25 get. They are a monopoly and at times they behave

1 like it. In my personal interaction with them they
2 have been pretty high-handed about some pretty
3 practical matters. And I know this is a personal
4 issue, but I think it has much broader implications
5 about the company and their philosophy. I recently
6 also tried to put on a solar panel system. We have
7 economized terrifically and are down to a little over
8 5,000 kilowatt hours of use and I wanted to put on the
9 solar panel for two reasons. One, to try to save some
10 of the energy cost but more importantly to try to help
11 the environment and solar panels are supposed to be
12 pretty good now and efficient. However, like so many
13 things that seem to be happening in the government,
14 there is a lot of lip service but the actual reality
15 here of accomplishing the things that are supposedly
16 there, I find out they are not there and are not
17 available. They only would allow me to put a small
18 system of 4.8 kilowatt hours on even though I have
19 room to put on more and in contacting their company
20 they make a lot of statements about tariffs and
21 statutes and they are restricted to certain
22 mathematical formulas that tell you how much power you
23 can generate but underneath that and from particularly
24 one person I spoke to, they are really only doing this
25 because the government is forcing them. This is not

1 out of a generous philosophy or overall concern for
2 the environment that I have and many others. It seems
3 to be something that is forced upon them. And a
4 gentlemen also told me that we are really, in the next
5 few years, not going to have to consider this at all
6 because we are building our own solar farm and we can
7 get out of this whole mess that we are in. I think in
8 today's times -- this summer is really a good point of
9 evidence of what is happening. Just yesterday I heard
10 a report that much of the Greenland Ice Cap is melting
11 away. We are in a really serious situation, all human
12 beings on the whole planet and whether they dispute
13 global warming or not, the fact is things are warming
14 up and things are getting really desperate and there
15 should be an encouragement, on all levels, to go to
16 green energy and renewables as much as possible and
17 not to put all these hurdles in place. And when a
18 company starts doing this and following behind statute
19 and tariff language and mathematical formulas, instead
20 of trying to encourage people to do as much as
21 possible -- I am not trying to compete with them in
22 any way. I heard one gentlemen say there is an
23 explosion of solar panels. Well, there is in relative
24 terms to the number of solar panels that are being put
25 up but there is not overall. I also heard that the

1 grid could not accommodate the electricity that we
2 would be generating should there be a big explosion of
3 solar panels and that seems not sensible to me because
4 the grid is engineered to work at very different
5 levels and peak demands and low demands. But I would
6 think this really goes to the part of their philosophy
7 that they are not overly interested in helping the
8 environment, helping the world but mainly are going at
9 it for their own profits. That is all I have to say.

10 COMMISSIONER KENNEY: Mr. Tash, thank you.
11 You indicated that you have a certain size rooftop
12 system that you wanted to install and you were told
13 that you were limited -- you were limited in some
14 respect?

15 MR. TASH: 4.8 kilowatt hours.

16 COMMISSIONER KENNEY: Was that information
17 that the city told you or was it something the utility
18 told; you?

19 MR. TASH: The utility.

20 COMMISSIONER KENNEY: I would -- I am not
21 sure of what the specifics of your situation are but I
22 would encourage you to connect with our staffs and
23 perhaps they can provide you with some assistance of
24 what our net metering rules provide and with what the
25 renewable portfolio standard provides with respect to

1 the solar rebate. So I wouldn't leave here without
2 talking to somebody from our staff to maybe get a
3 clearer understanding of what the rules are that are
4 applicable to your specific circumstance.

5 MR. TASH: Well, I've had several phone
6 conversations.

7 COMMISSIONER KENNEY: With Ameren?

8 MR. TASH: With the Staff of the Public
9 Service Commission, which are you a part of that?

10 COMMISSIONER KENNEY: Yes, sir.

11 MR. TASH: Well, that is who I have spoken
12 to, a Mr. Mike Taylor, on three different occasions.
13 And also, more about this lip service is you can make
14 a complaint and there is two steps involved: an
15 informal complaint and a formal complaint. The
16 informal complaint is relatively easy. He even wrote
17 the letter for me which basically said Ameren is doing
18 everything they're supposed to do and they have a
19 mathematical formula which seemed to be more generous
20 than the calculations would allow but to go into a
21 formal complaint process is prohibitive in so many
22 ways, there is so many steps, there is so much
23 paperwork to be carried out and the expenses can, for
24 an individual, can go up considerably. That has been
25 my experience with it.

1 COMMISSIONER KENNEY: Well, I would say --
2 well, I was initially encouraging you to talk to our
3 staff about the specific rules to the solar issue but
4 you are also talking about the process of filing a
5 complaint and that is something separate from what I
6 was initially speaking about and the process of filing
7 a complaint shouldn't be prohibitive. We certainly
8 don't want to place obstacles in your path of filing a
9 legitimate complaint, if that's the case. So with
10 respect to both of those issues, since you are here in
11 person, rather than over the phone, I would encourage
12 you to talk to somebody from our staff and perhaps
13 somebody from Ameren can also help you to get a
14 clearer understanding of what the barriers are to
15 installing your solar system. Thank you.

16 JUDGE WOODRUFF: Mr. Tash, since you have
17 had some specific questions for Ameren, they usually
18 like to follow up with it, would that be all right if
19 I list your address?

20 MR. TASH: Yes.

21 JUDGE WOODRUFF: It shows that it's 3229
22 Tennyson Square, St. Louis, Missouri 63143.

23 MR. TASH: Yes.

24 JUDGE WOODRUFF: Thank you, sir. Yvette
25 Collins? Judith Zwicker? Virginia Harris? Good after

1 noon. Please raise your right hand. Do you solemnly
2 swear or affirm the testimony you are about to give in
3 this matter is the truth, the whole truth and nothing
4 but the truth?

5 MS. HARRIS: I do.

6 JUDGE WOODRUFF: Thank you and your name is
7 Virgina Harris?

8 MS. HARRIS: Yes. I support the previous
9 testimony to shut down the Meramec plant. Ameren
10 doesn't need it since 25 percent of the energy that
11 Ameren produces does not go to customers in Ameren's
12 own territory, i.e., it is not going to us, the
13 customers. As someone else testified, \$78 million of
14 the rate increase is for an increase in coal costs
15 since just last year's rate case. Another large chunk
16 would go for increases in diesel fuel to bring coal
17 from other states. Solar and wind and run of the
18 river, hydro, will not require rate increases due to
19 transportation fuel increases or for that matter, fuel
20 increases themselves. Obviously the PSC needs to
21 direct Ameren away from its huge reliance on coal.

22 Secondly, I support the Public Counsel's
23 recommended lowering of Ameren's allowable rate of
24 return on investment. Specifically, their rate of
25 return on investment, the rate design, their

1 recommendation for lower increase due to their
 2 differences with the rate design and also not for us,
 3 the customers, not to pay for the people that Ameren
 4 hires to testify in its favor at these rate hearings.
 5 I support the PSC staff's recommendation regarding
 6 property tax, energy refunds, revenue calculations and
 7 severance costs.

8 Ameren is unwilling to tell the public how
 9 it plans to allocate the money on its infrastructure
 10 investments. I think the public should have a right
 11 to know this kind of information if we are being asked
 12 to pay for it. An example of their infrastructure
 13 investments are their out-of-state energy credits and
 14 other investments, for example, the Keokuk plant.

15 I wanted to know whether transcripts of this
 16 hearing, both the formal and informal parts, will be
 17 made public on the website?

18 JUDGE WOODRUFF: I can answer that for you.
 19 Yes, the transcripts will be available on the
 20 Commission's website and you can ask the other people
 21 out there how to find it. Thank you.

22 MS. HARRIS: Okay. Thank you.

23 JUDGE WOODRUFF: Thank you, ma'am. Any
 24 questions? Joan Bray? Yolanda Holmes? Good
 25 afternoon. Please raise your right hand. Do you

1 solemnly swear or affirm the testimony you are about
2 to give in this matter is the truth, the whole truth
3 and nothing but the truth?

4 MS. HOLMES: I do.

5 JUDGE WOODRUFF: And you are Yolanda Holmes?

6 MS. HOLMES: I am. Like I said, my name is
7 Yolanda Holmes and I am a case manager for The
8 Community Action Agency of St. Louis County doing
9 services here in the city. I am an Ameren Missouri
10 customer as well. I would like to address the request
11 from Ameren Missouri for a rate hike on Missouri's
12 utility services. Ameren Missouri has requested
13 revenues to be increased by \$376 million, a 14 percent
14 increase, which would negatively affect the elderly
15 and low-income families that I work closely with
16 everyday. While Ameren is requesting a 14 percent
17 increase in revenues, many individuals in our
18 community have seen their incomes drop due to
19 unemployment or the high cost of gasoline, food and
20 other necessities.

21 I work with low-income families everyday to
22 assist them with their utility bill payments, food and
23 other needs. I see the daily struggles of families
24 with small children and the elderly as they attempt to
25 make ends meet. This year, we have seen cuts in

1 LIHEAP and private donation programs to help these
2 families. The Keeping Current program is one of the
3 programs that has assisted low-income families in this
4 community. I have signed up many households for the
5 Keeping Current programs, both the summer cooling
6 assistance for seniors and for the year around heating
7 assistance for other households. Because of the
8 summer cooling program the seniors feel a sense of
9 relief that they can run their air conditioners and
10 get a credit on their utility bills. The Keeping
11 Current program for the winter program benefited a lot
12 of households and worked out well for some but some
13 were not as successful as others. Programs like
14 Keeping Current are very important to the families I
15 see.

16 On a personal note, I want to let you know
17 the impact a rate increase would have on my household
18 and households similar to mine. I am a divorced
19 mother of four children with one on her way to college
20 this year and the other in her second year of college.
21 I work a full-time job that pays me less than \$40,000
22 a year with no benefits. I haven't seen an increase
23 in my income in years. There has been no cost of
24 living increase, no anniversary increase and
25 definitely no bonuses. I am a diabetic and have to

1 pay for all my medications out of pocket which has to
2 be the generic kind and I have to pay for my doctors
3 visits. Many times I have had to make decisions on
4 purchasing food that is less healthy for my family so
5 that I can purchase my medications or pay my utility
6 bills.

7 The point that I am trying to make is while
8 many households already suffer from high utility costs
9 already in place, an increase would hurt us even more.
10 Ameren Missouri is the only utility company that I can
11 get my electric service from because there is no other
12 utility company here in St. Louis for me to turn to
13 for more affordable services. Just like with my
14 medicine, I can turn to a generic, with the food, I
15 can get what is on sale and even with gas I can shop
16 around for what's cheaper.

17 At the end of my day I go home having
18 serviced low-income families with their utility bills,
19 trying to offer them some hope for their families and
20 thinking about my own household and how difficult it
21 is to manage the finances there, having income. Many
22 of the households that I help throughout the day have
23 no income or very little. I now have -- I know how a
24 rate increase would impact my household, but I worry
25 even more how the clients I serve would be effected.

1 I would like to request that if there is a
2 rate increase, the Commission take into consideration
3 how it will impact the low-income, elderly, disabled
4 and working poor families like mine. Requiring Ameren
5 to continue the Keeping Current program, with some
6 modifications, would help many of the households
7 maintain their service. Thank you for listening.

8 COMMISSIONER KENNEY: Ms. Holmes, no
9 questions but thank you for coming and thanks for your
10 work in the Community Action Agency as well.

11 JUDGE WOODRUFF: Mr. Mills from the Public
12 Counsel has a question for you.

13 MR. MILLS: You mentioned modifications for
14 the Keeping Current program, what modifications are
15 you thinking of?

16 MS. HOLMES: Some of the modifications that
17 I would think of right off, some of the clients have
18 not been successful because if they miss a payment or
19 two payments within that 12-month period, they are
20 kicked off the program. Another thing is, if they do
21 miss that one payment then they have to make up that
22 payment and lose a credit that very next month. So if
23 they miss one payment already, how hard do you think
24 it is to make two payments and miss that credit? So
25 that's just one way I think that is not helping at

1 all.

2 MR. MILLS: Thank you, ma'am.

3 JUDGE WOODRUFF: Harvey Ferdman? Good
4 afternoon. Please raise your right hand. Do you
5 solemnly swear or affirm the testimony you are about
6 to give in this matter is the truth, the whole truth
7 and nothing but the truth?

8 MR. FERDMAN: I do.

9 JUDGE WOODRUFF: Thank you. And you are
10 Harvey Ferdmen, F-E-R-D-M-E-N?

11 MR. FERDMAN: "A".

12 JUDGE WOODRUFF: Okay. Thank you.

13 MR. FERDMAN: Thank you. I have heard today
14 a lot of concern about the impact of a rate increase
15 on low-income and fixed-income people. I also am very
16 sensitive to energy efficiency and I am also a
17 landlord. To my knowledge, there is absolutely no
18 incentive programs, other than my conscious, for me as
19 a landlord to do energy efficiency upgrades to help my
20 tenants reduce their utility bills and I would like to
21 sincerely ask that Ameren and the Public Utility
22 Commission and whatever influence you have with
23 Laclede Gas, I would assume you also have jurisdiction
24 there as well, that you look into that. There is a
25 lot of owner-occupant programs. I can do a lot of

1 stuff to my own home and get all kinds of incentives
2 but I'm not sure, to the best of my knowledge, there
3 is no incentive program out there for me to help my
4 tenants reduce their bills. I have heard some states
5 or some areas have a thing called on-bill billing, not
6 sure what that is or what that means but when I was
7 talking to someone else in the energy efficiency
8 business they referenced that and said that sounded
9 like what I was asking for, so that's number one.

10 Number two, in asking that we fund \$2
11 million for Ameren to help explain to the ratepayers
12 why the rate increase is necessary, I sure hope that
13 there is some governing over that. I don't want to
14 hear those advertisements say it was because of
15 increased regulations. I do want to hear those
16 advertisements say because it is going to reduce the
17 death rate from this coal-burning power plant. I
18 mean, let's be -- let's tell the facts as they are.
19 Let's not hide behind government regulations to sell
20 this thing as oh, we are just being forced to comply
21 with government regulations. They are doing what is
22 good for the citizenry of this country, of this area,
23 by reducing the pollution that is generated from these
24 power plants and there is a cost to society. That
25 savings of \$500 million by spending 145 million, I'm

1 sure there is a lot of health benefits that come along
2 with that as well. I am not saying I'm in favor or
3 against the increase but should the increase be
4 granted, I want to make sure it is represented to the
5 public as not just another regulatory compliance cost.

6 The other thing I wanted to mention is about
7 ALEC. I also am familiar with ALEC and Susan
8 Cunningham's comments and after the spotlight was
9 shined on them after the Trayvon Martin case because
10 they were involved in getting the legislation passed
11 that is in controversy there and that they are
12 propagating that across the country, big companies
13 like Coke, Pepsi, Kraft, Wal-Mart, have pulled out of
14 ALEC and I really hope that the Public Utility
15 Commission looks at Ameren's involvement with this.
16 And one more thing about ALEC, they represent -- they
17 are registered as a 501(c)(3). They represent
18 themselves as a charity and I sure hope that Ameren is
19 not taking a tax right off by donating to a charity,
20 when it's really a lobbying group that is paying for
21 five-star hotels for our legislators in Salt Lake
22 City.

23 I think that covers my comments. Thank you
24 very much for your work on the Public Utility
25 Commission and I also appreciate the workers at Ameren

1 and my electric has been pretty reliable over the
2 years and I appreciate that as well. Electricity is
3 something we all have become reliant on. And in fact,
4 it's something we all take for granted and I want to
5 just point out this room and whatever rooms you all
6 meet in or halls, look around you, how many of these
7 lights could be turned off and it wouldn't affect this
8 meeting at all? Thank you.

9 COMMISSIONER KENNEY: Thank you for coming
10 and sharing your thoughts. You mentioned having a
11 conversation with a colleague about energy efficiency
12 and the possibility of on-bill billing, were you
13 talking about on-bill financing as a means of paying
14 for improvements that you might make to your
15 facilities, is that what you're talking about?

16 MR. FERDMAN: Yeah, so the principle being
17 if we were to save the \$25 a month on utility bills,
18 it costs \$10 a month to do the upgrade, then that bill
19 would be reduced by \$15.

20 COMMISSIONER KENNEY: Gotcha.

21 MR. FERDMAN: And that would benefit the
22 tenant and I am not saying that I don't want to bear
23 some of the cost but right now there is no incentive
24 out there for me to help out other than my conscious.

25 COMMISSIONER KENNEY: And I would encourage

1 you to delve a little bit more deeply into the energy
2 efficiency programs that Ameren is offering because I
3 think there maybe some there that are applicable to
4 homeowner's generally that might also -- that you
5 might be able to benefit from, even though it's not an
6 owner-occupied unit, as a facility owner you may still
7 be able to take advantage of in terms of appliance
8 upgrades and that sort of thing, so I would encourage
9 you to take a look at that too and thanks for coming,
10 we really do appreciate it.

11 JUDGE WOODRUFF: Thank you, sir. Matt Ghio,
12 G-H-I-O? Good afternoon.

13 MR. GHIO: Good afternoon.

14 JUDGE WOODRUFF: Please raise your right
15 hand. Do you solemnly swear or affirm the testimony
16 you are about to give in this matter is the truth, the
17 whole truth and nothing but the truth?

18 MR. GHIO: I do.

19 JUDGE WOODRUFF: Thank you.

20 MR. GHIO: My name is Matt Ghio. I am an
21 attorney. I also own a commercial office building
22 that has about 26,000 square feet, six-story building
23 and I am also a member of the Consumers Council of
24 Missouri. And the first thing I want to say, before
25 addressing the rate case, is that in terms of Ameren

1 as a company and the service they provide, I think
2 they do great work from the linemen to the incentive
3 programs. In our building we just recently installed
4 a 9.84 kilowatt grid on our roof. Ameren was very
5 helpful with that and I hope that they continue to do
6 more in terms of renewables so we can get away from
7 coal-produced power.

8 But in terms of the rate case specifically,
9 what I want to say about that, as a small business
10 owner, the rate case before the Commission deals with,
11 you know, can the utility pay their bills for an
12 entire year and get a fair rate of return? Looking at
13 Ameren's annual report on page 18, in 2009 they had a
14 net operating income of 612 million. In 2010 they had
15 a net operating income of 139 million and 2011 they
16 had a net operating income of \$509 million. As was
17 noted earlier, there have been five rate increases
18 over the past six years averaging about 35 percent.
19 So just looking at their financial statements and
20 looking over some of the rate case documents, I don't
21 see the justification for a 14 percent rate increase.
22 And I know the staff of the PSC in their analysis,
23 their own staff has suggested that there needs to be a
24 210 million increase versus a \$376 million from
25 Ameren. What I would suggest to be the prudent

1 approach from the Commission is to not grant the rate
2 increase, see if they have a net operating income in
3 the next year because I know that the audit staff had
4 mentioned one difference between the Commission and
5 the utility on the property tax, was the actual
6 amounts paid versus the estimates by the company. Why
7 I suggest that you don't grant the increase is because
8 within a total period see whether those estimates were
9 correct and did the utility make money. Given that
10 they made -- what is that -- 1.2 billion in the last
11 three years, I think having that utility as a monopoly
12 can better bear the burden of what's happening in the
13 economy with rate increases than ratepayers. That is
14 what I would suggest in terms of this rate case.

15 And for our business, for example, we have
16 eight tenants, we are locked into leases and we pay
17 about 40,000 a year in utility costs and that 14
18 percent increase would amount to almost a \$6,000
19 increase which we have to absorb as the landlord and
20 we have a very small margin of profit and that happens
21 to a lot of small business owners. So I think it's
22 only fair for the public interest to let that fall on
23 the utility versus the ratepayers.

24 JUDGE WOODRUFF: Questions?

25 UNIDENTIFIED MALE: I have a question. Can I

1 --

2 JUDGE WOODRUFF: Who are you?

3 UNIDENTIFIED MALE: I'm just --

4 JUDGE WOODRUFF: No, I am sorry. You can go
5 up and talk to him afterwards, you can do it that way.
6 And if you want to testify later I will let you --
7 you'll get a chance to.

8 UNIDENTIFIED MALE: Okay.

9 JUDGE WOODRUFF: Do you have questions?

10 COMMISSIONER KENNEY: I do. Thank you for
11 coming. I want to be clear, you said that you're a
12 member of the Consumers Council?

13 MR. GHIO: Correct.

14 COMMISSIONER KENNEY: And an attorney?

15 MR. GHIO: Right.

16 COMMISSIONER KENNEY: But you're not an
17 attorney for the Consumers Council in this rate case?

18 MR. GHIO: Right. I should clarify, I am
19 not an attorney for the Consumers Council.

20 COMMISSIONER KENNEY: Thank you for coming.

21 JUDGE WOODRUFF: Tim O'Leary? Tim O'Leary?
22 Morad Andranim? Melanie Young? Emma Strud? Minnie
23 Jackson? Morgan Rettele? Good afternoon. Please
24 raise your right hand. Do you solemnly swear or
25 affirm the testimony you are about to give in this

1 matter is the truth, the whole truth and nothing but
2 the truth?

3 MR. RETTELE: I do. Several items. This is
4 a follow up with testimony I gave in 2008 before for
5 the Public Utilities Commission. There were two
6 outages that year, one in the winter that lasted a
7 week long for me, personally, and then again in the
8 summer which was again, a week long and I will go on
9 the record to say that a summer outage is by far worse
10 than a winter outage. But to piggyback off of my
11 testimony, it was a very close to life and death
12 situation that Ameren UE would not really listen to my
13 complaint until I was in front of the Commission and
14 then it was a call to arms, if you will, to help
15 remedy the situation. In a nutshell it was a large
16 mulberry tree that I happened to park next to the day
17 of the storm. That tree -- my vehicle kept the tree
18 from taking out the power lines. And I had to call
19 Ameren several times to try to get this remedied and
20 it wasn't until I came to the Commission and under
21 oath, had them actually remedy of my situation. That
22 is why I guess I am here to follow up on that
23 testimony. The day I gave testimony I had a manager
24 sit down and meet with me and put together an approach
25 to try to remedy this. The Monday of the following

1 week I got a supervisor to come to the residency and
2 they looked at the situation and they agreed it needed
3 to be taken care of immediately. The following
4 morning on Tuesday, this is where it really started to
5 get interesting, the supervisor saw the situation and
6 could assess what was needed to be done but instead,
7 the following Tuesday morning, the following morning,
8 it was a contractor, there were two, two contractors
9 from out of town and the situation then was such that
10 they called and a lot of people were trying to get
11 power back, I understand that, trying to service the
12 customer, but this was overkill. There was so much
13 overkill that one of the contractors brought in a
14 60-foot boom truck and a 10-man team that couldn't get
15 into the area to try to service the problem. The
16 other team, another 10-man team, brought a 40-foot
17 boom truck and they were able to get back in there and
18 help remedy the situation. But no Ameren rep on that
19 Tuesday morning. Which me, as a customer, working
20 with the contractor we got it taken care of but I
21 thought to myself it was a call to arms right up until
22 execution and that is an efficiency problem.

23 The other thing I would like to bring to
24 your attention is the key components that is on this
25 rate request. There is four bullet items. The fourth

1 one, which is a lion's share, talks about additional
2 costs increase and meeting renewable energy
3 requirements which, to me, fall under the first and
4 the third bullet items. Material cost as well. Which
5 only leaves employee benefits, which I really think is
6 the lion's share of the lion's share of the fourth
7 bullet item, if you will.

8 Another thing I would like to bring to your
9 attention, I don't know how many of you here have
10 visited Johnson's Shut-Ins since the reservoir failed,
11 that speaks for itself. As far as air conditioning, I
12 am in a process of trying to put in central air in my
13 home but I fight with the wife because I think window
14 units are more efficient because -- back to the man
15 who has left -- I can cool down a single room in a
16 house that will help offset the cost of the utility.
17 However, homeowner's association won't let me put in a
18 unit facing the street because it is not
19 curb-appealing.

20 And then finally, I went to a Cardinal's
21 game, first one last night and I was offered tickets
22 from friends who know we haven't seen a game and I am
23 sitting there and across from me between left field
24 and center field is an Ameren plaque and it says
25 energy -- I think it says energy forever -- providing

1 energy for life, I believe is what it says, providing
2 energy for life and I thought to myself, what's the
3 subliminal message there? Is it a mission statement?
4 Because for me, and I look at these bullet items
5 especially No. 3, approximately 500 million total
6 customer benefits over the next 20 years, I don't want
7 Ameren UE in my life for the next 20 years. I would
8 gladly offer money if they could tell me that they
9 could get me off the grid and back on upon my choosing
10 in the next five years. Thank you, that is all I have
11 to say.

12 JUDGE WOODRUFF: Thank you. Questions?

13 COMMISSIONER KENNEY: I just want to be
14 certain, you testified -- thank you for coming first
15 of all, Mr. Rettele. Was your problem ultimately
16 straight down to the problems you described that you
17 testified about in 2008?

18 MR. RETTELE: It was.

19 COMMISSIONER KENNEY: And --

20 MR. RETTELE: Only after coming in front of
21 the Commission, mind you.

22 COMMISSIONER KENNEY: Have you had any other
23 customer service interaction with Ameren since then?

24 MR. RETTELE: I have.

25 COMMISSIONER KENNEY: And how have those

1 experiences been?

2 MR. RETTELE: Ameren's employees are --
3 they're role-model-type people. I like doing business
4 with them, so it has been pleasant.

5 COMMISSIONER KENNEY: And your problem was
6 addressed to your satisfaction?

7 MR. RETTELE: It was at the time, yes.

8 COMMISSIONER KENNEY: Well, I appreciate you
9 taking the time to come down and share with us your
10 thoughts. We really do appreciate it. Thank you.

11 JUDGE WOODRUFF: One last question: Would
12 you spell your last name?

13 MR. RETTELE: R-E-T-T-E-L-E.

14 JUDGE WOODRUFF: Michelle Scott Williams?
15 Myrtle -- I think it's P-E-H-Y? Evangelish Dorothy
16 Rillis? That is the end of the list of names. Is
17 there anyone else that wants to testify?

18 UNIDENTIFIED FEMALE: Yeah, Judge, this is
19 the last one you called on.

20 JUDGE WOODRUFF: Oh, I'm sorry, come on up.
21 We will move on to the next person and we will come
22 back. Yes, sir?

23 MR. FOGARTY: Should I come --

24 JUDGE WOODRUFF: Come up to the mic. Could
25 you tell us your name, sir?

1 MR. FOGARTY: Terry Fogarty, F-O-G-A-R-T-Y.

2 JUDGE WOODRUFF: Please raise your right
3 hand. Do you solemnly swear or affirm the testimony
4 you are about to give in this matter is the truth, the
5 whole truth and nothing but the truth?

6 MR. FOGARTY: Yes. I guess, you know, I
7 didn't plan on speaking so I wasn't prepared but I am
8 both a consumer and an investor in Ameren. I have
9 also participated in the Peer Power program for
10 several years and in general I have been satisfied
11 with Ameren's service but what brought me here today
12 was this tremendous increase, I guess, that they are
13 asking for in lieu of the fact there have been many
14 other increases in close proximity over the last
15 several years and I think that, you know, the
16 Commission and Ameren needs to understand we are still
17 in struggling times. Many businesses are not making a
18 profit at all and that's the type of scenario I think
19 a rate increase -- I am just hearing this information
20 here today, is it 9 percent or 14 percent, I wasn't
21 sure what they were talking about. And I own stocks,
22 and no stock today pays a 9 percent dividend, matter
23 of fact, even junk bonds are under 7 percent and so I
24 think that it should be with respect to what is out
25 there now. Do they need a 9 percent increase as

1 shareholders, it would be nice but I can't justify it,
2 so that's all I wanted to say.

3 JUDGE WOODRUFF: Questions?

4 COMMISSIONER KENNEY: No questions. Thank
5 you, sir.

6 JUDGE WOODRUFF: Anybody else who would like
7 to testify? Tell us your name, sir.

8 MR. FISCHER: Richard Fischer.

9 JUDGE WOODRUFF: Richard Fischer?

10 MR. FISCHER: Yes. F-I-S-C-H-E-R.

11 JUDGE WOODRUFF: Thank you. Please raise
12 your right hand and I'll swear you in. Do you
13 solemnly swear or affirm the testimony you are about
14 to give in this matter is the truth, the whole truth
15 and nothing but the truth?

16 MR. FISCHER: I do.

17 JUDGE WOODRUFF: What would you like to tell
18 us?

19 MR. FISCHER: I don't know a lot about this
20 rate increase but I just had a really weird experience
21 with Ameren that makes me believe that it's not a real
22 competent company. I live in South City in a
23 four-family, where I have lived for quite a few years.
24 And about a month ago I get a bill sent to me at my
25 address with someone else's name on it for service at

1 a building, an apartment in North St. Louis on Kelly
2 (ph) and I just marked it no such person lives here
3 and I put it back in the mail and then a few days
4 later I received a notice from the city's conservation
5 inspection department that a new person had moved into
6 my apartment and I need you to get a conservation
7 district inspection. So I called the city and spoke
8 with them about it and assumed that Ameren would get
9 the return bill in the mail and realize that someone
10 had made a really bad mistake. Anyway, a few weeks
11 later I got a notice taped to my front door that my
12 unit was condemned for occupancy because I didn't have
13 an occupancy permit inspection in the conservation
14 district. I put a call to Ameren, apparently what
15 happened is someone had started service at this
16 address in North St. Louis and gave my address as
17 their address. Ameren said they were sending a final
18 bill and that somehow I had stopped service or
19 something. So I am just astounded this could happen.
20 I mean, is this -- it seems like something that would
21 happen in a third-world utility company. I mean, they
22 know I was living there and I made a call to their
23 service department and talked to someone and they
24 started service back up in my name but I asked them
25 how this could have happened and then they just said

1 that there was nothing they could have done to prevent
2 this and that kind of astounds me. I don't
3 understand. You know, it's just remarkable that it
4 could have happened. I wrote the senior vice
5 president of customer operations, Michael Moehn, a
6 letter that was mailed on the 19th and I haven't
7 gotten a response from him at this point but in the
8 letter I did ask him how this could have happened and
9 what they can do to prevent this happening again to me
10 or to someone else. So it's just one example of
11 something that went very wrong in what should be a
12 first-rate company. Thank you.

13 COMMISSIONER KENNEY: Mr. Fischer, thank you
14 for -- I'm sorry for your experience and thank you for
15 coming to share with us. Can you help me understand a
16 little bit, the aspect of the city conservation
17 district notifying you for the need for that
18 inspection and the need for the occupancy inspection
19 and did the City of St. Louis acknowledge any role
20 that they may have played in all of this and did they
21 help you?

22 MR. FISCHER: Well, when there is a new
23 customer Ameren must notify the city that there is a
24 new customer at a certain address and they have
25 requirements that a conversation district inspection

1 be made when a new customer occupies a dwelling within
2 a year of the last inspection. In the city the
3 inspection department did acknowledge a mistake on
4 their part after I originally explained to them the
5 situation but I guess it seems like if this kind of
6 thing happens then it indicates a second or third-rate
7 company, which should get second or third-rate
8 returns.

9 COMMISSIONER KENNEY: So that initial bill
10 that came to your apartment had someone else's name on
11 it but the correct address?

12 MR. FISCHER: Yes.

13 COMMISSIONER KENNEY: I see. And has the
14 situation now been rectified to your satisfaction
15 other than having not received a response yet from the
16 customer service manager?

17 MR. FISCHER: Yes.

18 COMMISSIONER KENNEY: Well, I am very sorry
19 for your experience. Thank you for sharing with us.

20 JUDGE WOODRUFF: Mr. Fischer, could I get
21 your address?

22 MR. FISCHER: 3430A Crittenden.

23 JUDGE WOODRUFF: Thank you. I think
24 somebody over here wanted to testify.

25 MS. MURPHY: My name is Barbara Murphy.

1 JUDGE WOODRUFF: Barbara Murphy. Please
2 raise your right hand. Do you solemnly swear or
3 affirm the testimony you are about to give in this
4 matter is the truth, the whole truth and nothing but
5 the truth?

6 MS. MURPHY: I do. I didn't come here to
7 speak but I am complaining or concerned about a
8 service that Ameren has stopped. I have an older
9 house. I have caulked, I have bought energy efficient
10 light bulbs, none of my appliances are over eight
11 years old, I insulate everything myself, blood, sweat
12 and tears. And I try to regulate myself on the use of
13 energy. I went to the Ameren site, turned on my
14 computer, used energy and they used to offer a service
15 where you could see day by day your energy consumption
16 with Ameren. After the last Public Service Commission
17 hearing, soon afterwards, as was my habit, I went,
18 turned on my computer, went to the Ameren site and it
19 showed month by month. I use it day by day because
20 when it's 85 degrees outside I turn off everything I
21 can turn off. I open the windows and I sweat. I sent
22 a letter to Ameren very politely inquiring why don't
23 you offer this service. They were very polite and
24 said we don't do this anymore. I think I have
25 attached the letter and forwarded it to the Public

1 Service Commission. My question is, it's easier for
2 me to see if it's 85 degrees and I don't have anything
3 going as far as air conditioning and you say okay, you
4 used this many watts, that's nice, I know in my head.
5 The next day it may get to 90 or 95, I would turn it
6 on for a brief time in the evening so I could go to
7 sleep and it says okay, you used this many watts. My
8 last bill, I won't tell you, but they said the average
9 cost of my bill was \$7.41 daily. This is over the
10 last month from June to July. My concern is that on
11 some of those days and I don't care if was 102, 103,
12 or 104, I did not have that air conditioner on, which
13 means you averaged it but that means I must have been
14 using at least \$30 a day in electricity. How? That's
15 my only question. Maybe if I can see what I'm doing
16 day by day through the service that was offered I can
17 better regulate myself. That's my only concern. I
18 can't cut back anymore unless I cut off my
19 refrigerator and turn off my computer. Thank you.

20 JUDGE WOODRUFF: Questions?

21 COMMISSIONER KENNEY: Ms. Murphy, thanks for
22 coming. I can't answer your specific questions about
23 the website and your energy consumption but since you
24 are here in person I would encourage you to meet with
25 the customer service reps that are outside that

1 perhaps can tell you if there are other aspects of
2 their website that might be helpful. You want the
3 information and I can understand that, I appreciate
4 that fact, but perhaps you might take a few moments to
5 meet with the Ameren staff and maybe they can find
6 some other solutions to some of the questions you have
7 but thank you for taking the time to come down here
8 and share with us.

9 MS. MURPHY: I have one more comment.
10 Everyone was saying oh, I'm on a fixed income,
11 everyone is on a fixed income nowadays.

12 COMMISSIONER KENNEY: Thank you.

13 JUDGE WOODRUFF: You want to testify, ma'am?
14 Come forward. Tell us your name, please.

15 MS. TURNER: I'm Diann, D-I-A-N-N, Turner.

16 JUDGE WOODRUFF: Can you please raise your
17 right hand? Do you solemnly swear or affirm the
18 testimony you are about to give in this matter is the
19 truth, the whole truth and nothing but the truth?

20 MS. TURNER: Yes, I do.

21 JUDGE WOODRUFF: Thank you. What would you
22 like to tell us?

23 MS. TURNER: You know, I just want to start
24 off by saying, you know, don't increase the rate.
25 Couldn't Ameren consider things like stocks,

1 investment fundraisers or even like, you know,
2 corporation donations or something? Everything is
3 being raised, prices, taxes, everything is at an
4 increase except for our personal income. I want to
5 start off with, somebody had mentioned the prices of
6 energy is basically on the same level and I would like
7 to disagree, I don't really know but I would like to
8 disagree that because I owned a house in the city that
9 I just got rid of and I was living in this house, at
10 the same time I was owning that one, I was living in
11 the county and the house is empty in the city and the
12 only thing that was on in the house was the lights and
13 I had called about three times about are you
14 estimating the cost of my energy and she said no, we
15 are checking it at midnight and I don't understand.
16 You're checking it at midnight to get an accurate
17 account of how much I am using I guess, but the fact
18 is only the lights were on in this big house in the
19 city. I live in a house in the county where I had,
20 during the winter months, space heaters, refrigerator,
21 computer, lights. Everything that anybody could have
22 on in their home I had on at this house in the county.
23 The empty house in the city was competing, the cost of
24 energy was competing with me living in this house and
25 I am trying -- I didn't want the house in the city to

1 be dark, like it was just totally empty. I wanted
2 people to get an impression that perhaps something
3 lived there so I just had a couple of lights here and
4 there. To me, a light bulb should not even compete
5 with a refrigerator and space heaters. The house in
6 the county I had space heaters all of that, two
7 refrigerators, but the cost in the city, the empty
8 house, cost me more than the one I was staying in, so
9 I kind of disagree with -- and I can't prove it but I
10 would like to disagree that everybody's rate is pretty
11 much the same or scaled the same or something like
12 that.

13 Then I want to go on to say limited
14 income -- somebody just made a comment about
15 everybody's income is pretty much limited. You know,
16 that's why I say everything is raised, everything is
17 increased except for our personal income. There are
18 people that have to make choices, you know, whether
19 they should buy food, whether they are alone, or
20 whether they have children and families but they have
21 to make choices for food, education, dental, but most
22 of all utilities. Utilities is the big because
23 utilities is one of our biggest needs. I always told
24 my daughter always pay your rent first, you have a
25 roof over your head, to pay your rent first and then

1 utilities are kind of like second in line because you
2 got to cut the prices and do what you can to get food,
3 clothing, shoes and there's the choices where medical
4 and dental is a need but you have to make a choice.
5 Those that choose not to turn on their air with
6 temperatures of three digits, like right now, what is
7 the death rate because people feel like they can't
8 afford to turn that air on because the electricity and
9 utilities are just so high and it takes their life
10 because they don't turn that air conditioner on in the
11 winter and they don't turn on the heat because they
12 feel like they can't afford it, they can't pay that.
13 And getting on the budget doesn't help. I was paying
14 for this young man and I put him on the budget thing.
15 I hated it because budget wants to go around all year.
16 I had to take him off when summer came and they said
17 no, you got to pay this bill and I said we're not
18 using any gas or electricity or whatever it was, so I
19 had to take him off because they want to put you on
20 and they want to just stretch your bill out forever,
21 forever. But you can't catch up once you get behind
22 in something and you keep continuously paying but you
23 only have a certain amount and then there are other
24 things.
25 Winter and summer. In the summer you have

1 the high Ameren electric bill in the winter you
2 probably have a high gas bill because you're trying
3 to -- it really doesn't balance out. And you kind of
4 really don't catch up and that is why I am here to say
5 I am not for any increase because we are stretched to
6 our limits, some of us.

7 I was doing my bills and I thought great,
8 just really doing it, really doing it and I was making
9 it and the economy really began to get overwhelming
10 where I felt like I was really drowning and I really
11 got behind in my bills. I cried for three months. I
12 couldn't make the mortgage payment but I haven't
13 skipped a mortgage payment, I didn't miss a one.
14 There are certain things that you just got to do, you
15 just have to do.

16 My daughter had got behind on her utilities
17 one time and I was really trying to help her with it,
18 I tell you. I was on the phone and sometimes you
19 don't know who you may get. You may get somebody in
20 Jeff City and those people seem like they're nicer
21 than the bill collectors here in St. Louis and Ameren
22 because I had a lady and I thought it was the rudest
23 thing she could have ever said to me. She must live
24 in a nice house and have a nice car and all of that
25 because she said to me why would you use something you

1 can't afford and that was electricity. It looked like
2 the utility companies have a domination over us
3 because we don't have any choice. It's like the cable
4 television and Charter, you know, we have choices with
5 them and cell phones and all that but when it comes to
6 utilities there is usually only one in your area even
7 if it's not Ameren, there is only one in your area of
8 where you live. So we don't have many choices to
9 make, that's a need. And we kind of really have to
10 use it whether we can afford it or not.

11 There are people that get their utilities
12 cut off and then they'll burn candles for lights and
13 you know that can cause a fire burning up their whole
14 home. They turn on their oven for heat and that just
15 goes around and makes that utility bill even higher.
16 It is either one or the other. Then they have to boil
17 water to take a bath and that just drives up their gas
18 bill because they have a gas stove because they are
19 trying to make it because Ameren has cut them off
20 because Ameren can do that and it's not like you have
21 got another electric company that you can go to and
22 really sign up for like you do with these cell phones,
23 you just get another carrier.

24 Transportation, taxes and gas prices. Taxes
25 and gas prices is just really eating us up, robbing us

1 and burying us alive. You have to have some kind of
2 transportation to get to work and to make the paycheck
3 so that you can pay your utility bills and they take
4 just about all of that. Myself in my home, in the
5 wintertime, I actually keep my thermometer down to 65
6 degrees and I just put on a lot clothes. Usually I
7 have on sweats and robe, socks and really need some
8 boots. Just like the firemen say, air is on floor,
9 air really is on the floor. It is so cold to have
10 your feet on the floor in the wintertime especially in
11 my house. In the summertime, just like now, I try to
12 keep my thermostat up to 80. Eighty is just about
13 comfortable I have a fan and it just kind of stirs the
14 heat up a little bit, you know, when it's hot in there
15 it's not going to cool, but it just kind of stirs the
16 heat up and I use a fan but I keep my thermostat up to
17 80.

18 But I just wanted to say income --
19 weatherization, that's what I wanted to speak about,
20 weatherization. Weatherization sometimes can save
21 your air or heat in the house but I just make like \$1
22 more than the requirements for that program and then
23 you know don't benefit from it. I was talking to my
24 goddaughter and I said well get your house winterized.
25 When you're renting the landlord don't always get on

1 that program to help you out and you can't get on the
2 program on your own so, you know, sometimes you're
3 just between a rock and a hard place. You try to
4 stretch it as much as you can but your income just
5 does not really cover all your needs and the
6 requirements that you have.

7 But, you know, those were my main things but
8 you know, again, I just wanted to say increase is not
9 for everybody because we are already stretching it.
10 We are already drowning in just taxes, gas prices and
11 utilities but I do want to commend the Ameren workers.
12 I feel like they really are doing an outstanding,
13 wonderful job in all kinds of weather, whether it is
14 cold weather or ice or even this heat or three-digit
15 temperatures. They're always out there trying to keep
16 our lights on in the house, so I want to commend them
17 for doing an outstanding job and that is pretty much
18 all I want to say.

19 COMMISSIONER KENNEY: Thank you. Thanks
20 very much for coming. Ma'am, one question. The house
21 that you own in the city, do you still own it?

22 MS. TURNER: I just took a loss on it.

23 COMMISSIONER KENNEY: Well, the only reason
24 I ask, if you still had the bills or if you still own
25 the house you could have taken some time to talk to

1 the Ameren customer service representatives and they
2 may be able to help you in understanding the
3 comparison between your house in the county and your
4 house in the city, so I would encourage you --

5 MS. TURNER: I called them. I did call
6 three times because I was trying to really
7 understand that. My daughter actually moved out of
8 the house because her bills -- it was overwhelming,
9 her bills --

10 COMMISSIONER KENNEY: Well, it might help
11 since you're here in person to take a few moments to
12 talk with an Ameren representative.

13 MS. TURNER: Her bills were running at over
14 a thousand dollars a month and if you are just paying
15 for utilities, you're working for utilities but I can
16 go and check with them and see what they say.

17 COMMISSIONER KENNEY: Thank you.

18 JUDGE WOODRUFF: Thank you, ma'am. Anybody
19 else wishing to testify? Yes, sir? Please raise your
20 right hand. Do you solemnly swear or affirm the
21 testimony you are about to give in this matter is the
22 truth, the whole truth and nothing but the truth?

23 MR. McKINNEY: Yes.

24 JUDGE WOODRUFF: Tell us your name, please.

25 MR. McKINNEY: Andre McKinney. A-N-D-R-E,

1 M-C-K-I-N-N-E-Y.

2 JUDGE WOODRUFF: Okay.

3 MR. McKINNEY: First, I would like to say
4 thank you for allowing me this time to be before you
5 Commissioners. I am a city resident. I live in the
6 fifth ward and I can say I can call Ameren and they
7 can pretty much tell me how to use my electric. I
8 just was out talking to one of the customer service
9 people and they were able to assist me with my bills
10 being adjusted. However, the senior living community,
11 also the community I live in there are elderly seniors
12 and it would be unfair to increase their electric bill
13 and to be efficient I think it is very important to
14 know how to use electricity. And, you know, it seems
15 like everything should balance itself out as far as
16 how the weather has been and the different
17 circumstances for homes and how people are struggling
18 nowadays, how there are jobs needed to operate and
19 make things more efficient for the customer.

20 And I can say that I pay for electricity. I
21 try not to have a balance on our bill. I try to pay
22 it in full every month so I do appreciate the service
23 because there is no other service that I can switch
24 to. Ameren UE is monopolizing the electric sector and
25 an increase at this time wouldn't be feasible for

1 myself and those residents in the community where I
2 live and I feel there should have been more
3 politicians here today to represent those wards and
4 concerns of the community but just to bring it to a
5 close, I would like to thank you all for allowing me
6 this opportunity to speak before you.

7 JUDGE WOODRUFF: Questions? Thank you, sir.

8 COMMISSIONER KENNEY: Thank you.

9 JUDGE WOODRUFF: Anyone else wishing to
10 testify? With that, we are adjourned. Thank you.

11 (Exhibits 1 through 4 were marked for
12 identification by the court reporter.)

13 - - - - -

14 (Public Hearing concluded at 3:32 p.m.)

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1 CERTIFICATE OF REPORTER

2 I, Suzanne M. Zes, Certified Court Reporter,
3 within and for the State of Missouri, do hereby
4 certify that the witness whose testimony appears in
5 the foregoing deposition was duly sworn by me; the
6 testimony of said witness was taken by me to the best
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8 under my direction; that I am neither counsel for,
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10 action in which this deposition was taken, and further
11 that I am not a relative or employee of any attorney
12 or counsel employed by the parties thereto, nor
13 financially or otherwise interested in the outcome of
14 the action.

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16

17 Certified Court Reporter

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