Comtel Telcom Assets LP d/b/a Excel Telecommunications, hereby adopts, ratifies, and makes its own, as if the same had been filed by it, the following tariff filed with the Public Service Commission of the State of Missouri, under the name Excel Telecommunications, Inc. currently on file and approved by the Commission, representing the rates, terms and service of the telecommunications service of Excel Telecommunications, Inc.:

Excel Telecommunications, Inc., P.S.C. MO No. 3, Local Access Service Tariff

Becky Gipson
Director, Regulatory Affairs
2400 Marsh Lane
Carrollton, Texas 75006
(972) 478-3000

FILED
MO PSC
TA-2006-0214

Regulations, Rates and Charges
Applicable to Access Services provided by

COMTEL TELCOM ASSETS LP D/B/A EXCEL TELECOMMUNICATIONS

within a Local Access and Transport Area (LATA) or
equivalent Market Area for connection to intrastate
communications facilities for Intrastate Customers within
the State of Missouri

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CONCURRING CARRIERS

NONE

CONNECTING CARRIERS

NONE

OTHER PARTICIPATING CARRIERS

NONE

REGISTERED SERVICE MARKS

NONE

REGISTERED TRADEMARKS

NONE

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EXPLANATION OF SYMBOLS

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C - Changed regulation.

D - Delete or discontinue.

E – Correction of an error made during a revision.

I - Increase in a rate.

M - Moved from another tariff location.

N – New rate or regulation.

R - Reduction in a rate.

T - Change in text but no change in rate or regulation.

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TABLE OF CONTENTS

Missouri Public
REC'D MAY 1 0 2002
Service Commission

	Page Number
ISSUING CARRIER	Title 1
CONCURRING CARRIERS	Title 2
CONNECTING CARRIERS	Title 2
OTHER PARTICIPATING CARRIERS	Title 2
REGISTERED SERVICE MARKS REGISTERED TRADEMARKS	Title 2
EXPLANATION OF SYMBOLS	Title 3
1. APPLICATION OF TARIFF	13
2. GENERAL REGULATIONS	14
2.1 Undertaking of the Company	
2.1.1 Scope	14
2.1.2 Limitations	15
2.1.3 Liability	17
2.1.4 Provision of Services	21
2.1.5 Points of Termination	22
2.1.6 Service Maintenance	23
2.1.7 Changes and Substitutions	23
2.1.8 Refusal and Discontinuance of Service	24
2.1.9 Network Management	27
2.1.10 Notification of Service-Affecting Activities	28
2.1.11 Provision and Ownership of Telephone Numbers	28
2.2 Use	29
2.2.1 Interference or Impairment	29
2.2.2 Unlawful and Abusive Use	29

Missouri Public
FILED JUN 2 4 2002
Service Commission

Jerry G. Kirby, Senior Tariff Manager
8750 North Central Expressway, Suite 2000
Dallas, Texas 75231
214-863-8000

TABLE OF CONTENTS - (Continued)

Missouri Public
REC'D MAY 1 0 2002
Service Commission

Page Number

2. GENERAL REGULATIONS - (Continued)

2.3 Obligations of the Customer 30
2.3.1 Damages 30
2.3.2 Ownership of Facilities and Theft 30
2.3.3 Equipment Space and Power 31
2.3.4 Availability for Testing 31
2.3.5 Design of Customer Service 32
2.3.6 Claims and Demands for Damages (Customer Indemnification Obligations) 33
2.3.7 Obligations of the Customer (End-User Indemnification Obligations) 34
2.3.8 Coordination with Respect to Network Contingencies 34
2.3.9 Jurisdictional Report and Certification Requirements 34
2.3.10 Determination of Interstate Charges for Mixed Interstate and Intrastate Access Service 38
2.3.11 Sales Use and Other Taxes 39
2.3.12 Settlements Through Other Carriers 40

2.4 Payment Arrangements 41
2.4.1 Payment of Rates, Charges and Deposits 41
2.4.2 Minimum Periods 49
2.4.3 Re-establishment of Service Following Fire, Flood or Other Occurrence 50
2.4.4 Title or Ownership Rights 51
2.4.5 Access Services Provided By More Than One Telephone Company 51
2.4.6 Credit Allowance for Service Interruptions 58

Missouri Public
FILED JUN 2 4 2002
Service Commission

Jerry G. Kirby, Senior Tariff Manager
8750 North Central Expressway, Suite 2000
Dallas, Texas 75231
214-863-8000

TABLE OF CONTENTS - (Continued)

Missouri Public
REC'D MAY 1 0 2002
Service Commission

Page Number

2. GENERAL REGULATIONS - (Continued)

2.5 Definitions 61

800 Data Base Access Service 61
800 Series 61
Access Minutes 61
Access Tandem 62
Aggregator 62
Answer/Disconnect Supervision 62
Bit 63
Business Day 63
Busy Hour Minutes of Capacity (BHMC) 63
Call 63
Carrier Identification Code 63
Carrier or Common Carrier 64
CCS 64
Central Office 64
Central Office Maintenance Technician 64
Central Office Prefix 64
C-Message Noise 64
C-Notched Noise 64
Common Channel Signaling 64
Common Line 65
Communications System 65
Customer(s) 65
Customer Designated Premises 65
Decibel 66
Decibel Reference Noise C-Message Weighting 66
Decibel Reference Noise C-Message Referenced to 0 66
Detail Billing 66
Directory Assistance (Interstate) 67
Directory Assistance Location (Interstate) 67
Echo Control 67

Missouri Public
FILED JUN 2 4 2002
Service Commission

Jerry G. Kirby, Senior Tariff Manager
8750 North Central Expressway, Suite 2000
Dallas, Texas 75231
214-863-8000

TABLE OF CONTENTS - (Continued)

Missouri Public
REC'D MAY 1 0 2002
Service Commission

		Page Number
2.	GENERAL REGULATIONS - (Continued)	
2.5	Definitions - (Continued)	61
	Echo Path Loss	67
	Echo Return Loss	67
	End Office	68
	End User	68
	Enhanced Service	68
	Exchange	69
	Expected Measured Loss	69
	Extended Area Service	69
	First Point of Switching	69
	Grandfathered	69
	Host Central Office	70
	Immediately Available Funds	70
	Installation and Repair Technician	70
	Interexchange Carrier (IC) or Interexchange Common Carrier	71
	Interstate Communications	71
	Intrastate Communications	71
	Legal Holiday	72
	Line Side Connection	72
	Local Access and Transport Area (LATA)	72
	Local Area Network	72
	Loss Deviation	72

Missouri Public
FILED JUN 2 4 2002
Service Commission

Jerry G. Kirby, Senior Tariff Manager
8750 North Central Expressway, Suite 2000
Dallas, Texas 75231
214-863-8000

TABLE OF CONTENTS - (Continued)

Missouri Public
REC'D MAY 1 0 2002
Service Commission

Page Number

2. GENERAL REGULATIONS - (Continued)

2.5 Definitions - (Continued)

Major Fraction Thereof	72
Message	73
Milliwatt (102 Type) Test Line	73
Network Control Signaling	73
Network Element-Provided Access Service (NEPAS)	73
Network Element-Provided (NEP) Service	73
NEPS End Office	73
NEPS End User	73
Nonsynchronous Test Line	74
North American Numbering Plan	74
Off-hook	74
On-hook	74
Open Circuit Test Line	74
Pay Telephone	74
Payphone Service Provider	74
Point of Termination	75
Premises	75
Remote Switching Modules/Systems	75
Return Loss	75
Registered Equipment	75
Service Access Code	75
Service Switching Point	76
Serving Wire Center	76
Seven Digit Manual Test Line	76
Shortage of Facilities or Equipment	76
Short Circuit Test Line	76
Signaling Point	76
Signaling Point of Interface	76
Signaling System 7	77
Signaling Transfer Point	77

Missouri Public
FILED JUN 2 4 2002
Service Commission

Jerry G. Kirby, Senior Tariff Manager
8750 North Central Expressway, Suite 2000
Dallas, Texas 75231
214-863-8000

TABLE OF CONTENTS - (Continued)

Missouri Public
REC'D MAY 1 0 2002
Service Commission

Page Number

2. GENERAL REGULATIONS - (Continued)

2.5 Definitions - (Continued)

Signaling Transfer Point Port	77
Special Order	77
Subtending End Office of an Access Tandem	77
Super Intermediate Hub	77
Synchronous Optical Network (SONET)	78
Synchronous Transport Signal (STS)	78
Terminating Direction	78
Throughput	78
Transmission Measuring (105 Type) Test Line/Responder	79
Transmission Path	79
Trunk	79
Trunk Group	79
Trunk Side Connection	79
Two-Wire to Four-Wire Conversion	79
V and H Coordinates Method	80
WATS Serving Office	80
Wire Center	80
Wireless Switching Center	80

Missouri Public
FILED JUN 2 4 2002
Service Commission

Jerry G. Kirby, Senior Tariff Manager
8750 North Central Expressway, Suite 2000
Dallas, Texas 75231
214-863-8000

Missouri Public
REC'D MAY 1 0 2002
Service Commission

TABLE OF CONTENTS - (Continued)

			Page Number
3.	SWITCHED ACCESS SERVICE		81
3.1	General		81
	3.1.1	Description and Provision of Switched Access Service Arrangements	82
	3.1.2	Rate Components	84
3.2	Undertaking of the Company		92
	3.2.1	Network Management	92
	3.2.2	Transmission Specifications	93
3.3	Obligations of the Customer		94
	3.3.1	Report Requirements	94
	3.3.2	Supervisory Signaling	94
	3.3.3	Short Duration Mass Calling Requirements	95
3.4	Rate Regulations		96
	3.4.1	Description and Application of Rates And Charges	96
	3.4.2	Moves	97
3.5	Rates and Charges		98

Missouri Public
FILED JUN 2 4 2002
Service Commission

Jerry G. Kirby, Senior Tariff Manager
8750 North Central Expressway, Suite 2000
Dallas, Texas 75231
214-863-8000

TABLE OF CONTENTS - (Continued)

Missouri Public
REC'D MAY 1 0 2002
Service Commission

			Page Number
4.	MISCELLANEOUS SERVICES		99
4.1	Additional Labor		99
	4.1.1	Overtime Installation	99
	4.1.2	Overtime Repair	99
	4.1.3	Standby	99
	4.1.4	Testing and Maintenance with Other Companies	99
	4.1.5	Other Labor	99
4.2	Presubscription		100
4.3	Verification of Orders for Long Distance Telemarketing		106
4.4	Unauthorized PIC Change		106
4.5	Presubscription Exceptions		106
4.6	800 Data Base Access Service		107
	4.6.1	General	107
	4.6.2	Query Charges	108
4.7	End User Access Service		109
4.8	Directory Assistance Access Service		109
	4.8.1	General	109
	4.8.2	Service Description	109
	4.8.3	Service Provisioning	109
	4.8.4	Rate Regulations	113
4.9	Service Provider Number Portability (SPNP) Service		117
	4.9.1	SPNP General Description	117

Missouri Public
FILED JUN 2 4 2002
Service Commission

Jerry G. Kirby, Senior Tariff Manager
8750 North Central Expressway, Suite 2000
Dallas, Texas 75231
214-863-8000

TABLE OF CONTENTS - (Continued)

Page Number

4. MISCELLANEOUS SERVICES - (Continued)

4.10 Rates and Charges

4.10.1 800 Data Base Access 118 (D/T)

(D)

(D)

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REC'D MAY 1 0 2002
Service Commission

1. Application of Tariff

1.1 This tariff contains regulations, rates and charges applicable to the provision of Switched Access and other miscellaneous services hereinafter referred to collectively as service(s). These services are provided to customers by Excel Telecommunications, Inc., hereinafter the Company.

1.2 The provision of such services by the Company as set forth in this tariff does not constitute a joint undertaking with the customer for the furnishing of any service.

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Service Commission

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REC'D MAY 1 0 2002
Service Commission

2. General Regulations

2.1 Undertaking of the Company

2.1.1 Scope

(A) The Company does not undertake to transmit messages under this tariff.

(B) The Company shall be responsible only for the installation, operation and maintenance of the services it provides.

(C) The Company will, for maintenance purposes, test its service only to the extent necessary to detect and/or clear troubles.

(D) Services are provided 24 hours daily, seven days per week, except as set forth in other applicable sections of this tariff.

(E) The Company does not warrant that its facilities and services meet standards other than those set forth in this tariff.

(F) The Company makes no understanding under this tariff with respect to any Customer that has provided a Service Order relating to facilities of the Company to another telephone company (such as provider of service at an Access Tandem), but has not provided a copy of the Service Order directly to the Company. Notwithstanding the foregoing, such Customers shall be fully liable for the obligations and undertakings of Customers under this tariff as fully as if such Customers had provided valid Service Orders directly to the Company.

(G) With respect to Network Element-Provided Access Service (NEPAS), the Company shall not be responsible for the facilities used to provide such services, including installation, operation, maintenance, testing, trouble handling, or performance of such facilities.

(H) This tariff applies only to access services provided over Excel facilities, including NEPAS.

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Missouri Public
FILED JUN 2 4 2002
Service Commission

Missouri Public

REC'D MAY 1 0 2002

Service Commission

2. General Regulations - (Continued)

2.1 Undertaking of the Company - (Continued)

2.1.2 Limitations

(A) Assignment or Transfer of Services

The customer may assign or transfer the use of services provided under this tariff only where there is no interruption of use or relocation of the services. Such assignment or transfer may be made to:

(1) another customer, whether an individual, partnership, association or corporation, provided the assignee or transferee assumes all outstanding indebtedness for such services, and the unexpired portion of the minimum period and the termination liability applicable to such services, if any; or

(2) a court-appointed receiver, trustee or other person acting pursuant to law in bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings, provided the assignee or transferee assumes the unexpired portion of the minimum period and the termination liability applicable to such services, if any.

In all cases of assignment or transfer, the written acknowledgment of the Company is required prior to such assignment or transfer. This acknowledgment shall be made within 15 days from the receipt of notification. All regulations and conditions contained in this tariff shall apply to such assignee or transferee.

The assignment or transfer of services does not relieve or discharge the assignor or transferor from remaining jointly or severally liable with the assignee or transferee for any obligations existing at the time of the assignment or transfer.

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Missouri Public

FILED JUN 2 4 2002

Service Commission

Missouri Public
REC'D MAY 1 0 2002
Service Commission

2. General Regulations - (Continued)

2.1 Undertaking of the Company - (Continued)

2.1.2 Limitations - (Continued)

(B) Use and Restoration of Services

The use and restoration of services shall be in accordance with Part 64, Subpart D, Appendix A, of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

(C) Sequence of Provisioning

Subject to compliance with the rules mentioned in (B) preceding, the services offered herein will be provided to customers on a first-come, first-served basis.

The first-come, first served sequence shall be based upon the received time and date recorded, by stamp or other notation, by the Company on customer access orders. These orders must contain all the information as required for each respective service as delineated in other sections of this tariff. Customer orders shall not be deemed to have been received until such information is provided. Should questions arise which preclude order issuance due to missing information or the need for clarification, the Company will attempt to seek such missing information or clarification on a verbal basis.

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Missouri Public
FILED JUN 2 4 2002
Service Commission

Missouri Public
REC'D MAY 1 0 2002
Service Commission

2. General Regulations - (Continued)

2.1 Undertaking of the Company - (Continued)

2.1.3 Liability

(A) Limits of Liability

The Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, and subject to the provisions of (B) through (G) following, the Company's liability if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. This liability for damages shall be in addition to any amounts that may otherwise be due the customer under this tariff as a Credit Allowance for a Service Interruption.

IN NO EVENT SHALL THE COMPANY BE LIABLE FOR SPECIAL, INDIRECT, CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS AND LOST SAVINGS, ARISING OUT OF, RESULTING FROM, OR IN ANY WAY RELATED TO, THE SERVICES AND FACILITIES FURNISHED BY THE COMPANY, EVEN IF THE COMPANY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

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Service Commission

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2. General Regulations - (Continued)

Missouri Public
REC'D MAY 1 0 2002
Service Commission

2.1 Undertaking of the Company - (Continued)

2.1.3 Liability - (Continued)

(B) Acts or Omissions

The Company shall not be liable for any act or omission of any other carrier or customer providing a portion of a service, nor shall the Company for its own act or omission hold liable any other carrier or customer providing a portion of a service.

(C) Damages to Customer or End-User Premises

The Company is not liable for damages to the customer or any End-User premises resulting from the furnishing of a service, including the installation and removal of equipment and associated wiring, unless the damage is caused by the Company's negligence.

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Service Commission

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REC'D MAY 1 0 2002
Service Commission

2. General Regulations - (Continued)

2.1 Undertaking of the Company - (Continued)

2.1.3 Liability - (Continued)

(D) Indemnification of Company

(1) By the End User

The Company shall be indemnified, defended and held harmless by the end user against any claim, loss or damage arising from the end user's use of services offered under this tariff, involving:

(a) Claims for libel, slander, invasion of privacy, or infringement of copyright arising from the end user's own communications;

(b) Claims for patent infringement arising from the end user's acts combining or using the service furnished by the Company in connection with facilities or equipment furnished by the end users or customer or;

(c) All other claims arising out of any act or omission of the end user in the course of using services provided pursuant to this tariff.

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Service Commission

2. General Regulations - (Continued)

Missouri Public
REC'D MAY 1 0 2002
Service Commission

2.1 Undertaking of the Company - (Continued)

2.1.3 Liability - (Continued)

(D) Indemnification of Company - (Continued)

(2) By the Customer

The Company shall be indemnified, defended and held harmless by the customer against any claim, loss or damage arising from the customer's use of services offered under this tariff, involving:

(a) Claims for libel, slander, invasion of privacy, or infringement of copyright arising from the customer's own communications;

(b) Claims for patent infringement arising from the customer's acts combining or using the service furnished by the Company in connection with facilities or equipment furnished by the end user or customer or;

(c) All other claims arising out of any act or omission of the customer in the course of using services provided pursuant to this tariff.

(E) Explosive Atmospheres

The Company does not guarantee or make any warranty with respect to its services when used in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the customer from any and all claims by any person relating to such customer's use of services so provided.

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Service Commission

2. General Regulations - (Continued)

Missouri Public
REC'D MAY 1 0 2002
Service Commission

2.1 Undertaking of the Company - (Continued)

2.1.3 Liability - (Continued)

(F) No License Granted

No license under patents (other than the limited license to use) is granted by the Company or shall be implied or arise by estoppel, with respect to any service offered under this tariff. The Company will defend the customer against claims of patent infringement arising solely from the use by the customer of services offered under this tariff and will indemnify such customer for any damages awarded based solely on such claims.

2.1.4 Provision of Services

(A) Circumstances Beyond the Company's Control

The Company's failure to provide or maintain services under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, criminal actions taken against the Company, acts of God and other circumstances beyond the Company's reasonable control, subject to the Credit Allowance for a Service Interruption as set forth in 2.4.6 following.

The Company will provide to the customer, upon reasonable notice, services offered in other applicable sections of this tariff at rates and charges specified therein. Services will be made available where technically feasible to the extent that such services are or can be made available with reasonable effort, and, the Company determines in its discretion that sufficient capacity and facilities are available to allow for the provision of service and after provision has been made for the Company's telephone exchange services.

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FILED JUN 2 4 2002
Service Commission

2. General Regulations - (Continued)

Missouri Public
REC'D MAY 1 0 2002
Service Commission

2.1 Undertaking of the Company - (Continued)

2.1.5 Points of Termination

The term "Point of Termination" denotes a point at a Customer Premise at which the Company's responsibility for the provision of Access Service ends.

2.1.6 Service Maintenance

Except under NEPAS, the services provided under this tariff shall be maintained by the Company. The Customer or others may not rearrange, move, disconnect, or attempt to repair any facilities applied by the Company, other than by connection or disconnection to any interface means used, except with written consent of the Company.

(A) Trouble Reporting

(1) Trouble Receipt- The first point of contact (the Company or the customer) will, upon receipt of the trouble report, be responsible for determining the source of the trouble by testing or other means. If analysis or testing indicates the trouble to be in the service provider other than the one taking the report, the holder of the trouble report may refer the trouble report to the appropriate service provider (the Company or the Customer) or the person or entity who initiated the trouble report may be referred to the appropriate service provider.

(2) Sectionalization- The Company or Customer identifying the trouble is responsible to initiate sectionalization to the Point of Termination. It is anticipated that the sectionalization could involve cooperative testing and, in the interest of maintaining continuity of service, all entities are expected to participate in this activity when requested.

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Missouri Public
FILED JUN 2 4 2002
Service Commission

Missouri Public
REC'D MAY 1 0 2002
Service Commission

2. General Regulations - (Continued)

2.1 Undertaking of the Company - (Continued)

2.1.6 Service Maintenance - (Continued)

(3) Repair Verification- Repair verification tests, as warranted by the trouble condition found, will be cooperatively performed upon request by the Company or the Customer to ensure the service is optional.

2.1.7 Changes and Substitutions

Except as provided for equipment and systems subject to FCC Part 68 Regulations at 47 C.F.R. Section 68.110(b), the Company may, where such action is reasonably required in the operation of its business, substitute, change or rearrange any Company facilities used in providing service under this tariff. Such actions may include, without limitation:

-substitution of fiber or optical facilities
-change of minimum protection criteria,
-change of operating or maintenance characteristics of facilities, or
-change of operations or procedures of the company.

In case of any such substitution, change or rearrangement, the transmission parameters will be within the range set forth in the applicable sections of the tariff. The Company shall not be responsible if any such substitution, change or rearrangement renders any Customer furnished services obsolete or requires modification or alteration thereof or otherwise affects performance. If such substitution, change or rearrangement materially affects the operating characteristics of the facility, the Company will provide reasonable notification to the Customer in writing. Reasonable time will be allowed for any redesign and implementation required by the change in operating characteristics. The Company will work cooperatively with the Customer to determine reasonable notification procedures.

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Service Commission

2. General Regulations - (Continued)

Missouri Public

REC'D MAY 1 0 2002

Service Commission

2.1 Undertaking of the Company - (Continued)

2.1.8 Refusal and Discontinuance of Service

(A) If a customer fails to comply 2.3.1, or 2.4.1 following (respectively, Damages, Payment Arrangements) including any customers failure to make payments on the date and times therein specified, the Company may, on thirty (30) days written notice to the customer by Certified U.S. Mail, take the following actions:

- refuse additional applications for service and/or refuse to complete any pending orders for service, and/or

- discontinue the provision of service to the customer.

In the case of discontinuance all applicable charges, including termination charges, shall become due.

If a customer terminates service prior to the expiration of a term, the customer will be assessed an early termination penalty based upon the terms contained within the contract signed by the customer.

(B) If a customer or end- user fails to comply with 2.2.2 following (Unlawful and Abusive Use), the Company may, upon written request from a customer, or another exchange carrier, terminate service to any subscriber or customer identified as having utilized service provided under this tariff in the completion of abusive or unlawful telephone calls. Service shall be terminated by the Company as provided for in its general and/or local exchange service tariffs.

In such instances when termination occurs the Company shall be indemnified, defended and held harmless by any customer or Exchange Carrier requesting termination of service against any claim, loss or damage arising from the Company's actions in terminating such service, unless caused by the Company's negligence.

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FILED JUN 2 4 2002

Service Commission

Missouri Public

REC'D MAY 1 0 2002

Service Commission

2. General Regulations - (Continued)

2.1 Undertaking of the Company - (Continued)

2.1.8 Refusal and Discontinuance of Service - (Continued)

(C) Except as provided for equipment or systems subject to the FCC Part 68 Rules in 47 C.F.R. Section 68.108, if the customer fails to comply with 2.2.1 following (Interference or Impairment), the Company will, where practicable, notify the customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, the Company may temporarily discontinue service forthwith if such action is reasonable in the circumstances. In case of such temporary discontinuance, the customer will be notified promptly and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in 2.4.6 following is not applicable.

(D) When access service is provided by more than one Company, the companies involved in providing the joint service may individually or collectively deny service to a customer for nonpayment. Where the Company(s) affected by the nonpayment is incapable of effecting discontinuance of service without cooperation from the other joint providers of Switched Access Service, such other Company(s) will, if technically feasible, assist in denying the joint service to the customer. Service denial for such joint service will only include calls originating or terminating within, or transiting, the operating territory of the Companies initiating the service denial for nonpayment. When more than one of the joint providers must deny service to effectuate termination for nonpayment, in cases where a conflict exists in the applicable tariff provisions, the tariff regulations of the end office Company shall apply for joint service discontinuance.

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Missouri Public

FILED JUN 2 4 2002

Service Commission

Missouri Public

REC'D MAY 1 0 2002

Service Commission

2. General Regulations - (Continued)

2.1 Undertaking of the Company - (Continued)

2.1.8 Refusal and Discontinuance of Service - (Continued)

(E) If the Company does not refuse additional applications for service and/or does not discontinue the provision of the services as specified for herein, and the customer's noncompliance continues, nothing contained herein shall preclude the Company's right to refuse additional applications for service and/or to discontinue the provision of the services to the non-complying customer without further notice.

(F) The Company may immediately, and without notice, discontinue the furnishing of any and/or all services to the Customer if the Company deems that such action is necessary to prevent or protect against fraud or to otherwise protect its personnel, agents, other customers, facilities or services. The Company may discontinue service under this Section 2.1.8(F) if a Customer is using, or attempting to use, the services with the intent to avoid the payment, either in whole or part of the Company's tariffed charges by:

-Using or attempting to use services by rearranging, tampering with, or making connections not authorized by the tariff to the Company's service, or

-Using fraudulent means or devices, tricks, false or invalid numbers, false credit devices, or electronic devices, whether directed at the Company or others, or

-Using any fraudulent means or devices.

With respect to NEPAS, the Company may discontinue the furnishing of any and/or all services to the Customer or refuse additional applications for service to the extent that such services are discontinued or applications are refused by the Incumbent Local Exchange Carrier.

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2. General Regulations - (Continued)

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2.1 Undertaking of the Company - (Continued)

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2.1.9 Network Management

The Company will administer its network to insure the provision of acceptable service levels to all telecommunications users of the Company's network services. Generally, service levels are considered acceptable only when both End Users and Customers are able to establish connections with little or no delay encountered within the Company network. The Company maintains the right to apply protective controls over any traffic carried over its network, including that associated with Access Services. Generally, protective measures (such as those actions which selectively cancel the completion of traffic) would only be taken as a result of occurrences such as failure or overload of Company or Customer facilities, natural disasters, mass calling or national security demands.

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2. General Regulations - (Continued)

2.1 Undertaking of the Company - (Continued)

2.1.10 Notification of Service-Affecting Activities

The Company will provide the customer reasonable notification of service-affecting activities that may occur in the normal operation of its business. Such activities may include, but are not limited to the following:

- equipment or facilities additions,
- removals or rearrangements,
- routine preventative maintenance, and
- major switching machine change-out.

Generally, such activities are not individual customer service specific, but may affect many customer services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the customer to determine reasonable notification requirements.

2.1.11 Provision and Ownership of Telephone Numbers

The Company reserves the right to assign, designate or change telephone numbers, any other call number designations associated with Access Services, or the Company serving central office prefixes associated with such numbers, when necessary in the conduct of its business. Should it become necessary to make a change in such number(s), the Company will furnish to the customer six (6) months notice, by Certified U.S. Mail, of the effective date and an explanation of the reason(s) for such change(s).

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2. General Regulations - (Continued)

2.2 Use

2.2.1 Interference or Impairment

The characteristics and methods of operation of any circuits, facilities or equipment provided by other than the Company and associated with the facilities utilized to provide services under this tariff shall not:

- interfere with or impair service over any facilities of the Company, its affiliated companies, or its connecting and concurring carriers involved in its services,
- cause damage to their plant,
- impair the privacy of any communications carried over their facilities, or
- create hazards to the employees of any of them or the public.

2.2.2 Unlawful and Abusive Use

The service provided under this tariff shall not be used for an unlawful purpose or used in an abusive manner.

Abusive use includes:

- The use of the service of the Company for a call or calls, anonymous or otherwise, in a manner reasonably expected to frighten, abuse, torment, or harass another;
- The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

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2. General Regulations - (Continued)

2.3 Obligations of the Customer

2.3.1 Damages

The customer shall reimburse the Company for damages to Company facilities or the facilities of any third party-utilized to provide services under this tariff caused by the negligence or willful act of the customer or resulting from the customer's improper use of the Company facilities, or due to malfunction of any facilities or equipment provided by other than the Company. Nothing in the foregoing provision shall be interpreted to hold one customer liable for another customer's actions. The Company will, upon reimbursement for damages, cooperate with the customer in prosecuting a claim against the person causing such damage and the customer shall be subrogated to the right of recovery by the Company for the damages to the extent of such payment.

2.3.2 Ownership of Facilities and Theft

Facilities utilized by the Company to provide service under the provisions of this tariff shall remain the property of the Company. Such facilities shall be returned to the Company by the customer, whenever requested, within a reasonable period. The equipment shall be returned in as good condition as reasonable wear will permit.

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2. General Regulations - (Continued)

2.3 Obligations of the Customer - (Continued)

2.3.3 Equipment Space and Power

The Customer shall furnish or arrange to have furnished to the Company, at no charge, equipment space and electrical power required by the company to provide services under this tariff at non-Company locations where such services terminate. The selection of AC or DC power shall be mutually agreed to by the Customer and the Company. The Customer shall also make necessary arrangements in order that the Company will have access to such spaces at reasonable times for installing, testing, repairing, or removing facilities used to provide service.

2.3.4 Availability for Testing

Access to facilities used to provide services under this tariff shall be available to the Company at times mutually agreed upon in order to permit the Company to make tests and adjustments appropriate for maintaining the services in satisfactory operating condition. Such tests and adjustments shall be completed within a reasonable time. As set forth in 2.4.6(C)(4) following, no credit will be allowed for any interruptions involved during such tests and adjustments.

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2. General Regulations - (Continued)

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2.3 Obligations of the Customer - (Continued)

2.3.5 Design of Customer Service

Subject to the provisions of 2.1.7 preceding, the Customer shall be solely responsible, at its own expense, for the overall design of its services and for any redesigning or rearrangement of its services and for any redesigning or rearrangement of its services which may be required because of changes in facilities, operations, or procedures of the Company, minimum protection criteria or operating or maintenance characteristics of the Company's facilities.

Customer services must be designated and maintained, and sufficient services ordered by the Company, so that the following grades of service are maintained on the Customer's Access Service trunks:

-For traffic routed via Access Tandems
-For traffic routed directly to End Offices

With the respect to NEPAS, the customer shall be responsible for compliance with all requirements imposed by the Incumbent Local Exchange Carrier.

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2. General Regulations - (Continued)

2.3 Obligations of the Customer - (Continued)

2.3.6 Claims and Demands for Damages (Customer Indemnification Obligations)

(A) With respect to claims of patent infringement made by third persons, the customer shall defend, indemnify, protect and save harmless the Company from and against all claims arising out of the combining with, or use in connection with, the services provided under this tariff, any circuit, apparatus, system or method provided by the customer.

(B) The customer shall defend, indemnify and save harmless the Company from and against any suits, claims, losses and damages, including punitive damages, attorney fees and court costs by third persons arising out of the construction, installation, operation, maintenance, or removal of the customer's circuits, facilities, or equipment connected to the Company's services provided under this tariff including, without limitation, Worker's Compensation claims, actions for infringement of copyright and/or unauthorized use of program material, libel and slander actions based on the content of communications transmitted over the customer's circuits, facilities or equipment, and proceedings to recover taxes, fines, or penalties for failure of the customer to obtain or maintain in effect any necessary certificates, permits, licenses, or other authority to acquire or operate the services provided under this tariff; provided, however, the foregoing indemnification shall not apply to suits, claims, and demands to recover damages for damage to property, death, or personal injury unless such suits, claims or demands are based on the tortuous conduct of the customer, its officers, agents or employees.

(C) The customer shall defend, indemnify and save harmless the Company from and against any suits, claims, losses or damages, including punitive damages, attorney fees and court costs by the customer or third parties arising out of any act of omission of the customer in the course of using services provided under this tariff.

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2. General Regulations - (Continued)

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2.3 Obligations of the Customer - (Continued)

Service Commission

2.3.7 Coordination with Respect to Network Contingencies

Customer shall, in cooperation with the Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

2.3.8 Jurisdictional Report and Certification Requirements

(A) Jurisdictional Reports - Switched Access

For Switched Access Service, the Company cannot in all cases determine the jurisdictional nature of customer traffic and its related access minutes. In such cases the customer may be called upon to provide a projected estimate of its traffic, split between the interstate and intrastate jurisdictions. The following regulations govern such estimates, the reporting by the customer and cases where the Company will develop jurisdictional percentages.

(1) General

When a customer initially utilizes Switched Access Service, the customer shall state the Percent Interstate Usage (PIU) on a statewide or LATA level (at the option of the customer) on a local exchange company specific basis for the following:

Pursuant to Federal Communications Commission Order FCC 85-145 released April 16, 1985, interstate usage is to be developed as though every call that enters a customer network at a point within the same state as that in which the called station (as designated by the called station number) is situated, is an intrastate communication and every call for which the point of entry is in a state other than that where the called station (as designated by the called number) is situated is an interstate communication.

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2. General Regulations - (Continued)

2.3 Obligations of the Customer - (Continued)

2.3.8 Jurisdictional Report and Certification Requirements - (Continued)

(A) Jurisdictional Reports - Switched Access - (Continued)

(1) General - (Continued)

The customer shall furnish to the Company annually a report of the actual PIU on a statewide or LATA (at the option of the customer) on a local exchange company specific basis.

The customer, at its own option, may report revised PIUs more frequently if a change warrants an update before the annual period. These updates should be made to the Company on the first day of the next available quarter (January, April, July, or October). The annual report of revised PIUs should be received by the first of March of each year. The report should show revised interstate percentages of use representing interstate usage for the past calendar year period, for each interstate service. The revised percentage will be implemented July 1, and will serve as interstate percentage for the next twelve months billing. If the customer does not supply the report, the Company will assume the percentages to be the same as those provided in the last report. For those cases in which a report has never been received from the customer, the Company will assume the percentages to be the same as those provided in the order for service as set forth in (2) following.

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2. General Regulations - (Continued)

2.3 Obligations of the Customer - (Continued)

2.3.8 Jurisdictional Report and Certification Requirements - (Continued)

(A) Jurisdictional Reports - Switched Access - (Continued)

(2) The customer shall compute the PIU using the following formula (rounded to a whole percentage).

Interstate Minutes/Total Minutes

For originating access minutes, the projected interstate percentage will be developed on a monthly basis by end office where the Feature Group D Switched Access Service access minutes are measured by dividing the measured interstate originating access minutes (the access minutes where the calling number is in one state and the called number is in another state) by the total originating access minutes, when the call detail is adequate to determine the appropriate jurisdiction.

The Company, where the jurisdiction can not be determined from the call detail, will determine the projected interstate percentages as follows:

- When originating call details are insufficient to determine the jurisdiction for the call, the customer must supply the projected interstate percentage or a default percentage of 50% will be applied.

- For terminating access minutes, the customer must supply the interstate percentage or a default percentage of 75% will be applied.

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2. General Regulations - (Continued)

REC'D MAY 1 0 2002

2.3 Obligations of the Customer - (Continued)

Service Commission

2.3.8 Jurisdictional Report and Certification Requirements - (Continued)

(B) Billing Disputes Involving Jurisdictional Reports - Switched Access

For Switched Access, if a billing dispute arises involving the projected interstate percentage, the Company will ask the customer to provide the data the customer used to determine the projected interstate percentage. The customer shall supply the data within thirty (30) days of the Company request. The customer shall keep, for a minimum of 12 months, records of call detail from which the percentage of interstate use can be ascertained and upon request of the Company make the records available for inspection as reasonably necessary for purposes of verification of the percentage. At a minimum for annual PIU revisions, the information used by the customer to support the revised PIU must reflect usage (either actual or a representative sample) for each quarter of the prior calendar year. No change will be made to existing interstate percentages until the detail has been provided to warrant such change.

If the revised PIU represents what the Company considers to be a substantial deviation (a deviation of ten percentage points or more for the preceding twelve calendar months is a substantial deviation) from the customer's previously reported PIU for the period upon which the revised PIU was based, and cannot be attributed to seasonal changes or other identifiable reasons the Company will request a traffic summary or other customer-initiated independently determined verification of PIUs.

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Service Commission

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2. General Regulations - (Continued)

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2.3 Obligations of the Customer - (Continued)

Service Commission

2.3.9 Determination of Intrastate Charges for Mixed Interstate and Intrastate Switched Access Service

When mixed interstate and intrastate Switched Access Service is provided, all charges (i.e., nonrecurring, monthly and/or usage) including optional features charges, will be prorated between interstate and intrastate. The percentage determined as set forth in 2.3.8 preceding will serve as the basis for prorating the charges unless the Company is billing according to actual data by jurisdiction. The percentage of an Access Service to be charged as intrastate is applied in the following manner:

(A) Monthly and Nonrecurring Charges

For monthly and nonrecurring chargeable rate elements, multiply the percent intrastate use times the quantity of chargeable elements times the stated tariff rate.

(B) Usage Sensitive Charges

For usage sensitive (i.e., access minutes and calls) chargeable rate elements, multiply the percent intrastate use times actual use (i.e., measured or Company assumed average use) times the stated tariff rate.

The intrastate percentage may change as revised usage reports are submitted as set forth in 2.3.8 preceding.

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Service Commission

Missouri Public
REC'D MAY 1 0 2002
Service Commission

2. General Regulations - (Continued)

2.3 Obligations of the Customer - (Continued)

2.3.10 Sales Use and Other Taxes

The Customer is responsible for the payment of its portion of any sales, use, gross receipts, excise, franchise, access or other local, state, and federal surcharges (however designated), excluding taxes on the Company's net income, imposed on or based upon the provision, sale, or use of company services.

If the Company becomes liable for any sales, use, gross receipts, excise, franchise, access or other local, state, and federal surcharges (however designated), excluding taxes on the Company's net income, imposed on or based upon the provision, sale, or use of company services, and which are in addition to such taxes, charges or surcharges already specified in the tariff, in such event the Customer shall be responsible for payment of those taxes, charges or surcharges from the date that the Company first became liable for the same.

In the event of any dispute over the lawfulness of any tax, charge, or surcharge, the Company may elect to impose such tax, charge or surcharge during such dispute, unless otherwise ordered by a court or other lawful authority with jurisdiction. The Company shall credit or refund any funds thus collected, if ordered to do so by the court or other lawful authority if such funds were retained by the company, or were returned to the Company by the taxing jurisdiction which imposed the tax or surcharge.

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Service Commission

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REC'D MAY 1 0 2002
Service Commission

2. General Regulations - (Continued)

2.3 Obligations of the Customer - (Continued)

2.3.11 Settlements Through Other Carriers

Where traffic is transmitted through the facilities of another Carrier, including the Incumbent Local Exchange Carrier, the Company and the Customer may permit such Other Carrier to act on their behalf for billing and settlements related to such traffic.

In certain circumstances, the Company makes arrangements with another carrier (an "Intermediate Carrier") under which the Intermediate Carrier will provide services that may include, without limitation, data base, switching and/or transport services in connection with Calls and is authorized to bill the Customer for all access services under the Intermediate Carrier's tariff as if all services had been provided by the Intermediate Carrier. Where such arrangements are in effect, the terms and conditions governing payment (including applicable rates and charges) for services shall be governed by the applicable tariff of the Intermediate Carrier (or other arrangement in effect between the Intermediate Carrier and the Customer), rather than this Tariff.

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Missouri Public
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Service Commission

2. General Regulations - (Continued)

2.4 Payment Arrangements

2.4.1 Payment of Rates, Charges and Deposits

(A) Deposits

The Company will only require a customer which has a proven history of late payments to the Company or does not have established credit, to make a deposit prior to or at any time after the provision of a service to the customer. No such deposit will be required of a customer which is a successor of a company which has established credit and has no history of late payments to the Company. Such deposit will not exceed the actual or estimated rates and charges for the service for a two month period. The fact that a deposit has been made in no way relieves the customer from complying with the Company's regulations as to the prompt payment of bills. At such time as the provision of the service to the customer is terminated, the amount of the deposit will be credited to the customer's account and any credit balance which may remain will be refunded.

Such a deposit will be refunded or credited to the account when the customer has established credit or, in any event, after the customer has established a one-year prompt payment record at any time prior to the termination of the provision of the service to the customer. In case of a cash deposit, for the period the deposit is held by the Company, the customer will receive interest at the same percentage rate as that set forth in (C)(2)(a) or in (C)(2)(b) following, whichever is lower.

The rate will be compounded daily for the number of days from the date the customer deposit is received by the Company to and including the date such deposit is credited to the customer's account or the date the deposit is refunded by the Company. Should a deposit be credited to the customer's account, as indicated above, no interest will accrue on the deposit from the date such deposit is credited to the customer's account.

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FILED JUN 2 4 2002
Service Commission

Missouri Public

REC'D MAY 1 0 2002

Service Commission

2. General Regulations - (Continued)

2.4 Payment Arrangements - (Continued)

2.4.1 Payment of Rates, Charges and Deposits - (Continued)

(B) Bill Dates

The Company shall bill on a current basis all charges incurred by and credits due to the customer under this tariff attributable to services established or discontinued during the preceding billing period. In addition, the Company shall bill in advance charges for all services to be provided during the ensuing billing period except for charges associated with service usage and for the Federal Government which will be billed in arrears. The bill day (i.e., the billing date of a bill for a customer for Access Service under this tariff), the period of service each bill covers and the payment date will be as follows:

(1) Presubscription

For Presubscription Service, the Company will establish a bill day each month for each end user account or advise the customer in writing of an alternate billing schedule. Alternate billing schedules shall not be established on less than 60 days notice or initiated by the Company more than twice in any consecutive 12 month period. Any applicable Presubscription Charges, any known unbilled charges for prior periods and any known unbilled adjustments for prior periods for Presubscription Service will be applied to this bill. Such bills are due when rendered.

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Service Commission

2. General Regulations - (Continued)

2.4 Payment Arrangements - (Continued)

2.4.1 Payment of Rates, Charges and Deposits - (Continued)

(B) Bill Dates - (Continued)

(2) Access Services Other Than Presubscription

For Service other than Presubscription Service, the Company will establish a bill day each month for each customer account or advise the customer in writing of an alternate billing schedule. Alternate billing schedules shall not be established on less than 60 days notice or initiated by the Company more than twice in any consecutive 12 month period.

The bill will cover non-usage sensitive service charges for the ensuing billing period for which the bill is rendered, any known unbilled non-usage sensitive charges for prior periods and unbilled usage charges for the period after the last bill day through the current bill day. Any known unbilled usage charges for prior periods and any known unbilled adjustments will be applied to this bill. Payment for such bills is due in immediately available funds by the payment date, as set forth in (C) following. If payment is not received by the payment date, a late payment penalty will apply as set forth in (C) following.

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2. General Regulations- (Continued)

2.4 Payment Arrangements - (Continued)

2.4.1 Payment of Rates, Charges and Deposits - (Continued)

(C) Payment Dates and Late Payment Penalties

(1) All bills dated as set forth in (B)(2) preceding for service, other than Presubscription Service, provided to the customer by the Company are due 31 days (payment date) after the bill day or by the next bill date (i.e., same date in the following month as the bill date), whichever is the shortest interval, except as provided herein, and are payable in immediately available funds. If the customer does not receive a bill at least 20 days prior to the 31 day payment due date, then the bill shall be considered delayed. When the bill has been delayed, upon request of the customer the due date will be extended by the number of days the bill was delayed. Such request of the customer must be accompanied with proof of late bill receipt.

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Service Commission

Missouri Public

REC'D MAY 1 0 2002

Service Commission

2. General Regulations - (Continued)

2.4 Payment Arrangements - (Continued)

2.4.1 Payment of Rates, Charges and Deposits - (Continued)

(C) Payment Dates and Late Payment Penalties - (Continued)

(1) - (Continued)

If such payment date would cause payment to be due on a Saturday, Sunday or Legal Holiday, payment for such bills will be due from the customer as follows:

- If the payment date falls on a Sunday or on a Legal Holiday which is observed on a Monday, the payment date shall be the first non-Holiday day following such Sunday or Legal Holiday.

- If the payment date falls on a Saturday or on a Legal Holiday which is observed on Tuesday, Wednesday, Thursday or Friday, the payment date shall be the last non-Holiday day preceding such Saturday or Legal Holiday.

EXAMPLE: CALCULATION OF PAYMENT DATES

JANUARY (31 DAYS)	FEBRUARY (28 DAYS)	MARCH (31 DAYS)
1 6 11 16 21 26 31	5 10 15 20 25	2 7 12 17 22 27

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Service Commission

2. General Regulations - (Continued)

2.4.1 Payment of Rates, Charges and Deposits - (Continued)

(D) Billing Disputes

Any objection to billed charges should be reported to the Company as soon as possible. Questions regarding the Company's services or charges assessed to a Customer's bill may be directed to the Company's Customer Service Department toll-free at (800) 875-9235. The Company shall investigate the particular case and report the results to the Customer. During the period that the disputed amount is under investigation, the Company shall not pursue any collection procedures or assess late fees with regard to the disputed amount. The Customer shall be required to pay the undisputed part of the bill, and if not paid, the Company may discontinue service. In the event the disputed charges are not resolved, the Company shall inform the Customer that the Customer may utilize the complaint procedures of the Commission's Consumer Services Division. The Company shall provide the Customer with the following information:

MISSOURI PUBLIC SERVICE COMMISSION
Governors Office Building
200 Madison Street
Jefferson City, Missouri 65102
(573) 751-4857

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Service Commission

Missouri Public

2. General Regulations - (Continued)

REC'D MAY 1 0 2002

2.4 Payment Arrangements - (Continued)

Service Commission

2.4.1 Payment of Rates, Charges and Deposits - (Continued)

(E) Billing Disputes Resolved in Favor of the Company

(1) Late payment charges will apply to amounts withheld pending settlement of the dispute. Late payment charges are calculated as set forth in (C)(2) preceding except that when the customer disputes the bill on or before the payment date and pays the undisputed amount on or before the payment date, the penalty interest period shall not begin until 10 days following the payment date.

(2) If the customer pays the bill in full by the payment due date, and initiates a billing dispute within ninety (90) days of the payment due date and the dispute is resolved in favor of the Company then neither a late payment charge nor a penalty interest charge are applicable.

(F) Billing Disputes Resolved in Favor of the Customer

If the customer pays the total billed amount and disputes all or part of the amount, the Company will refund any overpayment. In addition, the Company will pay to the customer penalty interest on the overpayment. When a claim is filed within 90 days of the due date, the penalty interest period shall begin on the payment date. When a claim is filed more than 90 days after the due date, the penalty interest period shall begin from the date of the claim or the date of overpayment, whichever is later.

The penalty interest period shall end on the date that the Company actually refunds the overpayment to the customer. The penalty interest rate shall be the lesser of:

(1) the highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the first date to and including the last date of the period involved, or

(2) 0.000292 per day, compounded daily for the number of days from the first date to and including the last date of the period involved.

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Missouri Public
REC'D MAY 1 0 2002
Service Commission

2. General Regulations - (Continued)

2.4 Payment Arrangements - (Continued)

2.4.1 Payment of Rates, Charges and Deposits - (Continued)

(G) Proration of Charges

Adjustments for the quantities of services established or discontinued in any billing period beyond the minimum period will be prorated to the number of days based on a thirthy (30) day month. The Company will, upon request, furnish within 30 days of a request and at no charge to the customer such detailed information as may reasonably be required for verification of any bill.

(H) Rounding of Charges

When a rate as set forth in this tariff is shown to more than two decimal places, the charges will be determined using the rate shown. The resulting amount will then be rounded to the nearest penny (i.e., rounded to two decimal places).

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Service Commission

Missouri Public
REC'D MAY 1 0 2002
Service Commission

2. General Regulations - (Continued)

2.4 Payment Arrangements - (Continued)

2.4.2 Minimum Periods

The minimum period for which services are provided and for which rates and charges are applicable is one month except for the following, or as otherwise specified:

- Switched Access usage rated services
- Directory Assistance usage rated services

The minimum period for which service is provided and for which rates and charges are applicable for a specialized service or arrangement provided on an individual case basis is one month unless a different minimum period is established with the individual case filing.

When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not.

A service with a one month minimum period that is discontinued prior to the expiration of the minimum period, a one month charge will apply at the rate level in effect at the time service is discontinued.

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Missouri Public
FILED JUN 2 4 2002
Service Commission

Missouri Public

2. General Regulations - (Continued)

REC'D MAY 1 0 2002

2.4 Payment Arrangements - (Continued)

Service Commission

2.4.3 Re-establishment of Service Following Fire, Flood or Other Occurrence

(A) Nonrecurring Charges Do Not Apply

Nonrecurring Charges do not apply for the re-establishment of service following a fire, flood or other occurrence attributed to an Act of God provided that:

(1) The service is of the same type as was provided prior to the fire, flood or other occurrence.

(2) The service is for the same customer.

(3) The service is at the same location on the same premises.

(4) The re-establishment of service begins within 60 days after Company service is available. (The 60 day period may be extended a reasonable period if the renovation of the original location on the premises affected is not practical within the allotted time period).

(B) Nonrecurring Charges Apply

Nonrecurring Charges apply for establishing service at a different location on the same premises or at a different premises pending re-establishment of service at the original location.

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Missouri Public

FILED JUN 2 4 2002

Service Commission

2. General Regulations - (Continued)

REC'D MAY 1 0 2002

2.4 Payment Arrangements - (Continued)

Service Commission

2.4.3 Re-establishment of Service Following Fire, Flood or Other Occurrence - (Continued)

2.4.4 Title or Ownership Rights

The payment of rates and charges by customers for the services offered under the provisions of this tariff does not assign, confer or transfer title or ownership rights to proposals or facilities developed or utilized, respectively, by the Company in the provision of such services.

2.4.5 Access Services Provided By More Than One Company - Meet Point Billing

When an Access Service is provided by more than one Company, the Companies involved will mutually agree upon one of the billing methods as set forth in (A) and (B) following based on the service being provided. The Companies will notify the customer in writing of the billing method being used.

Meet Point Billing is required when an access service is provided by multiple Companies for Feature Group D Switched Access Services.

Each Company jointly providing the access service will receive an order or a copy of the order from the customer and arrange to provide the service.

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Missouri Public

FILED JUN 2 4 2002

Service Commission

Missouri Public

2. General Regulations - (Continued)

REC'D MAY 1 0 2002

2.4 Payment Arrangements - (Continued)

Service Commission

2.4.5 Access Services Provided by More Than One Company - Meet Point Billing - (Continued)

For usage rated access services the access minutes of use will generally be determined by the recording company. Where the recording company is not the Bill Rendering Company, the recording company will provide detailed usage records to the Bill Rendering Company to develop the access minutes.

The Bill Rendering Company in a single bill arrangement for Feature Group D Switched Access Services, is normally the end user's end office, for WATS usage the Bill Rendering Company is normally the WATS Serving Office, for Directory Assistance, the Bill Rendering Company is normally the Directory Assistance location. The name of the Bill Rendering Company will be included in the meet point billing notification provided to the customer by all the telephone companies on all meet point billed services.

The non Bill Rendering Company(s) is any Company(s) in whose territory a segment of the Local Transport or Channel Mileage is provided and/or where the customer's Point of Termination is located.

There are two Meet Point Billing Options, Single Bill and Multiple Bill. These billing options are explained in (A) and (B) following. The Single Bill option is the preferred method. However, when a single bill option can not be agreed to by all Companies providing service, the multiple bill option is the default.

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Missouri Public

FILED JUN 2 4 2002

Service Commission

Missouri Public

2. General Regulations - (Continued)

REC'D MAY 1 0 2002

2.4 Payment Arrangements - (Continued)

Service Commission

2.4.5 Access Services Provided by More Than One Telephone Company - Meet Point Billing - (Continued)

Each Company must provide meet point billing notification to the customer, in writing, when new service is ordered or thirty days prior to changing an existing meet point arrangement. The notification should include the following:

- The Meet Point Billing Option that will be used,
- The Company(s) that will render the bill(s),
- The Company(s) to whom payment(s) should be remitted, and the Company(s) that will provide the bill inquiry function.

A Company that renders a meet point bill, the Bill Rendering Company, will render the bill in accordance with the industry standards as described in the Multiple Exchange Carrier Access Billing (MECAB) Guidelines and the Multiple Exchange Carrier Ordering and Design (MECOD) Guidelines. The bill will include cross reference(s) to the other Company(s) providing service and common circuit identifiers. Should a billing dispute arise, the terms and conditions of the Bill Rendering company will apply.

(A) Single Bill Option

The single bill option allows the customer to receive one bill for access services that are provided by more than one company. The single bill option provides the following three billing alternatives:

- Single Bill/Multiple Tariff
- Single Bill/Pass Through Billing, and
- Single Bill/Single Tariff

These options are described following in (1), (2) and (3) respectively.

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Missouri Public

FILED JUN 2 4 2002

Service Commission

Missouri Public

2. General Regulations - (Continued)

REC'D MAY 1 0 2002

2.4 Payment Arrangements - (Continued)

Service Commission

2.4.5 Access Services Provided by More Than One Company - Meet Point Billing - (Continued)

(A) Single Bill Option - (Continued)

(1) Single Bill/Multiple Tariff

The single bill/multiple tariff bill is prepared by the Bill Rendering Company but reflects all rates and charges for each connecting company's part of the service based on each company's access tariff.

The Bill Rendering Company will:

- determine and include all recurring and nonrecurring rates and charges for each involved Company;

- identify each involved Company's rates and charges separately on the bill;

- forward the bill to the customer and provide a copy of the bill or other substantiation of the charges to the connecting Companies; and

- advise the customer how to remit the payment, either directly to each Company involved in the provision of this meet point billed service, or, as a single payment made to the Bill Rendering Company. If payments are to be sent directly to the Bill Rendering Company, the non Bill Rendering Company(s) will provide the customer with written authorization for the payment arrangement.

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Missouri Public

FILED JUN 2 4 2002

Service Commission

Missouri Public

2. General Regulations - (Continued)

REC'D MAY 1 0 2002

2.4 Payment Arrangements - (Continued)

Service Commission

2.4.5 Access Services Provided by More Than One Company - Meet Point Billing - (Continued)

(A) Single Bill Option - (Continued)

(2) Single Bill/Pass-Through Billing

The single bill/pass-through bill is compiled by the Bill Rendering Company. Each Company will prepare a bill for its portion of the access service and forward it to the Bill Rendering Company. Normally, these connecting Company bills are forwarded to the Bill Rendering Company without usage to eliminate possible delays.

Each non Bill Rendering Company will:

- prepare its own bill;
- determine its rates and charges for Local Transport, Directory Transport and/or Channel Mileage as set forth in (3) following;
- determine and include all applicable recurring and nonrecurring rates and charges of its access tariff; and
- forward the bill to the Bill Rendering Company for the meet point access service.

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Missouri Public

FILED JUN 2 4 2002

Service Commission

Missouri Public

2. General Regulations - (Continued)

REC'D MAY 1 0 2002

2.4 Payment Arrangements - (Continued)

Service Commission

2.4.5 Access Services Provided by More Than One Company - Meet Point Billing - (Continued)

(A) Single Bill Option - (Continued)

(2) Single Bill/Pass-Through Billing

The Bill Rendering Company will:

- apply usage data, when needed, to the bills and calculate the charges;

- combine all the bills of the involved Companies providing the meet point access service;

- forward the bill to the customer; and

- advise the customer how to remit the payment, either directly to each Company involved in the provision of this meet point billed service; or, as a single payment made to the Bill Rendering Company. If payments are to be sent directly to the Bill Rendering Company, the non Bill Rendering Company(s) will provide the customer with written authorization for the payment arrangement.

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Missouri Public

FILED JUN 2 4 2002

Service Commission

Missouri Public

2. General Regulations - (Continued)

REC'D MAY 1 0 2002

2.4 Payment Arrangements - (Continued)

Service Commission

2.4.5 Access Services Provided by More Than One Company - Meet Point Billing - (Continued)

(A) Single Bill Option - (Continued)

(3) Single Bill/Single Tariff

The single bill/single tariff bill provides a meet point bill that is billed completely at the Billing Rendering Company's tariff rates and regulations.

The Bill Rendering Company will:

- determine and include on the access bill all usage data and all other recurring and nonrecurring rates and charges per its access tariff; and

- forward the bill to the customer.

The customer will remit the payment to the Bill Rendering Company.

(B) Multiple Bill Option

Under the Multiple Bill Option each company providing the access service will render an access bill to the customer for its portion of the service based on its access tariff rates and regulations. For switched access Multiple bills, the end office company is generally the Initial Billing Company (IBC). The IBC is the company that calculates the access minutes to be billed to the customer and provides this data to each connecting company providing service, i.e., the Subsequent Billing Company (SBCs). Each company, IBC and SBC, will:

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Missouri Public

FILED JUN 2 4 2002

Service Commission

Missouri Public

2. General Regulations - (Continued)

REC'D MAY 1 0 2002

2.4 Payment Arrangements - (Continued)

Service Commission

2.4.5 Access Services Provided by More Than One Company - Meet Point Billing - (Continued)

(B) Multiple Bill Option - (Continued)

- prepare its own bill;
- determine and include all recurring and nonrecurring rates and charges of its access tariff;
- reflect its Billing- Account Reference (BAR) and all connecting company Billing Account Cross Reference (BACR) code(s);
- forward its bill to the customer.

The customer will remit payment directly to each Bill Rendering Company.

2.4.6 Credit Allowance for Service Interruptions

(A) General - A service is interrupted when it becomes unusable to the Customer because of a failure of a facility or component used to furnish service under this tariff or in the event that the protective controls applied by the Company as set forth in 2.1.9. preceding result in the complete loss of service by the Customer. An interruption period starts when an inoperative service is reported to the Company, and ends when the service is operative.

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Missouri Public

FILED JUN 2 4 2002

Service Commission

Missouri Public

2. General Regulations - (Continued)

REC'D MAY 1 0 2002

2.4 Payment Arrangements - (Continued)

Service Commission

2.4.6 Credit Allowance for Service Interruptions - (Continued)

(B) When a Credit Allowance Applies - In case of an interruption to any service, allowance for the period of interruption shall be provided unless one or more of the conditions set forth in (C) following applies.

(1) Credit Allowance Computation - For flat rated Access Service rate elements (e.g., DLAS Direct Connect Transport), no credit shall be allowed for an interruption of less than thirty (30) minutes. The Customer shall be credited for an interruption of thirty (30) minutes or more at the rate of 1/1440 of the monthly charges for the facility or service for each period of thirty (30) minutes or major fraction thereof that the interruption continues. The monthly charges used to determine the credit shall be the total of all the monthly rate element charges associated with the service.

(2) Credit Allowances Cannot Exceed Monthly Charges - The credit allowance(s) for an interruption or for a series of interruptions shall not exceed any monthly charges for the service interrupted in any one billing period.

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Missouri Public

FILED JUN 2 4 2002

Service Commission

Missouri Public

2. General Regulations - (Continued)

REC'D MAY 1 0 2002

2.4 Payment Arrangements - (Continued)

Service Commission

(C) When a Credit Allowance Does Not Apply - No credit allowance will be made for:

(1) Interruptions caused by the negligence of the Customer.

(2) Interruptions of a service due to the failure of equipment or systems provided by the Customer or others.

(3) Interruptions of a service during any period in which the Company is not afforded access to the premises where the service is terminated.

(4) Interruptions of a service when the Customer has released that service to the Company for maintenance purposes, to make rearrangements, or for the implementation of an order for a change in the service during the time that was negotiated with the Customer prior to the release of that service. Thereafter, a credit allowance as set forth in (B) preceding applies.

(5) Periods when the Customer elects not to release the service for testing and/or repair and continues to use it on an impaired basis.

(6) An interruption or a group of interruptions, resulting from a common cause, that would result in credit in an amount less than one dollar.

(7) Interruptions of a service which continue because of the failure of the Customer to authorize replacement of any element of Special Construction. The period for which no credit allowance is made begins on the seventh day after the Customer receives the Company's written notification of the need for such replacement and ends on the day after receipt by the Company of the Customer's written authorization for such replacement.

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Missouri Public

FILED JUN 2 4 2002

Service Commission

2. General Regulations - (Continued)

Missouri Public
REC'D MAY 1 0 2002
Service Commission

2.5 Definitions

Certain terms used herein are defined as follows:

800 Data Base Access Service

The term "800 Data Base Access Service" denotes a service which uses a data base system to identify 800 access customers on a 10-digit basis. For purposes of administering the rules and regulations set forth in this tariff regarding the provision of 800 Database Access, except where otherwise specified, 800 Database Access Service shall include the following service access codes 800, 888, 877, 866, 855, 844, 833, and 822.

800 Series

The term "800 Series" denotes the service access codes of 800, 888, 877, 866, 855, 844, 833, and 822.

Access Minutes

For the purpose of calculating chargeable usage, the term "Access Minutes" denotes customer usage of exchange facilities in the provision of intrastate or foreign service. On the originating end of an intrastate or foreign call, usage is measured from the time the originating end user's call is delivered by the Company to and acknowledged as received by the customer's facilities connected with the originating exchange. On the terminating end of an intrastate or foreign call, usage is measured from the time the call is received by the end user in the terminating exchange. Timing of usage at both originating and terminating ends of an intrastate or foreign call shall terminate when the calling or called party disconnects, whichever event is recognized first in the originating and terminating exchanges, as applicable.

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Missouri Public
FILED JUN 2 4 2002
Service Commission

Missouri Public
REC'D MAY 1 0 2002
Service Commission

2. General Regulations - (Continued)

2.5 Definitions - (Continued)

Access Tandem
The term "Access Tandem" denotes a Company or centralized equal access provider switching system that provides a concentration and distribution function for originating or terminating traffic between end offices and a customer designated premises.

Aggregator
The term "Aggregator" denotes any entity that, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for intrastate telephone calls using a provider of operator services.

Answer/Disconnect Supervision
The term "Answer/Disconnect Supervision" denotes the transmission of the switch trunk equipment supervisory signal (off-hook or on-hook) to the customer's point of termination as an indication that the called party has answered or disconnected.

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Missouri Public
FILED JUN 2 4 2002
Service Commission

Missouri Public

REC'D MAY 1 0 2002

Service Commission

2. General Regulations - (Continued)

2.5 Definitions - (Continued)

Bit
The term "Bit" denotes the smallest unit of information in the binary system of notation.

Business Day
The term "Business Day" denotes the times of day that a company is open for business. Generally, in the business community, these are 8:00 or 9:00 a.m. to 5:00 or 6:00 p.m., respectively, with an hour for lunch, Monday through Friday, resulting in a standard forty (40) hour work week. However, Business Day hours for the Company may vary based on company policy, union contract and location. To determine such hours for an individual company, or company location, that company should be contacted at the address shown under the Issuing Carrier's name listed on Title Pages 2 through 68 preceding.

Busy Hour Minutes of Capacity (BHMC)
The term "Busy Hour Minutes of Capacity (BHMC)" denotes the customer specified maximum amount of Switched Access Service and/or Directory Assistance Service access minutes the customer expects to be handled in an end office switch during any hour in an 8:00 a.m. to 11:00 p.m. period for the Feature Group and/or Directory Assistance Service ordered. This customer specified BHMC quantity is the input data the Company uses to determine the number of transmission paths for the Feature Group and/or Directory Assistance Service ordered.

Call
The term "Call" denotes a customer attempt for which complete address information (e.g., 0-, 911, or 10 digits) is provided to the serving dial tone office.

Carrier Identification Code (CIC)
The term "Carrier Identification Code (CIC)" denotes a numeric code assigned by the North American Numbering Plan (NANP) Administrator for the provisioning of Switched Access Services. The numeric code is unique to each carrier and is used by the Company to route switched access traffic to the Customer Designated Premises.

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Missouri Public

FILED JUN 2 4 2002

Service Commission

Missouri Public
REC'D MAY 1 0 2002
Service Commission

2. General Regulations - (Continued)

2.5 Definitions - (Continued)

Carrier or Common Carrier
See Interexchange Carrier.

CCS
The term "CCS" denotes a hundred call seconds, which is a standard unit of traffic load that is equal to 100 seconds of usage or capacity of a group of servers (e.g., trunks).

Central Office
See End Office

Central Office Maintenance Technician
The term "Central Office Maintenance Technician" denotes a Company employee who performs installation and/or repair work, including testing and trouble isolation, within the Company Central Office.

Central Office Prefix
The term "Central Office Prefix" denotes the first three digits (NXX) of the seven digit telephone number assigned to a customer's Telephone Exchange Service when dialed on a local basis.

C-Message Noise
The term "C-Message Noise" denotes the frequency weighted average noise within an idle voice channel. The frequency weighting, called C-message, is used to simulate the frequency characteristic of the 500-type telephone set and the hearing of the average subscriber.

C-Notched Noise
The term "C-Notched Noise" denotes the C-message frequency weighted noise on a voice channel with a holding tone, which is removed at the measuring end through a notch (very narrow band) filter.

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Missouri Public
FILED JUN 2 4 2002
Service Commission

Missouri Public
REC'D MAY 1 0 2002
Service Commission

2. General Regulations - (Continued)

2.5 Definitions - (Continued)

Common Channel Signaling
The term "Common Channel Signaling" (CCS) denotes a high speed packet switched communications network which is separate (out of band) from the public packet switched and message networks. Its purpose is to carry addressed signaling messages for individual trunk circuits and/or database related services between Signaling Points in the CCS network.

Common Line
The term "Common Line" denotes a line, trunk, pay telephone line or other facility provided under the general and/or local exchange service tariffs of the Company, terminated on a central office switch. A common line-residence is a line or trunk provided under the residence regulations of the general and/or local exchange service tariffs. A common line-business is a line provided under the business regulations of the general and/or local exchange service tariffs.

Communications System
The term "Communications System" denotes channels and other facilities which are capable of communications between terminal equipment provided by other than the Company.

Customer(s)
The term "Customer(s)" denotes any individual, partnership, association, joint-stock company, trust, corporation, or governmental entity or other entity which subscribes to the services offered under this tariff, including both Interexchange Carriers (ICs) and End Users.

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Missouri Public
FILED JUN 2 4 2002
Service Commission

Missouri Public
REC'D MAY 1 0 2002
Service Commission

2. General Regulations - (Continued)

2.5 Definitions - (Continued)

Customer Designated Premises
The term "Customer Designated Premises" denotes the premises specified by the customer for the provision of Access Service.

Decibel
The term "Decibel" denotes a unit used to express relative difference in power, usually between acoustic or electric signals, equal to ten (10) times the common logarithm of the ratio of two signal powers.

Decibel Reference Noise C-Message Weighting
The term "Decibel Reference Noise C-Message Weighting" denotes noise power measurements with C-Message Weighting in decibels relative to a reference 1000 Hz tone of 90 dB below 1 milliwatt.

Decibel Reference Noise C-Message Referenced to 0
The term "Decibel Reference Noise C-Message Referenced to 0" denotes noise power in "Decibel Reference Noise C-Message Weighting" referred to or measured at a zero transmission level point.

Detail Billing
The term "Detail Billing" denotes the listing of each message and/or rate element for which charges to a customer are due on a bill prepared by the Company.

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Missouri Public
FILED JUN 2 4 2002
Service Commission

Missouri Public

REC'D MAY 1 0 2002

Service Commission

2. General Regulations - (Continued)

2.5 Definitions - (Continued)

Directory Assistance
The term "Directory Assistance" denotes the provision of telephone numbers by a Company operator when the operator location is accessed by a customer by dialing NPA + 555-1212 or 555-1212.

Directory Assistance Location
The term "Directory Assistance Location" denotes a Company office where Company equipment first receives the Directory Assistance call from the customer's end user and selects the first operator position to respond to the Directory Assistance call.

Echo Control
The term "Echo Control" denotes the control of reflected signals in a telephone transmission path.

Echo Path Loss
The term "Echo Path Loss" denotes the measure of reflected signal at a 4-wire point of interface without regard to the send and receive Transmission Level Point.

Echo Return Loss
The term "Echo Return Loss" denotes a frequency weighted measure of return loss over the middle of the voiceband (approximately 500 to 2500 Hz), where talker echo is most annoying.

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Missouri Public

FILED JUN 2 4 2002

Service Commission

Missouri Public

REC'D MAY 1 0 2002

Service Commission

2. General Regulations - (Continued)

2.5 Definitions - (Continued)

End Office

The term "End Office" denotes a local Company switching system where Telephone Exchange Service customer station loops are terminated for purposes of interconnection to each other and to trunks. This term includes Remote Switching Modules/Systems served by a Host Central Office in a different wire center.

End User

The term "End User" means any customer of an intrastate or foreign telecommunications service that is not a carrier, except that a carrier other than a Company shall be deemed to be an "end user" when such carrier uses a telecommunications service for administrative purposes, and a person or entity that offers telecommunications service exclusively as a reseller shall be deemed to be an "end user" if all resale transmissions offered by such reseller originate on the premises of such reseller.

Enhanced Service

The term "Enhanced Service", as defined in Part 64 of the F.C. C.'s Rules and Regulations, are services "...offered over common carrier transmission facilities used in interstate communications, which employ computer processing applications that act on the format, content, code, protocol or similar aspects of the subscriber's transmitted information; provide the subscriber additional, different, or restructured information; or involve subscriber interaction with stored information."

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Missouri Public

FILED JUN 2 4 2002

Service Commission

Missouri Public

REC'D MAY 1 0 2002

Service Commission

2. General Regulations - (Continued)

2.5 Definitions - (Continued)

Exchange
The term "Exchange" denotes a unit generally smaller than a local access and transport area, established by the Company for the administration of communications service in a specified area which usually embraces a city, town or village and its environs. It consists of one or more central offices together with the associated facilities used in furnishing communications service within that area. The exchange includes any Extended Area Service area that is an enlargement of a Company's exchange area to include nearby exchanges. One or more designated exchanges comprise a given local access and transport area.

Expected Measured Loss
The term "Expected Measured Loss" denotes a calculated loss which specifies the end-to- 1004-Hz loss on a terminated test connection between two readily accessible manual or remote test points. It is the sum of the inserted connection loss and test access loss including any test pads.

Extended Area Service
See Exchange.

First Point of Switching
The term "First Point of Switching" denotes the first Company or centralized equal access provider location at which switching occurs on the terminating path of a call proceeding from the customer designated premises to the terminating end office and, at the same time, the last Company or centralized equal access provider location at which switching occurs on the originating path of a call proceeding from the originating end office to the customer designated premises.

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Missouri Public

FILED JUN 2 4 2002

Service Commission

Missouri Public
REC'D MAY 1 0 2002
Service Commission

2. General Regulations - (Continued)

2.5 Definitions - (Continued)

Grandfathered
The term "Grandfathered" denotes Terminal Equipment, Multiline Terminating Systems and Protective Circuitry directly connected to the facilities utilized to provide services under the provisions of this tariff, and which are considered grandfathered under Part 68 of the F.C. C.'s Rules and Regulations.

Host Central Office
The term "Host Central Office" denotes an electronic local Company End Office where Telephone Exchange Service customer station loops are terminated for purposes of interconnection to each other and to trunks. Additionally, this type of End Office contains the central call processing functions which service itself and its Remote Switching Modules/Systems.

Immediately Available Funds
The term "Immediately Available Funds" denotes a corporate or personal check drawn on a bank account and funds which are available for use by the receiving party on the same day on which they are received and include U.S. Federal Reserve bank wire transfers, U.S. Federal Reserve notes (paper cash), U.S. coins, U.S. Postal Money Orders and New York Certificates of Deposit.

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Missouri Public
FILED JUN 2 4 2002
Service Commission

2. General Regulations - (Continued)

Missouri Public

2.5 Definitions - (Continued)

REC'D MAY 1 0 2002

Service Commission

Installation and Repair Technician
The term "Installation and Repair Technician" denotes a Company employee who performs installation and/or repair work, including testing and trouble isolation, outside of the Company Central Office and generally at the customer designated premises.

Interexchange Carrier (IC) or Interexchange Common Carrier
The terms "Interexchange Carrier" (IC) or "Interexchange Common Carrier" denotes any individual, partnership, association, joint- stock company, trust, governmental entity or corporation engaged for hire in intrastate or foreign communication by wire or radio, between two or more exchanges.

Interstate Communications
The term "Interstate Communications" denotes both interstate and foreign communications.

Intrastate Communications
The term "Intrastate Communications" denotes any communications within a state subject to oversight by a state regulatory commission as provided by the laws of the state involved.

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Missouri Public

FILED JUN 2 4 2002

Service Commission

Missouri Public
REC'D MAY 1 0 2002
Service Commission

2. General Regulations - (Continued)

2.5 Definitions - (Continued)

Legal Holiday
The term "Legal Holiday" denotes days other than Saturday or Sunday for which the Company is normally closed. These include New Year's Day, Independence Day, Thanksgiving Day, Christmas Day and a day when Washington's Birthday, Memorial Day or Columbus Day is legally observed and other locally observed holidays when the Company is closed.

Line Side Connection
The term "Line Side Connection" denotes a connection of a transmission path to the line side of a local exchange switching system.

Local Access and Transport Area (LATA)
The term "Local Access and Transport Area" denotes a geographic area established for the provision and administration of Telecommunications service. It encompasses one or more designated exchanges, which are grouped to serve common social, economic and other purposes.

Local Area Network
The term "Local Area Network" denotes a network permitting the interconnection and intercommunication of a group of computers.

Loss Deviation
The term "Loss Deviation" denotes the variation of the actual loss from the designed value.

Major Fraction Thereof
The term "Major Fraction Thereof" denotes any period of time in excess of ½ of the stated amount of time. As an example, in considering a period of 24 hours, a major fraction thereof would be any period of time in excess of 12 hours exactly. Therefore, if a given service is interrupted for a period of thirty-six hours and fifteen minutes, the customer would be given a credit allowance for two twenty-four hour periods for a total of forty-eight hours.

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Missouri Public
FILED JUN 2 4 2002
Service Commission

Missouri Public

REC'D MAY 1 0 2002

Service Commission

2. General Regulations - (Continued)

2.5 Definitions - (Continued)

Message
The term "Message" denotes a "call" as defined preceding.

Milliwatt (102 Type) Test Line
The term "Milliwatt (102 Type) Test Line" denotes an arrangement in an end office which provides a 1004 Hz tone at 0 dBm0 for one-way transmission measurements towards the customer's premises from the Company end office.

Network Control Signaling
The term "Network Control Signaling" denotes the transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charge signals), address signaling (e.g., dialing), calling and called number identifications, rate of flow, service selection error control and audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of the telecommunications system.

Network Element-Provided Access Service (NEPAS)
The term Network Element-Provided Access Service (NEPAS) refers to service that provides switched access to the Premises of an End User which is obtaining a NEP Service offering (NEPS End User) under the Company's Local Exchange Service Tariff. NEPAS is provided utilizing network elements of the Incumbent Local Exchange Carrier.

Network Element-Provided (NEP) Service
The term "NEP Service" means a Company local service offering pursuant to the Company's Local Exchange Service Tariff that is provided by the Company using the facilities of an Incumbent Local Exchange Carrier.

NEPS End Office
The term "NEPS End Office" means an Incumbent Local Exchange Carrier's End Office used in connection with the provision of an NEP Service by the Company.

NEPS End User
The term "NEPS End User" means an End User that purchases an NEP Service.

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FILED JUN 2 4 2002

Service Commission

Missouri Public

REC'D MAY 1 0 2002

Service Commission

2. General Regulations - (Continued)

2.5 Definitions - (Continued)

Nonsynchronous Test Line
The term "Nonsynchronous Test Line" denotes an arrangement in step- by-step end offices which provides operational tests which are not as complete as those provided by the synchronous test lines, but can be made more rapidly.

North American Numbering Plan
The term "North American Numbering Plan" denotes a three-digit area code (Numbering Plan Area - NPA) and a seven-digit telephone number made up of a three-digit Central Office prefix plus a four-digit station number.

Off-hook
The term "Off-hook" denotes the active condition of Switched Access or a Telephone Exchange Service line.

On-hook
The term "On-hook" denotes the idle condition of Switched Access or a Telephone Exchange Service line.

Open Circuit Test Line
The term "Open Circuit Test Line" denotes an arrangement in an end office which provides an ac open circuit termination of a trunk or line by means of an inductor of several Henries.

Pay Telephone
The term "Pay Telephone" denotes a coin or coinless instrument provided in a public or semipublic place where Payphone Service Provider customers can originate telephonic communications and pay the applicable charges by (1) inserting coins into the equipment, or (2) using a credit card, or (3) third party billing the call or (4) calling collect.

Payphone Service Provider
The term "Payphone Service Provider" denotes an entity that provides pay telephone service, which is the provision of public, semi-public or inmate pay telephone service.

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Missouri Public

FILED JUN 2 4 2002

Service Commission

2. General Regulations - (Continued)

Missouri Public
REC'D MAY 1 0 2002
Service Commission

2.5 Definitions - (Continued)

Point of Termination
The term "Point of Termination" denotes the point of demarcation within a customer-designated premises at which the Company's responsibility for the provision of Access Service ends.

Premises
The term "Premises" denotes a building or buildings on continuous property (except Railroad Right-of-Way, etc.) not separated by a public highway.

Remote Switching Modules/Systems
The term "Remote Switching Modules/Systems" denotes small, remotely controlled electronic end office switches which obtain their call processing capability from an electronic Host Central Office. The Remote Switching Modules/Systems cannot accommodate direct trunks to an IC.

Return Loss
The term "Return Loss" denotes a measure of the similarity between the two impedances at the junction of two transmission paths. The higher the return loss, the higher the similarity.

Registered Equipment
The term "Registered Equipment" denotes the customer's premises equipment which complies with and has been approved within the Registration Provisions of Part 68 of the F.C. C.'s Rules and Regulations.

Service Access Code
The term "Service Access Code" denotes a 3 digit code in the NPA format which is used as the first three digits of a 10 digit address and which is assigned for special network uses. Whereas NPA codes are normally used for identifying specific geographical areas, certain Service Access Codes have been allocated in the North American Numbering Plan to identify generic services or to provide access capability. Examples of Service Access Codes include the 800 and 900 codes.

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Missouri Public
FILED JUN 2 4 2002
Service Commission

Missouri Public
REC'D MAY 1 0 2002
Service Commission

2. General Regulations - (Continued)

2.5 Definitions - (Continued)

Service Switching Point (SSP)
The term "Service Switching Point" denotes an end office or tandem which, in addition to having SS7 and SP capabilities, is also equipped to query centralized data bases.

Serving Wire Center
The term "Serving Wire Center" denotes the wire center from which the customer designated premises would normally obtain dial tone from the Company.

Seven Digit Manual Test Line
The term "Seven Digit Manual-Test Line" denotes an arrangement which allows the Customer to select balance, milliwatt and synchronous test lines by manually dialing a seven digit number over the associated access connection.

Shortage of Facilities or Equipment
The term "Shortage of Facilities or Equipment" denotes a condition which occurs when the Company does not have appropriate cable, switching capacity, bridging, or multiplexing equipment, etc., necessary to provide the Access Service requested by the customer.

Short Circuit Test Line
The term "Short Circuit Test Line" denotes an arrangement in an end office which provides for an ac short circuit termination of a trunk or line by means of a capacitor of at least four microfarads.

Signaling Point (SP)
The term "Signaling Point (SP)" denotes an SS7 network interface element capable of originating and terminating SS7 trunk signaling messages.

Signaling Point of Interface (SPOI)
The term "Signaling Point of Interface (SPOI)" denotes the customer designated location where the SS7 signaling information is exchanged between the Company and the customer.

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Missouri Public
FILED JUN 2 4 2002
Service Commission

Missouri Public

REC'D MAY 1 0 2002

Service Commission

2. General Regulations - (Continued)

2.5 Definitions - (Continued)

Signaling System 7 (SS7)
The term "Signaling System 7 (SS7)" denotes the layered protocol used for standardized common channel signaling in the United States and Puerto Rico.

Signal Transfer Point (STP)
The term "Signal Transfer Point (STP)" denotes a packet switch which provides access to the Company's SS7 network and performs SS7 message signal routing and screening.

Signal Transfer Point (STP) Port
The term "Signal Transfer Point (STP) Port" denotes the point of termination and interconnection to the STP.

Special Order
The term "Special Order" denotes an order for a Directory Assistance Service.

Subtending End Office of an Access Tandem
The term "Subtending End Office of an Access Tandem" denotes an end office that has final trunk group routing through that tandem.

Super Intermediate Hub
The term "Super Intermediate Hub" denotes a wire center at which bridging or multiplexing functions are performed for Customers served by all wire centers in the LATA. A Super Intermediate Hub can be restricted to one or more designated NPAs within a LATA and/or to wire centers that are owned by the same Company as the hub. Super Intermediate Hubs and the wire centers they serve are identified in NATIONAL EXCHANGE CARRIER ASSOCIATION, Inc. Tariff F.C. C. No. 4.

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Missouri Public

FILED JUN 2 4 2002

Service Commission

Missouri Public
REC'D MAY 1 0 2002
Service Commission

2. General Regulations - (Continued)

2.5 Definitions - (Continued)

Synchronous Optical Network (SONET)
The term "SONET" denotes a North American Standard for high speed synchronous optical channels having minimum transmission rates of 51.84 Mbps. The standard SONET optical carrier rate of 51.84 Mbps. is called OC1; the equivalent electrical signal rate is called STS-1. SONET standardizes higher transmission bit rates, AOCN, as exact multiples of OC1 (N X 51.84 Mbps.). For example, OC3 equals 3 X 51.84 Mbps.

Synchronous Transport Signal (STS)
The term "Synchronous Transport Signal" denotes a 51.84 Mbps. electrical signal used within the SONET optical carrier network. The signal consists of the information content and the overhead used by SONET. The overhead is used for controlling, framing and maintaining the STS signal so it can be directly connected to other SONET carrier channels. STS signals are in exact multiples of 51.84 Mbps. (STS-1 is 51.84 Mbps., STS-3 is 155.52 Mbps., etc.).

Terminating Direction
The term "Terminating Direction" denotes the use of Access Service for the completion of calls from an IC premises to an End User Premises.

Throughput
The term "Throughput" denotes the number of data bits successfully transferred in one direction per unit of time.

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Missouri Public
FILED JUN 2 4 2002
Service Commission

Missouri Public

2. General Regulations - (Continued)

REC'D MAY 1 0 2002

2.5 Definitions - (Continued)

Service Commission

Transmission Measuring (105 Type) Test Line/Responder
The term "Transmission Measuring (105 Type) Test Line/ Responder" denotes an arrangement in an end office which provides far-end access to a responder and permits two-way loss and noise measurements to be made on trunks from a near end office.

Transmission Path
The term "Transmission Path" denotes an electrical path capable of transmitting signals within the range of the service offering, e.g., a voice grade transmission path is capable of transmitting voice frequencies within the approximate range of 300 to 3000 Hz. A transmission path is comprised of physical or derived facilities consisting of any form or configuration of plant typically used in the telecommunications industry.

Trunk
The term "Trunk" denotes a communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

Trunk Group
The term "Trunk Group" denotes a set of trunks which are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are interchangeable.

Trunk Side Connection
The term "Trunk Side Connection" denotes the connection of a transmission path to the trunk side of a local exchange switching system.

Two-Wire to Four-Wire Conversion
The term "Two-Wire to Four-Wire Conversion" denotes an arrangement which converts a four-wire transmission path to a two-wire transmission path to allow a four-wire facility to terminate in a two-wire entity (e.g., a central office switch).

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Missouri Public

FILED JUN 2 4 2002

Service Commission

Missouri Public

REC'D MAY 1 0 2002

Service Commission

2. General Regulations - (Continued)

2.5 Definitions - (Continued)

V and H Coordinates Method
The term "V and H Coordinates Method" denotes a method of computing airline miles between two points by utilizing an established formula which is based on the vertical and horizontal coordinates of the two points.

WATS Serving Office
The term "WATS Serving Office" denotes a Company designated serving wire center where switching, screening and/or recording functions are performed in connection with the closed-end of WATS or WATS-type services.

Wire Center
The term "Wire Center" denotes a building in which one or more central offices, used for the provision of Telephone Exchange Services, are located.

Wireless Switching Center
The term "Wireless Switching Center" (WSC) denotes a Wireless Service Provider (WSP) switching system that is used to terminate wireless stations for purposes of interconnection to each other and to trunks interfacing with the public switched network.

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Missouri Public

FILED JUN 2 4 2002

Service Commission

3. Switched Access Service

Missouri Public
REC'D MAY 1 0 2002
Service Commission

3.1 General

Switched Access Service, which is available to customers for their use in furnishing their services to end users, provides a two-point communications path between a customer designated premises and an end user's premises. It provides for the use of common terminating, switching, and trunking facilities and for the use of common subscriber plant of the Company. Switched Access Service provides for the ability to originate calls from an end user's premises to a customer designated premises, and to terminate calls from a customer designated premises to an end user's premises in the LATA where it is provided. Specific references to material describing the components of Switched Access Service are provided in 3.1.3.

Rates and charges for Switched Access Service are set forth in 3.5 following. The application of rates for Switched Access Service is described in 3.4 following. Rates and charges for services other than Switched Access Service, e.g., a customer's interLATA toll message service, may also be applicable when Switched Access Service is used in conjunction with these other services.

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Missouri Public
FILED JUN 2 4 2002
Service Commission

Missouri Public

REC'D MAY 1 0 2002

Service Commission

3. Switched Access Service - (Continued)

3.1 General - (Continued)

3.1.1 Description and Provision of Switched Access Service Arrangements

(A) Description

Switched Access Service is provided in four different Feature Group arrangements which are service categories of standard and optional features. These are differentiated by their technical characteristics, e.g., line side vs. trunk side connection at the Company first point of switching. They are also differentiated by optional feature availability and the manner in which the end user accesses them in originating calling, e.g., with or without access codes of various lengths and digits. The Company only provides Feature Group D (FGD).

Originating calling permits the delivery of calls from Telephone Exchange Service locations to the customer designated premises. Terminating calling permits the delivery of calls from the customer designated premises to Telephone Exchange Service locations. Two-way calling permits the delivery of calls in both directions, but not simultaneously. The Company will determine the type of calling to be provided unless the customer requests that a different type of directional calling is to be provided. In such cases, the Company will work cooperatively with the customer to determine the directionality.

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Missouri Public

FILED JUN 2 4 2002

Service Commission

Missouri Public
REC'D MAY 1 0 2002
Service Commission

3. Switched Access Service - (Continued)

3.1 General - (Continued)

3.1.1 Description and Provision of Switched Access Service Arrangements - (Continued)

(B) Manner of Provision

Feature Group D (FGD) Access is furnished on a BHMC and on a per trunk basis. BHMCs are differentiated by type and directionality of traffic carried over a Switched Access Service arrangement. Differentiation of traffic among BHMC types is necessary for the Company to properly design Switched Access Service to meet the traffic carrying capacity requirement of the customer.

There are three major BHMC categories identified as: Originating, Terminating and Directory Assistance. Originating BHMCs represent access capacity within a LATA for carrying traffic from the end user to the customer; Terminating BHMCs represent access capacity within a LATA for carrying traffic from the customer to the end user; and, Directory Assistance BHMCs represent access capacity within a LATA for carrying Directory Assistance traffic from the customer to a Directory Assistance location. When ordering capacity for FGD Access in BHMCs, the customer must at a minimum specify such access capacity in terms of Originating BHMCs and/or Terminating BHMCs.

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Missouri Public
FILED JUN 2 4 2002
Service Commission

Missouri Public

3. Switched Access Service - (Continued)

REC'D MAY 1 0 2002

3.1 General - (Continued)

Service Commission

3.1.2 Rate Components

The Switched Access Service rate (found in Section 3.5) charged by the Company may consist of the following rate components:

- Local Transport (described in 3.1.2(A) following)
- End Office (described in 3.1.2(B) following)
- Chargeable Optional Features (described in 3.1.2(C) following)
- Common Line (described in 3.1.2(D) following)

(A) Local Transport

The Local Transport rate category establishes the charges related to the transmission and tandem switching facilities between the customer designated premises and the end office switch(es), which may be a Remote Switching Module(s) or WATS Serving Office, where the customer's traffic is switched to originate or terminate the customer's communications.

Local Transport is a two-way voice frequency transmission path composed of facilities determined by the Company. The two-way voice frequency transmission path permits the transport of calls in the originating direction (from the end user end office switch to the customer designated premises) and in the terminating direction (from the customer designated premises to the end office switch), but not simultaneously. The voice frequency transmission path may be comprised of any form or configuration of plant capable of and typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency bandwidth of approximately 300 to 3000 Hz.

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FILED JUN 2 4 2002

Service Commission

Missouri Public
REC'D MAY 1 0 2002
Service Commission

3. Switched Access Service - (Continued)

3.1 General - (Continued)

3.1.2 Rate Components - (Continued)

(B) End Office

The End Office rate category establishes the charges related to the local end office switching and end user termination functions necessary to complete the transmission of Switched Access communications to and from the end users served by the local end office. The End Office rate category includes the Local Switching and Information Surcharge rate elements. Directory Assistance Service is set forth in Section 4 following.

(1) Local Switching

The Local Switching rate element establishes the charges related to the use of end office switching equipment, the terminations in the end office of end user lines, the terminations of calls at Company Intercept Operators or recordings function between the end office and the Signaling Transfer Point.

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Missouri Public
FILED JUN 2 4 2002
Service Commission

Missouri Public
REC'D MAY 1 0 2002
Service Commission

3. Switched Access Service - (Continued)

3.1 General - (Continued)

3.1.2 Rate Components - (Continued)

(B) End Office - (Continued)

(1) Local Switching - (Continued)

Local Switching does not apply to Feature Groups D Switched Access Services associated with Wireless Switching Center (WSCs) directly interconnected to a Company access tandem office.

Where end offices are appropriately equipped, international dialing may be provided as a capability associated with Local Switching which provides local dial switching for Feature Group D. International dialing provides the capability of switching international calls with service prefix and address codes having more digits than are capable of being switched through a standard FGD equipped end office.

There are four types of functions included in the Local Switching component: Common Switching, Transport Termination, Line Termination and Intercept. These are described in (a) through (c) following.

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FILED JUN 2 4 2002
Service Commission

Missouri Public
REC'D MAY 1 0 2002
Service Commission

3. Switched Access Service - (Continued)

3.1 General - (Continued)

3.1.2 Rate Components - (Continued)

(B) End Office - (Continued)

(1) Local Switching - (Continued)

(a) Common Switching

Common Switching provides the local end office switching functions associated with the various access (i.e., Feature Group) switching arrangements.

(b) Line Termination

Line Termination provides for the terminations of end user lines in the local end office. There are two types of Line Terminations, i.e., Common Line Terminations utilized in the provision of WATS or WATS-type services at Company designated WATS Serving Offices.

(c) Intercept

The Intercept function provides for the termination of a call at a Company Intercept operator or recording. The operator or recording tells a caller why a call, as dialed, could not be completed, and if possible, provides the correct number.

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Missouri Public
FILED JUN 2 4 2002
Service Commission

3. Switched Access Service - (Continued)

Missouri Public
REC'D MAY 1 0 2002
Service Commission

3.1 General - (Continued)

3.1.2 Rate Components - (Continued)

(B) End Office - (Continued)

(2) Information Surcharge

Information Surcharge rates are assessed to a customer based on the total number of access minutes. Information Surcharge rates are as set forth in 3.5 following. The application of these rates with respect to Feature Group D is as set forth in 3.5 following.

The Information Surcharge does not apply to Feature Group D Switched Access Services associated with Wireless Switching Centers (WSCs) directly interconnected to a Company access tandem office.

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Missouri Public
FILED JUN 2 4 2002
Service Commission

Missouri Public
REC'D MAY 1 0 2002
Service Commission

3. Switched Access Service - (Continued)

3.1 General - (Continued)

3.1.2 Rate Components - (Continued)

(C) Chargeable Optional Features

Where facilities permit, the Company will, at the option of the customer, provide the following chargeable optional features.

(1) Operator Transfer Services

Operator Transfer Service may be provided with Feature Group D Switched Access Service at Company designated Operator Services location. Operator Transfer Service is an originating service. The rate is assessed per 0- call transferred to a customer's operator. An 0- call is considered transferred when the Company Operator activates the switch transferring the call to the designated customer and the customer acknowledges receipt.

In addition to the Operator Transfer Service charge described above, Feature Group D Switched Access rates and charges and Carrier Common Line Charges will apply per minute of use for Operator Transfer Service.

Operator Transfer Service charges, provided for in this tariff, are applied only to those calls actually transferred by the Company to the customer's operator.

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Missouri Public
FILED JUN 2 4 2002
Service Commission

Missouri Public
REC'D MAY 1 0 2002
Service Commission

3. Switched Access Service - (Continued)

3.1 General - (Continued)

3.1.2 Rate Components - (Continued)

(D) Carrier Common Line Access Service

The Company will provide Carrier Common Line Access Service (Carrier Common Line Access) to customers in conjunction with Switched Access Service. Carrier Common Line Access provides for the use of end users' telecommunications company provided common lines by customers for access to such end users to furnish Interstate and Intrastate Communications.

(1) Limitations

(a) Exclusions

Neither a telephone number nor detail billing are provided with Carrier Common Line Access. Additionally, directory listings and intercept arrangements are not included in the rates and charges for Carrier Common Line Access.

(b) Access Groups

All line side connections provided in the same access group will be limited to the same features and operating characteristics. All trunk side connections provided in the same access group will be limited to the same features and operating characteristics.

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Missouri Public
FILED JUN 2 4 2002
Service Commission

Missouri Public
REC'D MAY 1 0 2002
Service Commission

3. Switched Access Service - (Continued)

3.1 General - (Continued)

3.1.2 Rate Components - (Continued)

(D) Carrier Common Line Access Service (Cont'd)

(2) Undertaking of the Company

(a) Provision of Service

Where the customer is provided Switched Access Service under other sections of this or other Access Service tariffs, the Company will provide the use of Company common lines by a customer for access to end users at rates and charges as set forth in this Tariff.

(b) Interstate and Intrastate Use

The Switched Access Service provided by the Company includes the Switched Access Service provided for both interstate and intrastate communications. The Carrier Common Line Access rates and charges apply to interstate Switched Access Service access minutes.

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Missouri Public
FILED JUN 2 4 2002
Service Commission

Missouri Public

3. Switched Access Service - (Continued)

REC'D MAY 1 0 2002

3.2 Undertaking of the Company

Service Commission

In addition to the obligations of the Company set forth in Section 2. preceding, the Company has certain other obligations concerning only the provision of Switched Access Service. These obligations are as follows:

3.2.1 Network Management

The Company will administer its network to insure the provision of acceptable service levels to all telecommunications users of the Company's network services. Generally, service levels are considered acceptable only when both end users and customers are able to establish connections with little or no delay encountered within the Company network. The Company maintains the right to apply protective controls, i.e., those actions, such as call gapping, which selectively cancel the completion of traffic, over any traffic carried over its network, including that associated with a customer's Switched Access Service. Generally, such protective measures would only be taken as a result of occurrences such as failure or overload of Company or customer facilities, natural disasters, mass calling or national security demands.

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Missouri Public

FILED JUN 2 4 2002

Service Commission

Missouri Public

3. Switched Access Service - (Continued)

REC'D MAY 1 0 2002

3.2 Undertaking of the Company - (Continued)

Service Commission

3.2.2 Transmission Specifications - (Continued)

Feature Group D trunks equipped for Operator Transfer Service are subject to Feature Group D transmission specifications, respectively, unless otherwise specified.

(B) Routine Testing

At no additional charge, the Company will, at the customer's request, test after installation on an automatic or manual basis, 1004 Hz loss, C- message noise and Balance (Improved Return loss).

In the case of automatic testing, the customer shall provide remote office test lines and 105 test lines with associated responders or their functional equivalent.

The frequency of these tests will be that which is mutually agreed upon by the customer and the Company, but shall consist of not less than quarterly 1004 Hz Loss and C-message noise tests and an annual Balance test. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

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Missouri Public

FILED JUN 2 4 2002

Service Commission

Missouri Public

3. Switched Access Service - (Continued)

REC'D MAY 1 0 2002

3.3 Obligations of the Customer

Service Commission

In addition to the obligations of the customer set forth in Section 2. preceding, the customer has certain specific obligations pertaining to the use of Switched Access Service. These obligations are as follows:

3.3.1 Report Requirements

Customers are responsible for providing the following reports to the Company, when applicable.

(A) Jurisdictional Reports

When a customer orders Switched Access Service for both interstate and intrastate use, the customer is responsible for providing reports as set forth in 2.3.9 preceding. Charges will be apportioned in accordance with those reports. The method to be used for determining the interstate and intrastate charges is set forth in 2.3.10 preceding.

(B) Code Screening Reports

When a customer orders service class routing, trunk access limitation or call gapping arrangements, it must report the number of trunks and/or the appropriate codes to be instituted in each end office or access tandem switch, for each of the arrangements ordered.

3.3.2 Supervisory Signaling

The customer's facilities shall provide the necessary on-hook, off-hook, answer and disconnect supervision.

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Missouri Public

FILED JUN 2 4 2002

Service Commission

Missouri Public

3. Switched Access Service - (Continued)

REC'D MAY 1 0 2002

3.3 Obligations of the Customer - (Continued)

Service Commission

3.3.3 Short Duration Mass Calling Requirements

When a customer offers service for which a substantial call volume is expected during a short period of time (e.g., 900 service media stimulated events), the customer must notify the Company at least 48 hours in advance of each peak period. Notification should include the nature, time, duration, and frequency of the event, an estimated call volume, and the telephone number(s) to be used.

On the basis of the information provided, the Company may invoke network management controls, (e.g., call gapping and code blocking) to reduce the probability of excessive network congestion. The Company will work cooperatively with the customer to determine the appropriate level of such control.

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3. Switched Access Service - (Continued)

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3.4 Rate Regulations

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This section contains the specific regulations governing the rates and charges that apply for Switched Access Service.

3.4.1 Description and Application of Rates and Charges

There are two types of rates and charges that apply to Switched Access Service; recurring (usage and flat rates) and nonrecurring charges.

(A) Recurring Rates

(1) Usage Rates for Switched Access Service are rates that apply on a per access minute or a per call basis. Access minute charges and per call charges are accumulated over a monthly period.

(2) Flat Rates for Switched Access Service are rates that apply on a per month per rate element basis.

(B) Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for a specific work activity (i.e., installation or change to an existing service). The types of nonrecurring charges that apply for Switched Access Service are: installation of service, and service rearrangements. These charges are in addition to the Access Order Charge as specified in 3.5 following.

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3. Switched Access Service - (Continued)

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3.4 Rate Regulations - (Continued)

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3.4.2 Moves

A move involves a change in the physical location of one of the following:

- The point of termination at the customer designated premises
- The customer designated premises

The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

(A) Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one half of the installation nonrecurring charge for the capacity affected. This charge is in addition to the Access Order Charge as specified in 3.5(B) following. There will be no change in the minimum period requirements.

(B) Moves to a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established for the new service. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

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3. Switched Access Service - (Continued)

3.5 Rates and Charges

3.5.1 Carrier Common Line Access (T)

(A) IntraLATA Access Rates

Originating	$0.0099172 per minute	(I)
Terminating	$0.0179829 per minute	(I)

(B) InterLATA Access Rates

Originating	$0.0099172 per minute	(I)
Terminating	$0.0179829 per minute	(I)

3.5.2 Local Transport (Mileage Based) (T)

0 to 1 mile	$0.005000 per minute
Over 1 to 25 miles	$0.007600 per minute
Over 25 to 50 miles	$0.016100 per minute
Over 50 miles	$0.027100 per minute

3.5.3 Local Switching (T)

LS1	$0.008410 per minute	(I)
LS2	$0.008410 per minute	(I)

3.5.4 Toll-Free Database Query (N)

Per Query	$0.003100	(N)

3.5.5 Switched Access Optional Features (N)

All Optional Features are offered on an ICB. (N)

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4. Miscellaneous Services

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This section addresses Miscellaneous Services, Section 4.2 addresses Presubscription.

4.1 Additional Labor

Additional Labor is that labor requested by the customer on a given service and agreed to by the Company as set forth in 4.1.1 through 4.1.5 following. The Company will notify the customer that Additional Labor charges will apply before any additional labor is undertaken. A call-out of a Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

4.1.1 Overtime Installation

Overtime installation is that Company installation effort outside of normally scheduled working hours.

4.1.2 Overtime Repair

Overtime repair is that Company effort performed outside of normally scheduled working hours.

4.1.3 Standby

Standby includes all time in excess of one-half (1/2) hour during which the Company personnel standby to make installation acceptance tests or cooperative tests with a customer to verify facility repair on a given service.

4.1.4 Testing and Maintenance with Other Companies

Additional testing, maintenance or repair of facilities which connect other companies is that which is in addition to the normal effort required to test, maintain or repair facilities provided solely by the Company.

4.1.5 Other Labor

Other labor is that additional labor incurred to accommodate a specific customer request that involves only labor that is not covered by any other section of this tariff.

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4. Miscellaneous Services - (Continued)

4.2 Presubscription

Pursuant to the Federal Communications Commission's Memorandum Opinion and Order, CC Docket No. 83-1145, Phase I, adopted May 31, 1985, and released June 12, 1985, the Allocation Plan, outlined in the Appendix B of this Order, will be available for inspection in the Public Reference Room of the Tariff Division at the Federal Communications Commission's Washington, D.C., location or may be obtained from the Commission's commercial contractor.

(A) Presubscription is the process by which end user customers may select and designate to the Company an IC to access, without an access code, for interLATA, interstate calls. This IC is referred to as the end user's predesignated IC.

(B) End users may select one of the following options at no charge:

- indicate a primary IC for all of its lines,
- indicate a different IC for each of its lines.

Only one IC may be selected for each line or lines terminating in the same hunt group.

End users may designate that they do not want to presubscribe to any IC. The end user must arrange this designation by directly notifying the Company's business office. This choice will require the end user to dial an access code (101XXXX) for all interstate calls.

After the end user's initial selection of a predesignated IC or the designation that they do not want to presubscribe to any IC, the same rules apply if the customer desires to make a change in designation.

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4. Miscellaneous Services - (Continued)

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4.2 Presubscription - (Continued)

Service Commission

(C) When an end user indicates more than one IC selection on the return notification or returns an illegible return notification, the Company will contact the end user for clarification. If the end user indicates an IC selection on the return notification that does not match with information provided by an IC and both notifications indicate the same authorization date, the end user's notification takes precedence and the Company will process the end user's selection. In the event that two or more ICs provide to the Company notifications with the same authorization date and neither notification has been processed, the Company will contact the end user for clarification. A list of these end users in conflict must be sent to the affected IC by the Company.

In the event that two or more ICs have provided to the Company notifications with the same authorization date(s), and one IC notification has already been processed by the Company, those IC notifications not yet processed would be returned to the ICs.

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4. Miscellaneous Services - (Continued)

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4.2 Presubscription - (Continued)

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(D) New end users will be asked to presubscribe to an IC at the time they place an order with the Company for Telephone Exchange Service. They may select either of the following options. There will be no charge for this initial selection.

- designate a primary IC for all of its lines,
- designate a different IC for each of its lines.

Only one IC may be selected for each individual line, or lines terminating in the same hunt group. Subsequent to the installation of Telephone Exchange Service and after the end user's initial selection of a predesignated IC, for any change in selection, a nonrecurring charge applies.

(E) If the new end user fails to designate an IC as its predesignated IC prior to the date of installation of Telephone Exchange Service, the Company will (1) allocate the end user to an IC based upon current IC presubscription ratios, (2) require the end user to dial an access code (101XXXX) for all interstate calls, or (3) block the end user from interstate calling. The end user will be notified which option will be applied if they fail to presubscribe to an IC. An allocated or blocked end user may designate another, or initial, IC as its predesignated IC one time at no charge, if it is requested within six months after the installation of Telephone Exchange Service.

For any change in selection after 6 months from the installation of Telephone Exchange Service, a nonrecurring charge applies.

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4. Miscellaneous Services - (Continued)

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4.2 Presubscription - (Continued)

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(F) If an IC elects to discontinue its Feature Group D service offering prior to or within 2 years of the conversion, the IC will notify the Company of the cancellation. The IC will also notify all end users which selected them that they are canceling their service and that they should contact the Company to select a new primary IC. The IC will also inform the end user that it will pay the presubscription change charge. The canceling IC will then be billed by the Company the appropriate charge for each end user for a period of two years from the discontinuance of Feature Group D service.

(G) If an IC elects to change or discontinue use of a Carrier Identification Code (CIC) for any reason, the IC will identify to the Company any affected end users and advise the Company of the new CIC to be assigned to these end users. If the CIC change involves a change of carrier for any end users, the IC will notify the affected end users of the change. The Company will change the predesignated carrier code of each end user identified by the IC to the new CIC and bill the IC the nonrecurring charge for each end user line or trunk that is changed.

4.3 Verification of Orders for Long Distance Telemarketing

No IC shall submit to the Company a Primary Interexchange Carrier (PIC) change order generated by telemarketing unless and until the order has first been confirmed in accordance with one of the following procedures:

(A) The IC obtains the billed party's (e.g., an end user or the designator of the PIC for a pay) written authorization to submit the PIC change order. The written authorization shall take the form of a letter of agency which:

- shall be a separate document whose sole purpose is to authorize an interexchange carrier to initiate a primary interexchange carrier change.

- shall be signed and dated by the billed party of the telephone line(s)requesting the primary interexchange carrier change.

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4. Miscellaneous Services - (Continued)

4.3 Verification of Orders for Long Distance Telemarketing - (Continued)

(A) - (Continued)

- shall not be combined with inducements of any kind on the same document.

- shall not suggest or require that the billed party take some action in order to retain the billed party's current interexchange carrier.

- shall have all portions translated into another language if any portion of the letter of agency is translated into another language.

- may be combined with checks that contain only the required letter of agency language that follows and the necessary information to make the check a negotiable instrument. At a minimum, the letter of agency should be printed with a type of sufficient size and readable type to be clearly legible and must contain clear and unambiguous language that confirms:

  -- The billed party's billing name and address and each telephone number to be covered by the PIC change order; and

  -- The billed party's decision to change the PIC to the IC; and

  -- The billed party's intention to designate the interexchange carrier to act as it's agent for the PIC change; and

  -- The billed party's understanding that only one interexchange carrier may be designated as the billed party's interstate primary interexchange carrier for any one telephone number. To the extent that a jurisdiction allows the selection of additional primary interexchange carriers, the letter of agency must contain separate statements regarding these choices. Any carrier designated as a primary interexchange carrier must be the carrier directly setting the rates for the billed party. One interexchange carrier can be both the billed party's interstate primary interexchange carrier and a billed party's intrastate primary interexchange carrier; and

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4. Miscellaneous Services - (Continued)

4.3 Verification of Orders for Long Distance Telemarketing - (Continued)

(A) - (Continued)

-- The billed party's understanding that they may incur a charge for changing the primary interexchange carrier; or

(B) The IC obtains the billed party's electronic authorization to submit the PIC change order. The billed party will place a call, from the telephone number(s) on which the PIC is to be changed, to a toll free telephone number that is dedicated to the IC's PIC verification process. The verification number will connect the billed party to a voice response unit that records the originating ANI and the required information described in (A) preceding; or

(C) An appropriately qualified and independent third party, operating in a location physically separate from the telemarketing representative, obtains the billed party's oral authorization to submit the PIC change order. This authorization must confirm the order and include appropriate verification data (e.g., the billed party's date of birth or social security number); or

(D) Within three business days of the billed party's request for a PIC change, the IC must send them an information package by first class mail that includes:

- a statement that the enclosed information is being sent to confirm a telemarketing order placed by the billed party within the previous week,
- the name of the current and soliciting ICs,
- the terms, conditions or charges for the PIC change,
- the name of the person who ordered the change,

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4. Miscellaneous Services - (Continued)

4.3 Verification of Orders for Long Distance Telemarketing - (Continued)

- the name, address and telephone number of both the customer and the soliciting IC,

- a statement advising the billed party that, absent their response, the change will be implemented 14 days from the date the information package was mailed to them,

- the name, address and telephone number of a contact point at the FCC for consumer complaints.

The IC must provide a postpaid postcard which the billed party can use to deny, cancel or confirm the order. The IC must wait 14 days after the information package is mailed to the billed party before submitting the PIC change order to the Company.

4.4 Unauthorized PIC Change

If an IC requests a Primary Interexchange Carrier (PIC) change on behalf of a billed party (e.g., an end user or the designator of the PIC for a pay telephone), and the billed party subsequently denies requesting the change, and the IC is unable to substantiate the change with a letter of authorization signed by the billed party; then:

- The billed party will be reassigned to its previously selected IC. No charge will apply to the billed party for this reassignment.

- The Unauthorized Presubscription Change Charge will apply to the IC that requested the unauthorized PIC change. This charge is applied in addition to the $5.00 PIC change charge.

4.5 Presubscription Exceptions

None.

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4. Miscellaneous Services - (Continued)

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4.6 800 Data Base Access Service

4.6.1 General

800 Data Base Access Service is provided to all customers in conjunction with FGD switched access service. When a 1+800 series+NXX-XXXX call is originated by an end user, the Company will utilize the Signaling System 7 (SS7) network to query an 800 data base to identify the customer to whom the call will be delivered and provide vertical features based on the dialed ten digits. The call will then be routed to the identified customer over FGD switched access. The 800 series includes the following service access codes: 800, 888, 877, 866, 855, 844, 833 and 822.

A Basic or Vertical Feature Query charge, as set forth in 4.6.2 following, is assessed for each completed query returned from the data base identifying the customer to whom the call will be delivered whether or not the actual call is delivered to the customer. The query is considered completed when the appropriate call routing information is returned to the Service Switching Point (SSP) that launched the query. The Basic Query provides the identification of the customer to whom the call will be delivered and includes area of service routing which allows routing of 800 series calls by telephone companies to different interexchange carriers based on the Local Access Transport Area (LATA) in which the call originates. The Vertical Feature Query provides the same customer identification as the basic query and vertical features which may include: (1) call validation, (ensuring that calls originate from subscribed service areas); (2) POTS translation of 800 series numbers; (3) alternate POTS translation (which allows subscribers to vary the routing of 800 series calls based on factors such as time of day, place or origination of the call, etc.); and (4) multiple carrier routing (which allows subscribers to route to different carriers based on factors similar to those in (3)).

The description and application of this charge with respect to Feature Group D as set forth below.

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4. Miscellaneous Services - (Continued)

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4.6 800 Data Base Access Service

Service Commission

4.6.2 Query Charges

A Basic Query or Vertical Feature Query charge applies for each completed query that is returned from the 800 data base identifying the customer to whom the call will be delivered whether or not the actual call is delivered to the customer. The query is considered completed when the appropriate call routing information is returned to the Service Switching Point (SSP) that launched the query.

When Feature Group D switched access service is used for the provision of 800 Data Base Access Service and the total minutes of use and/or count of queries can be determined for each customer at a tandem or SSP but can not be determined by individual end office, an allocation method will be utilized to determine minutes of use and/or queries by end office and customer. For each end office a ratio will be developed and applied against the total minutes of use and/or count of queries for a given customer as determined by the tandem or SSP. These ratios will be developed by dividing the unidentified originating 800 series minutes of use at an end office by the total unidentified originating minutes of use in all end offices subtending the tandem or SSP. For example, assume:

- Three end offices (EO-1, EO-2, and EO-3) subtend a tandem
  EO-1 measures 2,000 minutes of 800 use
  EO-2 measures 3,000 minutes of 800 use
  EO-3 measures 5,000 minutes of 800 use
  Total 10,000

- The tandem delivers 800 usage to two customers:
  IC-A has 4,000 minutes of use
  IC-B has 6,000 minutes of use

- The allocation ratio for EO-1 is 20%
  2,000/10,000

- The minutes of use to be billed by EO-1 are
  800 to IC-A (20% X 4,000)
  1,200 to IC-B (20% X 6,000)
  Total 2,000

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4. Miscellaneous Services - (Continued)

4.7 End User Access Service

End User Access Service provides for the use of an End User Common Line (EUCL) by an end user. End User Access Service consists of End User Common Line Charges, and may include End User Port Charges and Presubscribed Interexchange Carrier Charges (PICC). The Company will provide End User Access Service to end users who obtain local exchange service from the Company under its general or local exchange tariffs.

Use of an End User Common Line by an end user will be provided when the end user obtains local exchange service. The Company will be responsible for contracts and arrangements with customers for the billing of End User Access Service charges.

The following items are not provided as part of End User Access Service:
- Telephone number
- Detail billing
- Directory listings
- Intercept arrangements

When changes are made to orders for local exchange service associated with End User Access Service, any necessary changes will be made for the End User Access Service.

(A) Rate Regulations

The End User Common Line Charge is billed on a per month basis to the end user customer of the Company or a local service provider that resells services of the Company (herein referred to as the end user) for associated local exchange service based upon the local exchange service types set forth below.

(1) For each local exchange service provided as residential service under the local service tariff, the End User Common Line charge applies to one line at a service location.

(2) When an end user is provided local residence exchange service by the Company, the End User Common Line rate shall be reduced by 100% for qualifying low income subscribers meeting low income eligibility criteria established by the State Commission.

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4. Miscellaneous Services - (Continued)

4.8 Directory Assistance Access Service

4.8.1 General

Directory Assistance (DA) Access Service provides access to Company Directory Assistance Service locations (DA locations), use of DA access equipment and use of DA operators. DA Access Service provides for the ability to terminate calls from a customer's premises to a Company DA location to obtain telephone listing information.

4.9.2 Service Description

(A) Upon being furnished a name and locality by the customer's end user, the Company DA operator will provide or attempt to provide the telephone number listed in the Company DA records associated with the name given. The Company's contact with the customer's end user is limited to that effort necessary to provide a customer's end user's request for a telephone number; and the Company will not transfer, forward or redial a customer's end user's call to any other location for any purpose other than the provision of DA Service.

(B) DA operators will respond to a maximum of two (2) telephone number requests per call to the DA operator. A telephone number which is not listed in DA records will not be available to the customer's end user. The Company's DA Access Service is not available for 800-555-1212 traffic.

(C) The Company will distribute the calls received over the DA Access Service to the DA operators using the DA location access equipment. The Company will specify the DA location which provides the DA Service for each Numbering Plan Area code (NPA). The DA locations are specified in the NECA Tariff F.C.C. No. 4, Wire Center and Interconnection Information. When the Company determines it necessary to change a DA location, the involved customer will be notified by the Company six months prior to the change.

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4. Miscellaneous Services - (Continued)

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4.8 Directory Assistance Access Service - (Continued)

4.8.3 Service Provisioning

(A) DA Access Service is a terminating service only. Terminating traffic represents access capacity for all LATAs within the NPA for carrying traffic from the customer to the DA location.

(B) At the customer's option and where technically feasible, DA Access Service may either be provided over trunk groups dedicated to DA Access Service or it may be combined with the customer's Feature Group D Switched Access Service as set in (1) and (2) following.

(1) Dedicated Trunk Groups

When the customer requests trunk groups dedicated to DA Access Service, a Direct-Trunked Transport facility is required to transport the DA Access Service Call from the Company's serving wire center to the DA location. An Entrance Facility for the dedicated trunk groups is also required for the transport of the DA Access Service Call from the customer premises to the serving wire center. When dedicated trunk groups are requested, address signaling is not provided on either the Entrance Facility or the Direct-Trunked Transport.

When dedicated trunk groups are requested, the Company may require the customr to order a separate trunk group for each NPA. Separate trunk groups will be required when the Company notifies the customer that the mechanized operator practices require a mechanized identification of the NPA code for which the customer's end user desires DA information.

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Service Commission

4. Miscellaneous Services - (Continued)

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Service Commission

4.8 Directory Assistance Access Service - (Continued)

4.8.3 Service Provisioning - (Continued)

(B) - (Continued)

(2) Combined Trunk Groups
When the customer requests to have DA Access Service combined with FGD traffic, a Tandem-Switched Transport facility is required (i.e., DA Access Service can only be combined with tandem routed trunk side Switched Access Services). An Entrance Facility for the trunk groups combining the trunk side Switched Access Service and the DA Access Service Call from the customer premises to the serving wire center. When DA Access Service is combined with tandem routed trunk side Switched Access Services, wink start-start pulsing signaling is provided at the access tandem switch.

DA Access Service using combined trunk groups allows for the transport of the DA Access Service call (1-411, 555-1212 or NPA-555-1212) from the customer's premises to the access tandem ot the DA location. However, only NPA codes handled by the DA location served by the access tandem switch will be processed.

(C) Trunk side switching is provided at the DA location.

(D) Determining the Number of Transmission Paths
When a customer orders DA Access Service in trunk quantities, the customer specifies the number of transmission paths in trunks.

(E) Supervisory Signaling

(1) The DA location will provide trunk answer and disconnect supervisory signaling.

(2) The customer's facilities at the premises of the ordering customer shall provide the necessary on-hook and off-hook supervision.

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4. Miscellaneous Services - (Continued)

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4.8 Directory Assistance Access Service - (Continued)

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4.8.4 Rate Regulations

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This section contains the specific regulations governing the rates and charges which apply for DA Access Service. There are three types of rates and charges that apply to the various rate categories of DA Access Service. These are nonrecurring charges, monthly recurring rates (including fixed and per mile rates) and usage rates.

Specific rates and charges are set forth in 4.10 (Rates and Charges). Jurisdictional Reporting Requirements for DA Access Service are as set forth in 2.3.9 (Jurisdictional Reports).

(A) Rate Components

The following components comprise DA Access Service:

- DA Service Call, and
- Directory Transport

In addition Switched Access nonrecurring charges may apply.

(1) DA Service Call

The DA Service Call rate category provides for the use of Company DA equipment and DA operators.

(2) Directory Transport

The Directory Transport rate category provides for the transmission facilities and transport termination used for DA Access Service in transporting a call between the customer's premises and the DA location.

Directory Transport provides a two-way voice frequency transmission path using facilities determined by the Company, which permit the transport of calls in the terminating direction (from the premises of the ordering customer to the DA location).

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4. Miscellaneous Services - (Continued)

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4.8 Directory Assistance Access Service - (Continued)

4.8.4 Rate Regulations - (Continued)

(B) Nonrecurring Charges

Nonrecurring Charges are one-time charges that apply for a specific work activity (i.e., installation or change to an existing service.) Nonrecurring charges are applicable for installation of services, installation of DA Transport facilities, installation of features, and for certain service rearrangements. In addition, an Order charge may be applicable. The nonrecurring charges which apply for DA Access Service are the applicable nonrecurring charges Switched Access Service.

(C) Monthly Recurring and Usage Rates

(1) General

Monthly recurring rates (including fixed and per mile rates) are flat recurring rates that apply each month or fraction thereof that a specific rate category is provided. For billing purposes, each month is considered to have thirty (30) days. Usage rates are rates that apply on per unit basis (e.g., per call or per call per mile) when a specific rate element is used. Usage charges are accumulated over a monthly period.

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Service Commission

4. Miscellaneous Services - (Continued)

4.8 Directory Assistance Access Service - (Continued)

4.8.4 Rate Regulations - (Continued)

(C) Monthly Recurring and Usage Rates - (Continued)

(2) DA Service Call

The DA Service Call is a usage rate which applies for each call that has been answered by or forwarded to a DA operator. The number of calls answered by or forwarded to DA operators will be accumulated by Company measuring equipment. The charge applies whether or not the DA operator provides the requested telephone number.

(D) DA Minimum Period

DA Access Service is provided for a minimum period of six months. A minimum period of six months applies for each additional period of service ordered or extended.

If DA Access Service is discontinued prior to the end of each six month period, the charges that apply for the remaining months are the non-recoverable costs less estimated net salvage. Non-recoverable costs include the non-recoverable cost of equipment and material ordered, provided or used, plus the non-recoverable cost of installation and removal including the costs of engineering, labor, supervision, transportation, rights-of-way and other associated costs.

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4. Miscellaneous Services - (Continued)

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4.8 Directory Assistance Access Service - (Continued)

REC'D MAY 1 0 2002

4.8.4 Rate Regulations

Service Commission

(E) Moves

A move involves a change in the physical location of one of the following:

- The point of termination at the customer's premises.

- The customer's premises.

Moves will be treated and charged for as specified in 3.4.2 (Moves). When the move involves a change in the physical location of the customer's premises, minimum period requirements will be established at the new location as specified in 3.4.2 and the customer will remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

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4. Miscellaneous Services - (Continued)

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4.9 Service Provider Number Portability (SPNP) Service

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4.9.1 SPNP General Description

Service Commission

Service Provider Number Portability (SPNP) Service provides, where facilities permit, the ability: (1) of a local exchange telephone service customer to maintain the same Directory Number (DN) when changing from one telecommunications service provider to another while remaining at the same location and (2) of all company customers (end users, line side access and resale customers) to complete local calls to numbers that have been ported.

SPNP Service is an advanced intelligent network capability which utilizes the common channel signaling network to query a data base to secure network routing instructions before completion of a call. For NXXs that have been designated as number portable, the data base contains information about an end user's choice of Local Service Provider (LSP) along with the appropriate Locating Routing Number (LRN) for the LSP's service switch that will be used to direct the call to the correct network switching element for completion to the end user customer. Where more than one network is involved in completing the call, the network just before the terminating network (i.e., the N-1 Network) is responsible for querying a SPNP data base to secure the routing information which is then used in routing the call. Where the carrier of the N-1 network fails to query the LNP database, and forwards a cal to a switch in the Company's network for a NXX designated as a number portable code in the LERG and National Exchange Carrier Association Inc. F.C.C. No. 4 and the NXX has at least one number ported, the Company will bill that N-1 carrier a fixed recurring charge per account per state as specified in 4.10.8, SPNP Query-Default.

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4. Miscellaneous Services - (Continued)

4.1 Rates and Charges

4.10.1 **800 Data Base Access** (D/T)

Per Query	$0.003100	(D)

(D)

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