Missouri Public Service Commission

REC'D SEP 0 9 1999

5. SERVICE DESCRIPTIONS AND CHARGES

5.1. MTS Service

1. Description

This service arrangement, offered as an add-on to the Company's interstate service, allows a customer to originate calls in areas with equal access capabilities serviced by the Company by presubscribing to the service. This service is also available to customers in areas without equal access capabilities through use of a non-travel authorization code and Company-provided shared access facilities.

Missouri Public Service Commission
99-588
FILED NOV 3 0 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission

REC'D SEP 09 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.1. MTS Service (Cont.)

2. Product Types

(a) Option A- Basic MTS

Basic MTS service is a mileage-sensitive product whose usage is billed in one minute increments and rounded to the next higher one minute increment thereafter.

(1) Usage Charges

(i) InterLATA Rate Per Minute

	Business Day		Evening/Holiday		Night/Weekend	
Mileage	1st Min	Addl Min	1st Min	Addl Min	1st Min	Addl Min
0- 10	$0.0880	$0.0720	$0.0704	$0.0576	$0.0572	$0.0468
11- 14	0.1200	0.1040	0.0960	0.0832	0.0780	0.0676
15- 18	0.1440	0.1280	0.1152	0.1024	0.0936	0.0832
19- 23	0.1720	0.1360	0.1408	0.1088	0.1144	0.0884
23- 28	0.2040	0.1408	0.1748	0.1280	0.1456	0.1040
29- 33	0.2200	0.1560	0.1876	0.1408	0.1560	0.1144
34- 40	0.2440	0.1880	0.1940	0.1492	0.1612	0.1248
41- 50	0.2440	0.1880	0.1940	0.1492	0.1612	0.1248
51- 60	0.2520	0.2040	0.2004	0.1620	0.1664	0.1352
61- 80	0.2600	0.2120	0.2068	0.1684	0.1716	0.1404
81-100	0.2760	0.2200	0.2196	0.1748	0.1820	0.1456
101-125	0.2760	0.2440	0.2196	0.1940	0.1820	0.1612
126-150	0.2840	0.2600	0.2260	0.2068	0.1872	0.1716
151-190	0.2920	0.2680	0.2324	0.2132	0.1924	0.1768
191-300	0.3000	0.2760	0.2388	0.2196	0.1976	0.1820
301-430	0.3240	0.2920	0.2548	0.2292	0.2236	0.2028
431+	0.3240	0.2920	0.2548	0.2292	0.2236	0.2028

avg .19

Missouri Public Service Commission
99-588
FILED NOV 30 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission

REC'D SEP 09 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.1. MTS Service (Cont'd)

2. Product Types (Cont'd)

(a) Option A- Basic MTS (Cont'd)

(1) Usage Charges (Cont'd)

(ii) INTRALATA RATE PER MINUTE

	Business Day		Evening/Holiday		Night/Weekend	
Mileage	1st Min	Addl Min	1st Min	Addl Min	1st Min	Addl Min
0- 10	$0.0800	$0.0720	$0.0640	$0.0560	$0.0560	$0.0480
11- 14	0.1120	0.0960	0.0880	0.0800	0.0720	0.0640
15- 18	0.1440	0.1280	0.1120	0.1040	0.0960	0.0800
19- 23	0.1920	0.1360	0.1520	0.1120	0.1280	0.0880
23- 28	0.3040	0.1600	0.2400	0.1280	0.2000	0.1040
29- 33	0.3200	0.1760	0.2560	0.1440	0.2080	0.1120
34- 40	0.3360	0.1920	0.2720	0.1520	0.2160	0.1280
41- 50	0.3520	0.2000	0.2800	0.1600	0.2320	0.1280
51- 60	0.3760	0.2240	0.3040	0.1760	0.2480	0.1440
61- 80	0.3920	0.2400	0.3120	0.1920	0.2560	0.1600
81-100	0.4000	0.2480	0.3200	0.2000	0.2640	0.1600
101-125	0.4000	0.2720	0.3200	0.2160	0.2640	0.1760
126-150	0.4080	0.2960	0.3280	0.2400	0.2640	0.1920
151-190	0.4480	0.3200	0.3600	0.2560	0.2880	0.2080
191-300	0.4640	0.3280	0.3680	0.2640	0.3040	0.2160
301-430	0.4720	0.3440	0.3760	0.2720	0.3040	0.2240
431+	0.4880	0.3520	0.3920	0.2800	0.3200	0.2320

avg. 23

Missouri Public Service Commission
99-588
FILED NOV 30 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission
REC'D SEP 09 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.1. MTS Service (Cont'd)

2. Product Types (Cont'd)

(a) Option A- Basic MTS (Cont'd)

(1) Usage Charges (Cont'd)

(iii) LEC Billed Measured Service Surcharge

LEC Billed Measured Service calling includes calls made by customers without an established account dialed:

- Using an accepted company access code (e.g., 10XXX) from a line not presubscribed to the company; or

- From a line presubscribed to the company (i.e., when the customer does not have an established account and billing relationship with Company or another carrier using the Company network).

Such LEC Billed Measured Service calls may be routed to the Company network when placed within the 48 contiguous United States. LEC Billed Measured Service calls accepted by the Company will be billed at the Basic MTS per minute rates listed above and a $0.80 surcharge will apply to each call.

Missouri Public Service Commission
99-588
FILED NOV 30 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission

REC'D SEP 0 9 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.1. MTS Service (Cont'd)

2. Product Types (Cont'd)

(b) Option B - Flat-Rate Residential

Flat Rate Residential service is a MTS type product designed for customers who prefer a flat-rated product. Usage is billed in one minute increments and rounded to the next higher one minute increment thereafter.

(1) Usage Charges

Mileage	Day	Evening	Night
All Miles	.1800	.1300	.1200

Missouri Public Service Commission
99-588
FILED NOV 3 0 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission

REC'D SEP 0 9 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.1. MTS Service (Cont'd)

2. Product Types (Cont'd)

(c) Dial USA

(1) Description

A one-way direct dial service utilizing 1+ or dial-up access, making use of common shared access lines connecting the customer with Company facilities.

(2) Usage Charges

(i) INTERLATA RATE PER MINUTE

	Business Day		Evening/Holiday		Night/Weekend	
Mileage	1st Min	Addl Min	1st Min	Addl Min	1st Min	Addl Min
0- 10	$0.0990	$0.0890	$0.0742	$0.0712	$0.0595	$0.0568
11- 14	0.1386	0.1286	0.1059	0.1029	0.0836	0.0835
15- 18	0.1683	0.1583	0.1297	0.1266	0.1034	0.1025
19- 23	0.2079	0.1682	0.1615	0.1345	0.1300	0.1093
23- 28	0.2673	0.1979	0.2119	0.1583	0.1703	0.1286
29- 33	0.2871	0.2177	0.2249	0.1741	0.1799	0.1415
34- 40	0.2970	0.2375	0.2326	0.1900	0.1853	0.1543
41- 50	0.2970	0.2375	0.2326	0.1900	0.1853	0.1543
51- 60	0.3069	0.2573	0.2400	0.2058	0.1929	0.1672
61- 80	0.3168	0.2672	0.2488	0.2137	0.1997	0.1736
81-100	0.3366	0.2771	0.2643	0.2217	0.2109	0.1801
101-125	0.3366	0.3068	0.2643	0.2454	0.2114	0.1994
126-150	0.3465	0.3266	0.2722	0.2613	0.2183	0.2123
151-190	0.3564	0.3365	0.2802	0.2692	0.2245	0.2187
191-300	0.3663	0.3464	0.2911	0.2771	0.2304	0.2251
301-430	0.4158	0.3860	0.3278	0.3088	0.2623	0.2509
431+	0.4158	0.3860	0.3278	0.3088	0.2623	0.2509

Missouri Public Service Commission
99-1588

avg. 22

FILED NOV 3 0 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission

REC'D SEP 0 9 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.1. MTS Service (Cont'd)

2. Product Types (Cont'd)

(c) Dial USA (Cont'd)

(2) Usage Charges (Cont'd)

(ii) INTRALATA RATE PER MINUTE

		Business Day	Evening/Holiday		Night/Weekend	
Mileage	1st Min	Addl Min	1st Min	Addl Min	1st Min	Addl Min
0- 10	$0.1020	$0.0850	$0.0864	$0.0720	$0.0702	$0.0585
11- 14	0.1360	0.1190	0.1152	0.1008	0.0936	0.0819
15- 18	0.1785	0.1530	0.1512	0.1296	0.1228	0.1053
19- 23	0.2295	0.1700	0.1944	0.1440	0.1579	0.1170
23- 28	0.3570	0.1955	0.3024	0.1656	0.2457	0.1345
29- 33	0.3910	0.2125	0.3312	0.1800	0.2691	0.1462
34- 40	0.4080	0.2295	0.3456	0.1944	0.2808	0.1579
41- 50	0.4250	0.2465	0.3600	0.2088	0.2925	0.1696
51- 60	0.4590	0.2720	0.3888	0.2304	0.3159	0.1872
61- 80	0.4760	0.2975	0.4032	0.2520	0.3276	0.2047
81-100	0.4845	0.3060	0.4104	0.2592	0.3334	0.2106
101-125	0.4930	0.3315	0.4176	0.2808	0.3393	0.2281
126-150	0.5185	0.3570	0.4392	0.3024	0.3568	0.2457
151-190	0.5440	0.3740	0.4608	0.3168	0.3744	0.2574
191-300	0.5695	0.3995	0.4824	0.3384	0.3919	0.2749
301-430	0.5780	0.4165	0.4896	0.3528	0.3978	0.2866
431+	0.5950	0.4335	0.5040	0.3672	0.4095	0.2983

avg 27

Missouri Public Service Commission
99-588
FILED NOV 3 0 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission
RECD SEP 09 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.1. MTS Service (Cont'd)

2. Product Types (Cont'd)

(c) Dial USA (Cont'd)

(3) Volume Discounts

A volume discount is applied to the total usage portion of the monthly statement from all time of day periods.

Total Monthly Usage	Day	Eve	Night/Wkend
$ 100 & Over	2%	0%	0%

(4) Billing Increments

Usage is billed in one (1) minute increments and rounded to the next higher one (1) minute increment thereafter.

Missouri Public Service Commission
99-588
FILED NOV 30 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public
Service Commission

REC'D SEP 09 1999

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.2 Toll-Free Service

1. Description

A. Toll-Free Service is an inbound service originating on feature group facilities provided by the Local Exchange Carrier (LEC) and terminating on a Regular Business Line or a Special Access Line (SAL). This service enables the Customer to receive toll-free service calls at their residence or place of business.

B. The Company reserves the right to require an applicant for the Company's Toll-Free Service to supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. The Company also reserves the right to withdraw service without notice in the event the Customer is using the service to commit unlawful acts. The Company may also require that a new traffic forecast be submitted by the Customer quarterly after service is initiated.

C. Toll-Free Service is furnished upon condition that the Customer contracts for adequate facilities to permit the use of this service without injurious effects upon it or any service rendered by the Company. The Company may terminate or refuse to furnish Toll-Free Service to any applicant, without incurring any liability and without notice to the Customer, if the use of the service would interfere with or impair any service rendered by the Company.

Missouri Public
Service Commission
99-588
FILED NOV 30 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public
Service Commission

RECD SEP 09 1999

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.2 Toll-Free Service (Cont.)

1. Description (cont.)

D. The Customer must obtain an adequate number of access lines for Toll-Free Services to handle the Customer's expected demand in order to prevent interference or impairment of this service or any other service provided by the Company considering: (1) total call volume; (2) average call duration; (3) time-of-day characteristics; and (4) peak calling period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish Toll-Free Service to any Customer that fails to comply with these conditions.

E. Use of numbers: Each Toll-Free Service telephone number must be placed in actual and substantial use by the Customer. "Substantial use" shall mean a pattern of use that demonstrates an intent on the Customer's part to employ the number for the purpose for which it was intended; namely, to allow callers to reach the Customer, as indicated, for example, by at least 30 average monthly minutes of use or more. Any toll-free telephone number associated with Toll-Free Service that has not been placed in actual and substantial use during the first 60 day period after service activation may be redesignated as a spare number in the SMS toll-free database by the Company upon written notice to the Customer.

Missouri Public
Service Commission
99-588
FILED NOV 30 1999

NOV 30 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission

REC'D SEP 0 9 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.2 Toll-Free Service (Cont'd)

1. Description (Cont'd)

F. If the Customer requests assignment of a specific Toll-Free Service telephone number, the Company may require the Customer to submit a number reservation agreement form to the Company. At no time may a Customer have more than 10 numbers reserved. Any reservation shall be for no more than 60 days and shall be subject to a reservation fee which will be credited to Customer's unpaid balance after Toll-Free Service has been in actual and substantial use for a consecutive 60 day period.

Nothing in this Section, or in any other provision of this tariff, or in any marketing materials issued by or on behalf of the Company, shall give any person, including prospective Customers who have reserved toll-free telephone numbers hereunder or Customers who subscribe to and use Toll-Free Service or their transferee or assigns, any ownership interest or proprietary right in any particular toll-free number; however, upon placing a number actually and substantially in use, as defined above, Toll-Free Service Customers do have a controlling interest in this toll-free number(s). Toll-Free Service Customers may retain the use of their toll-free number assignments, even following changes in their toll-free carrier and/or Resp. Org.

Missouri Public Service Commission
99-588
FILED NOV 3 0 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission

RECD SEP 0 9 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.2 Toll-Free Service (Cont'd)

1. Description (Cont'd)

G. If a Customer places an order for the Company to carry Customer's already existing toll-free number service, the Customer shall provide to the Company the contact names, telephone number and address of the Customer's Responsible Organization (Resp. Org.). Upon subscription to Toll-Free Service, the Customer may execute a Letter of Authorization to transfer Resp. Org. responsibility of its toll-free number(s) to the Company's Resp. Org. If the Customer elects to retain a non-Company Resp. Org., the Customer must notify the Company of any changes in the Customer's Resp. Org. in writing within 48 hours of the change. The Customer is responsible for all outstanding indebtedness for services provided by a previous Resp. Org. or toll-free service carrier. The Company assumes no responsibility or liability with respect to any obligations of Customer to such previous service providers existing at the time of transfer to the Company.

H. Subject to execution of a Resp. Org. Service Agreement between the Company and the Customer, the Company Resp. Org. will perform the function of Resp. Org. for all Company Toll-Free Service orders unless the Customer requests another Resp. Org. The Company's Resp. Org. functions include 1) search for and reservation of toll-free numbers in the SMS/toll-free; 2) creating and maintaining the toll-free number Customer record in the SMS/toll-free; and 3) provision of a single point of contact for trouble reporting.

Missouri Public Service Commission
99-588
FILED NOV 3 0 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission

REC'D SEP 0 9 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.2 Toll-Free Service (Cont'd)

1. Description (Cont'd)

I. Where the Company serves as the Resp. Org. for a Company Toll-Free Service Customer, the Company will, at the Customer's request, subscribe to Toll-Free Directory Listing for the toll-free number(s) assigned to the Customer. A charge for Toll-Free Directory Listings will apply as set forth in this Tariff. In the event that a Customer transfers its toll-free service to another Resp. Org., the Company, upon such notice, shall immediately cease to subscribe to Toll-Free Directory Listing Service on behalf of the Customer and the Customer is responsible for assuring that Toll-Free Directory Listing Service is maintained through the new Resp. Org. Customer is responsible for payment of any outstanding Toll-Free Directory Listing charges, including any unexpired portion of any minimum period applicable to such services, and the Company shall have no liability for any interruption or other delay, error, mistake, omission or other defect occurring in connection with the transfer of Toll-Free Directory Listing responsibility.

J. Where the Company serves as the Resp. Org. for a Company Toll-Free Service Customer, it will, at the Customer's request, subscribe to Vertical Features obtained from Local Exchange Company access tariffs. When a Company Toll-Free Service Customer uses Vertical Features obtained by a Customer from Local Exchange Company tariffs, a charge will apply. This charge may not be counted toward the attainment of any volume or revenue commitment and will not be discounted.

Missouri Public Service Commission
99-088
FILED NOV 3 0 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission

REC'D SEP 09 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.2 Toll-Free Service (Cont'd)

1. Description (Cont'd)

K. In the event that a Customer cancels its Company Toll-Free Service, the Customer may elect to retain the Company as its Resp. Org. Where the Company serves as Resp. Org. for a non-Company Toll-Free Service Customer, a charge for Resp. Org. Service will apply as set forth in this Tariff.

L. In the event that a Customer cancels its Company Resp. Org. or Toll-Free Service, the Customer shall be responsible for all outstanding indebtedness to the Company and any outstanding charges applicable to any services obtained by or on behalf of the Customer by the Company.

M. It is the Customer's responsibility to provide answer supervision back to the Company's point of connection even when the Company's Toll-Free Service is connected to switching equipment or a Customer-provided communications system. In such case, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon delivery of the call to the Customer's switching equipment or communications system and ends upon termination of the call.

Missouri Public Service Commission
99-588
FILED NOV 30 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission

REC'D SEP 0 9 1999

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.2 Toll-Free Service (Cont'd)

1. Description (Cont'd)

N. Toll-Free Feature Charges

Feature Charges are determined by the specific feature requested by a Company Toll-Free Customer. These changes are in addition to toll-free usage charges and are not subject to discounting unless specifically indicated.

Monthly Feature	Set-Up Charge	Recurring Charge
Toll-Free Number Charge (per toll-free number)	N/C	$ 10.00
Reservation Charge (per toll-free number/ max. 10 numbers per Customer)	$ 35.00	N/C
After Hours Voice Messaging (per toll-free number)		
Option A - Announcement Only	$ 25.00	$ 30.00
Option B - Announcement w/Messag	$ 25.00	$ 40.00
Option C - Announcement w/Message and Outdial	$ 25.00	$ 50.00

Missouri Public Service Commission
99-588
FILED NOV 3 0 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission

REC'D SEP 0 9 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.2 Toll-Free Service (Cont'd)

1. Description (Cont'd)

N. Toll-Free Feature Charges (Cont.)

Monthly Feature	Set-Up Charge	Recurring Charge
Real-Time ANI Delivery (per Trunk group)	$350.00	$200.00
Dedicated Termination Overflow (per toll-free number)	N/C	$ 50.00
Point of Call Routing (per toll-free number)	$100.00	$ 50.00
Time of Day Routing (per toll-free number)	$100.00	$ 50.00
Command Routing (per toll-free number)	$100.00	$ 50.00

Missouri Public Service Commission

99-588

FILED NOV 3 0 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission

REC'D SEP 0 9 1999

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.2 Toll-Free Service (Cont'd)

1. Description (Cont'd)

N. Toll-Free Feature Charges (Cont.)

Monthly Feature	Set-Up Charge	Recurring Charge
Percent Allocation Routing (per toll-free number)	$100.00	$ 50.00
Dialed Number Identification Service (DNIS) (per toll-free number)	$100.00	$ 50.00
Day of Week Routing (per toll-free number)	$100.00	$ 50.00
Change Toll-Free Destination Number (via service order)	$ 15.00	N/C
Expedite Toll-Free Service Order (per order)	$100.00	N/C

Missouri Public Service Commission
99-588
FILED NOV 3 0 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public
Service Commission

REC'D SEP 0 9 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.2 Toll-Free Service (Cont'd)

1. Description (Cont'd)

N. Toll-Free Feature Charges (Cont.)

Monthly Feature	Set-Up Charge	Recurring Charge
Add/Change Area of Service Screening	$ 25.00	N/C
Add/Change Canadian Toll-Free Origination	N/C	N/C
Add/Change Caribbean (Puerto Rico and U.S. Virgin Islands)	N/C	N/C
Toll-Free Referral Recordings	$ 25.00	$ 30.00
Nationwide Toll-Free Directory Listing (pertoll-free number)	$ 15.00	$ 12.50
Expedite Directory Listing - Major	$ 25.00	N/C
Expedite Directory Listing - Minor	$ 20.00	N/C

Missouri Public
Service Commission
99-588
FILED NOV 3 0 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission

REC'D SEP 0 9 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.2 Toll-Free Service (Cont'd)

1. Description (Cont'd)

O. Resp. Org. Charges

Where the Company serves as a Resp. Org. for a non-Company Toll-Free Service Customer, the Company will pass on the tariffed Local Exchange Carrier Charges for SMS Toll-Free Database and related services. In addition, the following Company charges will apply:

Service	Monthly Recurring Charge	Set-Up Charge
Set Up Toll-Free Number (per toll-free number)	$ 50.00	$ 1.00
Modify Toll-Free Record (Add/Change toll-free Number, Vertical or Enhanced Features)	$ 25.00	N/C

Missouri Public Service Commission

99-588

FILED NOV 3 0 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission

REC'D SEP 0 9 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.2 Toll-Free Service (Cont'd)

1. Description (Cont'd)

P. Takeback and Transfer (TBX)

Takeback and Transfer is a toll-free service which allows Call Centers to transfer a toll-free call in progress to another remote site using pre-defined keypad commands and transfer digits. The service will be billed at the usage rates for Intelenet Service as filed in Section 5.4.11 and the following additional charges will apply.

Service

One Time Installation Charge:	$500.00
Monthly Recurring Charge (per 8XX No.):	$ 80.00
Change Charge:	$100.00
Per Call Surcharge:	$0.04

Missouri Public Service Commission
99-588
FILED NOV 3 0 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public
Service Commission

REC'D SEP 0 9 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.2 Toll-Free Service (Cont'd)

2. Product Types

A. Inward Calling Service

This service permits intrastate calls to be delivered to a customer's location from stations throughout the state. The Toll-Free Service customer is billed for the calls rather than the calling party. Different service options are available depending on the type of access connection between the customer and the Company.

The applicable usage rate depends upon the customer's service option, the distance between originating and terminating points and the rate period(s) in which the call occurs. Calls are billed in increments of six seconds and subject to a minimum average requirement of 30 seconds per call during a billing period. Discounts are given based upon the customer's usage volume and the applicability of any optional billing plan discounts. A minimum usage requirement applies to Dedicated Termination arrangements. Service ordering charges and access and installation charges apply to this service, as well as a monthly charge for the Toll-Free Service number (s) provided.

Missouri Public
Service Commission
99-588
FILED NOV 3 0 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission
REC'D SEP 09 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.2 Toll-Free Service (Cont'd)

2. Product Types (Cont'd)

A. Inward Calling Service (Cont'd)

1. Service Options

Toll-Free Service calls may be delivered to the customer one of two ways depending upon the service option ordered.

Shared Termination - Exchange access line connection.

Dedicated Termination - Connection is made to Toll-Free Service via a dedicated analog or DS-1 access facility.

2. Service Availability

The service options are available as follows:

Shared Termination - Service is available at Local Exchange Carrier (LEC) offices having equal access capabilities which are served by the Company.

Dedicated Termination - Service is available in the cities of Kansas City and St. Louis.

Missouri Public Service Commission
99-588
FILED NOV 30 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission
RECD SEP 09 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.2 Toll-Free Service (Cont'd)

2. Product Types (Cont'd)

A. Inward Calling Service (Cont'd)

3. Rate Periods

Rate periods apply as indicated below and are based on the time in which a call is established. In cases where a call begins in one rate period and continues into another, the rate in effect in each period will apply to the portion of the call occurring within the applicable rate period.

- DAY RATES apply from 8 a.m. to, but not including, 5 p.m. Monday through Friday
- EVENING RATES apply from 5 p.m. to, but not including, 11 p.m. Sunday through Friday
- NIGHT RATES apply from 11 p.m. to, but not including, 8 a.m. seven days a week.
- WEEKEND RATES apply from 8 a.m. to, but not including, 11 p.m.
- Saturday and from 8 a.m. to, but not including, 5 p.m. on Sunday.

On holidays, evening rates apply throughout the day on which the holiday is observed unless a lower rate would normally apply.

Missouri Public Service Commission
FILED NOV 30 1999
99-588

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission
REC'D SEP 0 9 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.2 Toll-Free Service (Cont'd)

2. Product Types (Cont'd)

A. Inward Calling Service (Cont'd)

4. Usage Charges

(1) Rate Per Minute

	Day	Evening	Night/Weekend
Shared Termination:	$.2225	$.2000	$.1750
Dedicated Termination:	$.1400	$.1275	$.1000

Missouri Public Service Commission
99-588
FILED NOV 3 0 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission

REC'D SEP 09 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.2 Toll-Free Service (Cont'd)

2. Product Types (Cont'd)

A. Inward Calling Service (Cont'd)

4. Usage Charges

(2) Usage Volume Discounts

Shared Termination

Usage	Day	Evening	N/W
$0-$249.99	0.0%	0.0%	0.0%
$ 250- 499.99	3.5%	2.0%	2.0%
$ 500- 999.99	8.5%	5.0%	5.0%
$1000+	12.5%	9.0%	6.5%

Dedicated Termination

Usage	Day	Evening	N/W
$0-$ 999.99	0.0%	0.0%	0.0%
$1000- 2499.99	5.0%	3.0%	3.0%
$2500- 4999.99	6.5%	3.0%	3.0%
$5000+ 9999.99	8.0%	5.0%	5.0%
$10000+	12.0%	6.0%	6.0%

Missouri Public Service Commission
99-588
FILED NOV 30 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission
RECD SEP 0 9 1999

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.2 Toll-Free Service (Cont'd)

2. Product Types (Cont'd)

A. Inward Calling Service (Cont'd)

4. Usage Charges

(2) Usage Volume Discounts

Minimum Usage Requirement - There is a minimum average usage requirement per activated voice grade equivalent line in a customer's dedicated access line group. If actual usage does not meet or exceed the minimum usage amount, this minimum amount will be billed in lieu of the actual usage charges.

Monthly Usage Requirement: $125 per line

Missouri Public Service Commission
99-588
FILED NOV 3 0 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission
REC'D SEP 09 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.2 Toll-Free Service (Cont'd)

2. Product Types (Cont'd)

B. Homebound 800 ("Toll-Free")

Homebound 800 is an inbound service available to the Company's residential customers only. This service enables customers to receive "toll-free" service calls at their residence or place of business. The residential customer will be assigned an toll-free telephone number to receive calls that are paid for by the customer rather than the calling party.

1. Usage Charges

Usage charges are determined by the time of day, rate periods and minutes of use within each rate period.

(a) Rate Periods

Peak - All calls that occur between 8 a.m. and 4:59 p.m. Monday through Friday.

Off-Peak - All calls that occurs between 5 p.m. and 7:59 a.m. Monday through Thursday, and all calls between 5 p.m. Friday and 7:59 a.m. Monday.

(b) Per Minute Rate Schedule

Peak	Off-Peak
$0.2000	$0.2000

Missouri Public Service Commission
99-588
FILED NOV 30 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission

REC'D SEP 0 9 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.2 Toll-Free Service (Cont'd)

2. Product Types (Cont'd)

B. Homebound 800 ("Toll-Free") (Cont.)

2. Billing Increments

Usage is billed in one (1) minute increments.

3. Monthly Recurring Charges

Monthly Service fee	$ 2.50

NOTE: The monthly service fee will be waived for each month in which usage exceeds $10.00. Also, the monthly service fee can be waived by Affinity groups and Alumni groups.

Missouri Public Service Commission
99-588
FILED NOV 3 0 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public
REC'D JUL 12 2002
Service Commission

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services

1. Directory Assistance

Long distance Directory Assistance is available to customers of any of the Company's switched services. The charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. One request may be made on each Directory Assistance call. C

A credit allowance for a Directory Assistance call will be provided if the customer experiences poor transmission quality, receives an incorrect telephone number, or inadvertently misdials the intended Directory Assistance number.

Rate per call $1.40

Missouri Public

Carmen L.Feliciano
205 N.Michigan Ave
Suite 1100
Chicago, IL 60618

FILED AUG 12 2002
Service Commission

Missouri Public Service Commission

REC'D SEP 0 9 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.3 Complementary Services (Cont'd)

2. Operator Services

A. General

Operator Services will be offered to the Company subscribers served from equal access offices. Charges for Operator Services may be billed to a customer's commercial credit card account or local exchange company (LEC) calling card account, or to the calling station, called station or a designated third party station. Charges may not be billed to public payphones or customer-provided stations. The rates and service charges in Section 5.3.2.D apply to "0+", "0-" and "00" calls, including calls dialed using a 10XXX or other access number, routed to a Company operator or to an automated operator or calling card interface from the premises of: 1) residential and business subscribers; or 2) local exchange carrier customers not presubscribed to the Carrier. Operator Service rates will apply to the following types of calls.

a. Customer Dialed Calling Card Station - Calls completed without the assistance of a company operator when the charges are billed to the LEC calling card account entered by the calling party.

b. Operator Station - Calls completed with the assistance of a company operator on a station-to-station basis. Charges may be billed to the customer's commercial credit card or LEC calling card account, or to the calling station, called station or a designated third party station.

c. Person-to-Person - Calls completed with the assistance of a company operator to a particular person, station, department or PBX extension specified by the calling party. Charges may be billed to the customer's commercial credit card or LEC calling card account, or to the calling station, called station or a designated third party station.

Missouri Public Service Commission
99-588
FILED NOV 3 0 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission

REC'D SEP 0 9 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.3 Complementary Services (Cont'd)

2. Operator Services

B. Regulations

a. The Company will not bill for incomplete calls and will remove any charge(s) for incomplete calls upon (i) subscriber notification or (ii) the Company's knowledge.

b. The caller and billed party, if different from the caller, will be advised of the name of the operator service provider at the time of the initial contact.

c. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.

d. Only tariffed rates approved by the Commission for the Company shall appear on any local exchange company (LEC) billings.

e. The Company shall be listed on the LEC billing if the LEC has multicarrier billing ability.

f. The Company will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards.

g. The Company will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.

h. Upon request, the Company will transfer calls to other authorized interexchange carriers or to the LEC, if billing can list the caller's actual origination point.

Missouri Public Service Commission
99-588
FILED NOV 3 0 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission

REC'D SEP 0 9 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.3 Complementary Services (Cont'd)

2. Operator Services

C. Regulations Applicable to Inmate Collect Only Service

a. Description

Inmate Collect Only Service permits inmates or residents to place collect calls over the Company's Network from authorized telephone numbers in a controlled environment. Telephones and associated equipment will be provided at the option of the Company for the exclusive use of inmates served within the confines of a penal, correctional, mental institution, or job corp center where potential usage by inmates or residents warrants establishing the service.

Missouri Public Service Commission
99-588
FILED NOV 3 0 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission
REC'D SEP 09 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.3 Complementary Services (Cont'd)

2. Operator Services (Cont'd)

C. Regulations Applicable to Inmate Collect Only Service (Cont'd)

b. General Regulations

(1) Subject to other applicable provisions of this Tariff, inmate collect only service:

(a) Will be arranged for outward calling only;

(b) At the request of the facility, may be arranged to terminate calls after a certain amount of conversation time. The Company will not provide credit or equivalent service to the called or calling parties for such calls;

(c) Shall be arranged to block Directory Assistance calls;

Missouri Public Service Commission
99-588
FILED NOV 30 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission
RECD SEP 09 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.3 Complementary Services (Cont'd)

2. Operator Services (Cont'd)

C. Regulations Applicable to Inmate Collect Only Service (Cont'd)

b. General Regulations (Cont.)

(1) (Cont)

(d) Shall arrange to allow only "0+" collect calls for local and long distance calls and to block all other calling including, but not limited to, local direct, credit card, third number, "1+" sent-paid, "0+" sent-paid, all "0-", 700, toll-free, 900, 976, 950, 911, and 10XXX;

(e) At the request of the facility, may be arranged to limit individual inmate calls to approved telephone numbers;

(f) At the request of facility, call detail information, such as date and time of call, duration of calls, and called and calling telephone numbers, may be furnished to the facility where prison authorities stipulate such information appropriate in preventing or identifying abuse or unlawful use of service and where the prison authorities stipulate that the provision of such information is not in violation of any federal, state or local laws, regulations or orders;

(g) May be arranged to limit the number of calls or call attempts to any single telephone number.

Missouri Public Service Commission
99-588
FILED NOV 30 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission

REC'D SEP 09 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.3 Complementary Services (Cont'd)

2. Operator Services (Cont'd)

C. Regulations Applicable to Inmate Collect Only Service (Cont'd)

b. General Regulations (Cont'd)

(2) At the request of the facility, the Carrier may provide inmates with the capability to make local calls to public defender telephone numbers at no charge.

(3) At the request of the facility and where necessary to preserve the security and orderly management of the institution and to protect the public, monitoring equipment may be provided on the coinless telephones on the premises of the state and federal prisons subject to the following conditions:

(a) The equipment is to be used exclusively for the purpose of monitoring outgoing, operator-handled collect telephone calls made by inmates; and

(b) The monitoring shall comply with all applicable federal and state laws concerning privacy, electronic surveillance, and eavesdropping.

The Carrier's name will be announced at least once during each call. The Carrier will furnish posting materials for the use of the facility.

Rates for Inmate Collect Only Service are set forth in Section 5.3.2.D (following).

Missouri Public Service Commission
99-518

FILED NOV 30 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission

REC'D SEP 0 9 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.3 Complementary Services (Cont'd)

2. Operator Services (Cont'd)

D. Charges

a. IntraLATA/InterLATA Per Minute Rates

Mileage Band	DAY 1ST	DAY ADD'L	EVENING 1ST	EVENING ADD'L	NIGHT/WEEKEND 1ST	NIGHT/WEEKEND ADD'L
0- 10	$.1265	$.1035	$.1012	$.0828	$.0822	$.0673
11- 14	.1725	.1495	.1380	.1196	.1121	.0972
15- 18	.2039	.1840	.1656	.1472	.1346	.1196
19- 23	.2326	.1955	.1794	.1564	.1645	.1271
24- 28	.2473	.1955	.1955	.1673	.1898	.1449
29- 33	.2473	.2013	.1978	.1794	.1955	.1599
34- 40	.2795	.2415	.2070	.1875	.2047	.1748
41- 50	.2795	.2438	.2070	.1892	.2047	.1748
51- 60	.2910	.2553	.2165	.1961	.2053	.1794
61- 80	.3025	.2668	.2168	.2047	.2059	.1817
81-100	.3140	.2731	.2323	.2076	.2064	.1829
101-125	.3485	.2904	.2381	.2329	.2076	.1909
126-150	.3600	.3134	.2530	.2507	.2105	.2053
151-190	.3715	.3249	.2611	.2593	.2162	.2110
191-300	.3830	.3364	.2703	.2680	.2248	.2197
301-430	.4405	.3939	.3393	.3025	.2881	.2570
431+	.4405	.3939	.3393	.3025	.2881	.2570

Missouri Public Service Commission
99-588
FILED NOV 3 0 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission
REC'D SEP 09 1999

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

2. Operator Services (Cont'd)

D. Charges

b. Per Call Surcharges

Customer Dialed Bong Calling Card	$1.00
Customer Dialed Bong Credit Card	$1.00
Operator Dialed Calling Card Station	$2.25
Operator Station:	
Collect	$2.25
Prison Collect	$3.00
Billed to Third Party	$2.35
Person-to-Person	$4.90
Operator Dialed Surcharge 1/	$1.15

Missouri Public Service Commission
99-588
FILED NOV 30 1999

1/ An additional surcharge applies to calls in which the customer has the capacity to dial the number, but has the operator dial instead.

Issued: September 9, 1999

Effective: [redacted]

NOV 30 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission
REC'D SEP 09 1999

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

3. Operator Services for Traffic Aggregators

1. General

Operator Services will be offered to traffic aggregators (i.e., hotels, hospitals, payphones, etc.) for use by end users from customer provided stations. The same regulations and rates previously listed in the preceding Operator Services section will be applied to traffic aggregators and end users; however, the following additional regulations will be applied specifically to traffic aggregators.

a. The Company will refuse operator services to traffic aggregators which block access to other carriers.

b. Traffic aggregators will post and display information including (1) that the Company is the operator service provider, (2) detailed complaint procedures, and (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange carriers.

2. Charges

The applicable per minute rates and operator surcharges may be found in Section 5.3.2.D, Operator Services.

Missouri Public Service Commission
99-588
FILED NOV 30 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission
REC'D SEP 0 9 1999

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

3. OnLine Calling Card

A. Description

OnLine calling card is available to residential and commercial customers. Travel Cards previously issued to Military Communications Center, Inc. ("MCC") will be provided service under the terms and rates of this section. Non-Company customers may also subscribe to OnLine as a stand alone service. Customers may place domestic and international long distance calls using this service. Enhanced services such as voice mailbox and message delivery are available as an option of this service.

OnLine access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company's toll-free access number. Calls originating from rotary phones will be completed with the assistance of operators. Incremental usage rates apply. Total monthly usage contributes to volume discount. The volume discount is applied retroactively to peak usage only.

As an introductory offer, new customers of OnLine card service may redeem a coupon for credit off their first full month's invoice. Coupons have no cash value and cannot be rolled over to the next month. Coupons must be redeemed prior to its expiration date.

The time of day rate periods for OnLine Service will be Peak and Off-Peak. Peak rates apply to all calls that occur between 8AM and 5PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

Missouri Public Service Commission
99-588
FILED NOV 3 0 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission
REC'D SEP 0 9 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.3 Complementary Services (Cont'd)

3. OnLine Calling Card

B. Service Arrangements and Usage Charges

1. Residential OnLine Rate Schedule

This calling card schedule applies to all customers who subscribe to one of the Company's residential long distance services.

(a) Per Minute Rates ($)

Time of Day	Rate Per Minute
Peak	$0.30
Off-Peak	$0.30

(b) Billing Increments

All residential calls will be billed in sixty (60) second increments.

Missouri Public Service Commission
99-588
FILED NOV 3 0 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission
REC'D SEP 09 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.3 Complementary Services (Cont'd)

3. OnLine Calling Card (Cont'd)

B. Service Arrangements and Usage Charges (Cont'd)

2. Commercial OnLine Rate Schedule

This calling card schedule applies to all customers who subscribe to one of the Company's commercial long distance services.

(a) Per Minute Rates ($)

Time of Day	Rate Per Minute
Peak	$0.3400
Off-Peak	$0.3400

(b) Commercial Volume Discount

Usage Level	Percent Discount
$25.00 - $249.99	8.70%
$250.00 - $2499.99	13.04%
$2500.00 +	21.74%

Missouri Public Service Commission
99-588
FILED NOV 30 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission
REC'D SEP 0 9 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.3 Complementary Services (Cont'd)

3. OnLine Calling Card (Cont'd)

B. Service Arrangements and Usage Charges (Cont'd)

2. Commercial OnLine Rate Schedule (Cont.)

(c) Billing Increments

All commercial calls will be billed in sixty (60) second initial increments and additional increments of six (6) seconds.

(d) Per Call Charge

The following per call charge will apply to each call in addition to the per minute rates listed above.

Per Call Charge: $0.65

Missouri Public Service Commission
99-588
FILED NOV 3 0 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission
REC'D SEP 09 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.3 Complementary Services (Cont'd)

3. OnLine Calling Card (Cont'd)

B. Service Arrangements and Usage Charges (Cont'd)

3. Stand Alone OnLine Rate Schedule

This calling card schedule applies to commercial customers that do not have any other services with the Company.

(a) Per Minute Rates ($)

Time of Day	Rate Per Minute
Peak	$0.30
Off-Peak	$0.30

(b) Stand Alone Volume Discount

Usage Level	Percent Discount
$25.00 - $249.99	8.70%
$250.00 - $2499.99	13.04%
$2500.00 +	21.74%

Missouri Public Service Commission
99-588
FILED NOV 30 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission
REC'D SEP 09 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.3 Complementary Services (Cont'd)

3. OnLine Calling Card (Cont'd)

B. Service Arrangements and Usage Charges (Cont'd)

3. Stand Alone OnLine Rate Schedule

(c) Billing Increments

All Stand Alone calls will be billed in sixty (60) second initial increments and additional increments of six (6) seconds.

(d) Per Call Charge

The following per call charge will apply to each call in addition to the per minute rates listed above.

Per Call Charge: $0.65

Missouri Public Service Commission
99-588
FILED NOV 30 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission
RECD SEP 09 1999

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

3. OnLine Calling Card (Cont'd)

B. Service Arrangements and Usage Charges (Cont'd)

4. Operator Assisted OnLine Rate Schedule

If a customer chooses to access an Operator to place a call, the call will be billed at Dial USA rates as specified in Section 5.1.2(c).

(a) Per Call Surcharge

The following surcharges are in addition to the per minute rates found in Section 5.1.2

	Per Call Charge
Station-to-Station	$1.50
Person-to-Person	$3.00

Missouri Public Service Commission
99-588
FILED NOV 30 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission
RECD SEP 09 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.3 Complementary Services (Cont'd)

3. OnLine Calling Card (Cont'd)

B. Service Arrangements and Usage Charges (Cont'd)

5. SCHEDULE C OnLine Rate Schedule

(a) Per Minute Rates ($)

Usage Level	— Time of Day — Peak	Off-Peak
$ 2,500-$10,000.99	.180	.130
$10,001-$25,000.99	.170	.130
$25,001 +	.165	.130

(b) Minimum Usage Per Month

There is a minimum usage per account of $2,500 per month. New accounts will be given a 90-day ramp up period to reach this usage minimum.

FILED
NOV 30 1999
99-588
MISSOURI
Public Service Commission

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission

REC'D SEP 09 1999

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

3. OnLine Calling Card (Cont'd)

B. Service Arrangements and Usage Charges (Cont'd)

5. SCHEDULE C OnLine Rate Schedule (Cont.)

(c) Billing Increments

All SCHEDULE C calls will be billed in eighteen (18) second initial increments and additional increments of six (6) seconds.

(d) Per Call Surcharge

The following surcharge is in addition to the per minute rates found above and will apply to all SCHEDULE C OnLine calls.

Per Call Surcharge $0.65

(e) SCHEDULE C OnLine Service is not available as a resale product.

FILED

NOV 30 1999
99-588
MISSOURI
Public Service Commission

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission

REC'D SEP 0 9 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.3 Complementary Services (Cont'd)

4. WorldCom Calling Card Service

WorldCom Calling Card service is available to residential and commercial Company customers. Customers may place domestic and international long distance calls using this service. Calling card access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company's toll-free access number, and/or 10XXX, 950-XXXX depending on availability. Several available features include Call Reorigination, Call Correction, Call Relay, Operator Time-Out, International Origination and Termination Service.

A. WorldCom Calling Card

.1 Direct Dial Rate Schedule

(a) Per Minute Rate Schedule applying to all Time Periods:

Per Minute Rate: $0.3400

FILED

NOV 3 0 1999 8

MISSOURI
Public Service Commission

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission

REC'D SEP 0 9 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.3 Complementary Services (Cont'd)

4. WorldCom Calling Card Service (Cont.)

A. WorldCom Calling Card (Cont.)

.1 Direct Dial Rate Schedule (Cont.)

(b) Billing Increments:

Domestic calls are billed in sixty (60) second initial increments and additional increments of six (6) seconds.

(c) Per Call Surcharge:

(1) The Per Call Surcharge is in addition to the per minute rate found in (a) above.

Per Call Surcharge: $0.4000

(2) The following Per Call Surcharge is in addition to the per minute rate found in (a) above and will apply to calls which default to a live operator only.

Per Call Surcharge: $0.6500

FILED

NOV 3 0 1999
9 9 - 5 8 8
MISSOURI
Public Service Commission

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission
REC'D SEP 09 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.3 Complementary Services (Cont'd)

4. WorldCom Calling Card Service (Cont'd)

A. WorldCom Calling Card (Cont'd)

.2 Operator Assisted Rate Schedule

This calling card schedule applies to all customers who place a call with the assistance of an operator.

(a) Per Minute Rate Schedule applying to all Time Periods:

Per Minute Rate: $0.5000

(b) Billing Increments:

WorldCom Calling Card calls placed with the assistance of an operator will be billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.

(c) Per Call Surcharge:

The following surcharge will apply in addition to the per minute rate found in (a) above.

Per Call Surcharge:

Station-to-Station	$1.50
Person-to-Person	$3.00

FILED
NOV 30 1999
99-588
MISSOURI
Public Service Commission

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission

REC'D SEP 0 9 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.3 Complementary Services (Cont'd)

4. WorldCom Calling Card Service (Cont'd)

B. TalkAround Calling Card

This calling card schedule applies to all customers who subscribe to one of the Company's residential long distance services.

.1 Direct Dial Rate Schedule

(a) Per Minute Rate Schedule applying to all Time Periods:

Per Minute Rate: $0.3000

(b) Billing Increments:

Domestic calls are billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.

(c) Per Call Surcharge:

(1) There is no Per Call Surcharge for direct dialed calls.

(2) The following Per Call Surcharge is in addition to the per minute rate found in (a) above and will apply to calls which default to a live operator only.

Per Call Surcharge: $0.5000

FILED

NOV 3 0 1999
9 9 - 5 8 8
MISSOURI
Public Service Commission

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission

RECD SEP 09 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.3 Complementary Services (Cont'd)

4. WorldCom Calling Card Service (Cont'd)

B. TalkAround Calling Card (Cont'd)

.2 Operator Assisted Rate Schedule

This calling card schedule applies to all customers who place a call with the assistance of an operator.

(a) Per Minute Rate Schedule

	Business Day		Evening		Night/Weekend	
Mileage	1st Min	Addl Min	1st Min	Addl Min	1st Min	Addl Min
0- 10	$0.0995	$0.0886	$0.0776	$0.0706	$0.0612	$0.0384
11- 14	0.0995	0.0886	0.0776	0.0706	0.0612	0.0384
15- 18	0.1393	0.1281	0.1095	0.1025	0.0871	0.0384
19- 23	0.1692	0.1572	0.1333	0.1261	0.1065	0.0659
24- 28	0.2040	0.1672	0.1652	0.1339	0.1323	0.1372
29- 33	0.2438	0.1731	0.2075	0.1572	0.1711	0.1482
34- 40	0.2637	0.1920	0.2234	0.1731	0.1841	0.1701
41- 50	0.2935	0.2315	0.2313	0.1837	0.1905	0.1866
51- 60	0.2935	0.2315	0.2313	0.1837	0.1905	0.1921
61- 80	0.3025	0.2507	0.2393	0.1990	0.1970	0.2031
81-100	0.3134	0.2607	0.2473	0.2070	0.2035	0.2140
101-125	0.3333	0.2706	0.2632	0.2149	0.2164	0.1791
126-150	0.3333	0.3005	0.2632	0.2388	0.2164	0.1980
151-190	0.3433	0.3202	0.2711	0.2546	0.2229	0.2109
191-300	0.3532	0.3300	0.2791	0.2625	0.2293	0.2177
301-430	0.3632	0.3399	0.2871	0.2704	0.2358	0.2239
431 +	0.3632	0.3399	0.2871	0.2704	0.2358	0.2239

FILED

NOV 30 1999
99-588
MISSOURI
Public Service Commission

Missouri Public Service Commission

REC'D SEP 09 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.3 Complementary Services (Cont'd)

4. WorldCom Calling Card Service (Cont'd)

B. TalkAround Calling Card (Cont'd)

.2 Operator Assisted Rate Schedule (Cont.)

(b) Billing Increments

TalkAround Calling Card calls placed with the assistance of an operator will be billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.

(c) Per Call Surcharge

The following surcharge will apply in addition to the per minute rate found in (a) above.

	Per Call Charge
Station-to-Station	$1.50
Person-to-Person	$3.00

FILED

NOV 30 1999
99-588
MISSOURI
Public Service Commission

Issued: September 9, 1999

Effective: [redacted]

NOV 30 1999

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission
REC'D SEP 09 1999

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

4. WorldCom Calling Card Service (Cont'd)

B. TalkAround Calling Card (Cont'd)

.3 TalkAround Calling Card Association

The TalkAround Calling Card Association program is a benefit package offered in conjunction with basic residential TalkAround Calling Card in Section 1 and 2 above, which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the TalkAround Association program will receive a discounted flat rate for this service as provided in (c)(1) following.

To qualify for this rate an organization generally must be a: (1) Trade Association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors or multiple representatives; (3) Non-profit organization, or (4) Buying group not organized merely to buy the Company's long distance for resale.

FILED
NOV 30 1999
99-588
MISSOURI
Public Service Commission

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission

REC'D SEP 0 9 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.3 Complementary Services (Cont'd)

4. WorldCom Calling Card Service (Cont'd)

B. TalkAround Calling Card (Cont'd)

.3 TalkAround Calling Card Association (Cont.)

The qualifying organization must meet the following criteria to receive the special discounted rate.

(a) Associations - Must have 5,000 or more professional members (e.g., Certified Public Accountants, American Medical Associations, State Bar Associations) and allow us to telemarket or direct mail their membership roster for promotional reasons.

(b) Colleges/Universities - Must have 5,000 or more members and allow us to telemarket or direct mail their membership roster for promotional reasons.

(c) Companies - Must have a minimum of 1,000 employees and allow us to telemarket or direct mail their employees for promotional reasons.

FILED

NOV 3 0 1999
9 9 - 5 8 8
MISSOURI
Public Service Commission

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission
RECD SEP 09 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.3 Complementary Services (Cont'd)

4. WorldCom Calling Card Service (Cont'd)

B. TalkAround Calling Card (Cont'd)

.3 TalkAround Calling Card Association (Cont'd)

(1) Direct Dialed Rate for all Time Periods:

Per Minute Rate: $0.2000

(2) Billing Increments:

Calls are billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.

(3) Per Call Surcharge

There is no per call surcharge for Association direct dialed calls.

All other services for the TalkAround Calling Card Association will be the same services and rates as filed for the basic residential TalkAround Calling Card in Section 1 and 2 above.

FILED
NOV 30 1999
99-588
MISSOURI
Public Service Commission

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission
REC'D SEP 09 1999

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

5. PhonePass Service

PhonePass Service is a switched service that enables the end-user to place calls charged to prepaid phone cards issued by the Company. The end-user accesses the network by dialing the appropriate Company toll-free number printed on the back of the card. Each toll-free number accesses a custom greeting designated by the customer. Language menu selection is available if requested by the customer.

The PhonePass Card is available in five (5) or more unit denominations at a flat rate per unit. Cards and/or Codes are issued with an expiration date of six (6), twelve (12) or eighteen (18) months from the date of the code or six (6) or twelve (12) months from first usage. First use is anytime the toll-free number and code are entered by the code holder. A terminating number is not necessary in starting the time period for reactivation on first use. The number of available Company PhonePass Cards is subject to technical limitations.

The Company is not liable or responsible for theft, loss or unauthorized use of cards or card numbers. The Company will not refund or issue credit on unused units of the PhonePass Card. The customer(s) of PhonePass Service is solely responsible for the payment of all applicable federal, state or local use, excise, sales or privilege taxes, duties or any similar fees that may be assessed by any governmental body or regulatory authority in connection with the service.

FILED

NOV 30 1999
99-588
MISSOURI
Public Service Commission

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission

REC'D SEP 0 9 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.3 Complementary Services (Cont'd)

5. PhonePass Service (Cont.)

A. Availability

PhonePass Service is available twenty-four (24) hours a day, seven (7) days a week. Card availability is limited and shall be handled on a first come, first served basis. PhonePass Service can be accessed through touchtone telephones only. 900 calls cannot be made on the PhonePass Card.

PhonePass Service may be made available from time to time with certain promotional offerings.

B. Card Depletion/Renewal or Expiration

Each time the card is used, the end-user hears a message stating the amount of minutes remaining on the card. Sixty (60) seconds prior to the card being depleted, the user hears a warning announcing the time remaining on the card.

FILED

NOV 3 0 1999

MISSOURI
Public Service Commission

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission

RECD SEP 09 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.3 Complementary Services (Cont'd)

5. PhonePass Service (Cont'd)

C. Description of Terms applying to PhonePass Service

.1 Unit - A unit is equal to one (1) minute of domestic long distance time. The U.S. includes all fifty (50) contiguous states. Additional units per minute are charged for all other destinations.

.2 Retailer - Wholesale product customer.

.3 End User - Wholesale customer's customer.

D. Usage Charges

The applicable usage rate depends upon the Service Option selected by the customer. Two options listed below in Sections 5.3.5.D.1 and 5.3.5.D.2 are available for the customer to choose. Calls are billed in one (1) minute increments and are debited against the PhonePass Service Card. Cards and/or Codes are valued based on a number of call Units. Rates for PhonePass Service may vary depending on the commitment term, total purchase commitment, card printing or packaging and collector purchase rights. All units purchased for the sole purpose of resale, must be purchased with a generic PhonePass Card. If a customer purchases units from the Company for promotion and not resale, the customer may be entitled to a custom PhonePass card printed by the Company. Cards being used for resale are available in 5, 10, 20, 30, 60 and 100 unit denominations. Cards purchased for promotional purposes can be set with the number units determined by the customer.

FILED

NOV 30 1999
99-588
MISSOURI
Public Service Commission

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission

REC'D SEP 0 9 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.3 Complementary Services (Cont'd)

5. PhonePass Service (Cont'd)

D. Usage Charges (Cont'd)

.1 Option A - Generic Wholesale Cards

The customer may obtain Generic PhonePass Cards as a one-time purchase with full payment due upon delivery or with a one (1) or two (2) year commitment with payment due prior to delivery of each order. Upon acceptance by Company, the Term Commitment discount will be applied to each partial order of PhonePass Cards and/or Codes. Installment (Partial Order) payments must be made fifteen (15) days prior to issuance of the Cards and/or Codes. At the end of the one (1) year or two (2) year commitment period or upon request for cancellation by the customer, the customer must pay the difference between the Term Commitment amount purchased and the initial Term Commitment amount, if the commitment has not been met. The Company may terminate a purchase commitment plan in order to allow the customer to agree to a higher "number of Units" Term Commitment. PhonePass Cards will be sold at prices rounded to the nearest cent. The rate per unit and purchase volumes are as follows:

FILED

NOV 3 0 1999
9 9 - 5 8 8
MISSOURI
Public Service Commission

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission

RECD SEP 09 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.3 Complementary Services (Cont'd)

5. PhonePass Service (Cont'd)

D. Usage Charges (Cont'd)

.1 Option A - Generic Wholesale Cards

(a) One-Time Purchase

Purchase Volume	Rate per Unit
$250 - 2,499	$0.2700
2,500 - 4,999	0.2550
5,000 - 9,999	0.2400
10,000 - 14,999	0.2250
15,000 - 24,999	0.2150
25,000 - 49,999	0.2000
50,000 - 99,999	0.1900
100,000 - 199,999	0.1750
200,000 - 299,999	0.1650
300,000 - +	0.1600

FILED

NOV 30 1999
99-588
MISSOURI
Public Service Commission

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission

REC'D SEP 09 1999

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

5. PhonePass Service (Cont'd)

D. Usage Charges (Cont'd)

.1 Option A - Generic Wholesale Cards (Cont.)

(b) 1-Year Term Monthly Commitment

Purchase Volume	Rate per Unit
$2,500 - 4,999	$0.2400
5,000 - 9,999	0.2250
10,000 - 14,999	0.2150
15,000 - 24,999	0.2000
25,000 - 49,999	0.1900
50,000 - 99,999	0.1750
100,000 - 199,999	0.1650
200,000 - 299,999	0.1600
300,000 - +	0.1550

FILED

NOV 30 1999
99-588
MISSOURI
Public Service Commission

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission
RECD SEP 09 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.3 Complementary Services (Cont'd)

5. PhonePass Service (Cont'd)

D. Usage Charges (Cont'd)

.1 Option A - Generic Wholesale Cards (Cont'd)

(c) 2-Year Term Monthly Commitment

Purchase Volume	Rate per Unit
$2,500 - 4,999	$0.2300
5,000 - 9,999	0.2150
10,000 - 14,999	0.2000
15,000 - 24,999	0.1900
25,000 - 49,999	0.1750
50,000 - 99,999	0.1650
100,000 - 199,999	0.1600
200,000 - 299,999	0.1550
300,000 - +	0.1500

(d) Retail Rate

Purchase Volume	Rate per Unit
$1 - 250	$0.4000

FILED
NOV 30 1999
99-588
MISSOURI
Public Service Commission

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328

Missouri Public Service Commission

RECD SEP 09 1999

5. **SERVICE DESCRIPTIONS AND CHARGES** (Cont'd)

5.3 Complementary Services (Cont'd)

5. PhonePass Service (Cont'd)

D. Usage Charges (Cont'd)

.2 Retail Option - Generic Cards

The following rate schedules apply to the end-user. The retailer has the option of setting the retail rate at the following rates based on the level of purchase and/or commitment. If the retailer would prefer to sell at any of the retail rates above their specified purchase level of commitment, they may choose any of the preset rates listed below:

Option A - Generic Cards

Purchase Volume	Retail Rate
$250 - 2,499	$0.4000
2,500 - 4,999	0.4000
5,000 - 9,999	0.4000
10,000 - 14,999	0.3500
15,000 - 24,999	0.3300
25,000 - 49,999	0.3000
50,000 - 99,999	0.2700
100,000 - 199,999	0.2500
200,000 - 299,999	0.2200
300,000 - +	0.2000

.3 Cards will be decreased by 1 unit per minute for Intrastate calls and 2 units per minute for Directory Assistance.

FILED

NOV 30 1999
99-588
MISSOURI
Public Service Commission

Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta,GA 30328